

RG21S

Quick Installation Guide

11-2016 / v1.0

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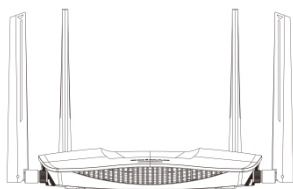
3350 Scott Blvd., Bldg.15 Santa Clara, CA 95054, USA

Live Tech Support: 1(800) 652-6776

Email: support@edimax.com

Package Contents

Before you start using this product, please check if there is anything missing in the package, and contact your dealer to claim the missing item(s):



RG21S



CD-ROM



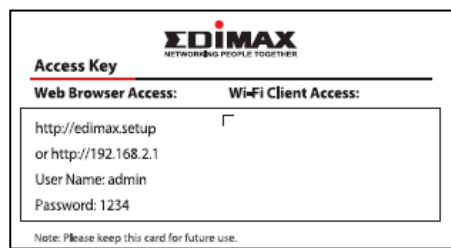
Ethernet Cable



Quick Installation Guide



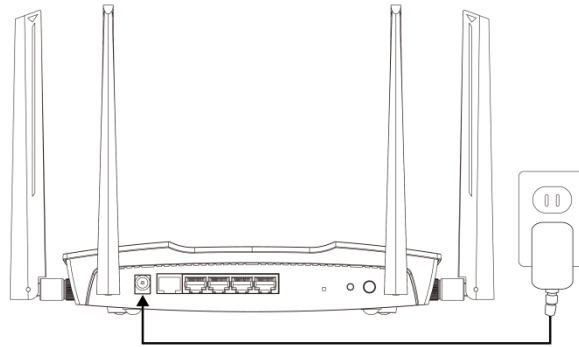
Power Adapter



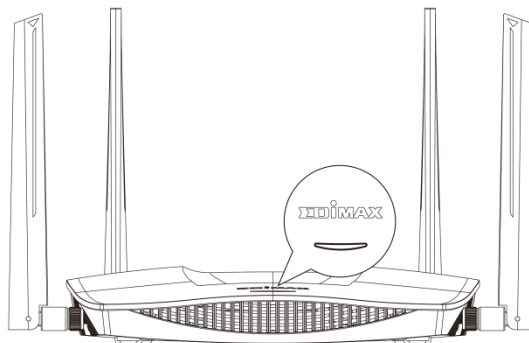
Access Key Card

Installation

1. Plug the included power adapter into the device's 12V DC power port and the other end into an electrical socket.



2. Check that the power LED displays on.




3. Use a Wi-Fi device (e.g. computer, tablet, smartphone) to search for a Wi-Fi network with the SSID “edimax.setup**” or “edimax.setup5G**” and connect to it. Please see your password printed on the access key card.



iOS 4 or Android 4 and above are required for setup on a smartphone or tablet.

4. Open a web browser and if you do not automatically arrive at the “Get Started” screen shown below, enter the URL ***http://edimax.setup*** and click “**Get Started**” to begin the setup process.



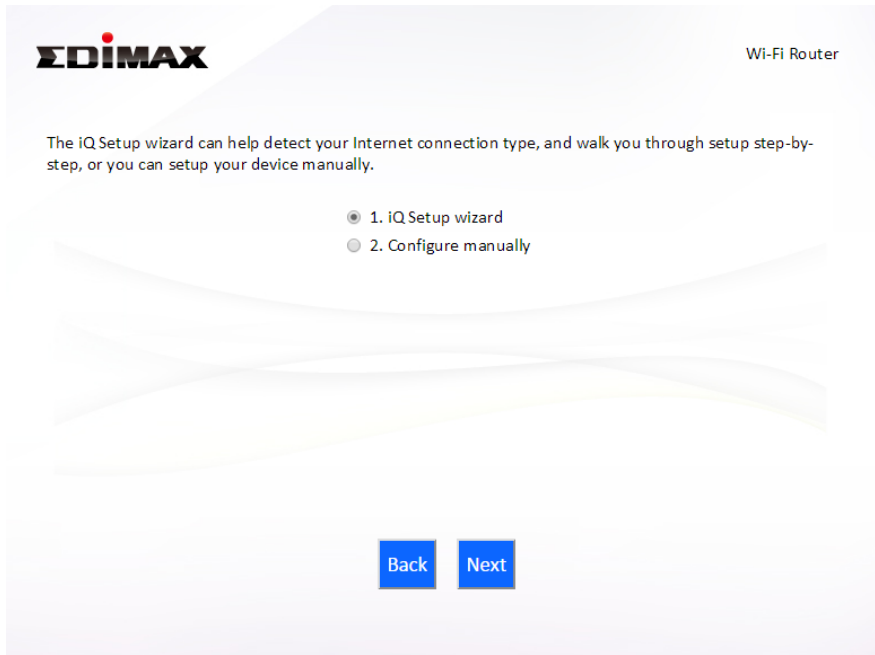
 ***If you cannot access <http://edimax.setup>, please make sure your computer is set to use a dynamic IP address. This is a simple procedure and step-by-step instructions can be found in the user manual.***

5. Choose if you want to use your RG21S in its default Wi-Fi router mode or as an access point.



Wi-Fi Router Mode	<i>The device connects to your modem and provides 2.4GHz and/or 5GHz Internet (wireless and Ethernet) access for your network devices.</i>
Access Point Mode	<i>The device connects to an existing router via Ethernet cable and provides 2.4GHz and/or 5GHz Internet (wireless and Ethernet) access for your network devices.</i>

6. Follow the on-screen instructions to complete setup. Refer to the user manual if you need more help.



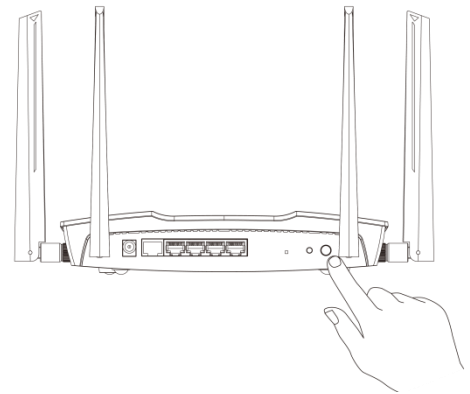
Wi-Fi Roaming

Your RG21S supports Wi-Fi roaming. This means if you have other EDIMAX Wi-Fi products which support roaming (e.g. access point, extender) then your Wi-Fi devices (smartphones, tablets etc.) will **automatically** connect to the best available Wi-Fi signal as you move around or “roam” between them in your home.

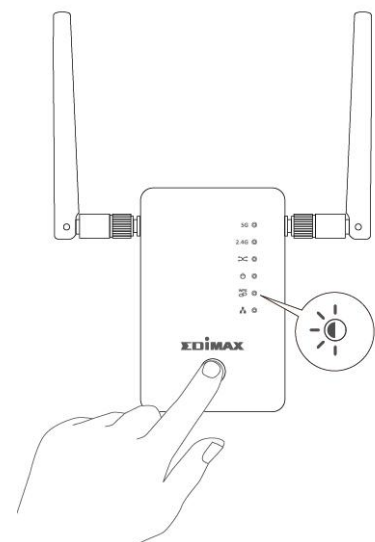
To setup other EDIMAX Wi-Fi roaming range extender, refer to their included documentation for instructions.

To setup EDIMAX Wi-Fi roaming extenders with your router/AP, you can simply press the WPS button, as explained below. Ensure both products are within range of each other.

1. Press the WPS button on your router/AP for **3 seconds**.



2. **Within two minutes**, press and hold the WPS button for **3 seconds** on the new extender you would like to add. The extender’s **green** WPS LED should flash to indicate that WPS is in progress.



3. The devices will establish a connection. extender’s **green** WPS LED should display on for 30 seconds to indicate a successful connection. Your extender is now active with automatic roaming.

Refer to your EDIMAX roaming Wi-Fi extenders documentation for more information.

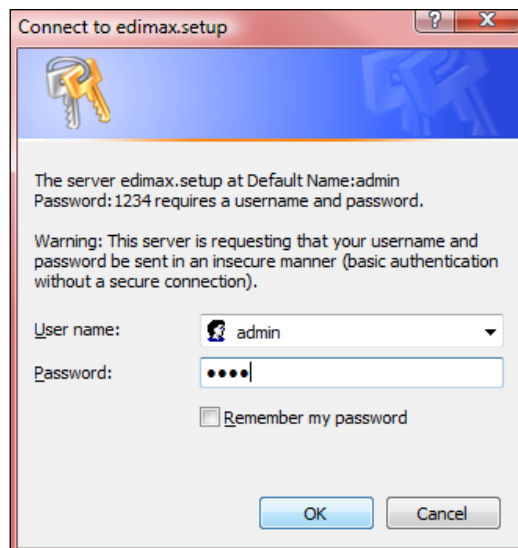
Browser Based Configuration Interface

After setup you can login to ***http://edimax.setup*** and configure or change settings such as VPN server & Wi-Fi settings. Enter ***http://edimax.setup*** into the URL bar of a web browser on a network device which is connected to the RG21S.

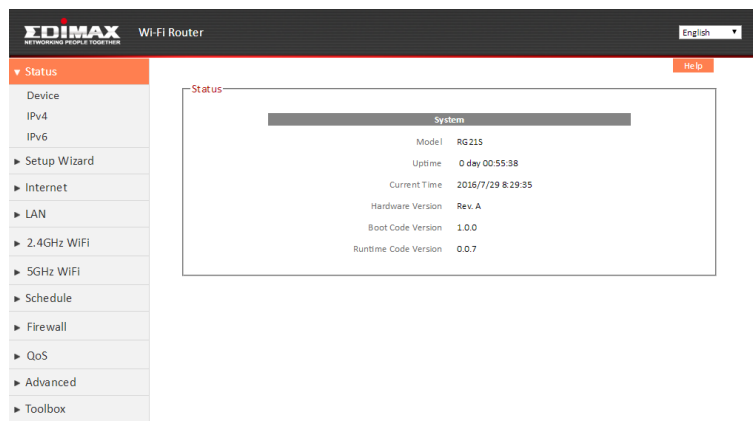


 ***If you can not access edimax.setup, connect the RG21S to a computer using an Ethernet cable and try again.***

The default username is “**admin**” and the default password is “**1234**”.



Use the menu down the left side to navigate. For more information, refer to the user manual.



LED Status

LED	Color	Status	Description
Power	Red	On	Internet is connected.
		Off	The device is off.
		Quick flashing	WPS is active
		Slow flashing	No Internet connection

FAQs

1. How do I setup a VPN server?(Router mode only)

- a. A VPN server can be used for remote access to your network as well as for additional security & privacy. Login to **http://edimax.setup** and go to **Internet** → **VPN** to setup the server and refer to the user manual for more instructions. A VPN client such as OpenVPN is required on your network device to access the VPN remotely.



2. I can't access the Internet.

- a. Ensure that all cables are connected properly. Try a different Ethernet cable.
- b. Check if you can access the web based configuration interface. If not, please ensure your computer is set to use a dynamic IP address. Refer to the user manual for guidance if you are unsure how to do this.
- c. Login to the web based configuration interface and go to **Internet > WAN Setup** and check that the connection type is correct. If you are unsure which internet connection type you have, please contact your Internet Service Provider (ISP).
- d. Connect your computer directly to your modem and check if you can access the internet. If you can't, please contact your Internet service provider for assistance.

3. I can't open the web based configuration interface.

- a. Please ensure your computer is set to use a dynamic IP address. Refer to the user manual for guidance if you are unsure how to do this.

4. How do I reset my device to factory default settings?

- a. To reset the device back to its factory default settings, press and hold the WPS/Reset button for over 10 seconds, until the Internet LED begins to flash. Please wait a few minutes for the product to restart. When the device restarts, all settings will be reset. Default settings are displayed on the product label on the back of the device.

Router Login	Enter this URL in a web browser to run iQ Setup or configure advanced settings. You must be connected to the device by Wi-Fi or Ethernet cable.
Username/Password	This is the default username and password to access the browser based configuration interface when you go to the “Router Login” URL (above).
Wi-Fi Network Name	This is the default Wi-Fi network name for the device. Search for this name (SSID) and connect to it in order to access the “Router Login” URL (above).
MAC	A MAC address is unique to every device and is used for identification within a network. Your device’s unique MAC addresses are displayed here.
PIN CODE	This is your device’s PIN code for Wi-Fi Protected Setup (WPS) for each wireless frequency.

5. I forgot my password.

- a. Reset the router to its factory default settings and use the default username **admin** and default password **1234**. Default settings are displayed on the product label on the back of the device, as shown above.

6. Do the blue WAN port and black LAN ports work the same when the device is in different modes?

No, the WAN and LAN ports have slightly different functions depending on the operating mode of the device.

- a. In **Wi-Fi router** mode, the **WAN port** is for a direct connection to your xDSL modem. The **LAN ports** are for wired network clients.
- b. In **access point** mode, the **WAN port** is not functional. Connect your existing router to the device’s **LAN port**, and the other **LAN ports** can connect wired network clients.

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio technician for help.

FCC Caution

This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the authority to operate equipment.

Federal Communications Commission (FCC) Radiation Exposure Statement

This equipment complies with FCC radiation exposure set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 2.5cm (1 inch) during normal operation.

Federal Communications Commission (FCC) RF Exposure Requirements

This EUT is compliance with SAR for general population/uncontrolled exposure limits in ANSI/IEEE C95.1-1999 and had been tested in accordance with the measurement methods and procedures specified in OET Bulletin 65 Supplement C. The equipment version marketed in US is restricted to usage of the channels 1-11 only. This equipment is restricted to *indoor* use when operated in the 5.15 to 5.25 GHz frequency range.

R&TTE Compliance Statement

This equipment complies with all the requirements of DIRECTIVE 1999/5/EC OF THE EUROPEAN PARLIAMENT AND THE COUNCIL of March 9, 1999 on radio equipment and telecommunication terminal equipment and the mutual recognition of their conformity (R&TTE). The R&TTE Directive repeals and replaces in the directive 98/13/EEC (Telecommunications Terminal Equipment and Satellite Earth Station Equipment) As of April 8, 2000.

Safety

This equipment is designed with the utmost care for the safety of those who install and use it. However, special attention must be paid to the dangers of electric shock and static electricity when working with electrical equipment. All guidelines of this and of the computer manufacture must therefore be allowed at all times to ensure the safe use of the equipment.

EU Countries Intended for Use

The ETSI version of this device is intended for home and office use in Austria, Belgium, Bulgaria, Cyprus, Czech, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Turkey, and United Kingdom. The ETSI version of this device is also authorized for use in EFTA member states: Iceland, Liechtenstein, Norway, and Switzerland.

EU Countries Not Intended for Use

None

EU Declaration of Conformity

- English:** This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC, 2009/125/EC.
- Français:** Cet équipement est conforme aux exigences essentielles et autres dispositions de la directive 1999/5/CE, 2009/125/CE.
- Čeština:** Toto zařízení je v souladu se základními požadavky a ostatními příslušnými ustanoveními směrnic 1999/5/ES, 2009/125/ES.
- Polski:** Urządzenie jest zgodne z ogólnymi wymaganiami oraz szczególnymi warunkami określonymi Dyrektywą UE 1999/5/EC, 2009/125/EC.
- Română:** Acest echipament este în conformitate cu cerințele esențiale și alte prevederi relevante ale Directivei 1999/5/CE, 2009/125/CE.
- Русский:** Это оборудование соответствует основным требованиям и положениям Директивы 1999/5/EC, 2009/125/EC.
- Magyar:** Ez a berendezés megfelel az alapvető követelményeknek és más vonatkozó irányelveknek (1999/5/EK, 2009/125/EC).
- Türkçe:** Bu cihaz 1999/5/EC, 2009/125/EC direktifleri zorunlu istekler ve diğer hükümlerle ile uyumludur.
- Українська:** Обладнання відповідає вимогам і умовам директиви 1999/5/EC, 2009/125/EC.
- Slovenčina:** Toto zariadenie spĺňa základné požiadavky a ďalšie príslušné ustanovenia smerníc 1999/5/ES, 2009/125/ES.
- Deutsch:** Dieses Gerät erfüllt die Voraussetzungen gemäß den Richtlinien 1999/5/EC, 2009/125/EC.
- Español:** El presente equipo cumple los requisitos esenciales de la Directiva 1999/5/EC, 2009/125/EC.
- Italiano:** Questo apparecchio è conforme ai requisiti essenziali e alle altre disposizioni applicabili della Direttiva 1999/5/CE, 2009/125/CE.
- Nederlands:** Dit apparaat voldoet aan de essentiële eisen en andere van toepassing zijnde bepalingen van richtlijn 1999/5/EC, 2009/125/EC.
- Português:** Este equipamento cumpre os requisitos essenciais da Directiva 1999/5/EC, 2009/125/EC.
- Norsk:** Dette utstyret er i samsvar med de viktigste kravene og andre relevante regler i Direktiv 1999/5/EC, 2009/125/EC.
- Svenska:** Denna utrustning är i överensstämmelse med de väsentliga kraven och övriga relevanta bestämmelser i direktiv 1999/5/EG, 2009/125/EG.
- Dansk:** Dette udstyr er i overensstemmelse med de væsentligste krav og andre relevante forordninger i direktiv 1999/5/EC, 2009/125/EC.
- Suomi:** Tämä laite täyttää direktiivien 1999/5/EY, 2009/125/EY oleelliset vaatimukset ja muut asiaankuuluvat määräykset.

FOR USE IN



WEEE Directive & Product Disposal



At the end of its serviceable life, this product should not be treated as household or general waste. It should be handed over to the applicable collection point for the recycling of electrical and electronic equipment, or returned to the supplier for disposal.

Declaration of Conformity

We, Edimax Technology Co., Ltd., declare under our sole responsibility, that the equipment described below complies with the requirements of the European R&TTE directives 1999/5/EC, directive 2011/65/EC (RoHS) and directive 2009/125/EC (ErP).

Equipment: Home Wi-Fi Roaming Router
Model No.: RG21S

The following European standards for essential requirements have been followed:

Directives 1999/5/EC

Spectrum : ETSI EN 300 328 V1.9.1 (2015);
ETSI EN 301 893 V1.8.1 (2015)
EMC : EN 301 489-1 V1.9.2 (2011-09);
EN 301 489-17 V2.2.1 (2012-09);
EMI EN 55022 (2011), EN 61000 (2014)
EMS EN 61000 (2014)
Safety (LVD) : IEC 60950-1:2005 (2nd Edition)+A1:2009+A2:2013
EN 60950-1:2006+A11:2009+A1:2010+A12:2011+A2:2013

Recommendation 99/519/EC

EMF : EN 62311: 2008

Directives 2006/95/EC

Safety (LVD) : IEC 60950-1:2005 (2nd Edition)+A1:2009+A2:2013
EN 60950-1:2006+A11:2009+A1:2010+A12:2011+A2:2013

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New Taipei City, Taiwan



Date of Signature: Nov., 2016

Signature:

Printed Name:

Albert Chang

Title:

Director

Edimax Technology Co., Ltd.

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