

NETGEAR[®]

AC5300 WiFi VDSL/ADSL Modem Router

User Manual

Model D8500

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USA

Support

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Conformity

For the current EU Declaration of Conformity, visit http://kb.netgear.com/app/answers/detail/a_id/11621.

Compliance

For regulatory compliance information, visit <http://www.netgear.com/about/regulatory>.

See the regulatory compliance document before connecting the power supply.

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Hardware Overview of the Modem Router 1

The NETGEAR Nighthawk X8 AC5300 Tri-Band WiFi VDSL/ADSL Modem Router (Model D8500) is the next wave in WiFi. With Tri-Band Quad Stream performance, Nighthawk delivers combined WiFi speeds of up to 5.3 Gbps. Four external active antennas combined with four internal antennas amplify and maximize WiFi range. The X8's powerful 1.4 GHz dual-core processor gives you a high-performance networking engine for faster connections. Aggregate two of the Gigabit ports to double your wired speeds to network-attached storage. Quad-Stream with MU-MIMO support allows you to enjoy simultaneous streaming to your devices for faster speeds than traditional WiFi.

The Nighthawk X8 AC5300 Tri-Band WiFi VDSL/ADSL Modem Router (Model D8500) is compatible with most major DSL Internet service providers and also supports cable Internet service.

This chapter contains the following sections:

- *Unpack the Modem Router* on page 10
- *Top and Front Panels With LEDs and Buttons* on page 10
- *Rear Panel With Ports, Buttons, and a DC Connector* on page 13
- *USB Ports on the Right Panel* on page 13
- *Product Label* on page 14

Note For more information about the topics covered in this manual, visit the support website at support.netgear.com.

Note In this manual, the Nighthawk X8 AC5300 Tri-Band WiFi VDSL/ADSL Modem Router (Model D8500) is referred to as the *modem router*.

Unpack the Modem Router

Your package contains the NETGEAR Nighthawk X8 AC5300 Tri-Band WiFi VDSL/ADSL Modem Router (Model D8500), a DSL microfilter (varies by region), an Ethernet cable, a phone cable, and power adapter (varies by region).



Figure 1. Package contents

Top and Front Panels With LEDs and Buttons

The status LEDs are located on the top of the modem router. Buttons are on the front, and the USB ports are on the right panel.



Figure 2. Modem router top panel LEDs and front panel buttons

Table 1. LED descriptions







LED	Description
<p>Power</p> 	<ul style="list-style-type: none"> • Solid amber. The modem router is starting. • Blinking amber. The firmware is upgrading or the Reset button was pressed. • Solid white. The modem router is ready. • Blinking white. The firmware is corrupted. • Off. Power is not supplied to the modem router.
<p>DSL/Internet</p> 	<ul style="list-style-type: none"> • Solid white. The modem router is connected to a DSL service and the DSL connection is ready or the modem router is connected to a cable service and the Internet connection is ready. • Solid amber. The modem router is not connected to a DSL service, did not establish a DSL connection, or did not establish an Internet connection. • Alternating white and amber. The traffic meter is enabled and the traffic limit is reached. • Off. The modem router cannot connect to the Internet, the Internet connection failed, or the DSL link is not ready for connection. <hr/> <p>Note After you connect a DSL cable to the modem router, it takes about 40 seconds before the DSL/Internet LED lights.</p> <hr/>
<p>2.4 GHz WiFi</p> 	<ul style="list-style-type: none"> • Solid white. The 2.4 GHz WiFi radio is operating. • Blinking. The modem router is sending or receiving WiFi traffic. • Off. The 2.4 GHz WiFi radio is off.
<p>5 GHz WiFi 1 and 5 GHz WiFi 2</p> 	<ul style="list-style-type: none"> • Solid white. The 5 GHz WiFi radio is operating. • Blinking. The modem router is sending or receiving WiFi traffic. • Off. The 5 GHz WiFi radio is off.

Table 1. LED descriptions (Continued)

LED	Description
USB 3.0 port 1 and USB 2.0 port 2 	<ul style="list-style-type: none"> • Solid white. A USB device is connected to the USB port and is ready. • Blinking. A USB device is plugged into the USB port and is trying to connect. • Off. No USB device is connected to the USB port, or someone clicked the Safely Remove Hardware button and it is now safe to remove the attached USB device.
Ethernet ports 1–6 	The LED color indicates the speed: white for Gigabit Ethernet connections and amber for 100 Mbps or 10 Mbps Ethernet connections. <ul style="list-style-type: none"> • Solid. A powered-on device is connected to the Ethernet port. • Blinking. The Ethernet port is sending or receiving traffic. • Off. No powered-on device is connected to the Ethernet port.

Note For information about troubleshooting with the LEDs, see [Troubleshoot With the LEDs](#) on page 250.

Table 2. Front panel button descriptions

Button	Description
LED	Pressing this button changes the LED mode. <ul style="list-style-type: none"> • Mode one. All LEDs stay on and blink. • Mode two. All LEDs stay on but do not blink. • Mode three. Only the Power LED stays on and the other LEDs are off.
WPS	Pressing this button lets you use WPS to join the WiFi network without typing the WiFi password. For more information, see Join the WiFi Network of the Modem Router on page 19.
WIFI	Pressing this button for two seconds turns the 2.4 GHz, 5 GHz 1, and 5 GHz 2 WiFi radios on and off.

Rear Panel With Ports, Buttons, and a DC Connector

The rear panel components are shown in the following figure.



Figure 3. Rear panel

Viewed from left to right, the rear panel contains the following components:

- **Internet port.** One Gigabit Ethernet RJ-45 WAN port to connect the modem router to a cable modem. This port is colored yellow. Use either the Internet port or the VDSL port for your Internet connection.
- **VDSL port.** One RJ-11 DSL port for connecting the modem router to an ADSL or VDSL line. This port is colored gray and is labeled VDSL but can also be used for an ADSL connection. Use either the VDSL port or the Internet port for your Internet connection.
- **Ethernet LAN ports.** Six Gigabit Ethernet RJ-45 LAN ports to connect the modem router to LAN devices. You can use Ethernet AGGREGATE ports 1 and 2 to cable a device to the modem router that supports Ethernet port aggregation. For information about Ethernet port aggregation, see [Manage Ethernet Port Aggregation](#) on page 163.
- **Reset button.** Pressing the **Reset** button returns the modem router to its factory settings. For information about the factory settings, see [Factory Settings](#) on page 260.
- **Power On/Off button.** Press the **Power On/Off** button to provide power to the modem router.
- **DC power connector.** Connect the power adapter that came in the product package to the DC power connector.

USB Ports on the Right Panel

Two USB ports are located on the right panel. To access the ports, open the USB port cover as shown.

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Figure 4. A USB 3.0 port and a USB 2.0 port are located on the right

Product Label

The product label on the bottom panel of the modem router lists the login information, WiFi network name (SSID), password (network key), serial number, and MAC address of the modem router, as well as other information.



Figure 5. Modem router label

Install and Access the Modem Router and Its Network

2

This chapter describes how to install and access the modem router and its network.

The chapter contains the following sections:

- *Position Your Modem Router* on page 16
- *How Active Antennas Improve WiFi Performance* on page 17
- *Position the Active Antennas* on page 17
- *Connect to the Modem Router* on page 18
- *Set Up Your Modem Router for DSL Service* on page 21
- *Set Up the Modem Router for Cable Service* on page 26
- *Log In to the Modem Router After Setup to View or Change Settings* on page 30
- *Change the Language* on page 31
- *Access the Modem Router With NETGEAR genie Apps* on page 32

Position Your Modem Router

The modem router lets you access your network anywhere within the operating range of your WiFi network. However, the operating distance or range of your WiFi connection can vary significantly depending on the physical placement of your modem router. For example, the thickness and number of walls the WiFi signal passes through can limit the range.

Additionally, other WiFi access points in and around your home might affect your modem router's signal. WiFi access points are routers, repeaters, WiFi range extenders, and any other device that emits a WiFi signal for network access.

Position your modem router according to the following guidelines:

- Place your modem router near the center of the area where your computers and other devices operate and within line of sight to your WiFi devices.
- Make sure that the modem router is within reach of an AC power outlet and near Ethernet cables for wired computers.
- Place the modem router in an elevated location, minimizing the number walls and ceilings between the modem router and your other devices.
- Place the modem router away from electrical devices such as these:
 - Ceiling fans
 - Home security systems
 - Microwaves
 - Computers
 - Base of a cordless phone
 - 2.4 GHz cordless phone
 - 5 GHz cordless phone
- Place the modem router away from large metal surfaces, large glass surfaces, insulated walls, and items such as these:
 - Solid metal door
 - Aluminum studs
 - Fish tanks
 - Mirrors
 - Brick
 - Concrete

If you are using adjacent access points, use different radio frequency channels to reduce interference.

How Active Antennas Improve WiFi Performance

The growing number of WiFi devices in the home combined with the increasing demand for high-speed WiFi connectivity places extraordinary demands on the WiFi infrastructure. To meet this demand, many WiFi routers now use external antennas and high-power amplifiers to maximize signal power and extend WiFi coverage throughout your home.

Increased signal power on the modem router is important, but effective WiFi connectivity requires two-way communication between the modem router and clients such as smartphones, tablets, and laptops. The client must acknowledge every WiFi data packet sent by the modem router. Otherwise, the modem router resends the data packet. A strong signal from the modem router without a corresponding boost in signal from the client to the modem router does not provide you with the full benefit.

Mobile devices continue to get smaller, while adding more features and reducing power consumption to extend battery life. Since mobile device WiFi signal power and performance are not improving, modem router technology is evolving to find ways to compensate and improve the client-to-modem router WiFi signal. One passive approach to addressing this problem is to add low noise amplifiers (LNA) on the modem router to amplify the received signal. The modem router's external antennas transmit the received WiFi signal to the modem router. The issues with this approach are twofold. Transmitting the signal from the external antenna to the modem router reduces the signal strength and quality. In addition, the modem router injects noise from other components. The received signal deteriorates and noise is injected, which reduces the efficacy of the received transmission.

Active antennas solve these problems. Active antennas move the powered amplification component (the LNA) to the antenna itself instead of using the modem router. This eliminates signal loss during transmission since the active antenna directly amplifies the received signal. In addition, since no noise from the modem router components is present in the antenna, the amplified signal is cleaner.

The modem router receives a much cleaner and less noisy signal for amplification, significantly improving the received signal and providing a clean, powerful signal that extends WiFi coverage and performance. Active antennas help reduce the mismatch between the sent and the received signals by compensating for the relatively poor WiFi on the client side. This WiFi improvement is seen across all devices—new and old—but helps mobile devices the most.

Position the Active Antennas

The modem router's four active antennas include a built-in receiver low noise amplifier (LNA), for high-speed WiFi connections and excellent range. Both the 2.4 GHz and the 5 GHz low band (WiFi Channels 36–48 and 52–64) use the active antennas. The 5 GHz high band (WiFi Channels 100–140 and 149–165) uses the passive antenna.

The best position for the active antennas depends on the layout for your home or office. We recommend the following antenna positions:

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- For a large single-story home (about 2,500 to 4,000 square feet in size), position all four antennas vertically and place the router on a table.



Figure 6. Antennas positioned vertically

- For a multilevel home, position the two antennas in the center vertically, and position the other antennas at a 45-degree outward angle.



Figure 7. Two antennas in the center positioned vertically, the other antennas at a 45-degree outward angle

Connect to the Modem Router

During and after installation, you can connect to the modem router's network through a wired or WiFi connection. If you set up your computer to use a static IP address, change the settings of your computer so that it uses Dynamic Host Configuration Protocol (DHCP).

Connect to the Modem Router Through an Ethernet Cable

You can connect your computer to the modem router using an Ethernet cable and join the modem router's local area network (LAN).

► To connect your computer to the modem router with an Ethernet cable:

1. Make sure that the modem router is receiving power (its Power LED is lit).
2. Connect an Ethernet cable to an Ethernet port on your computer.
3. Connect the other end of the Ethernet cable to one of the numbered Ethernet ports.
Your computer connects to the local area network (LAN). A message might display on your computer screen to notify you that an Ethernet cable is connected.

Join the WiFi Network of the Modem Router

Choose either the manual or the WPS method to add a WiFi device such as a WiFi-enabled computer, an iPhone, an iPad, another mobile device, or a gaming device to the WiFi network of the modem router.

Manual Method

On the computer or mobile device that you want to connect to the modem router, you can use the software application that manages your WiFi connections.

► To connect a computer or mobile device manually to the WiFi network of the modem router:

1. Make sure that the modem router is receiving power (its Power LED is lit).
2. On the computer or mobile device that you want to connect to your modem router, open the software application that manages your WiFi connections.
This software scans for all WiFi networks in your area.
3. Look for the modem router's network and select it.
If you did not change the name of the network during the setup process, look for the default WiFi network name (SSID) and select it. The default SSID is on the modem router label.



4. Enter the modem router WiFi password.
The default WiFi password (also referred to as the *network key* or *passphrase*) is also on the modem router label.
5. Click the **Connect** button.
The device connects to the WiFi network of the modem router.

Wi-Fi Protected Setup Method

Wi-Fi Protected Setup (WPS) is a standard for easily adding computers and other devices to a home network while maintaining security. To use WPS (Push 'N' Connect), make sure that all WiFi devices to be connected to the network are Wi-Fi certified and support WPS. During the connection process, the client gets the security settings from the modem router so that every device in the network supports the same security settings.

► To use WPS to connect a device to the WiFi network of the modem router:

1. Make sure that the modem router is receiving power (its Power LED is lit).
2. Check the WPS instructions for your computer or mobile device.
3. Press the **WPS** button of the modem router for three seconds.
4. Within two minutes, press the **WPS** button on your computer or mobile device, or follow the WPS instructions that came with the computer or device.

The WPS process automatically sets up the computer or device with the network password and connects the computer or device to the WiFi network of the modem router.

For more information, see [Use WPS to Add a Device to the WiFi Network](#) on page 96.

Types of Logins

Separate types of logins serve different purposes. This section describes the differences so that you know which login to use when.

Types of logins:

- **ISP login.** The login that your Internet service provider (ISP) gave you logs you in to your Internet service. Your ISP gave you this login information in a letter or some other way. If you cannot find this login information, contact your ISP.
- **WiFi network key or password.** Your modem router is preset with a unique WiFi network name (SSID) and password for WiFi access. This information is on the modem router label. Use this information to connect a computer or mobile device to the WiFi network of the modem router.
- **Modem router login.** This logs you in to the modem router's web pages from a web browser as admin.

Automatic Internet Setup

You can use the NETGEAR installation assistant to set up the modem router automatically or you can use the modem router's web pages to set up the modem router manually. The installation assistant launches the first time that you set up the Internet connection for your modem router and runs on any device with a web browser.

The installation assistant functions with both types of Internet service that the modem router supports:

- **DSL service.** You can install your modem router for DSL service (the modem router supports ADSL and VDSL service). For more information, see [Set Up Your Modem Router for DSL Service](#) on page 21.
- **Cable service.** You can install your modem router for cable service. For more information, see [Set Up the Modem Router for Cable Service](#) on page 26.

Note After initial installation and setup, the NETGEAR Setup Wizard is always accessible to assist you with setting up an installation with DSL service or an installation with cable service. For more information, see *Use the Internet Setup Wizard After Initial Setup* on page 34.

Whether you install your modem router for DSL service or for cable service, you can always use the modem router's web pages to set up the modem router manually.

Before you start the setup process, get your ISP information and make sure that the settings that are described here are specified for the computers and devices in the network.

When your Internet service starts, your Internet service provider (ISP) typically gives you all the information that you need to connect to the Internet. For DSL service, you might need the following information to set up your modem router:

- The ISP configuration information for your DSL account
- ISP login name and password
- Fixed or static IP address settings (special deployment by ISP; this setting is rare)

If you cannot locate this information, ask your ISP to provide it. When your Internet connection is working, you no longer need to launch the ISP login program on your computer to access the Internet. When you start an Internet application, your modem router automatically logs you in.

Set Up Your Modem Router for DSL Service

You can install your modem router for DSL service or for cable service. If you use a DSL modem, follow the procedure that is described in *Cable the Modem Router for DSL Service and Access the Modem Router* on page 22. If you use a cable modem, follow the procedure that is described in *Set Up the Modem Router for Cable Service* on page 26.

DSL Service

Make sure that your ADSL or VDSL service is active before you install the modem router. You need the following information to install your DSL modem and connect to the Internet:

- **DSL user name and password.** This information is included in the welcome letter that your DSL Internet service provider (ISP) sent you when you signed up for your service. Record your DSL Internet service account user name and password.
- **Your telephone number or DSL account number.** If you do not use voice service, you can use your DSL account number in place of a phone number.

If you do not know or cannot locate your DSL user name and password, call your DSL ISP. Be specific when speaking with your DSL ISP. For example, you could say, "I need my DSL service user name and password. Can you help me?"

Note If your provider says that they do not support NETGEAR services, tell them that you need only your DSL user name and password. You do not need support.

Cable the Modem Router for DSL Service and Access the Modem Router

The NETGEAR installation assistant can detect the type of ISP connection and presents pages on which you can enter the required information. The following procedure describes common steps that you must follow for most ISPs. For some ISPs, you might need to enter additional information. For a small number of other ISPs, you also might need to configure less common options such as IPTV and DHCP Option 61. If these options are required, the NETGEAR installation assistant will present them to you.

The following figure shows the cabling of your modem router for DSL service.



Figure 8. Modem router cabling for DSL service

► To connect your modem router to a DSL service:

1. Install a DSL microfilter between the phone line and the phone.
The product package contains a DSL microfilter.
2. Use a phone cable to connect the microfilter to the gray DSL port on the modem router.
The product package contains a phone cable.
3. Connect the power adapter to the modem router and plug it into an electrical outlet.
Wait for the Power LED to light solid white, which takes about two minutes.
4. If the Power LED does not light, press the **Power On/Off** button on the back panel.
5. If the WiFi LED does not light, press the **WiFi** button.
6. Check the DSL/Internet LED.
If the modem router is connected to a DSL service, the DSL/Internet LED lights white.
7. Connect a computer to the modem router by one of the following methods:
 - **Ethernet cable.** Use an Ethernet cable to connect your computer to an Ethernet LAN port on the modem router.
The product package contains an Ethernet cable.
Your computer connects to the modem router's LAN.
 - **WiFi.** Connect to the default WiFi network of the modem router:
 - a. On your computer, find and select the WiFi network.
The WiFi network name (SSID) is on the modem router label.
 - b. Join the WiFi network and enter the WiFi password.

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The password (network key) is on the modem router label.
Your computer connects to the modem router's WiFi network.

Note If the computer is set to a static (fixed) IP address (this setting is uncommon), either change the computer to obtain an IP address automatically from the modem router through DHCP, or change the IP address of the computer to a static IP address in the 192.168.0.2–192.168.0.254 range.

8. Launch a web browser.
After a short while, the Configuring the Internet Connection page displays.

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Configuring the Internet Connection

You are not yet connected to the Internet.
Do you want NETGEAR Genie to help?

Yes
 No, I want to configure the Internet connection myself.
 I have saved the router settings in a file and I want to restore the router to those settings.

STEP1
Select Country
Country :

Select Internet Service Provider
Internet Service Provider :

STEP2
Select if you want the Setup Wizard to detect your ADSL or VDSL settings or if you want to manually enter your ADSL or VDSL settings.

Use the Setup Wizard to detect your ADSL or VDSL settings.
 ADSL - Enter your ADSL settings here.
 VDSL - Enter your VDSL setting here.

If you have installation problems, click [here](#) to send the setup log to the NETGEAR support team.

If the Configuring the Internet Connection page displays, skip to [Step 11](#). If the page does not display, see [Step 9](#).

9. If the Configuring the Internet Connection page does not display, do the following:
 - a. In the address field of the web browser, enter **www.routerlogin.net**.
 - b. When prompted, enter **admin** for the user name and **password** for the password.

If the Configuring the Internet Connection page displays, skip to [Step 11](#). If the page still does not display, see [Step 10](#).

10. If the browser cannot display the web page, do the following:

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- a. Make sure that the computer is connected to one of the Ethernet LAN ports or over WiFi to the modem router.
 - b. Make sure that the Power LED of the modem router lights solid white.
 - c. Make sure that your browser does not cache the previous page by closing and reopening the browser.
 - d. Clear the browser cache.
 - e. If the computer is set to a static (fixed) IP address (this setting is uncommon), either change the computer to obtain an IP address automatically from the modem router through DHCP, or change the IP address of the computer to a static IP address in the 192.168.0.2–192.168.0.254 range.
11. On the Configuring the Internet Connection page, configure the following settings:
- a. Click the **Yes** radio button.
 - b. In the STEP 1 section, from the **Country** menu, select the country in which you use the modem router.
 - c. In the STEP 1 section, from the **Internet Service Provider** menu, select the Internet service provider (ISP) that you are using.
If your ISP is not in the menu, select **Other**.
 - d. In the STEP 2 section, select the **Use the Setup Wizard to detect your ADSL or VDSL settings** radio button.
12. Click the **Next** button.
The modem router checks the Internet connection.

Detecting the Internet Connection

This process can take a minute or two; please wait...



13. Follow the pages and the steps that the NETGEAR installation assistant presents, which depend on the detected type of ISP connection and configuration.
Your WiFi connection might be terminated during the detection and setup process. If this happens, simply reconnect to the modem router and wait for the process to continue.

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During the detection and setup process, you must change the password for the modem router and enable password recovery by selecting two questions and providing answers.

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Admin Account Settings

The admin password is used to log in to your router's web interface. Secure your Network by changing the admin password.

User Name: admin

New Password: [password field]

Confirm New Password: [password field]

Security Question #1*: Please select a question. [dropdown menu]

Answer*: [text field]

Security Question #2*: Please select a question. [dropdown menu]

Answer*: [text field]

*=required information

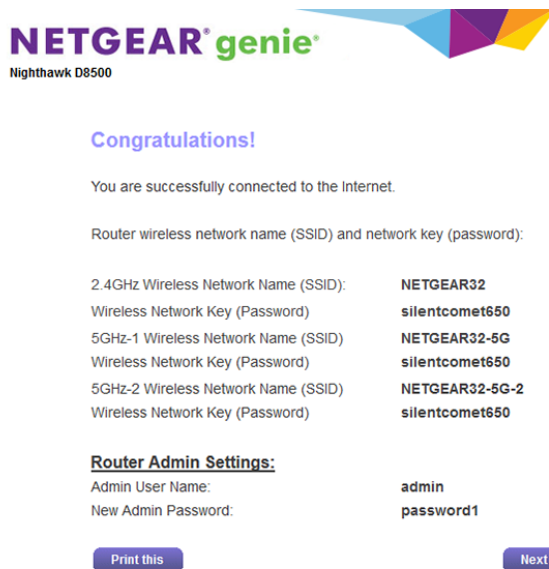
Next

14. To change the password and enable password recovery, do the following:

- a. In the **New Password** field, enter a new password.
The ideal password contains no dictionary words from any language and contains uppercase and lowercase letters, numbers, and symbols. It can be up to 30 characters.
- b. In the **Confirm New Password** field, repeat the password.
We recommend that you write down your new password or save it in some other way so you don't forget it.
- c. From the **Security Question #1** menu, select a question.
- d. In the first **Answer** field, enter an answer that makes sense to you.
- e. From the **Security Question #2** menu, select a question that is different from the first one that you selected.
- f. In the second **Answer** field, enter an answer that makes sense to you.
- g. Click the **Next** button.

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When the modem router is connected to the Internet, the Congratulations! page displays, and you successfully completed the setup process.



15. Click the **Next** button.

You are prompted to download and install the free NETGEAR Desktop genie app and the free ReadySHARE Vault app.

If the Congratulations! page does not display and the modem router does not connect to the Internet, do the following to troubleshoot the connection:

1. Review all your settings and make sure that you selected the correct options and entered everything correctly.
2. Run the NETGEAR installation assistant one more time.
3. Contact your ISP to verify that you are using the correct configuration information.
4. Read *Troubleshoot the Internet Connection* on page 253.
5. If problems persist, register your NETGEAR product and contact NETGEAR technical support.

Set Up the Modem Router for Cable Service

You can install your modem router for cable service or for DSL service. If you use a cable modem, follow the procedure that is described in this section. If you use a DSL modem, follow the procedure that is described in *Set Up Your Modem Router for DSL Service* on page 21.

The NETGEAR installation assistant can detect the type of ISP connection and presents pages on which you can enter the required information. The following procedure describes common steps that you must follow for most ISPs. For some ISPs, you might need to enter additional information. For a small number of other ISPs, you also might need to configure less common options such as IPTV and DHCP Option 61. If these options are required, the NETGEAR installation assistant will present them to you.

The following figure shows the cabling of your modem router for cable service.



Figure 9. Modem router cabling for cable service

► To connect your modem router to a cable service:

1. Unplug your cable modem's power, leaving the cable modem connected to the wall jack for your Internet service.
2. If your cable modem includes a battery backup, remove the battery.
3. Use an Ethernet cable to connect the cable modem to the yellow Internet port on the modem router.
4. If your cable modem includes a battery backup, reinsert the battery.
5. Plug in and turn on your cable modem.
6. Connect the power adapter to the modem router and plug it into an electrical outlet. Wait for the Power LED to light solid white, which takes about two minutes.
7. If the Power LED does not light, press the **Power On/Off** button on the back panel.
8. If the WiFi LEDs do not light, press the **WiFi** button on the front panel.
9. Connect a computer to the modem router by one of the following methods:
 - **Ethernet cable.** Use an Ethernet cable to connect your computer to an Ethernet LAN port on the modem router.
The product package contains an Ethernet cable.
Your computer connects to the modem router's LAN.
 - **WiFi.** Connect to the default WiFi network of the modem router:
 - a. On your computer, find and select the WiFi network.
The WiFi network name (SSID) is on the modem router label.
 - b. Join the WiFi network and enter the WiFi password.
The password (network key) is on the modem router label.
Your computer connects to the modem router's WiFi network.

Note If the computer is set to a static (fixed) IP address (this setting is uncommon), either change the computer to obtain an IP address automatically from the modem router through DHCP, or change the IP address of the computer to a static IP address in the 192.168.0.2–192.168.0.254 range.

10. Launch a web browser.

After a short while, a page displays the message *Detecting if there is an existing router in the network*:

Detecting if there is an existing router in your network, please wait...



If the message displays, skip to [Step 13](#). If the message does not display, see [Step 11](#).

11. If the page does not display the message *Detecting if there is an existing router in the network*, do the following:

- a. In the address field of the web browser, enter **www.routerlogin.net**.
- b. When prompted, enter **admin** for the user name and **password** for the password.

If a page displays the message *Detecting if there is an existing router in the network*, skip to [Step 13](#). If the message still does not display, see [Step 12](#).

12. If the browser cannot display the web page, do the following:

- a. Make sure that the computer is connected to one of the Ethernet LAN ports or over WiFi to the modem router.
- b. Make sure that the Power LED of the modem router lights solid white.
- c. Make sure that your browser does not cache the previous page by closing and reopening the browser.
- d. Clear the browser cache.
- e. If the computer is set to a static (fixed) IP address (this setting is uncommon), either change the computer to obtain an IP address automatically from the modem router through DHCP, or change the IP address of the computer to a static IP address in the 192.168.0.2–192.168.0.254 range.

13. Follow the pages and the steps that the NETGEAR installation assistant presents, which depend on the detected connection and configuration.

Your WiFi connection might be terminated during the detection and setup process. If this happens, simply reconnect to the modem router and wait for the process to continue.

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During the detection and setup process, you must change the password for the modem router and enable password recovery by selecting two questions and providing answers.

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Admin Account Settings

The admin password is used to log in to your router's web interface. Secure your Network by changing the admin password.

User Name: admin

New Password: [password field]

Confirm New Password: [password field]

Security Question #1*: Please select a question. [dropdown menu]

Answer*: [text field]

Security Question #2*: Please select a question. [dropdown menu]

Answer*: [text field]

*=required information

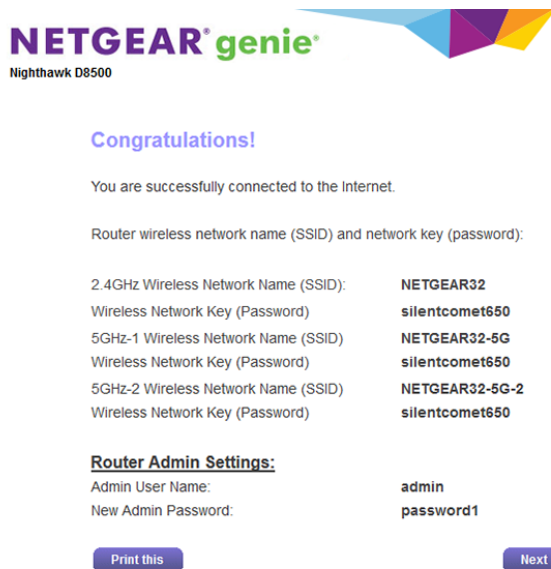
Next

If the Admin Accounting Settings page does not yet display, other pages might display and you might need to provide more information. The pages that display depend on your type of ISP connection and configuration.

14. To change the password and enable password recovery, do the following:
 - a. In the **New Password** field, enter a new password.
The ideal password contains no dictionary words from any language and contains uppercase and lowercase letters, numbers, and symbols. It can be up to 30 characters.
 - b. In the **Confirm New Password** field, repeat the password.
We recommend that you write down your new password or save it in some other way so you don't forget it.
 - c. From the **Security Question #1** menu, select a question.
 - d. In the first **Answer** field, enter an answer that makes sense to you.
 - e. From the **Security Question #2** menu, select a question that is different from the first one that you selected.
 - f. In the second **Answer** field, enter an answer that makes sense to you.
 - g. Click the **Next** button.

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When the modem router is connected to the Internet, the Congratulations! page displays, and you successfully completed the setup process.



15. Click the **Next** button.

You are prompted to download and install the free NETGEAR Desktop genie app and the free ReadySHARE Vault app.

If the Congratulations! page does not display and the modem router does not connect to the Internet, do the following to troubleshoot the connection:

1. Review all your settings and make sure that you selected the correct options and entered everything correctly.
2. Run the NETGEAR installation assistant one more time.
3. Contact your ISP to verify that you are using the correct configuration information.
4. Read *Troubleshoot the Internet Connection* on page 253.
5. If problems persist, register your NETGEAR product and contact NETGEAR technical support.

Log In to the Modem Router After Setup to View or Change Settings

After you set up the modem router for DSL service or cable service, you can view or change the settings for the modem router.

► To log in to the modem router:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.

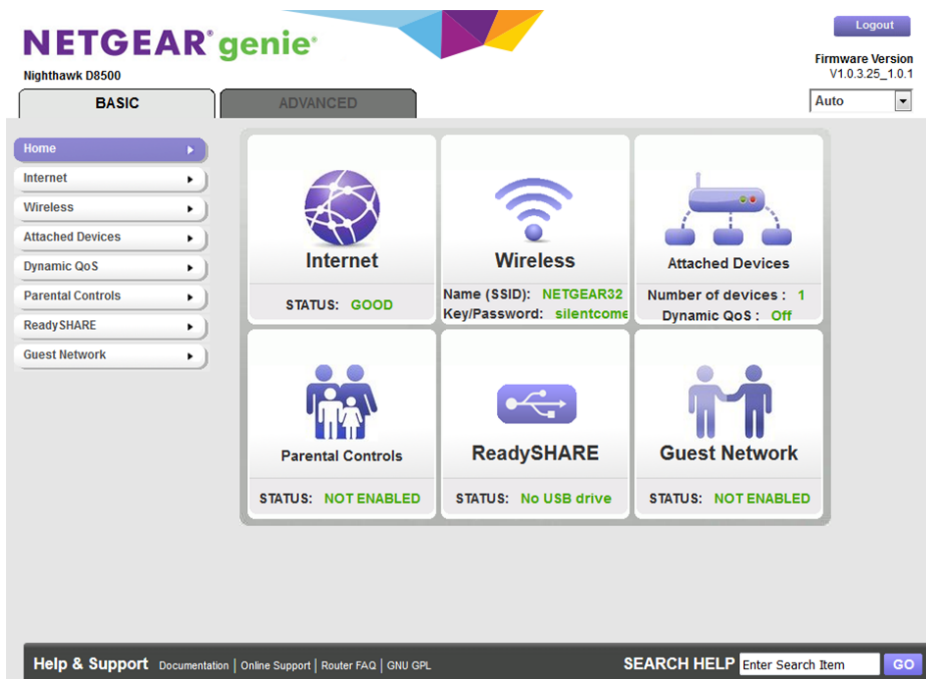
Note You can also type <http://www.routerlogin.com> or <http://192.168.0.1>. The procedures in this manual use <http://www.routerlogin.net>.

A login window opens. The nature of the login window depends on your web browser.

3. Enter the modem router user name and password.

The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

Click the **OK** button.



The BASIC Home page displays a dashboard that lets you see the status of your Internet connection and network at a glance. You can click any of the sections of the dashboard to view more detailed information. The left column displays the menus, and at the top is an **ADVANCED** tab that you can use to access more menus and pages.

Change the Language

By default, the language is set to Auto.

► To change the language:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter <http://www.routerlogin.net>.
A login window opens.
3. Enter the modem router user name and password.

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The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

The BASIC Home page displays.

4. In the upper right corner, select a language from the menu.
5. When prompted, click the **OK** button to confirm this change.
The page refreshes with the language that you selected.

Access the Modem Router With NETGEAR genie Apps

The genie app is the easy dashboard for managing, monitoring, and repairing your home network. The genie app can help you with the following:

- Automatically repair common WiFi network problems.
- Easily manage modem router features such as Live Parental Controls, guest access, Internet traffic meter, speed test, and more.

► To use the genie app to access the modem router:

1. Visit the NETGEAR genie web page at NETGEAR.com/genie.
2. Follow the onscreen instructions to install the app on your smartphone, tablet, or computer.
3. Launch the genie app.
The genie app dashboard page displays.

Manage the Internet Settings Manually

3

This chapter describes how you can manage the Internet settings of the modem router manually.

Usually, the quickest way to set up the modem router is to allow NETGEAR genie to detect the Internet connection when you first access the modem router with a web browser. These options are described in *Install and Access the Modem Router and Its Network* on page 15. You can also customize or specify your Internet settings manually.

The chapter contains the following sections:

- *Use the Internet Setup Wizard After Initial Setup* on page 34
- *Manually Set Up an ADSL Internet Connection* on page 36
- *Manually Set Up a VDSL Internet Connection* on page 44
- *Manually Set Up a Cable Internet Connection* on page 51
- *Specify an IPv6 Internet Connection* on page 63
- *Manage the MTU Size* on page 77

Use the Internet Setup Wizard After Initial Setup

Whether you use DSL service or cable service, you can use the Setup Wizard to detect your Internet settings and automatically set up your modem router.

Note The Setup Wizard is the same as the NETGEAR installation assistant, which launches the first time you connect to your modem router.

The Setup Wizard can detect the type of ISP connection and presents pages on which you can enter the required information. The following procedure describes common steps that you must follow for most ISPs, but also includes some uncommon steps that you might need to follow only for some ISPs. Other uncommon steps such as configuring IPTV options and configuring DHCP Option 61 that are required only for some ISPs are not included in the following procedure.

► To use the Setup Wizard:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Setup Wizard**.

5. From the **Country** menu, select the country in which you use the modem router.
6. From the **Internet Service Provider** menu, select the Internet service provider (ISP) that you are using. If your ISP is not in the menu, select **Other**.
7. Select the **Yes** radio button.

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If you select the **No** radio button, you are taken to the Internet Setup page after you click the **Next** button. For more information, see one of the following sections:

- [Manually Set Up an ADSL Internet Connection](#) on page 36
- [Manually Set Up a VDSL Internet Connection](#) on page 44
- [Manually Set Up a Cable Internet Connection](#) on page 51

8. Click the **Next** button.

The Setup Wizard searches your Internet connection for servers and protocols to determine your ISP configuration.

9. Follow the pages and the steps that the Setup Wizard presents, which depend on the detected type of ISP connection and configuration.

Note Your WiFi connection might be terminated during the detection and setup process. If this happens, simply reconnect to the modem router and wait for the process to continue.

Toward the end of the detection and setup process, you can change the password for the modem router and select two questions for password recovery.

When the modem router is connected to the Internet, the Congratulations! page displays, and you successfully completed the setup process.

Congratulations!

You are successfully connected to the Internet.

Router wireless network name (SSID) and network key (password):

2.4GHz Wireless Network Name (SSID):	NETGEAR32
Wireless Network Key (Password)	silentcomet650
5GHz-1 Wireless Network Name (SSID)	NETGEAR32-5G
Wireless Network Key (Password)	silentcomet650
5GHz-2 Wireless Network Name (SSID)	NETGEAR32-5G-2
Wireless Network Key (Password)	silentcomet650

Router Admin Settings:

Admin User Name:	admin
New Admin Password:	password1

[Print this](#)

[Next](#)

10. Click the **Next** button.

You are prompted to download and install the free NETGEAR Desktop genie app and the free ReadySHARE Vault app.

If the Congratulations! page does not display and the modem router does not connect to the Internet, do the following to troubleshoot the connection:

Manage the Internet Settings Manually

1. Review all your settings and make sure that you selected the correct options and entered everything correctly.
2. Run the NETGEAR installation assistant one more time.
3. Contact your ISP to verify that you are using the correct configuration information.
4. Read *Troubleshoot the Internet Connection* on page 253.
5. If problems persist, register your NETGEAR product and contact NETGEAR technical support.

Manually Set Up an ADSL Internet Connection

You can view or change the modem router's ADSL Internet connection settings manually. The following sections describe the options that are available to you to manually set up the ADSL Internet connection:

- *Specify an ADSL Connection Without a Login* on page 36
- *Specify an ADSL Connection With a Login and PPPoA or PPPoE Service* on page 39

Note Some ISPs require that you register on their website before you can obtain Internet service. Follow the directions that your ISP gave you.

Specify an ADSL Connection Without a Login

If you want to manually configure the ADSL connection settings, use the information that your ISP gave you to connect to your Internet service. If you cannot find this information, contact your ISP. Entering incorrect information might prevent the modem router from connecting to the Internet.

► **To view or specify the settings for an ADSL Internet connection that does not require a login:**

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **Internet**.
The Internet Setup page displays.
5. From the **Select Country** menu, select the country in which you use the modem router.
The **Select Country** menu is not available in all countries and might be masked out.
6. From the **Select Internet Service Provider** menu, select the Internet service provider (ISP) that you are using.
If your ISP is not in the menu, select **Other**.
7. From the **Transfer Mode** menu, select **ATM**.

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- From the **DSL Mode** menu, select the ADSL mode that your ISP provided you:
 - Auto**. The modem router detects the DSL mode automatically. (This is the default setting.)
 - ADSL**. Legacy version of ADSL.
 - ADSL2**. Legacy version of ADSL2.
 - ADSL2+**. ADSL2+ provides the fastest downstream rates and can interoperate with ADSL2 and ADSL.
- Scroll down to the Does your Internet connection require a login? section and select the **No** radio button. The following figure shows the settings that display when you configure an ADSL connection without a login.

The screenshot shows the 'Internet Setup' configuration page. At the top, there are three buttons: 'Apply', 'Cancel', and 'Test'. The settings are as follows:

- Select Country:** USA
- Select Internet Service Provider:** Other
- Transfer Mode:** ATM
- DSL Mode:** Auto
- Multiplexing Method:** LLC-BASED
- VPI:** 0
- VCI:** 35
- Use VLANID:** 101
- Priority (0 ~ 7):** 0
- Does your Internet connection require a login?:** No (selected)
- Account Name (If Required):** D8500
- Domain Name (If Required):** (empty)
- Internet IP Address:**
 - Get Dynamically from ISP
 - Use Static IP Address
 - IP Address: 0 . 0 . 0 . 0
 - IP Subnet Mask: 0 . 0 . 0 . 0
 - Gateway IP Address: 0 . 0 . 0 . 0
 - Use IP Over ATM (IPoA)
 - IP Address: 0 . 0 . 0 . 0
 - IP Subnet Mask: 0 . 0 . 0 . 0
 - Gateway IP Address: 0 . 0 . 0 . 0
- Domain Name Server (DNS) Address:**
 - Get Automatically from ISP
 - Use These DNS Servers
 - Primary DNS: [] . [] . [] . []
 - Secondary DNS: [] . [] . [] . []
- Router MAC Address:**
 - Use Default Address
 - Use Computer MAC Address
 - Use This MAC Address: 10:DA:43:88:94:2F
- DHCP Options:**
 - Vendor Class Identifier String (option 60): []
 - Client Identifier String (option 61): []

- Enter the ADSL settings as described in the following table.

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Field	Description
Multiplexing Method	Select LLC-BASED or VC-BASED , as indicated by your ISP. The multiplexing method can either be virtual circuit (VC) based or logical link control (LLC) based.
VPI	Enter a number between 0 and 255 for the virtual circuit number for the virtual path identifier (VPI), as indicated by your ISP. If your ISP did not provide you with a VPI setting, leave the default setting (8). The VPI might be required not only for a VC-based connection but also for an LLC-based connection.
VCI	Enter a number between 32 and 65535 for the virtual circuit number for the virtual channel identifier (VCI), as indicated by your ISP. If your ISP did not provide you with a VCI setting, leave the default setting (35). The VCI might be required not only for a VC-based connection but also for an LLC-based connection.
Use VLANID	Select the Use VLANID check box and enter the VLAN ID, as indicated by your ISP. A VLAN ID might be required if you subscribe to both Internet service and a service such as IPTV. If your ISP did not provide you with a VLAN ID, leave the Use VLANID check box cleared, which is the default setting.
Priority (0 ~ 7)	If your ISP provided you with a VLAN ID and a priority value, enter the priority value, which is a number from 0 to 7. You can enter a priority value only in combination with a VLAN ID. If your ISP did not provide you with a priority value, leave the default setting (0).
Account Name	Enter the account name, as indicated by your ISP. This name might also be called the host name. If your ISP did not provide you with an account name or host name, leave the default setting.
Domain Name	Enter the domain name, as indicated by your ISP. If your ISP did not provide you with a domain name, leave this field blank.
Internet IP Address	
Get Dynamically from ISP	Your ISP uses DHCP to assign your IP address. Your ISP automatically assigns these addresses.
Use Static IP Address	Enter the IP address, IP subnet mask, and gateway IP address that your ISP assigned you for static IP address service. The gateway is the ISP router to which your modem router connects.
Use IP over ATM (IPoA)	Enter the IP address, IP subnet mask, and gateway IP address that your ISP assigned you for IPoA service. The gateway is the ISP router to which your modem router connects.
Domain Name Server (DNS) Address	
The DNS server is used to look up site addresses based on their domain names.	

(Continued)

Field	Description
Get Automatically from ISP	Your ISP uses DHCP to assign your DNS servers. Your ISP automatically assigns this address.
Use These DNS Servers	If you know that your ISP does not automatically transmit DNS addresses to the modem router during login, select this option and enter the IP address of your ISP primary DNS server. If secondary and tertiary DNS server addresses are available, enter them also.
Router MAC Address	
The Ethernet MAC address that the modem router uses on the Internet port. Some ISPs register the MAC address of the network interface card in your computer when your account is first opened. They accept traffic only from the MAC address of that computer. This feature allows your modem router to use your computer's MAC address (also called cloning).	
Use Default Address	Use the default MAC address.
Use Computer MAC Address	The modem router captures and uses the MAC address of the computer that you are now using. You must use the one computer that is registered by the ISP.
Use This MAC Address	Enter the MAC address that you want to use. By default, the field displays the MAC address of the Internet port.
DHCP Options	
Vendor Class Identifier String (option 60)	Enter the vendor class identifier (VCI) string, as indicated by your ISP. If your ISP did not provide you with a VCI string, leave this field blank.
Client Identifier String (option 61)	Enter the client identifier (client ID) string, as indicated by your ISP. If your ISP did not provide you with a client ID string, leave this field blank.

- Click the **Apply** button.

Your settings are saved.

- Click the **Test** button to test your Internet connection.

If the NETGEAR website does not display within one minute, see [Troubleshoot the Internet Connection](#) on page 253.

Specify an ADSL Connection With a Login and PPPoA or PPPoE Service

If you want to manually configure the ADSL connection settings, use the information that your ISP gave you to log in and connect to your Internet service. If you cannot find this information, contact your ISP. Entering incorrect information might prevent the modem router from connecting to the Internet.

► **To view or specify the settings for an ADSL Internet connection that requires a login and uses a PPPoE or PPPoA service:**

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **Internet**.
The Internet Setup page displays.
5. From the **Select Country** menu, select the country in which you use the modem router.
The **Select Country** menu is not available in all countries and might be masked out.
6. From the **Select Internet Service Provider** menu, select the Internet service provider (ISP) that you are using.
If your ISP is not in the menu, select **Other**.
7. From the **Transfer Mode** menu, select **ATM**.
8. From the **DSL Mode** menu, select the ADSL mode that your ISP provided you:
 - **Auto**. The modem router detects the DSL mode automatically. (This is the default setting.)
 - **ADSL**. Legacy version of ADSL.
 - **ADSL2**. Legacy version of ADSL2.
 - **ADSL2+**. ADSL2+ provides the fastest downstream rates and can interoperate with ADSL2 and ADSL.
9. Scroll down to the Does your Internet connection require a login? section and select the **Yes** radio button.

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The following figure shows the settings that display when you configure an ADSL connection with a login and PPPoE service.

The screenshot shows the 'Internet Setup' configuration page. At the top, there are three buttons: 'Apply', 'Cancel', and 'Test'. The configuration is organized into several sections:

- Select Country:** USA
- Select Internet Service Provider:** Other
- Transfer Mode:** ATM
- DSL Mode:** Auto
- Multiplexing Method:** LLC-BASED
- VPI:** 0
- VCI:** 35
- Use VLANID:** 101
- Priority (0 ~ 7):** 0
- Does your Internet connection require a login?** Yes (selected)
- Internet Service Provider:** PPPoE
- Login:** guest
- Password:** (empty)
- Service Name (If Required):** (empty)
- Connection Mode:** Always On
- Idle Timeout(In Minutes):** 5
- Internet IP Address:** Get Dynamically from ISP (selected)
- Domain Name Server (DNS) Address:** Get Automatically from ISP (selected)
- Router MAC Address:** Use Default Address (selected)

10. Enter the ADSL settings as described in the following table.

Field	Description
Multiplexing Method	Select LLC-BASED or VC-BASED , as indicated by your ISP. The multiplexing method can either be virtual circuit (VC) based or logical link control (LLC) based.
VPI	Enter a number between 0 and 255 for the virtual circuit number for the virtual path identifier (VPI), as indicated by your ISP. If your ISP did not provide you with a VPI setting, leave the default setting (8). The VPI might be required not only for a VC-based connection but also for an LLC-based connection.

(Continued)

Field	Description
VCI	<p>Enter a number between 32 and 65535 for the virtual circuit number for the virtual channel identifier (VCI), as indicated by your ISP.</p> <p>If your ISP did not provide you with a VCI setting, leave the default setting (35). The VCI might be required not only for a VC-based connection but also for an LLC-based connection.</p>
Use VLANID	<p>Select the Use VLANID check box and enter the VLAN ID, as indicated by your ISP.</p> <p>A VLAN ID might be required if you subscribe to both Internet service and a service such as IPTV. If your ISP did not provide you with a VLAN ID, leave the Use VLANID check box cleared, which is the default setting.</p>
Priority (0 ~ 7)	<p>If your ISP provided you with a VLAN ID and a priority value, enter the priority value, which is a number from 0 to 7.</p> <p>You can enter a priority value only in combination with a VLAN ID. If your ISP did not provide you with a priority value, leave the default setting (0).</p>
Internet Service Provider	<p>Select the encapsulation, as indicated by your ISP:</p> <ul style="list-style-type: none"> • PPPoA. Your Internet connection uses PPP over ATM. • PPPoE. Your Internet connection uses PPP over Ethernet.
Login	<p>Enter the login name that you use to log in to your Internet service, as indicated by your ISP.</p> <p>This login name is often an email address.</p>
Password	<p>Enter the password that you use to log in to your Internet service, as indicated by your ISP.</p>
Service Name (If Required)	<p>Enter the service name that you use to log in to your Internet service, as indicated by your ISP.</p> <p>Often, a service name is not required.</p>
Connection Mode	<p>Select how the Internet connection functions:</p> <ul style="list-style-type: none"> • Always On. Once the Internet connection is established, it remains active. This is the default setting. • Dial on Demand. When someone attempts to connect to the Internet, the Internet connection is established. When the idle time-out period expires, the Internet connection is terminated. • Manually Connect. You must connect to the Internet manually (see View, Establish, or Terminate the PPPoE or PPPoA Internet Connection on page 200).

(Continued)

Field	Description
Idle Timeout (In Minutes)	<p>If you select Dial on Demand from the Connection Mode menu, enter the idle time-out period in minutes.</p> <p>The idle time-out specifies how long the modem router keeps the Internet connection active when no one on the network is using the Internet connection. The default is 5 minutes. To disable the idle time-out, enter 0. (When you disable the idle time-out, the connection is not terminated automatically.)</p>
Internet IP Address	
Get Dynamically from ISP	Your ISP uses DHCP to assign your IP address. Your ISP automatically assigns these addresses.
Use Static IP Address	Enter the IP address, IP subnet mask, and gateway IP address that your ISP assigned you for static IP address service. The gateway is the ISP router to which your modem router connects.
Domain Name Server (DNS) Address	
The DNS server is used to look up site addresses based on their domain names.	
Get Automatically from ISP	Your ISP uses DHCP to assign your DNS servers. Your ISP automatically assigns this address.
Use These DNS Servers	If you know that your ISP does not automatically transmit DNS addresses to the modem router during login, select this option and enter the IP address of your ISP primary DNS server. If a secondary DNS server address is available, enter it also.
Router MAC Address	
<p>The Ethernet MAC address that the modem router uses on the Internet port. Some ISPs register the MAC address of the network interface card in your computer when your account is first opened. They accept traffic only from the MAC address of that computer.</p> <p>This feature allows your modem router to use your computer's MAC address (also called cloning).</p>	
Use Default Address	Use the default MAC address.
Use Computer MAC Address	The modem router captures and uses the MAC address of the computer that you are now using. You must use the one computer that is registered by the ISP.
Use This MAC Address	Enter the MAC address that you want to use. By default, the field displays the MAC address of the Internet port.

11. Click the **Apply** button.
Your settings are saved.

12. Click the **Test** button to test your Internet connection.
If the NETGEAR website does not display within one minute, see [Troubleshoot the Internet Connection](#) on page 253.

Manually Set Up a VDSL Internet Connection

You can view or change the modem router's VDSL Internet connection settings manually. The following sections describe the options that are available to you to manually set up the VDSL Internet connection:

- *Specify a VDSL Connection Without a Login* on page 44
- *Specify a VDSL Connection With a Login and PPPoE Service* on page 47

Note Some ISPs require that you register on their website before you can obtain Internet service. Follow the directions that your ISP gave you.

Specify a VDSL Connection Without a Login

If you want to manually configure the VDSL connection settings, use the information that your ISP gave you to connect to your Internet service. If you cannot find this information, contact your ISP. Entering incorrect information might prevent the modem router from connecting to the Internet.

► **To view or specify the settings for a VDSL Internet connection that does not require a login:**

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **Internet**.
The Internet Setup page displays.
5. From the **Select Country** menu, select the country in which you use the modem router.
The **Select Country** menu is not available in all countries and might be masked out.
6. From the **Select Internet Service Provider** menu, select the Internet service provider (ISP) that you are using.
If your ISP is not in the menu, select **Other**.
7. From the **Transfer Mode** menu, select **PTM**.
When you select **PTM** from the **Transfer Mode** menu, the only option in the **DSL Mode** menu is **VDSL2**.
8. Scroll down to the Does your Internet connection require a login? section and select the **No** radio button.

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The following figure shows the settings that display when you configure a VDSL connection without a login.

Internet Setup

Apply ▶ | X Cancel | Test ▶

Select Country: USA
Select Internet Service Provider: Other

Transfer Mode: PTM
DSL Mode: VDSL2

Multiplexing Method: LLC-BASED
VPI: 0
VCI: 35

Use VLANID: 101
Priority (0 ~ 7): 0

Does your Internet connection require a login?
 Yes
 No

Account Name (If Required): D8500
Domain Name (If Required):

Internet IP Address
 Get Dynamically from ISP
 Use Static IP Address
IP Address: 0 . 0 . 0 . 0
IP Subnet Mask: 0 . 0 . 0 . 0
Gateway IP Address: 0 . 0 . 0 . 0
 Use IP Over ATM (IPoA)
IP Address: 0 . 0 . 0 . 0
IP Subnet Mask: 0 . 0 . 0 . 0
Gateway IP Address: 0 . 0 . 0 . 0

Domain Name Server (DNS) Address
 Get Automatically from ISP
 Use These DNS Servers
Primary DNS: . . .
Secondary DNS: . . .

Router MAC Address
 Use Default Address
 Use Computer MAC Address
 Use This MAC Address: 10:DA:43:88:94:2F

DHCP Options
Vendor Class Identifier String (option 60):
Client Identifier String (option 61):

9. Enter the VDSL settings as described in the following table.

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Field	Description
Multiplexing Method	These settings are disabled because they do not apply to a VDSL connection.
VPI	
VCI	
Use VLANID	Select the Use VLANID check box and enter the VLAN ID, as indicated by your ISP. A VLAN ID might be required if you subscribe to both Internet service and a service such as IPTV. If your ISP did not provide you with a VLAN ID, leave the Use VLANID check box cleared, which is the default setting.
Priority (0 ~ 7)	If your ISP provided you with a VLAN ID and a priority value, enter the priority value, which is a number from 0 to 7. You can enter a priority value only in combination with a VLAN ID. If your ISP did not provide you with a priority value, leave the default setting (0).
Account Name	Enter the account name, as indicated by your ISP. This name might also be called the host name. If your ISP did not provide you with an account name or host name, leave the default setting.
Domain Name	Enter the domain name, as indicated by your ISP. If your ISP did not provide you with a domain name, leave this field blank.
Internet IP Address	
Get Dynamically from ISP	Your ISP uses DHCP to assign your IP address. Your ISP automatically assigns these addresses.
Use Static IP Address	Enter the IP address, IP subnet mask, and gateway IP address that your ISP assigned you for static IP address service. The gateway is the ISP router to which your modem router connects.
Use IP over ATM (IPoA)	Enter the IP address, IP subnet mask, and gateway IP address that your ISP assigned you for IPoA service. The gateway is the ISP router to which your modem router connects.
Domain Name Server (DNS) Address	
The DNS server is used to look up site addresses based on their domain names.	
Get Automatically from ISP	Your ISP uses DHCP to assign your DNS servers. Your ISP automatically assigns this address.
Use These DNS Servers	If you know that your ISP does not automatically transmit DNS addresses to the modem router during login, select this option and enter the IP address of your ISP primary DNS server. If secondary and tertiary DNS server addresses are available, enter them also.

(Continued)

Field	Description
Router MAC Address	
The Ethernet MAC address that the modem router uses on the Internet port. Some ISPs register the MAC address of the network interface card in your computer when your account is first opened. They accept traffic only from the MAC address of that computer. This feature allows your modem router to use your computer's MAC address (also called cloning).	
Use Default Address	Use the default MAC address.
Use Computer MAC Address	The modem router captures and uses the MAC address of the computer that you are now using. You must use the one computer that is registered by the ISP.
Use This MAC Address	Enter the MAC address that you want to use. By default, the field displays the MAC address of the Internet port.
DHCP Options	
Vendor Class Identifier String (option 60)	Enter the vendor class identifier (VCI) string, as indicated by your ISP. If your ISP did not provide you with a VCI string, leave this field blank.
Client Identifier String (option 61)	Enter the client identifier (client ID) string, as indicated by your ISP. If your ISP did not provide you with a client ID string, leave this field blank.

10. Click the **Apply** button.

Your settings are saved.

11. Click the **Test** button to test your Internet connection.

If the NETGEAR website does not display within one minute, see [Troubleshoot the Internet Connection](#) on page 253.

Specify a VDSL Connection With a Login and PPPoE Service

If you want to manually configure the VDSL connection settings, use the information that your ISP gave you to log in and connect to your Internet service. If you cannot find this information, contact your ISP. Entering incorrect information might prevent the modem router from connecting to the Internet.

- **To view or specify the settings for a VDSL Internet connection that requires a login and uses a PPPoE service:**

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.

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The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

The BASIC Home page displays.

4. Select **Internet**.

The Internet Setup page displays.

5. From the **Select Country** menu, select the country in which you use the modem router.

The **Select Country** menu is not available in all countries and might be masked out.

6. From the **Select Internet Service Provider** menu, select the Internet service provider (ISP) that you are using.

If your ISP is not in the menu, select **Other**.

7. From the **Transfer Mode** menu, select **PTM**.

When you select **PTM** from the **Transfer Mode** menu, the only option in the **DSL Mode** menu is **VDSL2**.

8. Scroll down to the Does your Internet connection require a login? section and select the **Yes** radio button.

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The following figure shows the settings that display when you configure a VDSL connection with a login and PPPoE service.

Internet Setup

Apply ▶ Cancel X Test ▶

Select Country: USA

Select Internet Service Provider: Other

Transfer Mode: PTM

DSL Mode: VDSL2

Multiplexing Method: LLC-BASED

VPI: 0

VCI: 35

Use VLANID: 101

Priority (0 ~ 7): 0

Does your Internet connection require a login?
 Yes
 No

Internet Service Provider: PPPoE

Login: guest

Password: [Empty]

Service Name (If Required): [Empty]

Connection Mode: Always On

Idle Timeout(In Minutes): 5

Internet IP Address
 Get Dynamically from ISP
 Use Static IP Address: 0 . 0 . 0 . 0

Domain Name Server (DNS) Address
 Get Automatically from ISP
 Use These DNS Servers
 Primary DNS: [Empty] . [Empty] . [Empty] . [Empty]
 Secondary DNS: [Empty] . [Empty] . [Empty] . [Empty]

Router MAC Address
 Use Default Address
 Use Computer MAC Address
 Use This MAC Address: 10:DA:43:88:94:2F

9. Enter the VDSL settings as described in the following table.

Field	Description
Multiplexing Method	These settings are disabled because they do not apply to a VDSL connection.
VPI	
VCI	
Use VLANID	Select the Use VLANID check box and enter the VLAN ID, as indicated by your ISP. A VLAN ID might be required if you subscribe to both Internet service and a service such as IPTV. If your ISP did not provide you with a VLAN ID, leave the Use VLANID check box cleared, which is the default setting.

(Continued)

Field	Description
Priority (0 ~ 7)	<p>If your ISP provided you with a VLAN ID and a priority value, enter the priority value, which is a number from 0 to 7.</p> <p>You can enter a priority value only in combination with a VLAN ID. If your ISP did not provide you with a priority value, leave the default setting (0).</p>
Internet Service Provider	<p>By default, the menu selection is PPPoE for a PPP over Ethernet VDSL connection.</p> <p>The VDSL connection does not support PPP over ATM (PPPoA).</p>
Login	<p>Enter the login name that you use to log in to your Internet service, as indicated by your ISP.</p> <p>This login name is often an email address.</p>
Password	<p>Enter the password that you use to log in to your Internet service, as indicated by your ISP.</p>
Service Name (If Required)	<p>Enter the service name that you use to log in to your Internet service, as indicated by your ISP.</p> <p>Often, a service name is not required.</p>
Connection Mode	<p>Select how the Internet connection functions:</p> <ul style="list-style-type: none"> • Always On. Once the Internet connection is established, it remains active. This is the default setting. • Dial on Demand. When someone attempts to connect to the Internet, the Internet connection is established. When the idle time-out period expires, the Internet connection is terminated. • Manually Connect. You must connect to the Internet manually (see View, Establish, or Terminate the PPPoE or PPPoA Internet Connection on page 200).
Idle Timeout (In Minutes)	<p>If you select Dial on Demand from the Connection Mode menu, enter the idle time-out period in minutes.</p> <p>The idle time-out specifies how long the modem router keeps the Internet connection active when no one on the network is using the Internet connection. The default is 5 minutes. To disable the idle time-out, enter 0. (When you disable the idle time-out, the connection is not terminated automatically).</p>
Internet IP Address	
Get Dynamically from ISP	<p>Your ISP uses DHCP to assign your IP address. Your ISP automatically assigns these addresses.</p>
Use Static IP Address	<p>Enter the IP address, IP subnet mask, and gateway IP address that your ISP assigned you for static IP address service. The gateway is the ISP router to which your modem router connects.</p>

(Continued)

Field	Description
Domain Name Server (DNS) Address	
The DNS server is used to look up site addresses based on their domain names.	
Get Automatically from ISP	Your ISP uses DHCP to assign your DNS servers. Your ISP automatically assigns this address.
Use These DNS Servers	If you know that your ISP does not automatically transmit DNS addresses to the modem router during login, select this option and enter the IP address of your ISP primary DNS server. If a secondary DNS server address is available, enter it also.
Router MAC Address	
The Ethernet MAC address that the modem router uses on the Internet port. Some ISPs register the MAC address of the network interface card in your computer when your account is first opened. They accept traffic only from the MAC address of that computer.	
This feature allows your modem router to use your computer's MAC address (also called cloning).	
Use Default Address	Use the default MAC address.
Use Computer MAC Address	The modem router captures and uses the MAC address of the computer that you are now using. You must use the one computer that is registered by the ISP.
Use This MAC Address	Enter the MAC address that you want to use. By default, the field displays the MAC address of the Internet port.

10. Click the **Apply** button.

Your settings are saved.

11. Click the **Test** button to test your Internet connection.

If the NETGEAR website does not display within one minute, see [Troubleshoot the Internet Connection](#) on page 253.

Manually Set Up a Cable Internet Connection

You can view or change the modem router's cable Internet connection settings manually. The following sections describe the options that are available to you to manually set up the cable Internet connection:

- [Specify a Cable Connection Without a Login](#) on page 52
- [Specify a Cable Connection With a Login and PPPoE Service](#) on page 55
- [Specify a Cable Connection With a Login and PPTP or L2TP Service](#) on page 59

Note Some ISPs require that you register on their website before you can obtain Internet service. Follow the directions that your ISP gave you.

Specify a Cable Connection Without a Login

If you want to manually configure the cable connection settings, use the information that your ISP gave you to connect to your Internet service. If you cannot find this information, contact your ISP. Entering incorrect information might prevent the modem router from connecting to the Internet.

► **To view or specify the settings for a cable Internet connection that does not require a login:**

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Setup > WAN Setup**.
The WAN Setup page displays.
5. From the **WAN Preference** menu, select **Must use Ethernet WAN**.
By default, the menu selection is Auto-Detect.
6. Click the **Apply** button.
Your settings are saved and the modem router restarts.

Note If you connect over WiFi to the modem router, you might need to reconnect and log in again.

7. Select **BASIC > Internet**.
The Internet Setup page displays.
8. From the **Select Country** menu, select the country in which you use the modem router.
The **Select Country** menu is not available in all countries and might be masked out.
9. From the **Select Internet Service Provider** menu, select the Internet service provider (ISP) that you are using.
If your ISP is not in the menu, select **Other**.
10. Scroll down to the Does your Internet connection require a login? section and select the **No** radio button.

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The following figure shows the settings that display when you configure a cable connection without a login. The transfer mode and multiplexing method do not apply to a cable connection.

Internet Setup

Apply ▶ ✕ Cancel Test ▶

Select Country: USA

Select Internet Service Provider: Other

Transfer Mode: ATM

DSL Mode: Auto

Multiplexing Method: LLC-BASED

VPI: 0

VCI: 35

Use VLANID: 101

Priority (0 ~ 7): 0

Does your Internet connection require a login?

Yes

No

Account Name (If Required): D8500

Domain Name (If Required):

Internet IP Address

Get Dynamically from ISP

Use Static IP Address

IP Address: 0 . 0 . 0 . 0

IP Subnet Mask: 0 . 0 . 0 . 0

Gateway IP Address: 0 . 0 . 0 . 0

Use IP Over ATM (IPoA)

IP Address: 0 . 0 . 0 . 0

IP Subnet Mask: 0 . 0 . 0 . 0

Gateway IP Address: 0 . 0 . 0 . 0

Domain Name Server (DNS) Address

Get Automatically from ISP

Use These DNS Servers

Primary DNS: . . .

Secondary DNS: . . .

Router MAC Address

Use Default Address

Use Computer MAC Address

Use This MAC Address: 10:DA:43:88:94:2F

DHCP Options

Vendor Class Identifier String (option 60):

Client Identifier String (option 61):

11. Enter the cable settings as described in the following table.

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Field	Description
Use VLANID	<p>Select the Use VLANID check box and enter the VLAN ID, as indicated by your ISP.</p> <p>A VLAN ID might be required if you subscribe to both Internet service and a service such as IPTV. If your ISP did not provide you with a VLAN ID, leave the Use VLANID check box cleared, which is the default setting.</p>
Priority (0 ~ 7)	<p>If your ISP provided you with a VLAN ID and a priority value, enter the priority value, which is a number from 0 to 7.</p> <p>You can enter a priority value only in combination with a VLAN ID. If your ISP did not provide you with a priority value, leave the default setting (0).</p>
Account Name	<p>Enter the account name, as indicated by your ISP. This name might also be called the host name.</p> <p>If your ISP did not provide you with an account name or host name, leave the default setting.</p>
Domain Name	<p>Enter the domain name, as indicated by your ISP.</p> <p>If your ISP did not provide you with a domain name, leave this field blank.</p>
Internet IP Address	
Get Dynamically from ISP	Your ISP uses DHCP to assign your IP address. Your ISP automatically assigns these addresses.
Use Static IP Address	Enter the IP address, IP subnet mask, and gateway IP address that your ISP assigned you for static IP address service. The gateway is the ISP router to which your modem router connects.
Use IP over ATM (IPoA)	Enter the IP address, IP subnet mask, and gateway IP address that your ISP assigned you for IPoA service. The gateway is the ISP router to which your modem router connects.
Domain Name Server (DNS) Address	
The DNS server is used to look up site addresses based on their domain names.	
Get Automatically from ISP	Your ISP uses DHCP to assign your DNS servers. Your ISP automatically assigns this address.
Use These DNS Servers	If you know that your ISP does not automatically transmit DNS addresses to the modem router during login, select this option and enter the IP address of your ISP primary DNS server. If secondary and tertiary DNS server addresses are available, enter them also.
Router MAC Address	
<p>The Ethernet MAC address that the modem router uses on the Internet port. Some ISPs register the MAC address of the network interface card in your computer when your account is first opened. They accept traffic only from the MAC address of that computer.</p> <p>This feature allows your modem router to use your computer's MAC address (also called cloning).</p>	
Use Default Address	Use the default MAC address.

(Continued)

Field	Description
Use Computer MAC Address	The modem router captures and uses the MAC address of the computer that you are now using. You must use the one computer that is registered by the ISP.
Use This MAC Address	Enter the MAC address that you want to use. By default, the field displays the MAC address of the Internet port.
DHCP Options	
Vendor Class Identifier String (option 60)	Enter the vendor class identifier (VCI) string, as indicated by your ISP. If your ISP did not provide you with a VCI string, leave this field blank.
Client Identifier String (option 61)	Enter the client identifier (client ID) string, as indicated by your ISP. If your ISP did not provide you with a client ID string, leave this field blank.

- Click the **Apply** button.

Your settings are saved.

- Click the **Test** button to test your Internet connection.

If the NETGEAR website does not display within one minute, see [Troubleshoot the Internet Connection](#) on page 253.

Specify a Cable Connection With a Login and PPPoE Service

If you want to manually configure the cable connection settings, use the information that your ISP gave you to connect to your Internet service. If you cannot find this information, contact your ISP. Entering incorrect information might prevent the modem router from connecting to the Internet.

- **To view or specify the settings for a cable Internet connection that requires a login and uses a PPPoE service:**

- Launch a web browser from a computer or mobile device that is connected to the network.
- Enter **http://www.routerlogin.net**.
A login window opens.
- Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
- Select **ADVANCED > Setup > WAN Setup**.
The WAN Setup page displays.
- From the **WAN Preference** menu, select **Must use Ethernet WAN**.

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By default, the menu selection is Auto-Detect.

6. Click the **Apply** button.
Your settings are saved and the modem router restarts.

Note If you connect over WiFi to the modem router, you might need to reconnect and log in again.

7. Select **BASIC > Internet**.
The Internet Setup page displays.
8. From the **Select Country** menu, select the country in which you use the modem router.
The **Select Country** menu is not available in all countries and might be masked out.
9. From the **Select Internet Service Provider** menu, select the Internet service provider (ISP) that you are using.
If your ISP is not in the menu, select **Other**.
10. Scroll down to the Does your Internet connection require a login? section and select the **Yes** radio button.

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The following figure shows the settings that display when you configure a cable connection with a login and PPPoE service. The transfer mode and multiplexing method do not apply to a cable connection.

The screenshot shows the 'Internet Setup' configuration page. At the top, there are 'Apply', 'Cancel', and 'Test' buttons. The settings are as follows:

- Select Country: USA
- Select Internet Service Provider: Other
- Transfer Mode: ATM
- DSL Mode: Auto
- Multiplexing Method: LLC-BASED
- VPI: 0
- VCI: 35
- Use VLANID: (checked in the table)
- Priority (0 ~ 7): 0
- Does your Internet connection require a login? Yes
- Internet Service Provider: PPPoE
- Login: guest
- Password: (empty)
- Service Name (If Required): (empty)
- Connection Mode: Always On
- Idle Timeout(In Minutes): 5
- Internet IP Address: Get Dynamically from ISP
- Domain Name Server (DNS) Address: Get Automatically from ISP
- Router MAC Address: Use Default Address (10:DA:43:88:94:2F)

11. Enter the cable settings as described in the following table.

Field	Description
Use VLANID	Select the Use VLANID check box and enter the VLAN ID, as indicated by your ISP. A VLAN ID might be required if you subscribe to both Internet service and a service such as IPTV. If your ISP did not provide you with a VLAN ID, leave the Use VLANID check box cleared, which is the default setting.
Priority (0 ~ 7)	If your ISP provided you with a VLAN ID and a priority value, enter the priority value, which is a number from 0 to 7. You can enter a priority value only in combination with a VLAN ID. If your ISP did not provide you with a priority value, leave the default setting (0).
Internet Service Provider	From the menu, select PPPoE for a PPP over Ethernet connection.

Manage the Internet Settings Manually

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(Continued)

Field	Description
Login	Enter the login name that you use to log in to your Internet service, as indicated by your ISP. This login name is often an email address.
Password	Enter the password that you use to log in to your Internet service, as indicated by your ISP.
Service Name (If Required)	Enter the service name that you use to log in to your Internet service, as indicated by your ISP. Often, a service name is not required.
Connection Mode	Select how the Internet connection functions: <ul style="list-style-type: none"> • Always On. Once the Internet connection is established, it remains active. This is the default setting. • Dial on Demand. When someone attempts to connect to the Internet, the Internet connection is established. When the idle time-out period expires, the Internet connection is terminated. • Manually Connect. You must connect to the Internet manually (see View, Establish, or Terminate the PPPoE or PPPoA Internet Connection on page 200).
Idle Timeout (In Minutes)	If you select Dial on Demand from the Connection Mode menu, enter the idle time-out period in minutes. The idle time-out specifies how long the modem router keeps the Internet connection active when no one on the network is using the Internet connection. The default is 5 minutes. To disable the idle time-out, enter 0 . (When you disable the idle time-out, the connection is not terminated automatically.)
Internet IP Address	
Get Dynamically from ISP	Your ISP uses DHCP to assign your IP address. Your ISP automatically assigns these addresses.
Use Static IP Address	Enter the IP address, IP subnet mask, and gateway IP address that your ISP assigned you for static IP address service. The gateway is the ISP router to which your modem router connects.
Domain Name Server (DNS) Address	
The DNS server is used to look up site addresses based on their domain names.	
Get Automatically from ISP	Your ISP uses DHCP to assign your DNS servers. Your ISP automatically assigns this address.
Use These DNS Servers	If you know that your ISP does not automatically transmit DNS addresses to the modem router during login, select this option and enter the IP address of your ISP primary DNS server. If a secondary DNS server address is available, enter it also.

Manage the Internet Settings Manually

(Continued)

Field	Description
Router MAC Address	
The Ethernet MAC address that the modem router uses on the Internet port. Some ISPs register the MAC address of the network interface card in your computer when your account is first opened. They accept traffic only from the MAC address of that computer. This feature allows your modem router to use your computer's MAC address (also called cloning).	
Use Default Address	Use the default MAC address.
Use Computer MAC Address	The modem router captures and uses the MAC address of the computer that you are now using. You must use the one computer that is registered by the ISP.
Use This MAC Address	Enter the MAC address that you want to use. By default, the field displays the MAC address of the Internet port.

12. Click the **Apply** button.

Your settings are saved.

13. Click the **Test** button to test your Internet connection.

If the NETGEAR website does not display within one minute, see [Troubleshoot the Internet Connection](#) on page 253.

Specify a Cable Connection With a Login and PPTP or L2TP Service

If you want to manually configure the cable connection settings, use the information that your ISP gave you to connect to your Internet service. If you cannot find this information, contact your ISP. Entering incorrect information might prevent the modem router from connecting to the Internet.

- **To view or specify the settings for a cable Internet connection that requires a login and uses a PPTP or L2TP service:**

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Setup > WAN Setup**.
The WAN Setup page displays.

5. From the **WAN Preference** menu, select **Must use Ethernet WAN**.

By default, the menu selection is Auto-Detect.

6. Click the **Apply** button.

Your settings are saved and the modem router restarts.

Note If you connect over WiFi to the modem router, you might need to reconnect and log in again.

7. Select **BASIC > Internet**.

The Internet Setup page displays.

8. From the **Select Country** menu, select the country in which you use the modem router.

The **Select Country** menu is not available in all countries and might be masked out.

9. From the **Select Internet Service Provider** menu, select the Internet service provider (ISP) that you are using.

If your ISP is not in the menu, select **Other**.

10. Scroll down to the Does your Internet connection require a login? section and select the **Yes** radio button.

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The following figure shows the settings that display when you configure a cable connection with a login and PPTP service. The transfer mode and multiplexing method do not apply to a cable connection.

The screenshot shows the 'Internet Setup' configuration page. At the top, there are 'Apply', 'Cancel', and 'Test' buttons. The configuration is divided into several sections:

- Country and ISP:** 'Select Country' is set to 'USA' and 'Select Internet Service Provider' is set to 'Other'.
- Transfer and DSL Modes:** 'Transfer Mode' is 'ATM' and 'DSL Mode' is 'Auto'.
- Multiplexing and VLAN:** 'Multiplexing Method' is 'LLC-BASED'. 'VPI' is 0 and 'VCI' is 35. 'Use VLANID' is checked with a value of 101. 'Priority (0 ~ 7)' is 0.
- Login and Connection:** 'Does your Internet connection require a login?' is 'Yes'. 'Internet Service Provider' is 'PPTP'. 'Login' and 'Password' fields are present. 'Connection Mode' is 'Always On' and 'Idle Timeout(In Minutes)' is 5.
- IP and DNS:** 'My IP Address', 'Subnet Mask', and 'Gateway IP Address' are input fields. 'Server Address' is 10.0.0.138. 'Connection ID/Name' is an input field. 'Domain Name Server (DNS) Address' is set to 'Get Automatically from ISP'.
- Router MAC Address:** 'Use Default Address' is selected. The MAC address field shows '10:DA:43:88:94:2F'.

11. Enter the cable settings as described in the following table.

Field	Description
Internet Service Provider	Select the encapsulation, as indicated by your ISP: <ul style="list-style-type: none"> PPTP. Your Internet connection uses Point-to-Point Tunneling Protocol. L2TP. Your Internet connection uses Layer Two Tunneling Protocol.
Login	Enter the login name that you use to log in to your Internet service, as indicated by your ISP. This login name is often an email address.

(Continued)

Field	Description
Password	Enter the password that you use to log in to your Internet service, as indicated by your ISP.
Connection Mode	Select how the Internet connection functions: <ul style="list-style-type: none"> • Always On. Once the Internet connection is established, it remains active. This is the default setting. • Dial on Demand. When someone attempts to connect to the Internet, the Internet connection is established. When the idle time-out period expires, the Internet connection is terminated. • Manually Connect. You must connect to the Internet manually (see View, Establish, or Terminate the PPTP or L2TP Internet Connection on page 201).
Idle Timeout (In Minutes)	If you select Dial on Demand from the Connection Mode menu, enter the idle time-out period in minutes. The idle time-out specifies how long the modem router keeps the Internet connection active when no one on the network is using the Internet connection. The default is 5 minutes. To disable the idle time-out, enter 0 . (When you disable the idle time-out, the connection is not terminated automatically.)
My IP Address	Enter the IP address that is assigned by your ISP to make the connection with the ISP server.
Subnet Mask	Enter the IP subnet mask that is assigned by your ISP to make the connection with the ISP server.
Server Address	Enter the IP address of the ISP server that your ISP gave you.
Gateway IP Address	Enter the IP address of the ISP gateway that your ISP gave you. If your ISP did not give you a gateway IP address, leave this field blank.
Connection ID/Name	Enter the IP connection ID or name that your ISP gave you. If your ISP did not give you a connection ID or name, leave this field blank. (It is not common that you must enter a connection ID or name.) <hr/> Note This field displays for PPTP service only. <hr/>
Internet IP Address	
Get Dynamically from ISP	Your ISP uses DHCP to assign your IP address. Your ISP automatically assigns these addresses.
Use Static IP Address	Enter the IP address, IP subnet mask, and gateway IP address that your ISP assigned you for static IP address service. The gateway is the ISP router to which your modem router connects.

(Continued)

Field	Description
Domain Name Server (DNS) Address	
The DNS server is used to look up site addresses based on their domain names.	
Get Automatically from ISP	Your ISP uses DHCP to assign your DNS servers. Your ISP automatically assigns this address.
Use These DNS Servers	If you know that your ISP does not automatically transmit DNS addresses to the modem router during login, select this option and enter the IP address of your ISP primary DNS server. If a secondary DNS server address is available, enter it also.
Router MAC Address	
The Ethernet MAC address that the modem router uses on the Internet port. Some ISPs register the MAC address of the network interface card in your computer when your account is first opened. They accept traffic only from the MAC address of that computer.	
This feature allows your modem router to use your computer's MAC address (also called cloning).	
Use Default Address	Use the default MAC address.
Use Computer MAC Address	The modem router captures and uses the MAC address of the computer that you are now using. You must use the one computer that is registered by the ISP.
Use This MAC Address	Enter the MAC address that you want to use. By default, the field displays the MAC address of the Internet port.

- Click the **Apply** button.

Your settings are saved.

- Click the **Test** button to test your Internet connection.

If the NETGEAR website does not display within one minute, see [Troubleshoot the Internet Connection](#) on page 253.

Specify an IPv6 Internet Connection

The modem router supports many different types of IPv6 Internet connections, for which you can specify the settings manually.

IPv6 Internet Connections and IPv6 Addresses

The modem router can support an IPv6 Internet connection through the following connection types:

- **Auto Detect.** For more information, see [Use Auto Detect for an IPv6 Internet Connection](#) on page 64.
- **6to4 tunnel.** For more information, see [Set Up an IPv6 6to4 Tunnel Internet Connection](#) on page 66.

- **Pass-through.** For more information, see *Set Up an IPv6 Pass Through Internet Connection* on page 67.
- **Fixed.** For more information, see *Set Up an IPv6 Fixed Internet Connection* on page 68.
- **DHCP.** For more information, see *Set Up an IPv6 DHCP Internet Connection* on page 69.
- **PPPoE.** For more information, see *Set Up an IPv6 PPPoE Internet Connection* on page 71.
- **Auto Config.** For more information, see *Use Auto Config for an IPv6 Internet Connection* on page 73.
- **6rd.** For more information, see *Set Up an IPv6 6rd Tunnel Internet Connection* on page 75.

Which connection type you must use depends on your IPv6 ISP. Follow the directions that your IPv6 ISP gave you.

- If your ISP did not provide details, use the 6to4 tunnel connection type (see *Set Up an IPv6 6to4 Tunnel Internet Connection* on page 66).
- If you are not sure what type of IPv6 connection the modem router uses, use the Auto Detect connection type, which lets the modem router detect the IPv6 type that is in use (see *Use Auto Detect for an IPv6 Internet Connection* on page 64).
- If your Internet connection does not use pass-through, a fixed IP address, DHCP, 6rd, or PPPoE but is IPv6, use the Auto Config connection type, which lets the modem router autoconfigure its IPv6 connection (see *Use Auto Config for an IPv6 Internet Connection* on page 73).

When you enable IPv6 and select any connection type other than IPv6 pass-through, the modem router starts the stateful packet inspection (SPI) firewall function on the WAN interface. The modem router creates connection records and checks every inbound IPv6 packet. If the inbound packet is not destined to the modem router itself and the modem router does not expect to receive such a packet, or the packet is not in the connection record, the modem router blocks this packet. This function works in two modes: In secured mode, the modem router inspects both TCP and UDP packets. In open mode, the modem router inspects UDP packets only.

IPv6 addresses are denoted by eight groups of hexadecimal quartets that are separated by colons. You can reduce any four-digit group of zeros within an IPv6 address to a single zero or omit it. The following errors invalidate an IPv6 address:

- More than eight groups of hexadecimal quartets
- More than four hexadecimal characters in a quartet
- More than two colons in a row

Use Auto Detect for an IPv6 Internet Connection

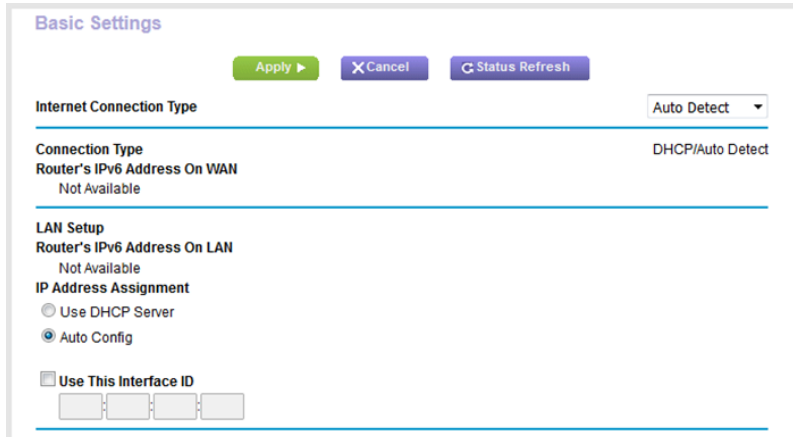
► To set up an IPv6 Internet connection through autodetection:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

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The BASIC Home page displays.

4. Select **ADVANCED > Advanced Setup > IPv6**.
The Basic Settings page displays.
5. From the **Internet Connection Type** menu, select **Auto Detect**.



The screenshot shows the 'Basic Settings' page for IPv6 configuration. At the top, there are three buttons: 'Apply' (green), 'Cancel' (blue), and 'Status Refresh' (blue). Below these is the 'Internet Connection Type' dropdown menu, which is set to 'Auto Detect'. Underneath, the 'Connection Type' is 'DHCP/Auto Detect'. The 'Router's IPv6 Address On WAN' field shows 'Not Available'. The 'LAN Setup' section shows 'Router's IPv6 Address On LAN' as 'Not Available'. The 'IP Address Assignment' section has two radio buttons: 'Use DHCP Server' (unselected) and 'Auto Config' (selected). At the bottom, there is a checkbox for 'Use This Interface ID' which is unchecked, followed by four empty input fields.

The modem router automatically detects the information in the following fields:

- **Connection Type.** This field indicates the connection type that is detected.
- **Router's IPv6 Address on WAN.** This field shows the IPv6 address that is acquired for the modem router's WAN (or Internet) interface. The number after the slash (/) is the length of the prefix, which is also indicated by the underline () under the IPv6 address. If no address is acquired, the field displays Not Available.
- **Router's IPv6 Address on LAN.** This field shows the IPv6 address that is acquired for the modem router's LAN interface. The number after the slash (/) is the length of the prefix, which is also indicated by the underline () under the IPv6 address. If no address is acquired, the field displays Not Available.

6. Select an IP Address Assignment radio button:
 - **Use DHCP Server.** This method passes more information to LAN devices but some IPv6 systems might not support the DHCv6 client function.
 - **Auto Config.** This is the default setting.

This setting specifies how the modem router assigns IPv6 addresses to the devices on your home network (the LAN).

7. (Optional) Select the **Use This Interface ID** check box and specify the interface ID to be used for the IPv6 address of the modem router's LAN interface.
If you do not specify an ID here, the modem router generates one automatically from its MAC address.
8. Click the **Apply** button.
Your settings are saved.

Set Up an IPv6 6to4 Tunnel Internet Connection

The remote relay router is the device to which your modem router creates a 6to4 tunnel. Make sure that the IPv4 Internet connection is working before you apply the 6to4 tunnel settings for the IPv6 connection.

► To set up an IPv6 Internet connection by using a 6to4 tunnel:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > IPv6**.
The Basic Settings page displays.
5. From the **Internet Connection Type** menu, select **6to4 Tunnel**.

The screenshot shows the 'Basic Settings' page for IPv6 configuration. At the top, there are three buttons: 'Apply' (green), 'Cancel' (purple), and 'Status Refresh' (purple). Below these is a dropdown menu for 'Internet Connection Type' set to '6to4 Tunnel'. The 'Remote 6to4 Relay Router' section has two radio buttons: 'Auto' (selected) and 'Static IP Address' (with four empty input boxes). The 'IPv6 Domain Name Server (DNS) Address' section has two radio buttons: 'Get Automatically from ISP' (selected) and 'Use These DNS Servers' (with 'Primary DNS' and 'Secondary DNS' each having eight input boxes). The 'LAN Setup' section includes 'Router's IPv6 Address On LAN' (displaying 'Not Available'), 'IP Address Assignment' with 'Use DHCP Server' and 'Auto Config' (selected) radio buttons, and 'Use This Interface ID' (checkbox) with four input boxes.

The modem router automatically detects the information in the Router's IPv6 Address on LAN field. This field shows the IPv6 address that is acquired for the modem router's LAN interface. The number after the slash (/) is the length of the prefix, which is also indicated by the underline (⏟) under the IPv6 address. If no address is acquired, the field displays Not Available.

6. Select a Remote 6to4 Relay Router radio button:
 - **Auto**. Your modem router uses any remote relay modem router that is available on the Internet. This is the default setting.
 - **Static IP Address**. Enter the static IPv4 address of the remote relay modem router. Your IPv6 ISP usually provides this address.

7. Select an IPv6 Domain Name Server (DNS) Address radio button:
 - **Get Automatically from ISP.** Your ISP uses DHCP to assign your DNS servers. Your ISP automatically assigns this address.
 - **Use These DNS Servers.** If you know that your ISP requires specific servers, select this option. Enter the IP address of your ISP's primary DNS server. If a secondary DNS server address is available, enter it also.
8. Select an IP Address Assignment radio button:
 - **Use DHCP Server.** This method passes more information to LAN devices but some IPv6 systems might not support the DHCv6 client function.
 - **Auto Config.** This is the default setting.

This setting specifies how the modem router assigns IPv6 addresses to the devices on your home network (the LAN).
9. (Optional) Select the **Use This Interface ID** check box and specify the interface ID to be used for the IPv6 address of the modem router's LAN interface.

If you do not specify an ID here, the modem router generates one automatically from its MAC address.
10. Click the **Apply** button.

Your settings are saved.

Set Up an IPv6 Pass Through Internet Connection

In pass-through mode, the modem router works as a Layer 2 Ethernet switch with two ports (LAN and WAN Ethernet ports) for IPv6 packets. The modem router does not process any IPv6 header packets.

► To set up a pass-through IPv6 Internet connection:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.

A login window opens.
3. Enter the modem router user name and password.

The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > IPv6**.

The Basic Settings page displays.
5. From the **Internet Connection Type** menu, select **Pass Through**.

The page adjusts, but no additional fields display.
6. Click the **Apply** button.

Your settings are saved.

Set Up an IPv6 Fixed Internet Connection

► To set up a fixed IPv6 Internet connection:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > IPv6**.
The Basic Settings page displays.
5. From the **Internet Connection Type** menu, select **Fixed**.

The screenshot shows the 'Basic Settings' configuration page. At the top, there are 'Apply' and 'Cancel' buttons. Below that, the 'Internet Connection Type' is set to 'Fixed'. The 'WAN Setup' section contains the following fields:

- IPv6 Address/Prefix Length:** A row of eight input boxes for the IPv6 address, followed by a slash and a box for the prefix length.
- Default IPv6 Gateway:** A row of eight input boxes.
- Primary DNS:** A row of eight input boxes.
- Secondary DNS:** A row of eight input boxes.

The 'LAN Setup' section includes:

- IP Address Assignment:** Two radio buttons: 'Use DHCP Server' (unselected) and 'Auto Config' (selected).
- IPv6 Address/Prefix Length:** A row of eight input boxes for the IPv6 address, followed by a slash and a box for the prefix length.

6. Configure the fixed IPv6 addresses for the WAN connection:
 - **IPv6 Address/Prefix Length.** The IPv6 address and prefix length of the modem router's WAN interface.
 - **Default IPv6 Gateway.** The IPv6 address of the default IPv6 gateway for the modem router's WAN interface.
 - **Primary DNS Server.** The primary DNS server that resolves IPv6 domain name records for the modem router.
 - **Secondary DNS Server.** The secondary DNS server that resolves IPv6 domain name records for the modem router.

Note If you do not specify the DNS servers, the modem router uses the DNS servers that are configured for the IPv4 Internet connection on the Internet Setup page. (See *Manually Set Up an ADSL Internet Connection* on page 36, *Manually Set Up a VDSL Internet Connection* on page 44, or *Manually Set Up a Cable Internet Connection* on page 51.)

7. Select an IP Address Assignment radio button:

- **Use DHCP Server.** This method passes more information to LAN devices but some IPv6 systems might not support the DHCv6 client function.
- **Auto Config.** This is the default setting.

This setting specifies how the modem router assigns IPv6 addresses to the devices on your home network (the LAN).

8. In the **IPv6 Address/Prefix Length** fields, specify the static IPv6 address and prefix length of the modem router's LAN interface.

If you do not specify an ID here, the modem router generates one automatically from its MAC address.

9. Click the **Apply** button.

Your settings are saved.

Set Up an IPv6 DHCP Internet Connection

► **To set up an IPv6 Internet connection with a DHCP server:**

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > IPv6**.
The Basic Settings page displays.

- From the **Internet Connection Type** menu, select **DHCP**.

The screenshot shows the 'Basic Settings' configuration page. At the top, there are three buttons: 'Apply' (green), 'Cancel' (blue with an X), and 'Status Refresh' (blue with a refresh icon). Below these is the 'Internet Connection Type' dropdown menu, which is currently set to 'DHCP'. Underneath, there are input fields for 'User Class (If Required)', 'Domain Name (If Required)', and 'Router's IPv6 Address On WAN' (displaying 'Not Available'). A horizontal line separates the 'IPv6 Domain Name Server (DNS) Address' section, which contains two radio buttons: 'Get Automatically from ISP' (selected) and 'Use These DNS Servers'. Below these are input fields for 'Primary DNS' and 'Secondary DNS', each with a dotted IP address format. Another horizontal line separates the 'LAN Setup' section, which includes 'Router's IPv6 Address On LAN' (displaying 'Not Available') and 'IP Address Assignment' with radio buttons for 'Use DHCP Server' and 'Auto Config' (selected). At the bottom, there is a checkbox for 'Use This Interface ID' and a corresponding input field.

The modem router automatically detects the information in the following fields:

- **Router's IPv6 Address on WAN.** This field shows the IPv6 address that is acquired for the modem router's WAN (or Internet) interface. The number after the slash (/) is the length of the prefix, which is also indicated by the underline () under the IPv6 address. If no address is acquired, the field displays Not Available.
- **Router's IPv6 Address on LAN.** This field shows the IPv6 address that is acquired for the modem router's LAN interface. The number after the slash (/) is the length of the prefix, which is also indicated by the underline () under the IPv6 address. If no address is acquired, the field displays Not Available.

- (Optional) In the **User Class (If Required)** field, enter a host name.
Most people can leave this field blank, but if your ISP gave you a specific host name, enter it here.
- (Optional) In the **Domain Name (If Required)** field, enter a domain name.
You can type the domain name of your IPv6 ISP. Do not enter the domain name for the IPv4 ISP here. For example, if your ISP's mail server is mail.xxx.yyy.zzz, type xxx.yyy.zzz as the domain name. If your ISP provided a domain name, type it in this field. For example, Earthlink Cable might require a host name of home, and Comcast sometimes supplies a domain name.
- Select an IPv6 Domain Name Server (DNS) Address radio button:
 - **Get Automatically from ISP.** Your ISP uses DHCP to assign your DNS servers. Your ISP automatically assigns this address.
 - **Use These DNS Servers.** If you know that your ISP requires specific servers, select this option. Enter the IP address of your ISP's primary DNS server. If a secondary DNS server address is available, enter it also.
- Select an IP Address Assignment radio button:
 - **Use DHCP Server.** This method passes more information to LAN devices but some IPv6 systems might not support the DHCv6 client function.

- **Auto Config.** This is the default setting.

This setting specifies how the modem router assigns IPv6 addresses to the devices on your home network (the LAN).

10. (Optional) Select the **Use This Interface ID** check box and specify the interface ID to be used for the IPv6 address of the modem router's LAN interface.

If you do not specify an ID here, the modem router generates one automatically from its MAC address.

11. Click the **Apply** button.

Your settings are saved.

Set Up an IPv6 PPPoE Internet Connection

► To set up a PPPoE IPv6 Internet connection:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > IPv6**.
The Basic Settings page displays.

- From the **Internet Connection Type** menu, select **PPPoE**.

The screenshot shows the 'Basic Settings' configuration page. At the top, there are three buttons: 'Apply', 'Cancel', and 'Status Refresh'. Below these, the 'Internet Connection Type' is set to 'PPPoE'. There are input fields for 'Login', 'Password', and 'Service Name (If Required)'. The 'Connection Mode' is set to 'Always On'. Under 'Router's IPv6 Address On WAN', it says 'Not Available'. The 'IPv6 Domain Name Server (DNS) Address' section has two radio buttons: 'Get Automatically from ISP' (which is selected) and 'Use These DNS Servers'. Below these are fields for 'Primary DNS' and 'Secondary DNS', each represented as a series of eight boxes separated by colons. The 'LAN Setup' section shows 'Router's IPv6 Address On LAN' as 'Not Available' and 'IP Address Assignment' set to 'Auto Config'. At the bottom, there is a checkbox for 'Use This Interface ID' which is unchecked, followed by four empty boxes.

The modem router automatically detects the information in the following fields:

- **Router's IPv6 Address on WAN.** This field shows the IPv6 address that is acquired for the modem router's WAN (or Internet) interface. The number after the slash (/) is the length of the prefix, which is also indicated by the underline (_) under the IPv6 address. If no address is acquired, the field displays Not Available.
- **Router's IPv6 Address on LAN.** This field shows the IPv6 address that is acquired for the modem router's LAN interface. The number after the slash (/) is the length of the prefix, which is also indicated by the underline (_) under the IPv6 address. If no address is acquired, the field displays Not Available.

- In the **Login** field, enter the login information for the ISP connection.

This is usually the name that you use in your email address. For example, if your main mail account is JerAB@ISP.com, you would type JerAB in this field. Some ISPs (like Mindspring, Earthlink, and T-DSL) require that you use your full email address when you log in. If your ISP requires your full email address, type it in this field.

- In the **Password** field, enter the password for the ISP connection.

- In the **Service Name (If Required)** field, enter a service name.

If your ISP did not provide a service name, leave this field blank.

Note The default setting of the **Connection Mode** menu is Always On to provide a steady IPv6 connection. The modem router never terminates the connection. If the connection is terminated, for example, when the modem is turned off, the modem router attempts to reestablish the connection immediately after the PPPoE connection becomes available again.

9. Select an IPv6 Domain Name Server (DNS) Address radio button:
 - **Get Automatically from ISP.** Your ISP uses DHCP to assign your DNS servers. Your ISP automatically assigns this address.
 - **Use These DNS Servers.** If you know that your ISP requires specific servers, select this option. Enter the IP address of your ISP's primary DNS server. If a secondary DNS server address is available, enter it also.
10. Select an IP Address Assignment radio button:
 - **Use DHCP Server.** This method passes more information to LAN devices but some IPv6 systems might not support the DHCv6 client function.
 - **Auto Config.** This is the default setting.

This setting specifies how the modem router assigns IPv6 addresses to the devices on your home network (the LAN).
11. (Optional) Select the **Use This Interface ID** check box and specify the interface ID to be used for the IPv6 address of the modem router's LAN interface.

If you do not specify an ID here, the modem router generates one automatically from its MAC address.
12. Click the **Apply** button.

Your settings are saved.

Use Auto Config for an IPv6 Internet Connection

► To set up an IPv6 Internet connection through autoconfiguration:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.

A login window opens.
3. Enter the modem router user name and password.

The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > IPv6**.

The Basic Settings page displays.

- From the **Internet Connection Type** menu, select **Auto Config**.

The screenshot shows the 'Basic Settings' configuration page. At the top, there are three buttons: 'Apply', 'Cancel', and 'Status Refresh'. Below these, the 'Internet Connection Type' is set to 'Auto Config'. The 'DHCP User Class (if Required)' and 'DHCP Domain Name (if Required)' fields are empty. The 'Router's IPv6 Address On WAN' field displays 'Not Available'. The 'IPv6 Domain Name Server (DNS) Address' section has two radio buttons: 'Get Automatically from ISP' (selected) and 'Use These DNS Servers'. Below these are fields for 'Primary DNS' and 'Secondary DNS', each with a dotted IP address format. The 'LAN Setup' section has 'Router's IPv6 Address On LAN' set to 'Not Available' and 'IP Address Assignment' set to 'Auto Config' (selected). There is also a 'Use This Interface ID' checkbox and a field for the interface ID.

The modem router automatically detects the information in the following fields:

- **Router's IPv6 Address on WAN.** This field shows the IPv6 address that is acquired for the modem router's WAN (or Internet) interface. The number after the slash (/) is the length of the prefix, which is also indicated by the underline () under the IPv6 address. If no address is acquired, the field displays Not Available.
- **Router's IPv6 Address on LAN.** This field shows the IPv6 address that is acquired for the modem router's LAN interface. The number after the slash (/) is the length of the prefix, which is also indicated by the underline () under the IPv6 address. If no address is acquired, the field displays Not Available.

- (Optional) In the **DHCP User Class (If Required)** field, enter a host name.
Most people can leave this field blank, but if your ISP gave you a specific host name, enter it here.
- (Optional) In the **DHCP Domain Name (If Required)** field, enter a domain name.
You can type the domain name of your IPv6 ISP. Do not enter the domain name for the IPv4 ISP here. For example, if your ISP's mail server is mail.xxx.yyy.zzz, type xxx.yyy.zzz as the domain name. If your ISP provided a domain name, type it in this field. For example, Earthlink Cable might require a host name of home, and Comcast sometimes supplies a domain name.
- Select an IPv6 Domain Name Server (DNS) Address radio button:
 - **Get Automatically from ISP.** Your ISP uses DHCP to assign your DNS servers. Your ISP automatically assigns this address.
 - **Use These DNS Servers.** If you know that your ISP requires specific servers, select this option. Enter the IP address of your ISP's primary DNS server. If a secondary DNS server address is available, enter it also.
- Select an IP Address Assignment radio button:
 - **Use DHCP Server.** This method passes more information to LAN devices but some IPv6 systems might not support the DHCv6 client function.

- **Auto Config.** This is the default setting.

This setting specifies how the modem router assigns IPv6 addresses to the devices on your home network (the LAN).

10. (Optional) Select the **Use This Interface ID** check box and specify the interface ID to be used for the IPv6 address of the modem router's LAN interface.

If you do not specify an ID here, the modem router generates one automatically from its MAC address.

11. Click the **Apply** button.

Your settings are saved.

Set Up an IPv6 6rd Tunnel Internet Connection

The 6rd protocol makes it possible to deploy IPv6 to sites using a service provider's IPv4 network. 6rd uses the service provider's own IPv6 address prefix. This limits the operational domain of 6rd to the service provider's network and is under direct control of the service provider. The IPv6 service that is provided is equivalent to native IPv6.

The 6rd mechanism relies on an algorithmic mapping between the IPv6 and IPv4 addresses that are assigned for use within the service provider's network. This mapping allows for automatic determination of IPv4 tunnel endpoints from IPv6 prefixes, enabling stateless operation of 6rd.

► To set up an IPv6 6rd tunnel connection:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > IPv6**.
The Basic Settings page displays.

- From the **Internet Connection Type** menu, select **6rd Tunnel**.

The modem router automatically detects the information in the **Router's IPv6 Address on LAN** field. This field shows the IPv6 address that is acquired for the modem router's LAN interface. The number after the slash (/) is the length of the prefix, which is also indicated by the underline () under the IPv6 address. If no address is acquired, the field displays Not Available.

- In the 6rd (IPv6 Rapid Deployment) Configuration section, configure the 6rd settings:
 - 6rd Prefix.** Enter the IPv6 prefix that your ISP gave you.
 - 6rd Prefix Length.** Enter the IPv6 prefix length that your ISP gave you.
 - 6rd Border Relay Address.** Enter the border router's IPv4 address that your ISP gave you.
 - 6rd Address Mask Length.** Enter the IPv4 mask length that your ISP gave you.
- Select an IPv6 Domain Name Server (DNS) Address radio button:
 - Get Automatically from ISP.** Your ISP uses DHCP to assign your DNS servers. Your ISP automatically assigns this address.
 - Use These DNS Servers.** If you know that your ISP requires specific servers, select this option. Enter the IP address of your ISP's primary DNS server. If a secondary DNS server address is available, enter it also.
- Select an IP Address Assignment radio button:
 - Use DHCP Server.** This method passes more information to LAN devices but some IPv6 systems might not support the DHCv6 client function.
 - Auto Config.** This is the default setting.

This setting specifies how the modem router assigns IPv6 addresses to the devices on your home network (the LAN).

9. (Optional) Select the **Use This Interface ID** check box and specify the interface ID to be used for the IPv6 address of the modem router's LAN interface.
If you do not specify an ID here, the modem router generates one automatically from its MAC address.
10. (Optional) In the **MTU Size (in bytes)** field, enter the maximum transmission unit (MTU) for the IPv6 packets.
By default, the MTU for IPv6 packets is 1480 bytes.
11. Click the **Apply** button.
Your settings are saved.

Manage the MTU Size

The maximum transmission unit (MTU) is the largest data packet a network device transmits.

MTU Concepts

When one network device communicates across the Internet with another, the data packets travel through many devices along the way. If a device in the data path uses a lower maximum transmission unit (MTU) setting than the other devices, the data packets must be split or "fragmented" to accommodate the device with the smallest MTU.

The best MTU setting for NETGEAR equipment is often the default value. In some situations, changing the value fixes one problem but causes another.

Leave the MTU unchanged unless one of these situations occurs:

- You experience problems connecting to your ISP or other Internet service, and the technical support of either the ISP or NETGEAR recommends changing the MTU setting. These web-based applications might require an MTU change:
 - A secure website that does not open or displays only part of a web page
 - Yahoo email
- You use VPN and experience severe performance problems.
- You used a program to optimize MTU for performance reasons and now you are experiencing connectivity or performance problems.

If you suspect an MTU problem, a common solution is to change the MTU to 1400. If you are willing to experiment, you can gradually reduce the MTU from the maximum value of 1500 until the problem goes away. The following table describes common MTU sizes and applications.

Table 3. Common MTU sizes

MTU	Application
1500	The largest Ethernet packet size. This setting is typical for connections that do not use PPPoE or VPN and is the default value for NETGEAR modem routers, adapters, and switches.
1492	Used in PPPoE environments.
1472	Maximum size to use for pinging. (Larger packets are fragmented.)
1468	Used in some DHCP environments.
1458	Used in PPPoA environments.
1436	Used in PPTP environments or with VPN.

Change the MTU Size



WARNING:

An incorrect MTU setting can cause Internet communication problems. For example, you might not be able to access certain websites, frames within websites, secure login pages, or FTP or POP servers. Change the MTU only if you are sure that it is necessary for your ISP connection.

► To change the MTU size:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Setup > WAN Setup**.
The WAN Setup page displays.
5. Click the **Apply** button.
Your settings are saved.

This chapter explains how the modem router manages WiFi connections for its WiFi bands and how you can control the relevant modem router settings.

The chapter contains the following sections:

- *Tri-Band WiFi* on page 80
- *Smart Connect* on page 83
- *Enable or Disable Smart Connect* on page 84

Tri-Band WiFi

Tri-band WiFi delivers combined WiFi speeds of 5.3 Gbps through three dedicated WiFi bands—a 2.4 GHz band plus two 5 GHz bands. This additional 5 GHz WiFi band allows you to double the WiFi bandwidth for dual-band devices.

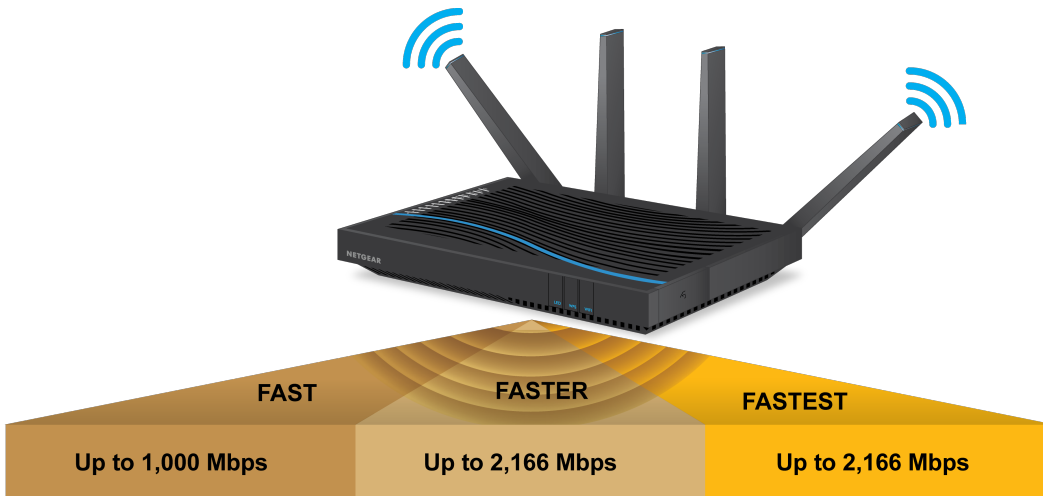


Figure 10. Tri-band WiFi doubles the available bandwidth for dual-band devices

Smart Connect intelligently selects the best WiFi band for each dual-band device to optimize connection speed and performance based on that device's speed and performance capabilities. This additional WiFi bandwidth combined with the intelligence to segregate traffic based on WiFi speed and load balancing provides the best performance for multiple WiFi devices in your home.

How Tri-Band WiFi Improves Speed and Performance

Tri-band WiFi increases the available WiFi bandwidth for your network to reduce network congestion.

Typically, a dual-band WiFi modem router shares bandwidth among all connected devices that are downloading data at the same time. So if you are watching a Netflix movie on your Internet-enabled large-screen TV while your kids are watching a YouTube video on a smartphone, the modem router shares the bandwidth across these two devices. This is particularly unfair for the faster 802.11ac devices or three-stream (3x3) 802.11n devices because their speeds are reduced to the speed of the slowest device in the network. Even one slow device can bring down the entire network speed.

In this simplified example, the 5 GHz band is capable of a maximum speed of 1733 Mbps, but the actual speed could be limited by the device capability. For example, an Apple MacBook Pro with support for three streams is capable of the maximum 1300 Mbps, but the Tri-Band WiFi Connections iPhone 5S with support for only single-stream 802.11n can achieve a maximum WiFi speed of only 150 Mbps. As more devices connect and begin downloading, the bandwidth is shared among them as well.

The following example of shared bandwidth shows a dual-band modem router in which the GHz WiFi band is capable of a fast 640 Mbps speed. If only one computer or device connects, the modem router can allocate a speed of up to 640 Mbps to that connection, assuming that the device is capable of that speed. When more devices connect to the 5 GHz band, they must share the bandwidth. If four devices connect, then the modem router divides its 640 Mbps capacity by 5, as shown in the following figure.

AC5300 WiFi VDSL/ADSL Modem Router Model D8500

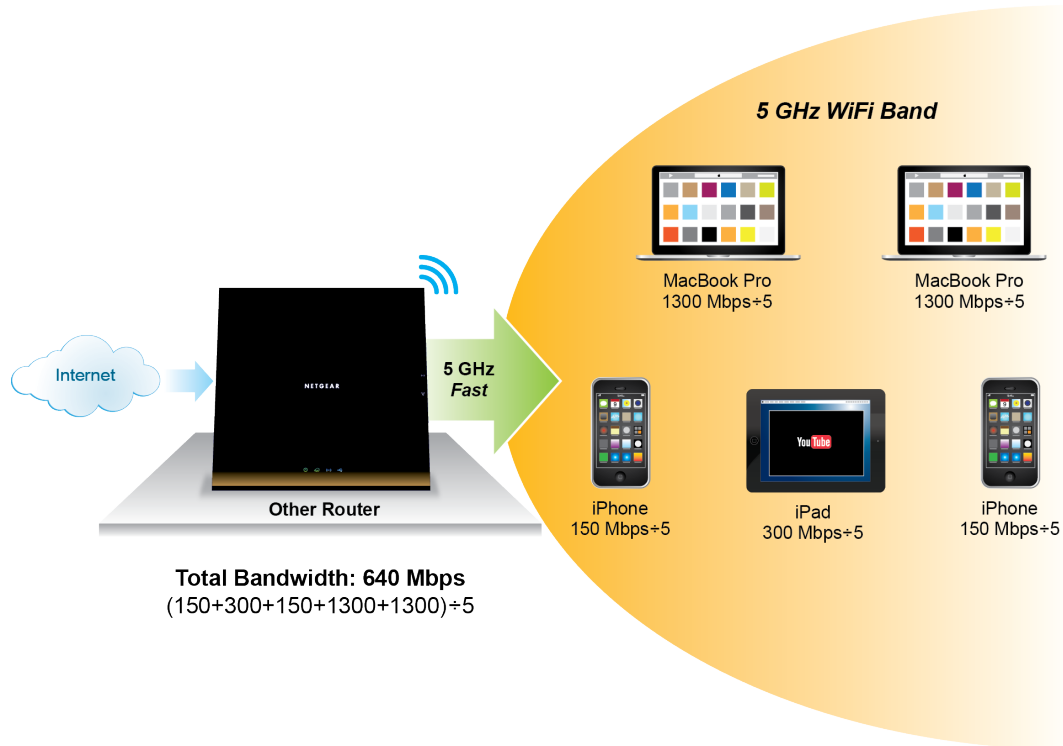


Figure 11. Dual-band WiFi network with one 5 GHz WiFi band

That means that in the network shown, a computer with a 1,300 Mbps capacity provides an effective WiFi connection speed of 160 Mbps ($1300 \div 5$), and other devices would also see their WiFi speeds divided by 5.

Tri-band WiFi adds a second 5 GHz WiFi band to the network. This increases the available WiFi bandwidth, which can be compared to widening the road. In addition to widening the road, using two 5 GHz bands means that the modem router provides dedicated 5 GHz bands. That's like tri-band WiFi connections using two lanes in the wider road instead of one. The modem router automatically uses Smart Connect to allocate the fastest devices to the fast lane.

AC5300 WiFi VDSL/ADSL Modem Router Model D8500

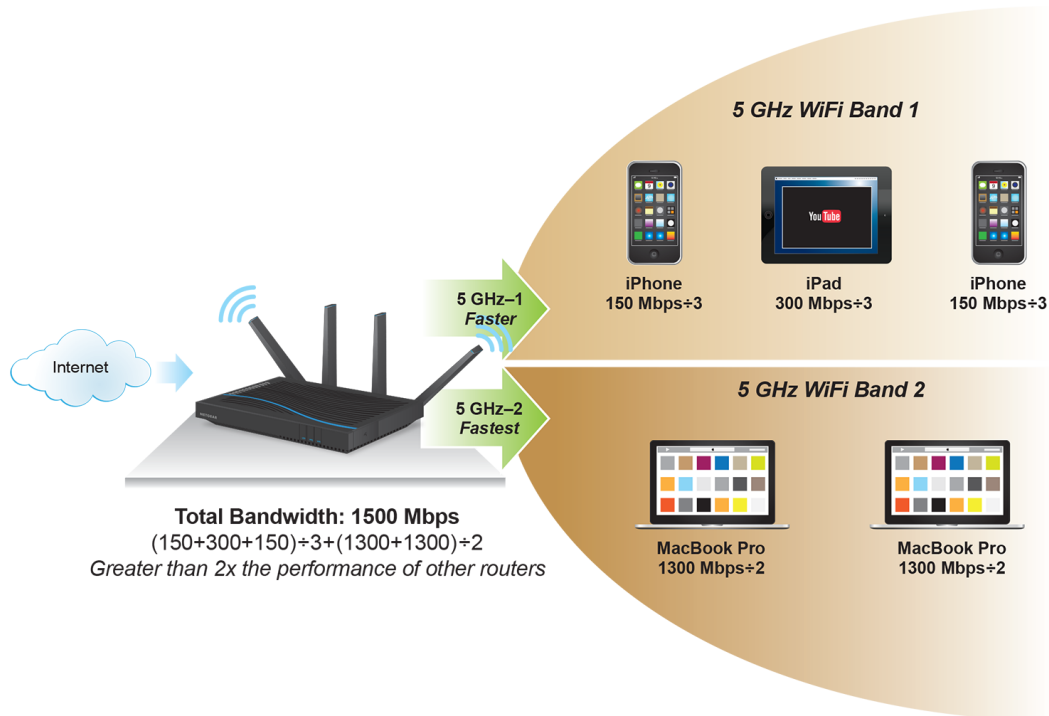


Figure 12. A tri-band network includes two dedicated 5 GHz bands

In this tri-band network, the first 5 GHz band provides a speed of 200 Mbps, and the second 5 GHz band provides a speed of 1300 Mbps.

The slower and faster devices are separated in different WiFi connections to ensure that you get the best speed on each device. So in the previous figure, all three mobile devices are on one 5 GHz band with a combined maximum speed of 200 Mbps, and the other 5 GHz WiFi band is used for the faster 802.11ac devices with a combined maximum speed of 1300 Mbps. Effectively both slower and faster devices can run faster and the overall network speed increases by more than two times, from 640 Mbps to 1500 Mbps.

Load Balancing

The modem router uses load balancing to distribute WiFi connections among all three WiFi bands, to ensure that both the WiFi bands are utilized. Load balancing prevents overloading a single 5 GHz band and ensures that both the WiFi bands are utilized and device connections are spread across the two bands.

For example, if three mobile devices are connected to one 5 GHz band, the fourth device is automatically connected to the other 5 GHz band.

AC5300 WiFi VDSL/ADSL Modem Router Model D8500

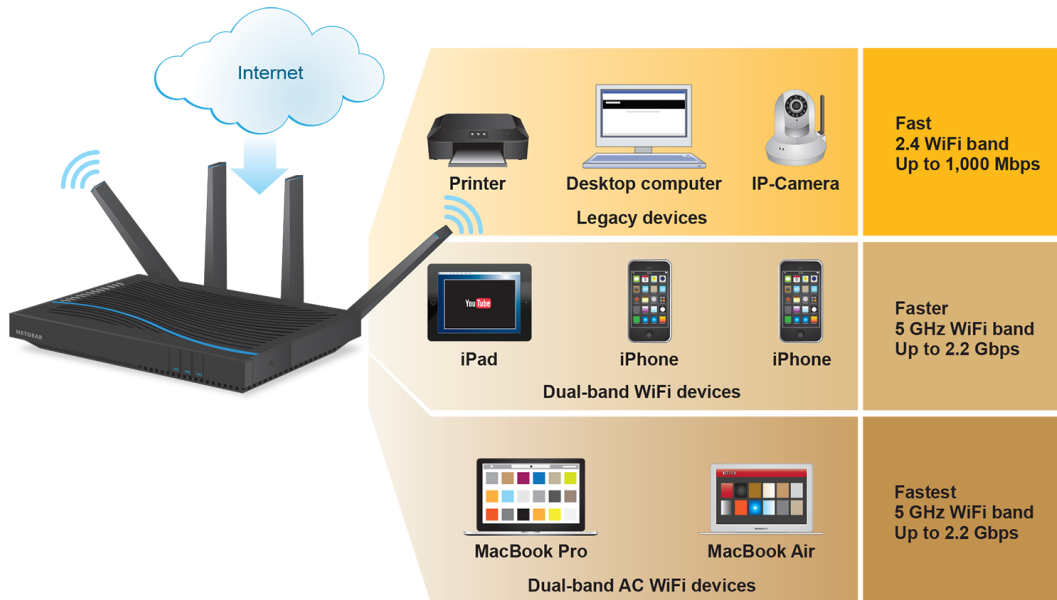


Figure 13. Load balancing

Slower devices like printers, older computers, or IP cameras connect to the 2.4 GHz band. The presence of two 5 GHz bands prevents overloading when many devices use WiFi at the same time.

Benefits of Tri-Band WiFi

The tri-band WiFi network outperforms the dual-band network in several ways:

- More bandwidth is available.
Even with more devices connected to the network, because the connections are spread across two different bands, each device gets a larger share of the available WiFi bandwidth.
- Smart Connect directs WiFi traffic to the appropriate lane.
With Smart Connect, older devices do not slow down faster devices.
- The modem router uses load balancing to avoid network congestion in each WiFi band.
With load balancing, you don't need to share your WiFi connection with as many devices.

Smart Connect

Smart Connect balances your 5 GHz WiFi connections into two different radio bands: the 5 GHz radio 1 band and the 5 GHz radio 2 band. The modem router uses Smart Connect to choose the best radio band for your device to give you the best WiFi performance.

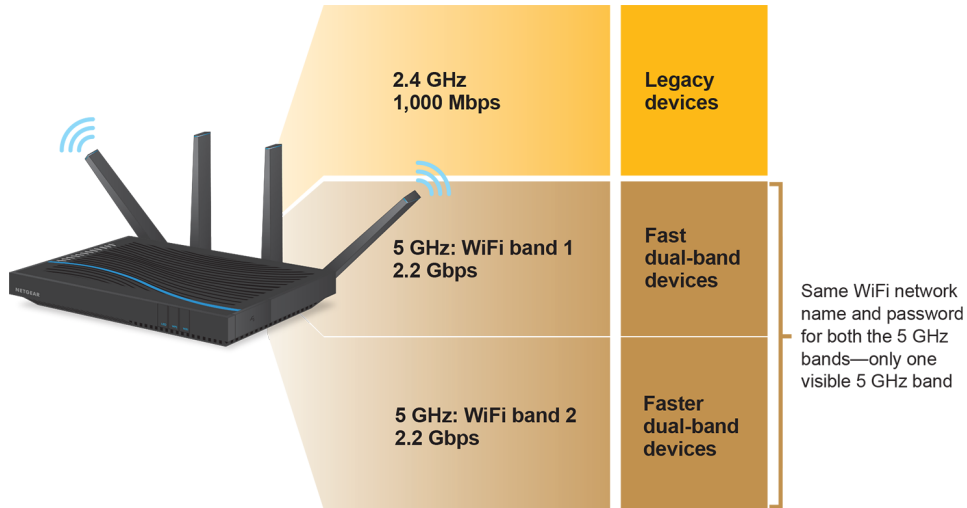


Figure 14. Smart Connect

For Smart Connect to work, both 5 GHz radio bands must use the same WiFi network name (SSID) and network key (password). That means that when you connect to the modem router with WiFi, you see only one 5 GHz SSID that connects to both 5 GHz radio bands.

Note If you enable Smart Connect and the SSID and passwords for both 5 GHz radio bands do not match, the WiFi settings for 5 GHz radio 1 overwrite the WiFi settings for 5 GHz radio 2.

Enable or Disable Smart Connect

► To enable or disable Smart Connect:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **Wireless**.
The Wireless Setup page displays.
5. Select or clear the the **Smart Connect – One Wireless Network Name (SSID) for both 5 GHz radios** check box.
Selecting this check box turns on Smart Connect and clearing this check box turns off Smart Connect.
6. Click the **Apply** button.
Your settings are saved.

Manage the Basic WiFi Network Settings 5

This chapter describes how you can manage the basic WiFi network settings of the modem router. For information about the advanced WiFi settings, see *Manage the Advanced WiFi Features* on page 213.

The chapter includes the following sections:

- *Manage the Basic WiFi Settings and WiFi Security of the Main Network* on page 86
- *Use WPS to Add a Device to the WiFi Network* on page 96
- *Manage the Basic WiFi Settings and WiFi Security of the Guest Network* on page 98
- *Control the WiFi Radios* on page 102

For information about setting up an access control list (ACL) and managing WiFi access for enhanced security, see *Allow or Block Access to Your Network* on page 106.

Manage the Basic WiFi Settings and WiFi Security of the Main Network

The modem router comes with preset security. This means that the WiFi network name (SSID), network key (password), and security option (encryption protocol) are preset in the factory. The preset SSID and password are uniquely generated for every device to protect and maximize your WiFi security. You can find the preset SSID and password on the modem router label (see *Product Label* on page 14).

IMPORTANT:

If you change your preset security settings, make a note of the new settings and store the note in a safe place where you can easily find it.

View or Change the Basic WiFi Settings

You can view or change the basic WiFi settings and WiFi security. The modem router is a tri-band WiFi access point that simultaneously supports the 2.4 GHz band for 802.11b/g/n devices and two 5 GHz bands (5GHz-1 and 5GHz-2) for 802.11a/n/ac devices.

Tip If you change the WiFi settings of the modem router's main network, use a wired connection to avoid being disconnected when the new WiFi settings take effect.

► **To view or change the basic WiFi settings:**

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.

4. Select **Wireless**.

Wireless Setup

Region Selection

Region:

Wireless Network (2.4GHz b/g/n)

Enable SSID Broadcast

Name (SSID):

Channel:

Mode:

Security Options

None
 WPA2-PSK [AES]
 WPA-PSK [TKIP] + WPA2-PSK [AES]
 WPA/WPA2 Enterprise

Password (Network Key): (8-63 characters or 64 hex digits)

Wireless Network (5GHz a/n/ac)

Smart Connect - One Wireless Network Name (SSID) for both 5GHz radios

5GHz-1

Enable SSID Broadcast

Name (SSID):

Channel:

Mode:

Security Options

None
 WPA2-PSK [AES]
 WPA-PSK [TKIP] + WPA2-PSK [AES]
 WPA/WPA2 Enterprise

Password (Network Key): (8-63 characters or 64 hex digits)

5GHz-2

Enable SSID Broadcast

Name (SSID):

Channel:

Mode:

Security Options

None
 WPA2-PSK [AES]
 WPA-PSK [TKIP] + WPA2-PSK [AES]
 WPA/WPA2 Enterprise

Password (Network Key): (8-63 characters or 64 hex digits)

5. View or change the basic WiFi settings and security settings.
 The following table describes the fields on the Wireless Setup page.

AC5300 WiFi VDSL/ADSL Modem Router Model D8500

Field	Description
Region Selection	
Region	<p>From the menu, select the region in which the modem router operates.</p> <hr/> <p>Note It might not be legal to operate the modem router in a region other than the regions listed in the menu. If your country or region is not listed, check with your local government agency.</p> <hr/>
Wireless Network (2.4GHz b/g/n)	
Enable SSID Broadcast	<p>By default, the modem router broadcasts its SSID so that WiFi stations can detect the WiFi name (SSID) in their scanned network lists. To turn off the SSID broadcast, clear the Enable SSID Broadcast check box. Turning off the SSID broadcast provides additional WiFi security, but users must know the SSID to be able to join the WiFi network of the modem router.</p>
Name (SSID)	<p>The SSID is the 2.4 GHz WiFi network name. If you did not change the SSID, the default SSID displays. The default SSID is also printed on the modem router label (see <i>Product Label</i> on page 14).</p> <hr/> <p>Note If you change the SSID, enter a 32-character (maximum), case-sensitive name in this field.</p> <hr/>
Channel	<p>From the Channel menu, select Auto for automatic channel selection or select an individual channel. The default selection is Auto.</p> <hr/> <p>Note In some regions, not all channels are available. Do not change the channel unless you experience interference (shown by lost connections or slow data transfers). If this situation occurs, experiment with different channels to see which is the best.</p> <hr/> <p>Note If you use multiple WiFi access points (APs), reduce interference by selecting different channels for adjacent APs. We recommend a channel spacing of four channels between adjacent APs (for example, use Channels 1 and 5, or 6 and 10).</p> <hr/>

(Continued)

Field	Description
Mode	<p>From the Mode menu, select one of the following modes:</p> <ul style="list-style-type: none"> • Up to 54 Mbps. Legacy mode. This mode allows 802.11n, 802.11g, and 802.11b devices to join the network but limits 802.11n devices to functioning at up to 54 Mbps. • Up to 433 Mbps. Neighbor-friendly mode for reduced interference with neighboring WiFi networks. This mode allows 802.11n, 802.11g, and 802.11b devices to join the network but limits 802.11n devices to functioning at up to 433 Mbps. • Up to 1000 Mbps. Performance mode. This mode allows 802.11n, 802.11g, and 802.11b devices to join the network and allows 802.11n devices to function at up to 1000 Mbps. This mode is the default mode. <hr/> <p>Note WPA-PSK security supports speeds of up to 54 Mbps. Even if your devices are capable of a higher speed, WPA-PSK security limits their speed to 54 Mbps.</p> <hr/>
<p>Security Options</p>	
<p>This information applies to the 2.4 GHz WiFi network.</p>	
<p>If you change the WiFi security, select one of the following WiFi security options for the modem router's WiFi network:</p> <ul style="list-style-type: none"> • None. An open WiFi network that does not provide any security. Any WiFi device can join the WiFi network. We recommend that you do <i>not</i> use an open WiFi network. • WEP. Wired Equivalent Privacy (WEP) security is a legacy authentication and data encryption mode that is superseded by WPA-PSK and WPA2-PSK. The WEP option displays only if you select Up to 54 Mbps from the Mode menu. For information about configuring WEP, see Configure WEP Legacy WiFi Security on page 94. • WPA2-PSK [AES]. This option is the default setting. This type of security enables WiFi devices that support WPA2 to join the modem router's 2.4 GHz WiFi network. If you did not change the passphrase, the default passphrase displays. The default passphrase is printed on the modem router label (see Product Label on page 14). WPA2 provides a secure connection but some older WiFi devices do not detect WPA2 and support only WPA. If your network includes such older devices, select WPA-PSK [TKIP] + WPA2-PSK [AES] security. If you change the passphrase, in the Passphrase field, enter a phrase of 8 to 63 characters. To join the modem router's WiFi network, a user must enter this passphrase. • WPA-PSK [TKIP] + WPA2-PSK [AES]. This type of security enables WiFi devices that support either WPA or WPA2 to join the modem router's 2.4 GHz WiFi network. However, WPA-PSK [TKIP] is less secure than WPA2-PSK [AES] and limits the speed of WiFi devices to 54 Mbps. To use this type of security, in the Passphrase field, enter a phrase of 8 to 63 characters. To join the modem router's WiFi network, a user must enter this passphrase. • WPA/WPA2 Enterprise. This type of security requires that your WiFi network can access a RADIUS server. For information about configuring WPA/WPA2 Enterprise, see Configure WPA/WPA2 Enterprise WiFi Security on page 92. 	

AC5300 WiFi VDSL/ADSL Modem Router Model D8500

(Continued)

Field	Description
<p>Wireless Network (5GHz a/n/ac)</p> <p>The modem router supports two 5 GHz bands (5GHz-1 and 5GHz-2) for 802.11a/n/ac devices. These bands can function either independently or in a Smart Connect configuration. (For more information about Smart Connect, see Smart Connect on page 83.)</p> <p>When Smart Connect is enabled, both 5 GHz radio bands use the same WiFi network name (SSID) and network key (password). That means that when you connect to the router with WiFi, you see only one 5 GHz SSID that connects to both 5 GHz radio bands.</p>	
Smart Connect - One Wireless Network Name (SSID) for both 5GHz radios	<p>To let both 5 GHz bands function in a Smart Connect configuration, select this check box and configure the settings for the 5GHz-1 band. The settings for the 5GHz-2 band are automatically configured and are identical to those of the 5GHz-1 band. The only exception is the channel: When Smart Connect is enabled, you can still select a channel for the 5GHz-2 band so that each 5 GHz band supports a unique channel.</p> <hr/> <p>Note If you enable Smart Connect and the SSID and passwords for both 5 GHz bands do not match, the settings for the 5GHz-1 band overwrite the settings for the 5GHz-2 band .</p> <hr/> <p>To let the 5GHz-1 and 5GHz-2 bands function independently, leave the check box cleared and configure each 5 GHz band with its own settings.</p>
Enable SSID Broadcast	<p>By default, for an SSID in the 5 GHz band, the modem router broadcasts the SSID so that WiFi stations can detect the WiFi name (SSID) in their scanned network lists. To turn off an SSID broadcast, clear the appropriate Enable SSID Broadcast check box. Turning off an SSID broadcast provides additional WiFi security, but users must know the SSID to be able to join the WiFi network of the modem router.</p>
Name (SSID)	<p>The SSIDs are the 5 GHz WiFi band names. If you did not change the SSID, the default SSID displays. The default SSID is also printed on the modem router label (see Product Label on page 14).</p> <hr/> <p>Note If you change the SSID, enter a 32-character (maximum), case-sensitive name in this field.</p> <hr/>
Channel	<p>From the Channel menu, select an individual channel for a 5 GHz SSID. The default channel depends on your selection from the Region menu.</p> <hr/> <p>Note In some regions, not all channels are available. Do not change the channel unless you experience interference (shown by lost connections or slow data transfers). If this situation occurs, experiment with different channels to see which is the best.</p> <hr/> <p>Note If you use multiple WiFi access points (APs), reduce interference by selecting different channels for adjacent APs. We recommend a channel spacing of four channels between adjacent APs.</p> <hr/>

(Continued)

Field	Description
Mode	<p>From the appropriate Mode menu, select one of the following modes for a 5 GHz SSID:</p> <ul style="list-style-type: none"> • Up to 433 Mbps. Legacy mode. This mode allows 802.11ac, 802.11n, and 802.11a devices to join the selected WiFi network in the 5 GHz band of the network but limits 802.11ac and 802.11n devices to functioning at up to 433 Mbps. • Up to 1000 Mbps. Neighbor-friendly mode for reduced interference with neighboring WiFi networks. This mode allows 802.11ac, 802.11n, and 802.11a devices to join the selected WiFi network in the 5 GHz band of the network but limits 802.11ac devices to functioning at up to 1000 Mbps. • Up to 2165 Mbps. Performance mode. This mode allows 802.11ac, 802.11n, and 802.11a devices to join the selected WiFi network in the 5 GHz band of the network and allows 802.11ac devices to function at up to 2165 Mbps. This mode is the default mode.
<p>Security Options</p> <p>This information applies to the 5 GHz WiFi network.</p>	
<p>If you change the WiFi security, select one of the following WiFi security options for the modem router's WiFi network:</p> <ul style="list-style-type: none"> • None. An open WiFi network that does not provide any security. Any WiFi device can join the selected WiFi network in the 5 GHz band of the WiFi network. We recommend that you do <i>not</i> use an open WiFi network. • WPA2-PSK [AES]. This option is the default setting. This type of security enables WiFi devices that support WPA2 to join the selected WiFi network in the 5 GHz band of the WiFi network. If you did not change the passphrase, the default passphrase displays. The default passphrase is printed on the modem router label (see <i>Product Label</i> on page 14). WPA2 provides a secure connection but some older WiFi devices do not detect WPA2 and support only WPA. If your network includes such older devices, select WPA-PSK [TKIP] + WPA2-PSK [AES] security. If you change the passphrase, in the Passphrase field, enter a phrase of 8 to 63 characters. To join the selected WiFi network in the 5 GHz band of the WiFi network, a user must enter this passphrase. • WPA-PSK [TKIP] + WPA2-PSK [AES]. This type of security enables WiFi devices that support either WPA or WPA2 to join the selected WiFi network in the 5 GHz band of the WiFi network. However, WPA-PSK [TKIP] is less secure than WPA2-PSK [AES] and limits the speed of WiFi devices to 54 Mbps. To use this type of security, in the Passphrase field, enter a phrase of 8 to 63 characters. To join the selected WiFi network in the 5 GHz band of the WiFi network, a user must enter this passphrase. • WPA/WPA2 Enterprise. This type of security requires that your WiFi network can access a RADIUS server. For information about configuring WPA/WPA2 Enterprise, see <i>Configure WPA/WPA2 Enterprise WiFi Security</i> on page 92. 	

6. Click the **Apply** button.

Your settings are saved.

If you connected over WiFi to the network and you changed the SSID, you are disconnected from the network.

7. Make sure that you can reconnect over WiFi to the network with its new settings.

If you cannot connect over WiFi, check the following:

Manage the Basic WiFi Network Settings

- If your computer or mobile device is already connected to another WiFi network in your area, disconnect it from that WiFi network and connect it to the WiFi network that the modem router provides. Some WiFi devices automatically connect to the first open network without WiFi security that they discover.
- If your computer or mobile device is trying to connect to your network with its old settings (before you changed the settings), update the WiFi network selection in your computer or mobile device to match the current settings for your network.
- Does your computer or mobile device display as an attached device? (See [View Devices Currently on the Network](#) on page 201.) If it does, it is connected to the network.
- Are you using the correct network name (SSID) and password?

Configure WPA/WPA2 Enterprise WiFi Security

Remote Authentication Dial In User Service (RADIUS) is an enterprise-level method for centralized Authentication, Authorization, and Accounting (AAA) management. To enable the modem router to provide WPA and WPA2 enterprise WiFi security, the WiFi network that the modem router provides must be able to access a RADIUS server.

Tip If you want to change the WiFi settings of the modem router's main network, use a wired connection to avoid being disconnected when the new WiFi settings take effect.

► To configure WPA and WPA2 enterprise security:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **Wireless**.
The Wireless Setup page displays.

Note If you are configuring a guest network, select **Guest Network** instead. The Guest Network Settings page displays.

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- In the Security Options section below either the Wireless Network (2.4GHz b/g/n) section or the Wireless Network (5GHz a/n/ac) section, select the **WPA/WPA2 Enterprise** radio button.

Security Options

None
 WPA2-PSK [AES]
 WPA-PSK [TKIP] + WPA2-PSK [AES]
 WPA/WPA2 Enterprise

WPA/WPA2-Enterprise

Encryption Mode:

Group Key Update Interval: Seconds

RADIUS server IP Address: . . .

RADIUS server Port:

RADIUS server Shared Secret:

- In the WPA/WPA2 Enterprise section, enter the settings as described in the following table.

Field	Description
Encryption Mode	From the Encryption Mode menu, select the enterprise mode: <ul style="list-style-type: none"> WPA [TKIP] +WPA2 [AES]. This type of security enables WiFi devices that support either WPA or WPA2 to join the modem router's WiFi network. This is the default mode. WPA2 [AES]. WPA2 provides a secure connection but some older WiFi devices do not detect WPA2 and support only WPA. If your network includes such older devices, select WPA [TKIP] + WPA2 [AES] security.
Group Key Update Interval	Enter the interval in seconds after which the RADIUS group key is updated. The default interval is 3600 seconds.
RADIUS server IP Address	Enter the IPv4 address of the RADIUS server to which the WiFi network can connect.
RADIUS server Port	Enter the number of the port on the modem router that is used to access the RADIUS server for authentication. The default port number is 1812.
RADIUS server Shared Secret	Enter the shared secret (RADIUS password) that is used between the modem router and the RADIUS server during authentication of a WiFi user.

- Click the **Apply** button.
Your settings are saved.
- Make sure that you can reconnect over WiFi to the network with its new security settings.
If you cannot connect over WiFi, check the following:
 - If your computer or mobile device is already connected to another WiFi network in your area, disconnect it from that WiFi network and connect it to the WiFi network that the modem router provides. Some WiFi devices automatically connect to the first open network without WiFi security that they discover.

- If your computer or mobile device is trying to connect to your network with its old settings (before you changed the settings), update the WiFi network selection in your computer or mobile device to match the current settings for your network.
- Does your computer or mobile device display as an attached device? (See [View Devices Currently on the Network](#) on page 201.) If it does, it is connected to the network.
- Are you using the correct network name (SSID) and password?

Configure WEP Legacy WiFi Security

Wired Equivalent Privacy (WEP) security is a legacy authentication and data encryption mode that is superseded by WPA-PSK and WPA2-PSK. WEP limits the WiFi transmission speed to 54 Mbps (the modem router is capable of speeds of up to 1000 Mbps in the 2.4 GHz band).

Tip If you want to change the WiFi settings of the modem router's main network, use a wired connection to avoid being disconnected when the new WiFi settings take effect.

► To configure WEP security:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **Wireless**.
The Wireless Setup page displays.
5. From the **Mode** menu, select **Up to 54 Mbps**.
The page adjusts to display the **WEP** radio button.

- In the Security Options section, select the **WEP** radio button.

Security Options

None

WEP

WPA2-PSK [AES]

WPA-PSK [TKIP] + WPA2-PSK [AES]

WPA/WPA2 Enterprise

Security Encryption (WEP)

Authentication Type:

Encryption Strength:

Security Encryption (WEP) Key

Key 1:

Key 2:

Key 3:

Key 4:

- From the **Authentication Type** menu, select one of the following types:
 - Automatic.** Clients can use either Open System or Shared Key authentication.
 - Shared Key.** Clients can use only Shared Key authentication.
- From the **Encryption Strength** menu, select the encryption key size:
 - 64-bit.** Standard WEP encryption, using 40/64-bit encryption.
 - 128-bit.** Standard WEP encryption, using 104/128-bit encryption. This selection provides higher encryption security.
- Specify the active key by selecting the **Key 1**, **Key 2**, **Key 3**, or **Key 4** radio button.

Only one key can be the active key. To join the modem router's WiFi network, a user must enter the key value for the key that you specified as the active key.
- Enter a value for the key:
 - For 64-bit WEP, enter 10 hexadecimal digits (any combination of 0–9, A–F). The key values are not case-sensitive.
 - For 128-bit WEP, enter 26 hexadecimal digits (any combination of 0–9, A–F). The key values are not case-sensitive.
- Click the **Apply** button.

Your settings are saved.
- Make sure that you can reconnect over WiFi to the network with its new security settings.

If you cannot connect over WiFi, check the following:

 - If your computer or mobile device is already connected to another WiFi network in your area, disconnect it from that WiFi network and connect it to the WiFi network that the modem router provides. Some WiFi devices automatically connect to the first open network without WiFi security that they discover.
 - If your computer or mobile device is trying to connect to your network with its old settings (before you changed the settings), update the WiFi network selection in your computer or mobile device to match the current settings for your network.

- Does your computer or mobile device display as an attached device? (See [View Devices Currently on the Network](#) on page 201.) If it does, it is connected to the network.
- Are you using the correct WiFi network name (SSID) and password?

Use WPS to Add a Device to the WiFi Network

WPS (Wi-Fi Protected Setup) lets you connect a computer or mobile device to the modem router's network without entering the WiFi network passphrase or key. Instead, you use a **WPS** button or enter a PIN to connect.

If you use the push button method, the computer or device that you are trying to connect must provide either a physical button or a software button. If you use the PIN method, you must know the PIN of the computer or device that you are trying to connect.

WPS supports WPA and WPA2 WiFi security. If your modem router network is open (no WiFi security is set, which is not the default setting for the modem router), connecting with WPS automatically sets WPA + WPA2 WiFi security on the modem router network and generates a random passphrase. You can view this passphrase (see [Manage the Basic WiFi Settings and WiFi Security of the Main Network](#) on page 86).

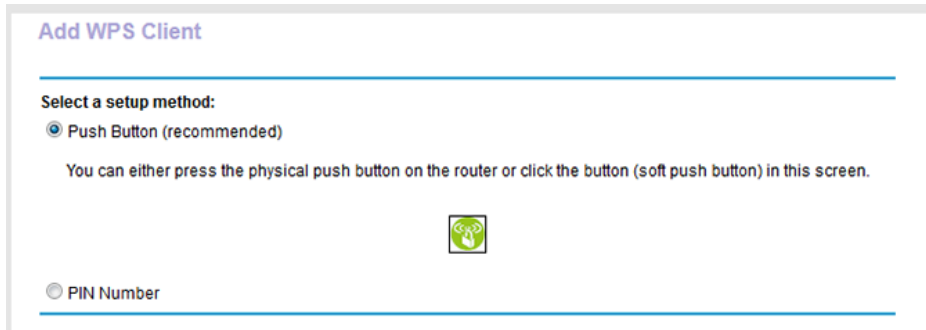
Use WPS With the Push Button Method

For you to use the push button method to connect a WiFi device to the modem router's WiFi network, the WiFi device that you are trying to connect must provide either a physical button or a software button. You can use the physical button and software button to let a WiFi device join only the main WiFi network, not the guest WiFi network.


► To let a WiFi device join the modem router's main WiFi network using WPS with the push button method:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > WPS Wizard**.
The page displays a description of the WPS method.

5. Click the **Next** button.



By default, the **Push Button (recommended)** radio button is selected.

6. Either click the  button onscreen or press the **WPS** button on the right side panel of the modem router. For two minutes, the modem router attempts to find the WiFi device (that is, the client) that you want to join the modem router's main WiFi network. During this time, the LED on the WPS button blinks.
7. Within two minutes, go to the WiFi device and press its **WPS** button to join the modem router's main WiFi network without entering a password. After the modem router establishes a WPS connection, the LED on the WPS button stops blinking and the Add WPS Client page displays a confirmation message.
8. To verify that the WiFi device is connected to the modem router's main WiFi network, select **BASIC > Attached Devices**. The WiFi device displays onscreen.

Use WPS With the PIN Method

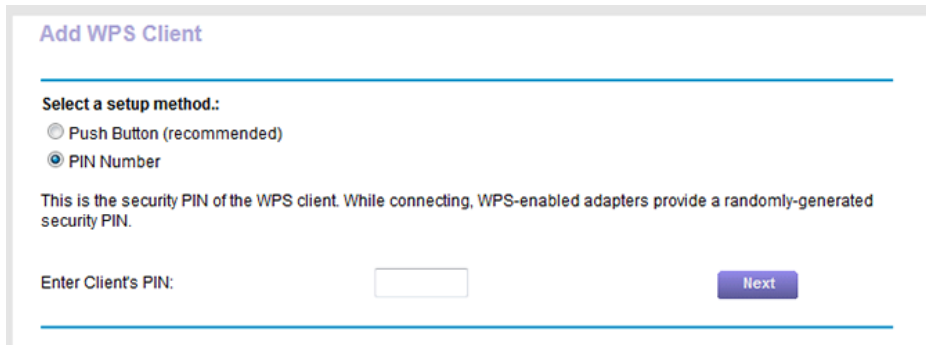
To use the PIN method to connect a WiFi device to the modem router's WiFi network, you must know the PIN of the WiFi device that you are trying to connect.

► To let a WiFi device join the modem router's WiFi network using WPS with the PIN method:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > WPS Wizard**.
The page displays a description of the WPS method.
5. Click the **Next** button.
The Add WPS Client page adjusts.

The **Push Button (recommended)** radio button is selected by default.

6. Select the **PIN Number** radio button.



7. In the **Enter Clients' PIN** field, enter the PIN number of the WiFi device.
8. Click the **Next** button.

For four minutes, the modem router attempts to find the WiFi device (that is, the client) that you want to join the modem router's main WiFi network.

During this time, the LED on the **WPS** button blinks.
9. Within four minutes, go to the WiFi device and use its WPS software to join the network without entering a password.

After the modem router establishes a WPS connection, the LED on the **WPS** button stops blinking and the Add WPS Client page displays a confirmation message.
10. To verify that the WiFi device is connected to the modem router's main WiFi network, select **BASIC > Attached Devices**.

The WiFi device displays onscreen.

Manage the Basic WiFi Settings and WiFi Security of the Guest Network

A guest network allows visitors to use the Internet without using your WiFi security key. By default, the guest WiFi network is disabled. You can enable and configure the guest WiFi network for each WiFi band. The modem router simultaneously supports the 2.4 GHz band for 802.11n, 802.11g, and 802.11b devices and the 5 GHz band with two separate SSIDs for 802.11ac, 802.11n, and 802.11a devices.

The WiFi mode of the guest WiFi network depends on the WiFi mode of the main WiFi network. For example, if you configure the WiFi mode for the main WiFi network as Up to 54 Mbps in the 2.4 GHz band, the guest WiFi network also functions in the Up to 54 Mbps mode in the 2.4 GHz band. For information about configuring the WiFi mode, see [View or Change the Basic WiFi Settings](#) on page 86.

The modem router provides three default guest networks with the following names (SSIDs):

- **2.4 GHz band.** NETGEAR-Guest
- **First 5 GHz band.** NETGEAR-5G-Guest
- **Second 5 GHz band** NETGEAR-5G-2-Guest

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By default, these networks are configured as open networks without security but are disabled. You can enable one or both networks. You can also change the SSIDs for these networks.

► To set up a guest network:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **Guest Network**.

Guest Network Settings

Apply Cancel

Wireless Network (2.4GHz b/g/n) - Profile

Enable Guest Network

Enable SSID Broadcast

Allow guests to see each other and access my local network

Guest Wireless Network Name (SSID):

Security Options - Profile

None

WPA2-PSK [AES]

WPA-PSK [TKIP] + WPA2-PSK [AES]

Wireless Network (5GHz a/n/ac) - Profile

Enable Guest Network

Enable SSID Broadcast

Allow guests to see each other and access my local network

Guest Wireless Network Name (SSID):

Security Options - Profile

None

WPA2-PSK [AES]

WPA-PSK [TKIP] + WPA2-PSK [AES]

Wireless Network (5GHz a/n/ac) - Profile

Enable Guest Network

Enable SSID Broadcast

Allow guests to see each other and access my local network

Guest Wireless Network Name (SSID):

Security Options - Profile

None

WPA2-PSK [AES]

WPA-PSK [TKIP] + WPA2-PSK [AES]

5. Enable the guest network and configure its WiFi settings as described in the following table.

Manage the Basic WiFi Network Settings

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Field	Description
Wireless Network (2.4GHz b/g/n)	
Enable Guest Network	By default, the guest WiFi network is disabled. To enable the guest WiFi network for the 2.4 GHz WiFi band, select the Enable Guest Network check box.
Enable SSID Broadcast	By default, the modem router broadcasts the SSID of the 2.4 GHz WiFi band so that WiFi stations can detect the WiFi name (SSID) in their scanned network lists. To turn off the SSID broadcast for the 2.4 GHz WiFi band for the guest WiFi network, clear the Enable SSID Broadcast check box.
Allow guests to see each other and access my local network	By default, WiFi clients that are connected to the 2.4 GHz WiFi band of the guest WiFi network cannot access WiFi devices or Ethernet devices that are connected to the main WiFi network. To allow access to the main WiFi network, select the Allow guests to see each other and access my local network check box.
Guest Wireless Network Name (SSID)	The SSID is the 2.4 GHz WiFi band name. If you did not change the SSID, the default SSID displays, which is NETGEAR-Guest. To change the SSID in the 2.4 GHz WiFi band for the guest WiFi network, enter a 32-character (maximum), case-sensitive name in this field.
Security Options	
If you want to change the WiFi security, select one of the following WiFi security options for the 2.4 GHz band of the guest WiFi network:	
<ul style="list-style-type: none"> • None. An open WiFi network that does not provide any security. Any WiFi device can join the 2.4 GHz band of the guest WiFi network. This is the default setting for the guest WiFi network. • WEP. Wired Equivalent Privacy (WEP) security is a legacy authentication and data encryption mode that is superseded by WPA-PSK and WPA2-PSK. The WEP option displays only if you configure the WiFi mode for the main WiFi network as Up to 54 Mbps in the 2.4 GHz band (see View or Change the Basic WiFi Settings on page 86). For information about configuring WEP, see Configure WEP Legacy WiFi Security on page 94. • WPA2-PSK [AES]. WPA2 provides a secure and fast connection but some older WiFi devices do not detect WPA2 and support only WPA. Select WPA2-PSK [AES] security to allow 802.11n devices to connect to the 2.4 GHz band of the guest WiFi network at the fastest speed. If your network includes older devices that do not support WPA2, select WPA-PSK [TKIP] + WPA2-PSK [AES] security. To use WPA2 security, in the Passphrase field, enter a phrase of 8 to 63 characters. To join the 2.4 GHz band of the guest WiFi network, a user must enter this passphrase. • WPA-PSK [TKIP] + WPA2-PSK [AES]. This type of security enables WiFi devices that support either WPA or WPA2 to join the 2.4 GHz band of the guest WiFi network. However, WPA-PSK [TKIP] is less secure than WPA2-PSK [AES] and limits the speed of WiFi devices to 54 Mbps. To use WPA + WPA2 security, in the Passphrase field, enter a phrase of 8 to 63 characters. To join the 2.4 GHz band of the guest WiFi network, a user must enter this passphrase. 	
Passphrase	The passphrase that provides users access to the guest WiFi network in the 2.4 GHz band. The passphrase is also referred to as the <i>password</i> or <i>key</i> .
Wireless Network (5GHz a/n/ac)	
The modem router provides two SSIDs for guest access in the 5 GHz band.	
Enable Guest Network	By default, the guest WiFi network is disabled. To enable the guest WiFi network for an SSID in the 5 GHz WiFi band, select the appropriate Enable Guest Network check box.

Manage the Basic WiFi Network Settings

(Continued)

Field	Description
Enable SSID Broadcast	By default, for an SSID in the 5 GHz band, the modem router broadcasts the SSID so that WiFi stations can detect the WiFi name (SSID) in their scanned network lists. To turn off an SSID broadcast for the 5 GHz WiFi band for the guest WiFi network, clear the appropriate Enable SSID Broadcast check box.
Allow guests to see each other and access my local network	By default, WiFi clients that are connected to an SSID in the 5 GHz WiFi band of the guest WiFi network cannot access WiFi devices or Ethernet devices that are connected to the main WiFi network. To allow access to the main WiFi network, select the appropriate Allow guests to see each other and access my local network check box.
Guest Wireless Network Name (SSID)	The SSIDs are the 5 GHz WiFi band names. If you did not change the SSIDs, the default SSIDs display, which are NETGEAR-5G-Guest and NETGEAR-5G-2-Guest. To change an SSID in the 5 GHz WiFi band for the guest WiFi network, enter a 32-character (maximum), case-sensitive name in the appropriate field.
Security Options	
<p>If you want to change the WiFi security for an SSID in the 5 GHz band, select one of the following WiFi security options for that SSID in the guest WiFi network:</p> <ul style="list-style-type: none"> • None. An open WiFi network that does not provide any security. Any WiFi device can join the selected WiFi network in the 5 GHz band of the guest WiFi network. This is the default setting for the guest WiFi network. • WPA2-PSK [AES]. WPA2 provides a secure and fast connection but some older WiFi devices do not detect WPA2 and support only WPA. Select WPA2-PSK [AES] security to allow 802.11ac and 802.11n devices to connect to the selected WiFi network in the 5 GHz band of the guest WiFi network at the fastest speed. If your network includes older devices that do not support WPA2, select WPA-PSK [TKIP] + WPA2-PSK [AES] security. To use WPA2 security, in the Passphrase field, enter a phrase of 8 to 63 characters. To join the selected WiFi network in the 5 GHz band of the guest WiFi network, a user must enter this passphrase. • WPA-PSK [TKIP] + WPA2-PSK [AES]. This type of security enables WiFi devices that support either WPA or WPA2 to join the selected WiFi network in the 5 GHz band of the guest WiFi network. However, WPA-PSK [TKIP] is less secure than WPA2-PSK [AES] and limits the speed of WiFi devices to 54 Mbps. To use WPA + WPA2 security, in the Passphrase field, enter a phrase of 8 to 63 characters. To join the selected WiFi network in the 5 GHz band of the guest WiFi network, a user must enter this passphrase. 	
Passphrase	The passphrase that provides users access to the selected WiFi network in the 5 GHz band of the guest WiFi network. The passphrase is also referred to as the <i>password</i> or <i>key</i> .

6. Click the **Apply** button.

Your settings are saved.

7. Make sure that you can reconnect over WiFi to the guest network.

If you cannot connect over WiFi, check the following:

- If your computer or mobile device is already connected to another WiFi network in your area, disconnect it from that WiFi network and connect it to the WiFi network that the modem router provides. Some WiFi devices automatically connect to the first open network without WiFi security that they discover.

- Does your computer or mobile device display as an attached device? (See [View Devices Currently on the Network](#) on page 201.) If it does, it is connected to the network.
- Are you using the correct network name (SSID) and password?

Control the WiFi Radios

The modem router provides internal WiFi radios that broadcast signals in the 2.4 GHz and 5 GHz ranges. By default, they are on so that you can connect over WiFi to the modem router. When the WiFi radios are off, you can still use an Ethernet cable for a LAN connection to the modem router.

You can turn the WiFi radios on and off with the **WIFI** button on the front panel, or you can log in to the modem router and enable or disable the WiFi radios through the modem router web pages. If you are close to the modem router, it might be easier to press the **WIFI** button. If you are away from the modem router or already logged in, it might be easier to enable or disable the radios through the modem router web pages. You can also turn the WiFi radios off and on based on a schedule. (See [Set Up a WiFi Schedule](#) on page 214.)

Use the WIFI Button

► To turn the WiFi radios off and on with the WIFI button:

Press the **WIFI** button on the front panel of the modem router for two seconds.

If you turned off the WiFi radios, the 2.4 GHz and 5 GHz LEDs, the LED on the **WIFI** button, and the LED on the **WPS** button turn off. If you turned on the WiFi radios, the 2.4 GHz and 5 GHz LEDs light solid white and the LED on the **WIFI** button and the LED on the **WPS** button light solid blue.

Tip If you want to disable the WiFi radio or radios of the modem router, use a wired connection to avoid being disconnected when WiFi radio or radios turn off.

Enable or Disable the WiFi Radios

If you used the **WIFI** button to turn off the WiFi radios, you cannot log in to the modem router over WiFi to turn them back on. You must press the **WIFI** button again for two seconds to turn the WiFi radios back on.

► To enable or disable the WiFi radios:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > Wireless Settings**.
The Wireless Settings page displays the advanced settings.

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5. Do one of the following in the Advanced Wireless Settings (2.4GHz b/g/n) section, Wireless Advanced Settings (5GHz-1 a/n/ac), Wireless Advanced Settings (5GHz-2 a/n/ac), or all sections:
 - **Turn off the radios.** Clear the **Enable Wireless Router Radio** check box.
The 2.4 GHz and 5 GHz LEDs, the LED on the **WIFI** button, and the LED on the **WPS** button turn off.
 - **Turn on the radios.** Select the **Enable Wireless Router Radio** check box.
The 2.4 GHz and 5 GHz LEDs light solid white and the LED on the **WIFI** button and the LED on the **WPS** button light solid blue.
6. Click the **Apply** button.
Your settings are saved.

The modem router comes with a built-in firewall that helps protect your home network from unwanted intrusions from the Internet.

This chapter includes the following sections:

- [Set Up Parental Controls](#) on page 105
- [Allow or Block Access to Your Network](#) on page 106
- [Use Keywords to Block Internet Sites](#) on page 111
- [Manage Simple Outbound Firewall Rules for Services and Applications](#) on page 115
- [Set Up a Schedule for Keyword Blocking and Outbound Firewall Rules](#) on page 120
- [Set Up Security Event Email Notifications](#) on page 122

For information about more advanced ways to configure Internet security, see [Manage Port Forwarding and Port Triggering](#) on page 235.

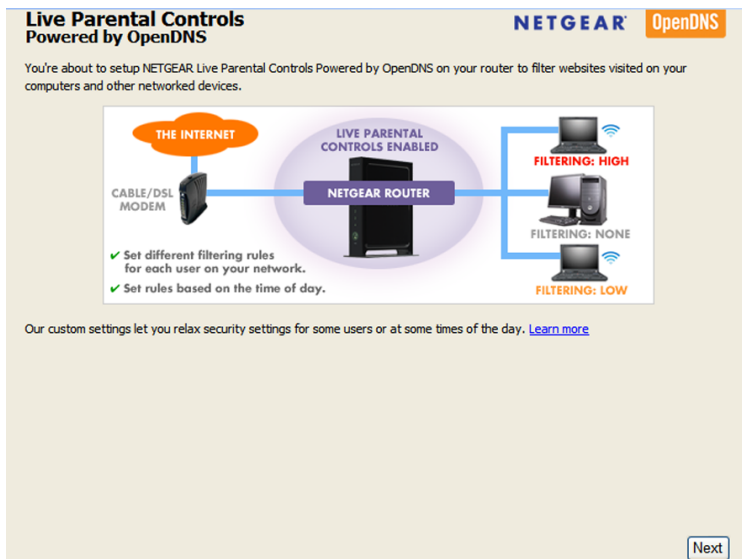
Set Up Parental Controls

The first time that you select **Parental Controls** from the BASIC Home page, your browser goes to the *Parental Controls* website. You can learn more about parental controls or download the application.

After you set up and enable parental controls, you can change the web filtering level for each device on the network through the network map page on the genie app.

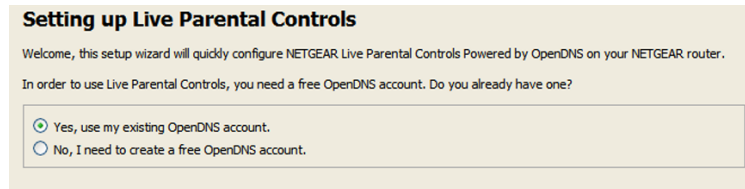
► To set up parental controls:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **Parental Controls**.
The *Parental Controls* website opens.
5. Click the button for the app or version that you want to download and use.
6. Follow the onscreen instructions to download and install the genie app.
7. Open the genie app and select **Parental Controls**.
After installation, Live Parental Controls automatically starts.



8. Click the **Next** button, read the note, and click the **Next** button again.

Because Live Parental Controls uses free OpenDNS accounts, you are prompted to log in or create a free account.



Setting up Live Parental Controls

Welcome, this setup wizard will quickly configure NETGEAR Live Parental Controls Powered by OpenDNS on your NETGEAR router.

In order to use Live Parental Controls, you need a free OpenDNS account. Do you already have one?

Yes, use my existing OpenDNS account.

No, I need to create a free OpenDNS account.

9. Select a radio button as follows:

- If you already own an OpenDNS account, leave the **Yes** radio button selected.
- If you do not own an OpenDNS account, select the **No** radio button.
If you are creating an account, the Create a free OpenDNS account page displays. Do the following:
 - a.** Complete the fields.
 - b.** Click the **Next** button.

After you log on or create your account, the filtering level page displays.

10. Select the radio button for the filtering level that you want and click the **Next** button.

The Setup is complete page displays.

11. Click the **Take me to the status screen** button.

The Status page displays. Parental Controls are now set up for the modem router.

12. To enable Parental Controls, click the **Enable Live Parental Controls** button.

After you set up and enable Parental Controls, you can change the web filtering level for each device on the network through the network map page of the genie app.

Allow or Block Access to Your Network

You can use access control to block or allow access of devices to your network. You define access by selecting or specifying the MAC addresses of the wired and WiFi devices that either can access your entire network or are blocked from accessing your entire network.

Enable and Manage Network Access Control

When you enable access control, you must select whether new devices are allowed to access the network or are blocked from accessing the network. By default, currently connected devices are allowed to access the network, but you can also block these devices from accessing the network.

▶ **To set up network access control:**

- 1.** Launch a web browser from a computer or mobile device that is connected to the network.
- 2.** Enter **http://www.routerlogin.net**.
A login window opens.

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3. Enter the modem router user name and password.

The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

The BASIC Home page displays.

4. Select **ADVANCED > Security > Access Control**.

Access Control

Apply Cancel

You can use Access Control to allow or block computers or electronic devices from accessing your network.

Turn on Access Control

Access Rule: This is a general rule. You can also allow or block individual devices.

Allow all new devices to connect

Block all new devices from connecting

Allow Block Edit Refresh

Status	Device Name	IP Address	MAC Address	Connection Type
Allowed	BusinessLaptop	192.168.1.2	60:66:66:DA:66:7C	Wireless
Allowed	Pavilion	192.168.1.3	D0:DB:41:ED:6B:41	Wireless

▶ View list of allowed devices not currently connected to the network

▶ View list of blocked devices not currently connected to the network

The previous figure shows two WiFi devices connected.

5. Select the **Turn on Access Control** check box.

You must select this check box before you can specify an access rule and use the **Allow** and **Block** buttons. When the **Turn on Access Control** check box is cleared, all devices are allowed to connect, even if a device is in the list of blocked devices.

6. Click the **Apply** button.

Your settings are saved.

7. Select an access rule for new devices:

- **Allow all new devices to connect.** With this setting, if you add a new device, it can access your network. You do not need to enter its MAC address on this page. We recommend that you leave this radio button selected.
- **Block all new devices from connecting.** With this setting, if you add a new device, before it can access your network, you must enter its MAC address for an Ethernet connection and its MAC address for a WiFi connection in the allowed list. For more information, see [Manage Network Access Control Lists](#) on page 108.

The access rule does not affect previously blocked or allowed devices. It applies only to devices joining your network in the future after you apply these settings.

8. To manage access for currently connected computers and devices, do the following:

- If you blocked all new devices from connecting, to allow the computer or device that you are currently using to continue to access the network, select the check box next to your computer or device in the table, and click the **Allow** button.

- To either continue to allow or to block other computers and devices that are currently connected, select the check box next to the computer or device in the table, and click either the **Allow** button or the **Block** button.

Access Control

You can use Access Control to allow or block computers or electronic devices from accessing your network.

Turn on Access Control

Access Rule: This is a general rule. You can also allow or block individual devices.

Allow all new devices to connect
 Block all new devices from connecting

	Status	Device Name	IP Address	MAC Address	Connection Type
<input type="checkbox"/>	Blocked	Pavilion	192.168.1.3	D0:DB:41:ED:6B:41	Wireless
<input type="checkbox"/>	Allowed	BusinessLaptop	192.168.1.2	60:66:66:DA:66:7C	Wireless

▶ View list of allowed devices not currently connected to the network

▶ View list of blocked devices not currently connected to the network

- Click the **Apply** button.
Your settings are saved.

Manage Network Access Control Lists

You can use access control to block or allow access to your network. An access control list (ACL) functions with the MAC addresses of wired and WiFi devices that can either access your entire network or are blocked from accessing your entire network.

The modem router can detect the MAC addresses of devices that are connected to the network and list the MAC addresses of devices that were connected to the network.

Each network device owns a MAC address, which is a unique 12-character physical address, containing the hexadecimal characters 0–9, a–f, or A–F (uppercase or lowercase) only, and separated by colons (for example, 00:09:AB:CD:EF:01). Typically, the MAC address is on the label of the WiFi card or network interface device. If you cannot see the label, you can display the MAC address using the network configuration utilities of the computer. You might also find the MAC addresses through the web pages of the modem router (see [View Devices Currently on the Network](#) on page 201).

Add Devices to or Remove Them From the Allowed List

If you set up an access list that blocks all new devices from accessing your network, you must specify which devices are allowed to access your network.

▶ To add or remove devices that are allowed:

- Launch a web browser from a computer or mobile device that is connected to the network.
- Enter **http://www.routerlogin.net**.
A login window opens.
- Enter the modem router user name and password.

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The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

The BASIC Home page displays.

4. Select **ADVANCED > Security > Access Control**.
The Access Control page displays.
5. Click the **View list of allowed devices not currently connected to the network** link.

Access Control

Apply Cancel

You can use Access Control to allow or block computers or electronic devices from accessing your network.

Turn on Access Control

Access Rule: This is a general rule. You can also allow or block individual devices.

Allow all new devices to connect

Block all new devices from connecting

Allow Block Edit Refresh

Status	Device Name	IP Address	MAC Address	Connection Type
Allowed	BusinessLaptop	192.168.1.2	60:66:66:DA:66:7C	Wireless

View list of allowed devices not currently connected to the network

Remove from the list Add Edit

Device Name	MAC Address	Connection Type
CSupport3-PC	90:E6:88:EC:88:88	Wired

View list of blocked devices not currently connected to the network

A table displays the detected device name, MAC address, and connection type of the devices that are not connected but allowed to access the network.

6. To add a device to the allowed list, do the following:
 - a. Click the **Add** button.
The Add Allowed Device page displays.
 - b. Enter the MAC address and device name for the device that you want to allow.
 - c. On the Add Allowed Device page, click the **Apply** button.
The device is added to the allowed list on the Access Control page.
7. To remove a device from allowed list, do the following:
 - a. Select the check box for the device.
 - b. Click the **Delete** button.
The device is removed from the allowed list.
8. Click the **Apply** button.
Your settings are saved.

Add Devices to or Remove Them From the Blocked List

If you set up an access list that allows all new devices to access your network but you want to block some devices from accessing your network, you must specify the devices that you want to block.

► To add or remove devices that are blocked:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Security > Access Control**.
The Access Control page displays.
5. Click the **View list of blocked devices not currently connected to the network** link.

Access Control

Apply ▶ Cancel

You can use Access Control to allow or block computers or electronic devices from accessing your network.

Turn on Access Control

Access Rule: This is a general rule. You can also allow or block individual devices.

Allow all new devices to connect

Block all new devices from connecting

Allow Block Edit Refresh

Status	Device Name	IP Address	MAC Address	Connection Type
Allowed	BusinessLaptop	192.168.1.2	60:66:66:DA:66:7C	Wireless

► View list of allowed devices not currently connected to the network

▼ View list of blocked devices not currently connected to the network

Remove from the list Add Edit

Device Name	MAC Address	Connection Type
Pavilion	D0:DB:41:ED:6B:41	Wireless

A table displays the detected device name, MAC address, and connection type of the devices that are not connected and are blocked from accessing the network.

6. To add a device to the blocked list, do the following:
 - a. Click the **Add** button.
The Add Blocked Device page displays.
 - b. Enter the MAC address and device name for the device that you want to block.
 - c. On the Add Blocked Device page, click the **Apply** button.

The device is added to the blocked list on the Access Control page.

7. To remove a device from blocked list, do the following:

- a. Select the check box for the device.
- b. Click the **Delete** button.

The device is removed from the blocked list.

8. Click the **Apply** button.

Your settings are saved.

Use Keywords to Block Internet Sites

You can block keywords and domains (websites) to prevent certain types of HTTP traffic from accessing your network. By default, keyword blocking is disabled and no domains are blocked.

Set Up Blocking

You can set up blocking of specific keywords and domains to occur continuously or according to a schedule.

► To set up keyword and domain blocking:

1. Launch a web browser from a computer or mobile device that is connected to the network.

2. Enter **http://www.routerlogin.net**.

A login window opens.

3. Enter the modem router user name and password.

The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

The BASIC Home page displays.

4. Select **ADVANCED > Security > Block Sites**.

The screenshot shows the 'Block Sites' configuration page. At the top, there are 'Apply' and 'Cancel' buttons. Below that is a link to a Netgear support page. The 'Keyword Blocking' section has three radio buttons: 'Never' (selected), 'Per Schedule', and 'Always'. There is a text input field for 'Type keyword or domain name here.' with an 'Add Keyword' button below it. A list box shows 'Block sites containing these keywords or domain names:' which is currently empty. Below the list box are 'Delete Keyword' and 'Clear List' buttons. At the bottom, there is a checkbox for 'Allow trusted IP address to visit blocked sites' and a 'Trusted IP Address' field with four input boxes containing the values 192, 168, 0, and 0.

5. Specify a keyword blocking option:

- **Per Schedule.** Use keyword blocking according to a schedule that you set. For more information, see [Set Up a Schedule for Keyword Blocking and Outbound Firewall Rules](#) on page 120.
- **Always.** Use keyword blocking continuously.

6. In the **Type keyword or domain name here** field, enter a keyword or domain.

Here are some sample entries:

- Specify XXX to block <http://www.badstuff.com/xxx.html>.
- Specify .com if you want to allow only sites with domain suffixes such as .edu or .gov.
- Enter a period (.) to block all Internet browsing access.

7. Click the **Add Keyword** button.

The keyword or domain is added to the **Block sites containing these keywords or domain names** field (which is also referred to as the blocked list).

8. To add more keywords or domains, repeat Step 6 and Step 7.

The keyword list supports up to 32 entries.

9. Click the **Apply** button.

Your settings are saved.

Remove a Keyword or Domain From the Blocked List

If you no longer need a keyword or domain on the blocked list, you can remove the keyword or domain.

▶ To remove a keyword or domain from the blocked list:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Security > Block Sites**.
The Block Sites page displays.
5. In the **Block sites containing these keywords or domain names** field, select the keyword or domain.
6. Click the **Delete Keyword** button.
The keyword or domain is removed from the blocked list.
7. Click the **Apply** button.
Your settings are saved.

Remove All Keywords and Domains From the Blocked List

You can simultaneously remove all keywords and domains from the blocked list.

▶ To remove all keywords and domains from the blocked list:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Security > Block Sites**.
The Block Sites page displays.
5. Click the **Clear List** button.
All keywords and domains are removed from the blocked list.
6. Click the **Apply** button.
Your settings are saved.

Specify a Trusted Computer

You can exempt one trusted device from blocking and logging. The device that you exempt must be assigned a fixed (static) IP address.

► To specify a trusted device:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Security > Block Sites**.

5. Scroll down and select the **Allow trusted IP address to visit blocked sites** check box.
6. In the **Trusted IP Address** field, enter the IP address of the trusted device.
The first three octets of the IP address are automatically populated and depend on the IP address that is assigned to the modem router on the LAN Setup page.
7. Click the **Apply** button.
Your settings are saved.

Manage Simple Outbound Firewall Rules for Services and Applications

A firewall protects one network (the trusted network, such as your LAN) from another (the untrusted network, such as the Internet), while allowing communication between the two.

The modem router provides one default outbound firewall rule: It allows all access to the Internet (that is, the WAN). You can add simple rules to prevent access to specific services and applications on the Internet. In addition, you can specify if a rule applies to one user, a range of users, or all users on your LAN.

The modem router lists many default services and applications that you can use in outbound rules. You can also add an outbound firewall rule for a custom service or application.

For information about blocking specific keywords, URLs, or sites, see *Use Keywords to Block Internet Sites* on page 111. This type of blocking is another aspect of the outbound firewall. For information about inbound firewall rules, see *Manage Port Forwarding and Port Triggering* on page 235.

Note Service blocking means the same thing as applying outbound firewall rules.

Add an Outbound Firewall Rule

You can add an outbound firewall rule to prevent access to a specific service or application on the Internet.

► To add an outbound firewall rule:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Security > Block Services**.

Block Services

Apply Cancel

Services Blocking

Never

Per Schedule

Always

Service Table

#	Service Type	Port	IP

+ Add Edit Delete

5. In the Services Blocking section, specify how the modem router applies outbound rules:

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- **Per Schedule.** Use keyword blocking according to a schedule that you set. For more information, see [Set Up a Schedule for Keyword Blocking and Outbound Firewall Rules](#) on page 120.
- **Always.** Use keyword blocking continuously.

6. Below the Service Table, click the **Add** button.

The screenshot shows the 'Block Services Setup' page. At the top right, there are two buttons: a green '+ Add' button and a blue 'X Cancel' button. Below these buttons, the form is divided into two sections. The first section contains the following fields: 'Service Type' (a dropdown menu set to 'User Defined'), 'Protocol' (a dropdown menu set to 'TCP'), 'Starting Port' (a text input field with '(1-65535)' to its right), 'Ending Port' (a text input field with '(1-65535)' to its right), and 'Service Type/User Defined' (a text input field). The second section is titled 'Filter Services For:' and contains three radio button options: 'Only This IP Address:', 'IP Address Range:', and 'All IP Addresses'. The 'All IP Addresses' option is selected. To the right of the radio buttons are IP address input fields. For 'Only This IP Address:', there are four fields containing '192', '168', '0', and an empty field. For 'IP Address Range:', there are two rows of four fields each, with the first row containing '192', '168', '0', and an empty field, and the second row containing '192', '168', '0', and an empty field, with the word 'to' between the two rows.

7. From the **Service Type** menu, select service or application to be covered by this rule. If the service or application does not display in the list, you can add it (see [Add an Outbound Firewall Rule for a Custom Service or Application](#) on page 117).
8. Specify which devices on your LAN are affected by the rule, based on their IP addresses:
 - **Only This IP Address.** Enter the required address in the fields to apply the rule to a single device on your LAN.
 - **IP Address Range.** Enter the required addresses in the start and end fields to apply the rule to a range of devices.
 - **All IP Addresses.** All computers and devices on your LAN are covered by this rule. By default, the **All IP Addresses** radio button is selected.
9. Click the **Add** button.

The new rule is added to the Service Table on the Block Services page.

Add an Outbound Firewall Rule for a Custom Service or Application

The modem router lists many default services and applications that you can use in outbound rules. If the service or application is not predefined, you can specify a custom service or application in an outbound rule.

► To add an outbound firewall rule for a custom service or application:

- Find out which protocol and port number or range of numbers the service or application uses.
You can usually find this information by contacting the publisher of the service or application or through online user or news groups.
- Launch a web browser from a computer or mobile device that is connected to the network.
- Enter **http://www.routerlogin.net**.
A login window opens.
- Enter modem router the user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
- Select **ADVANCED > Security > Block Services**.

The screenshot shows the 'Block Services' configuration page. At the top, there are 'Apply' and 'Cancel' buttons. Below that, the 'Services Blocking' section has three radio buttons: 'Never' (selected), 'Per Schedule', and 'Always'. Underneath is a 'Service Table' with columns for '#', 'Service Type', 'Port', and 'IP'. At the bottom of the table are three buttons: '+ Add', 'Edit', and 'Delete'.

- If this is the first time that you add an outbound firewall rule, in the Services Blocking section, specify how the modem router applies outbound rules:
 - Per Schedule.** Use keyword blocking according to a schedule that you set.
For more information, see [Set Up a Schedule for Keyword Blocking and Outbound Firewall Rules](#) on page 120.
 - Always.** Use keyword blocking continuously.

- Below the Service Table, click the **Add** button.

- From the **Service Type** menu, select **User Defined**.
- Specify a new outbound rule as described in the following table.

Field	Description
Protocol	Select the protocol (TCP or UDP) that is associated with the service or application. If you are unsure, select TCP/UDP .
Starting Port	Enter the start port for the service or application.
Ending Port	If the service or application uses a range of ports, enter the end port for the range. If the service or application uses a single port, repeat the port number that you entered in the Starting Port field.
Service Type/User Defined	Enter the name of the custom service or application.

- Specify which devices on your LAN are affected by the rule, based on their IP addresses:
 - Only This IP Address.** Enter the required address in the fields to apply the rule to a single device on your LAN.
 - IP Address Range.** Enter the required addresses in the start and end fields to apply the rule to a range of devices.
 - All IP Addresses.** All computers and devices on your LAN are covered by this rule. By default, the **All IP Addresses** radio button is selected.
- Click the **Add** button.
The new rule is added to the Service Table on the Block Services page.

Change an Outbound Firewall Rule

You can change an existing outbound firewall rule.

► To change an outbound firewall rule:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Security > Block Services**.

Block Services

Apply Cancel

Services Blocking

Never
 Per Schedule
 Always

Service Table

#	Service Type	Port	IP
<input checked="" type="radio"/> 1	Quake II & III	27960	all
<input type="radio"/> 2	Age of Empire	47624	all

+ Add Edit Delete

The previous figure shows two rules in the Service Table.

5. In the Service Table, select the radio button for the rule.
6. Click the **Edit** button.
The Block Services Setup page displays.
7. Change the settings.
For more information about the settings, see [Add an Outbound Firewall Rule for a Custom Service or Application](#) on page 117.
8. Click the **Accept** button.
Your settings are saved. The changed rule displays in the Service Table on the Block Services page.

Remove an Outbound Firewall Rule

You can remove an outbound firewall rule that you no longer need.

► To remove an outbound firewall rule:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Security > Block Services**.

The screenshot shows the 'Block Services' configuration page. At the top, there are 'Apply' and 'Cancel' buttons. Below that, the 'Services Blocking' section has three radio buttons: 'Never' (selected), 'Per Schedule', and 'Always'. The 'Service Table' is a table with four columns: '#', 'Service Type', 'Port', and 'IP'. It contains two rows of data. Below the table are three buttons: '+ Add', 'Edit', and 'Delete'.

#	Service Type	Port	IP
1	Quake II & III	27960	all
2	Age of Empire	47624	all

The previous figure shows two rules in the Service Table.

5. In the Service Table, select the radio button for the rule.
6. Click the **Delete** button.
The rule is removed from the Service Table.

Set Up a Schedule for Keyword Blocking and Outbound Firewall Rules

You can set up a schedule that you can apply to keyword blocking (see [Use Keywords to Block Internet Sites](#) on page 111) and outbound firewall rules (see [Manage Simple Outbound Firewall Rules for Services and Applications](#) on page 115).

If applied, the schedule specifies the days and time that keyword blocking, outbound firewall rules, or both are active.

By default, no schedule is set and you can either enable or disable these features.

► **To set up a schedule for blocking:**

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Security > Schedule**.

5. Set up the schedule for blocking:
 - **Days to Block.** Select the check box for each day that you want to block access or specify that blocking occurs on every day by selecting the **Every Day** check box. By default, the **Every Day** check box is selected.
 - **Time of Day to Block.** Select a start and end time for blocking in 24-hour format or select the **All Day** check box for 24-hour blocking. By default, the **All Day** check box is selected.
6. From the **Time Zone** menu, select your time zone.
7. If you live in an area that observes daylight saving time, select the **Automatically adjust for daylight savings time** check box.

Note If the modem router synchronized its internal clock with a time server on the Internet and you selected the correct time zone, the **Current Time** field displays the correct date and time.

8. Click the **Apply** button.
Your settings are saved.

Set Up Security Event Email Notifications

The modem router can email you its activity logs. The log records modem router activity and security events such as attempts to access blocked sites or services.

► **To set up email notifications:**

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Security > E-mail**.

The screenshot shows the 'E-mail' configuration page. At the top, there are 'Apply' and 'Cancel' buttons. Below them is a section titled 'E-mail' with a checkbox for 'Turn E-mail Notification On'. Underneath, there is a section 'Send alerts and logs through e-mail' with fields for 'Primary E-mail Address', 'Secondary E-mail Address (optional)', 'Your Outgoing Mail Server', and 'Outgoing Mail Server Port Number'. The 'Outgoing Mail Server Port Number' has radio buttons for 'Auto Detection' and 'Specific Port Number' (selected), with a text box containing '25'. Below this is a section 'My mail server requires authentication' with fields for 'User Name' and 'Password'. At the bottom, there is a section 'Send Alert Immediately' with a checkbox and the text 'When someone attempts to visit a blocked site'. Finally, there is a section 'Send logs according to this schedule' with a dropdown menu set to 'None', a 'Day' dropdown set to 'Sunday', and a 'Time' dropdown set to '12:00' with radio buttons for 'a.m.' and 'p.m.'.

5. Select the **Turn E-mail Notification On** check box.

6. In the **Primary E-mail Address** field, type the email address to which logs and alerts are to be sent. This email address is also used for the From address. If this field is blank, log and alert messages are not sent.
7. In the **Secondary E-mail Address** field, type an optional second email address to which logs and alerts are to be sent.
8. In the **Your Outgoing Mail Server** field, enter the name of your ISP outgoing (SMTP) mail server (such as mail.myISP.com).
You might be able to find this information in the configuration window of your email program. If you leave this field blank, log and alert messages are not sent.
9. In the **Outgoing Mail Server Port Number** field, enter the port number that the mail server uses. If you do not know the port number, leave the default port number, which is 25, or select the **Auto Detection** radio button, which lets the modem router detect the port number.
10. If your outgoing email server requires authentication, select the **My Mail Server requires authentication** check box, and do the following:
 - a. In the **User Name** field, type the user name for the outgoing email server.
 - b. In the **Password** field, type the password for the outgoing email server.
11. To send alerts when someone attempts to visit a blocked site, select the **Send Alerts Immediately** check box.
Email alerts are sent immediately when someone attempts to visit a blocked site.
12. To send logs based on a schedule, specify these settings:
 - a. From **Send logs according to this schedule** menu, select the schedule type.
 - b. From the **Day** menu, select the day.
 - c. From the **Time** menu, select the time, and select the **am** or **pm** radio button.
13. Click the **Apply** button.
Your settings are saved.

Logs are sent automatically according to the schedule that you set. If the log fills before the specified time, it is sent. After the log is sent, it is cleared from the modem router memory. If the modem router cannot email the log and the log buffer fills, the modem router overwrites the log.

This chapter describes how you can optimize the modem router's performance and manage the traffic flows through the modem router.

The chapter contains the following sections:

- *Use Dynamic QoS to Optimize Internet Traffic Management* on page 125
- *Manage Wi-Fi Multimedia Quality of Service* on page 127
- *Improve Network Connections With Universal Plug-N-Play* on page 128

Use Dynamic QoS to Optimize Internet Traffic Management

Dynamic Quality of Service (QoS) helps improve your router's Internet traffic management capabilities through better application and device identification, bandwidth allocation, and traffic prioritization techniques. Dynamic QoS resolves traffic congestion when the Internet bandwidth is limited and different demands compete for bandwidth.

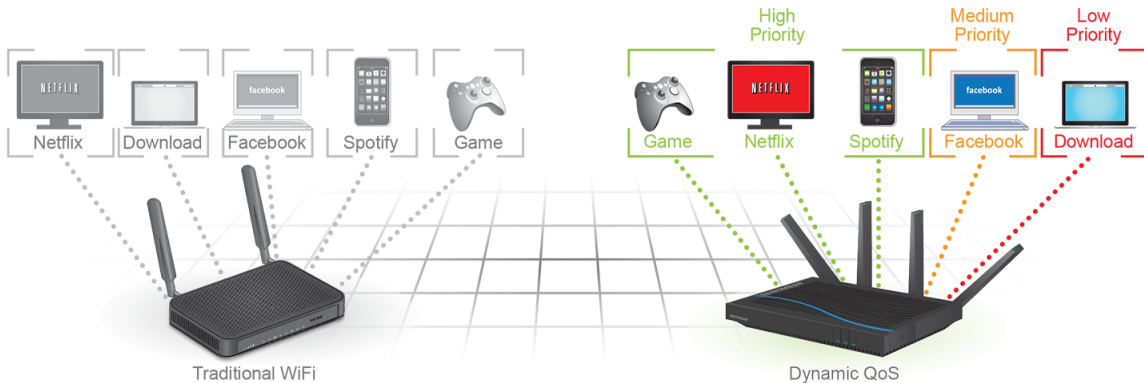


Figure 15. Dynamic QoS optimizes Internet traffic by prioritizing competing demands

Enable Dynamic QoS

Because not everyone requires Dynamic QoS, it is disabled by default.

► To enable Dynamic QoS:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **<http://www.routerlogin.net>**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.

4. Select **Dynamic QoS**.

5. Select the **Enable Dynamic QoS** check box.

6. Specify your Internet bandwidth.

You must specify your Internet bandwidth so that Dynamic QoS can perform bandwidth allocation and traffic prioritization.

To allow Speedtest to detect your Internet bandwidth (recommended), do the following:

- a. For more accurate Speedtest results, make sure that no other devices are accessing the Internet.
- b. Click the **Speedtest** button.
Speedtest determines your Internet bandwidth.

7. Click the **Apply** button.

Your settings are saved.

A link displays on the bottom of the page to view bandwidth utilization. Clicking the link displays the Attached Devices page. For more information, see [View Devices Currently on the Network](#) on page 201.

Enable or Disable the Automatic QoS Database Update

The modem router uses a QoS database of the most popular applications and services to implement Dynamic QoS. By default, the modem router automatically updates this database. You can turn off this feature and manually update the database.

► To enable or disable the automatic Dynamic QoS database update:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.

A login window opens.

3. Enter the modem router user name and password.

The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

The BASIC Home page displays.

4. Select **Dynamic QoS**.

The Dynamic QoS page displays. If you are using Dynamic QoS, the **Enable Dynamic QoS** check box is selected.

5. Select or clear the **Automatically update performance optimization database** check box.

6. Click the **Apply** button.

Your settings are saved.

Manually Update the Dynamic QoS Database

The modem router uses a QoS database of the most popular applications and services to implement Dynamic QoS. By default, the modem router automatically updates this database when you enable Dynamic QoS, but if you turned off the automatic update feature, you can manually update the database.

► To manually update the Dynamic QoS database:

1. Launch a web browser from a computer or mobile device that is connected to the network.

2. Enter **http://www.routerlogin.net**.

A login window opens.

3. Enter the modem router user name and password.

The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

The BASIC Home page displays.

4. Select **Dynamic QoS**.

The Dynamic QoS page displays. If you are using Dynamic QoS, the **Enable Dynamic QoS** check box is selected.

5. Click the **Update Now** button.

The modem router checks for the newest version of the database and downloads it.

6. Click the **Apply** button.

Your settings are saved.

Manage Wi-Fi Multimedia Quality of Service

Wi-Fi Multimedia Quality of Service (WMM QoS) prioritizes WiFi voice and video traffic over the WiFi link. WMM QoS is automatically enabled for the modem router.

WMM QoS prioritizes WiFi data packets from different applications based on four access categories: voice, video, best effort, and background. For an application to receive the benefits of WMM QoS, WMM must be enabled for both it and the client running that application. Legacy applications that do not support WMM and applications that do not require QoS are assigned to the best effort category, which receives a lower priority than voice and video.

► To disable WMM QoS:

1. Launch an Internet browser from a computer or mobile device that is connected to the network.
2. Type **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Setup > QoS Setup**.
The Quality of Service page displays.
5. Click the **WMM** tab.
6. Clear one or more of the following check boxes.
 - **Enable WMM (Wi-Fi multimedia) settings (2.4GHz b/g/n)**
 - **Enable WMM (Wi-Fi multimedia) settings (5GHz a/n)**
 - **Enable WMM (Wi-Fi multimedia) settings Second Radio (5GHz a/n)**
7. Click the **Apply** button.
Your changes are saved.

Improve Network Connections With Universal Plug-N-Play

Universal Plug-N-Play (UPnP) helps devices such as Internet appliances and computers access the network and connect to other devices as needed. UPnP devices can automatically discover the services from other registered UPnP devices on the network.

If you use applications such as multiplayer gaming, peer-to-peer connections, or real-time communications such as instant messaging or remote assistance, keep UPnP enabled, which it is by default.

► To manage Universal Plug-N-Play:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

The BASIC Home page displays.

4. Select **ADVANCED > Advanced Setup > UPnP**.

The UPnP page displays.

5. Select the **Turn UPnP On** check box.

By default, this check box is selected. You can disable or enable UPnP for automatic device configuration. If the **Turn UPnP On** check box is cleared, the modem router does not allow any device to automatically control router resources, such as port forwarding.

6. Enter the advertisement period in minutes.

The advertisement period specifies how often the modem router broadcasts its UPnP information. This value can range from 1 to 1440 minutes. The default period is 30 minutes. Shorter durations ensure that control points detect current device status at the expense of more network traffic. Longer durations can compromise the freshness of the device status but can significantly reduce network traffic.

7. Enter the advertisement time to live in hops.

The time to live for the advertisement is measured in hops (steps) for each UPnP packet sent. Hops are the steps a packet takes between routers. The number of hops can range from 1 to 255. The default value for the advertisement time to live is 4 hops, which should be fine for most home networks. If you notice that some devices are not being updated or reached correctly, it might be necessary to increase this value.

8. Click the **Apply** button.

The UPnP Portmap Table displays the IP address of each UPnP device that is accessing the modem router and which ports (internal and external) that device opened. The UPnP Portmap Table also displays what type of port is open and whether that port is still active for each IP address.

9. To refresh the information in the UPnP Portmap table, click the **Refresh** button.

Share a Storage Device

8

This chapter describes how to access and manage a storage device attached to your modem router. ReadySHARE lets you access and share a USB storage device connected to the modem router. (If your storage device uses special drivers, it is not compatible.)

Note You can use a USB port on the modem router only to connect a USB storage device such as a flash drive or hard drive or a printer. Do not connect a computer, USB modem, CD drive, or DVD drive to a modem router USB port.

The chapter includes the following sections:

- *USB Device Requirements* on page 131
- *Connect a USB Device to the Modem Router* on page 131
- *Access a Storage Device Connected to the Modem Router* on page 132
- *Map a USB Device to a Windows Network Drive* on page 133
- *Back Up Windows Computers With ReadySHARE Vault* on page 133
- *Manage Access to a Storage Device* on page 134
- *Use FTP Within the Network* on page 136
- *Manage Network Folders on a USB Storage Device* on page 136
- *Remotely Access a USB Device Using ReadyCLOUD* on page 140
- *Safely Remove a USB Device* on page 142

Note For more information about ReadySHARE and ReadyCLOUD features, visit netgear.com/readysare.

USB Device Requirements

The modem router works with most USB-compliant external flash and hard drives. For the most up-to-date list of USB devices that the modem router supports, visit kbserver.netgear.com/readystatechange.

Some USB external hard drives and flash drives require you to load the drivers onto the computer before the computer can access the USB device. Such USB devices do not work with the modem router.

The modem router supports the following file system types for full read/write access:

- FAT16
- FAT32
- NTFS
- NTFS with compression format enabled
- Ext2
- Ext3
- Ext4

The modem router supports the following file system types with read-only access:

- HFS
- HFS+

Connect a USB Device to the Modem Router

ReadySHARE lets you access and share a USB device connected to the modem router USB port. (If your USB device uses special drivers, it is not compatible.)



Figure 16. A USB 3.0 and USB 2.0 port are located on the side of the modem router

► **To connect a USB device:**

1. Insert your USB storage drive into a USB port on the side panel of the modem router.
2. If your USB device uses a power supply, connect it.

You must use the power supply when you connect the USB device to the modem router.

When you connect the USB device to the modem router USB port, it might take up to two minutes before it is ready for sharing. By default, the USB device is available to all computers on your local area network (LAN).

Access a Storage Device Connected to the Modem Router

From a computer or device on the network, you can access a storage device that is connected to the modem router.

Access the Storage Device From a Windows Computer

► **To access the storage device from a Windows computer:**

1. Connect a USB storage device to a USB port on the modem router.
2. If your USB device uses a power supply, connect it.

You must use the power supply when you connect the USB device to the modem router.

When you connect the storage device to the modem router's port, it might take up to two minutes before the storage device is ready for sharing. By default, the device is available to all computers on your local area network (LAN).

3. On a Windows computer that is connected to the network, select **Start > Run**.
4. Enter **\\readyshare** in the dialog box.
5. Click the **OK** button.

A window displays the files and folders on the device.

Access the Storage Device From a Mac

► **To access the storage device from a Mac:**

1. Connect a USB storage device to a USB port on the modem router.
2. If your USB device uses a power supply, connect it.

You must use the power supply when you connect the USB device to the modem router.

When you connect the storage device to the modem router's port, it might take up to two minutes before the storage device is ready for sharing. By default, the device is available to all computers on your local area network (LAN).

3. On a Mac that is connected to the network, launch Finder and select **Go > Connect to Server**.

The Connect to Server window displays.

4. In the **Server Address** field, enter **smb://readyshare**.
5. Click the **Connect** button.
6. When prompted, select the **Guest** radio button.
7. If you set up access control on the router and you allowed your Mac to access the network, select the **Registered User** radio button and enter **admin** for the name and **password** for the password.
For more information about access control, see *Allow or Block Access to Your Network* on page 106.
8. Click the **Connect** button.
A window displays the files and folders on the device.

Map a USB Device to a Windows Network Drive

► To map the USB device to a Windows network drive:

1. Select **Start > Run**.
2. Enter **\\readyshare** in the dialog box.
3. Click the **OK** button.
A window automatically opens and displays the USB device.
4. Right-click the USB device and select **Map network drive**.
The Map Network Drive window opens.
5. Select the drive letter to map to the new network folder.
6. Click the **Finish** button.
The USB device is mapped to the drive letter that you specified.

Back Up Windows Computers With ReadySHARE Vault

The following operating systems support ReadySHARE Vault:

- Windows 7
- Windows 8
- Windows 8.1
- Windows 10

► To back up your Windows computer:

1. Download ReadySHARE Vault from netgear.com/readyshare and install it on each Windows computer.
2. Launch ReadySHARE Vault.
3. Use the dashboard or the **Backup** tab to set up and run your backup.

Manage Access to a Storage Device

You can specify the device name, workgroups, and network folders for a storage device connected to the USB port on the modem router.

► To specify the storage device access settings:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ReadySHARE**.
The USB Storage (Basic Settings) page displays. By default, the **Basic** radio button is selected.
5. Click the **Edit** button.

USB Storage (Advanced Settings)

Network/Device Name :

Workgroup :

Enable	Access Method	Link	Port
<input checked="" type="checkbox"/>	Network Neighborhood/MacShare	\\readyshare	-
<input checked="" type="checkbox"/>	HTTP	http://readyshare.routerlogin.net/shares	80
<input type="checkbox"/>	HTTPS (via internet)	https://192.168.100.128/shares	443
<input type="checkbox"/>	FTP	ftp://readyshare.routerlogin.net/shares	21
<input type="checkbox"/>	FTP (via internet)	ftp://192.168.100.128/shares	21

Available Network Folders

	Share Name	Read Access	Write Access	Folder Name	Volume Name	Total Space	Free Space
<input checked="" type="radio"/>	\\readyshare\USB_Storage	All - no password	All - no password	U:\	STORE N GO	3.7G	559.4M

Note:To set up or modify your ReadyCLOUD user account, visit <http://readycloud.netgear.com>.

The previous figure shows one USB device attached to the modem router.

6. To specify a name that is used to access the USB device or devices that are connected to the modem router, in the **Network/Device Name** field, enter a name.
By default, the name is readyshare.
7. To specify a name for the workgroup that the USB device or devices are members of, in the **Workgroup** field, enter a name.

Share a Storage Device

AC5300 WiFi VDSL/ADSL Modem Router Model D8500

By default, the name is Workgroup. The name works only in an operating system that supports NetBIOS, such as Microsoft Windows. If you are using a Windows workgroup rather than a domain, the workgroup name is displayed here.

8. Enable or disable access methods by selecting or clearing the corresponding check boxes and specifying access to the storage device as described in the following table.

Access Method	Description
Network Neighborhood/MacShare	Enabled by default. You can type <code>\\readyshare</code> to access the storage device within your network. If you change the name in the Network/Device Name field from readyshare to another name, the link changes accordingly.
HTTP	Enabled by default. You can type <code>http://readyshare.routerlogin.net/shares</code> to access the USB device within your network and download or upload files. In this URL, readyshare is the name that is specified in the Network/Device Name field. If you change the name in the Network/Device Name field from readyshare to another name, the link changes accordingly. You can also click the link that is shown in the Link column. The fixed port is number is 80.
HTTPS (via internet)	Disabled by default. If you enable this feature, remote users can type <code>https://<public IP address>/shares</code> to access the USB device over the Internet. <i><public IP address></i> is the external or public IP address that is assigned to the modem router (for example, 1.1.10.102). This feature supports file uploading only. The default port is number 443, which you can change.
FTP	Enabled by default. You can type <code>ftp://readyshare.routerlogin.net/shares</code> to access the USB device within your network and download or upload files. In this URL, readyshare is the name that is specified in the Network/Device Name field. If you change the name in the Network/Device Name field from readyshare to another name, the link changes accordingly. You can also click the link that is shown in the Link column. The fixed port is number is 21.
FTP (via internet)	Disabled by default. If you enable this feature, remote users can type <code>ftp://<public IP address>/shares</code> to access the USB device over the Internet and download or upload files. <i><public IP address></i> is the external or public IP address that is assigned to the modem router (for example, 1.1.10.102). The default port is number 21, which you can change. If you set up Dynamic DNS (see Set Up and Manage Dynamic DNS on page 144), you can also type a URL domain name. For example, if your domain name is MyName and you use the NETGEAR DDNS server, you can type <code>ftp://MyName.mynetgear.com</code> to access the USB device over the Internet and download or upload files.

9. Click the **Apply** button.
Your settings are saved.

Use FTP Within the Network

File Transfer Protocol (FTP) lets you send and receive large files faster.

► To set up FTP access:

1. Launch a web browser from a computer or wireless device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > ReadySHARE > Advanced Settings**.
The USB Storage (Advanced Settings) page displays.
5. Select the **FTP** check box.
6. Click the **Apply** button.
Your settings are saved.

Manage Network Folders on a USB Storage Device

From a computer or device on the network, you can view, add, or change network folders on a USB storage device that is connected to a USB port on the modem router.

View Network Folders on a USB Storage Device

You can view the network folders on a USB storage device that is connected to a USB port on the modem router.

► To view or change network folders:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ReadySHARE**.
The USB Storage (Basic Settings) page displays. By default, the **Basic** radio button is selected.

5. Click the **Edit** button.

USB Storage (Advanced Settings)

Apply ▶
Refresh

Network/Device Name :

Workgroup :

Enable	Access Method	Link	Port
<input checked="" type="checkbox"/>	Network Neighborhood/MacShare	\\readyshare	-
<input checked="" type="checkbox"/>	HTTP	http://readyshare.routerlogin.net/shares	80
<input type="checkbox"/>	HTTPS (via internet)	https://192.168.100.128/shares	443
<input type="checkbox"/>	FTP	ftp://readyshare.routerlogin.net/shares	21
<input type="checkbox"/>	FTP (via internet)	ftp://192.168.100.128/shares	21

Available Network Folders

	Share Name	Read Access	Write Access	Folder Name	Volume Name	Total Space	Free Space
<input checked="" type="radio"/>	\\readyshare\USB_Storage	All - no password	All - no password	U:\	STORE N GO	3.7G	559.4M

Edit
Create Network Folder
Delete

Note: To set up or modify your ReadyCLOUD user account, visit <http://readycloud.netgear.com>.

Safely Remove USB Device

The previous figure shows one USB device attached to the modem router.

6. Scroll down to the Available Networks Folder shares section to view the following settings:
 - **Share Name.** If only one USB device is connected, the default share name is USB_Storage. You can click the name or you can type it in the address field of your web browser. If Not Shared is shown, the default share was deleted and no other share for the root folder exists. Click the link to change this setting.
 - **Read Access and Write Access.** Show the permissions and access controls on the network folder. All-no password (the default) allows all users to access the network folder. The password for admin is the same one that you use to log in to the modem router.
 - **Folder Name.** Full path of the network folder.
 - **Volume Name.** Volume name from the storage device.
 - **Total Space and Free Space.** Show the current utilization of the storage device.

Add a Network Folder on a USB Storage Device

You can add a network folder on a USB storage device that is connected to a USB port on the modem router.

▶ To add a network folder:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.

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- Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
- Select **ReadySHARE**.
The USB Storage (Basic Settings) page displays. By default, the **Basic** radio button is selected.
- Click the **Edit** button.

USB Storage (Advanced Settings)

Apply Refresh

Network/Device Name : readysare

Workgroup : Workgroup

Enable	Access Method	Link	Port
<input checked="" type="checkbox"/>	Network Neighborhood/MacShare	\\readysare	-
<input checked="" type="checkbox"/>	HTTP	http://readysare.routerloqin.net/shares	80
<input type="checkbox"/>	HTTPS (via internet)	https://192.168.100.128/shares	443
<input type="checkbox"/>	FTP	ftp://readysare.routerloqin.net/shares	21
<input type="checkbox"/>	FTP (via internet)	ftp://192.168.100.128/shares	21

Available Network Folders

	Share Name	Read Access	Write Access	Folder Name	Volume Name	Total Space	Free Space
<input checked="" type="radio"/>	\\readysare\USB_Storage	All - no password	All - no password	U:\	STORE N GO	3.7G	559.4M

Edit Create Network Folder Delete

Note: To set up or modify your ReadyCLOUD user account, visit <http://readycloud.netgear.com>.

Safely Remove USB Device

The previous figure shows one USB device attached to the modem router.

- Select a device.
- Click the **Create Network Folder** button.
The Add Folder window opens.
If this window does not open, your web browser might be blocking pop-ups. If it is, change the browser settings to allow pop-ups.
- Complete the fields.
The user name (account name) for All–no password is guest. The password for admin is the same one that is used to log in to the modem router. By default, it is password.
- Click the **Apply** button.
The folder is added on the storage device.

Change a Network Folder on a USB Storage Device

You can change a network folder on a USB storage device that is connected to a USB port on the modem router.

► To change a network folder:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ReadySHARE**.
The USB Storage (Basic Settings) page displays. By default, the **Basic** radio button is selected.
5. Click the **Edit** button.

USB Storage (Advanced Settings)

Apply Refresh

Network/Device Name :

Workgroup :

Enable	Access Method	Link	Port
<input checked="" type="checkbox"/>	Network Neighborhood/MacShare	\\readysare	-
<input checked="" type="checkbox"/>	HTTP	http://readysare.routerlogin.net/shares	80
<input type="checkbox"/>	HTTPS (via internet)	https://192.168.100.128/shares	443
<input type="checkbox"/>	FTP	ftp://readysare.routerlogin.net/shares	21
<input type="checkbox"/>	FTP (via internet)	ftp://192.168.100.128/shares	21

Available Network Folders

	Share Name	Read Access	Write Access	Folder Name	Volume Name	Total Space	Free Space
<input checked="" type="radio"/>	\\readysare\USB_Storage	All - no password	All - no password	U:\	STORE N GO	3.7G	559.4M

Edit Create Network Folder Delete

Note: To set up or modify your ReadyCLOUD user account, visit <http://readycloud.netgear.com>.

Safely Remove USB Device

The previous figure shows one USB device attached to the modem router.

6. Click the **Edit** button.
The Edit Network Folder window opens.
7. Change the settings in the fields as needed.
8. Click the **Apply** button.
Your settings are saved.

Remotely Access a USB Device Using ReadyCLOUD

NETGEAR ReadyCLOUD for modem routers lets you remotely access files stored on a USB storage device that is connected to the modem router. Before you can use ReadyCLOUD, you must create a ReadyCLOUD account and register your modem router.

A ReadyCLOUD app is also available for Windows computers, Android mobile devices, and iOS mobile devices. For more information about setting up ReadyCLOUD, see the *ReadyCLOUD for Routers User Manual*, which is available online at downloadcenter.netgear.com.

Create a ReadyCLOUD Account

► To create a ReadyCLOUD account:

1. Launch a web browser from a computer or mobile device.
2. Visit readycloud.netgear.com.
The ReadyCLOUD Welcome page displays.
3. Click the **Sign In** link.
The Sign In page displays.
4. Click the **Create Account** link.

Setup ReadyCLOUD account to access your files from anywhere



User Name:

First Name:

Last Name:

E-mail:

Password:

Re-enter Password:

I agree to the [terms and conditions](#)

5. Complete the fields to set up your account, and click the **Create** button.
You are now ready to register your router with your ReadyCLOUD account.

Register Your Modem Router With ReadyCLOUD

After you create a ReadyCLOUD account, you must register your modem router with your ReadyCLOUD account.

► To register your modem router with your ReadyCLOUD account:

1. Visit kb.netgear.com/app/answers/detail/a_id/27323/ and check to see if your modem router supports ReadyCLOUD.

2. Connect a USB storage device to a USB port on the modem router.

3. If your USB storage device uses a power supply, connect it.

You must use the power supply when you connect the USB storage device to the modem router.

When you connect the USB storage device to the modem router's USB port, it might take up to two minutes before it is ready for sharing. By default, the USB storage device is available to all computers on your local area network (LAN).

4. Launch a web browser from a computer or mobile device that is connected to the network.

5. Enter **http://www.routerlogin.net**.

A login window opens.

6. Enter the modem router user name and password.

The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

The BASIC Home page displays.

7. Select **ADVANCED > USB Functions > ReadySHARE Storage**.

The ReadySHARE page displays.

8. Click the **ReadyCLOUD** tab.

ReadySHARE Media Server ReadyCLOUD

ReadyCLOUD

The ReadySHARE Cloud feature gives you remote access over the Internet to a USB storage device that is connected to your router's USB port.

Register your router and USB device with ReadyCLOUD
 If you don't have a ReadyCLOUD account [click here](#) to get one

User Name:

Password:

Register (Note: Your router keeps a continuous connection to ReadyCLOUD until you unregister.)

9. Enter your ReadyCLOUD user name and password and click the **Register** button.

If you did not create a ReadyCLOUD account, see [Create a ReadyCLOUD Account](#) on page 140.

The modem router is registered with ReadyCLOUD.

ReadyCLOUD

This router is registered with the following ReadyCLOUD user: Tiff_Netgear

Now you can login at <http://readycloud.netgear.com> with your ReadyCLOUD account to access your USB device from anywhere.

Click **Unregister** to register this router with a different ReadyCLOUD account

Unregister

Registration completed successfully

Note If the modem router's Internet connection mode is set to Dial on Demand, the modem router automatically changes the connection mode to Always On. This change is required for ReadyCLOUD to remotely access the USB storage device.

10. After registration, visit readycloud.netgear.com.
11. Click the **Sign In** link, enter your ReadyCLOUD user name and password, and click the **Sign In** button. The ReadyCLOUD page displays the modem router that you registered and the contents of the USB storage device that is connected to the modem router.

Safely Remove a USB Device

Before you physically disconnect a USB device from the modem router USB port, log in to the modem router and take the drive offline.

► To remove a USB disk drive safely:

1. Launch a web browser from a computer or wireless device that is connected to the network.
2. Type <http://www.routerlogin.net>.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **USB Storage > Basic Settings**.
The USB Settings page displays.
5. Click the **Safely Remove USB Device** button.
This takes the device offline.
6. Physically disconnect the USB device.

Manage Dynamic DNS and Access Storage Devices Through the Internet

9

With Dynamic DNS, you can use the Internet and a personal domain name to access a USB storage device that is attached to a USB port on the modem router when you are not home. If you know the IP address of the modem router (and the IP address did not change), you can also access the USB storage device by using the IP address.

This chapter includes the following sections:

- *Set Up and Manage Dynamic DNS* on page 144
- *Access Storage Devices Through the Internet* on page 147

Note For information about how to connect the device and specify its settings, see *Share a Storage Device* on page 130.

Set Up and Manage Dynamic DNS

Internet service providers (ISPs) assign numbers called IP addresses to identify each Internet account. Most ISPs use dynamically assigned IP addresses. This means that the IP address can change at any time. You can use the IP address to access your network remotely, but most people do not know what their IP address is or when this address changes.

To make it easier to connect, you can get a free account with a Dynamic DNS service that lets you use a domain name to access your home network. To use this account, you must set up the modem router to use Dynamic DNS. Then the modem router notifies the Dynamic DNS service provider whenever its IP address changes. When you access your Dynamic DNS account, the service finds the current IP address of your home network and automatically connects you.

If your ISP assigns a private WAN IP address (such as 192.168.x.x or 10.x.x.x), the Dynamic DNS service does not work because private addresses are not routed on the Internet.

Your Personal FTP Server

With your customized free URL, you can use FTP to access your network when you are not home through Dynamic DNS. To set up your FTP server, you must register for a NETGEAR Dynamic DNS (DDNS) service account and specify the account settings. See [Set Up a New Dynamic DNS Account](#) on page 145.

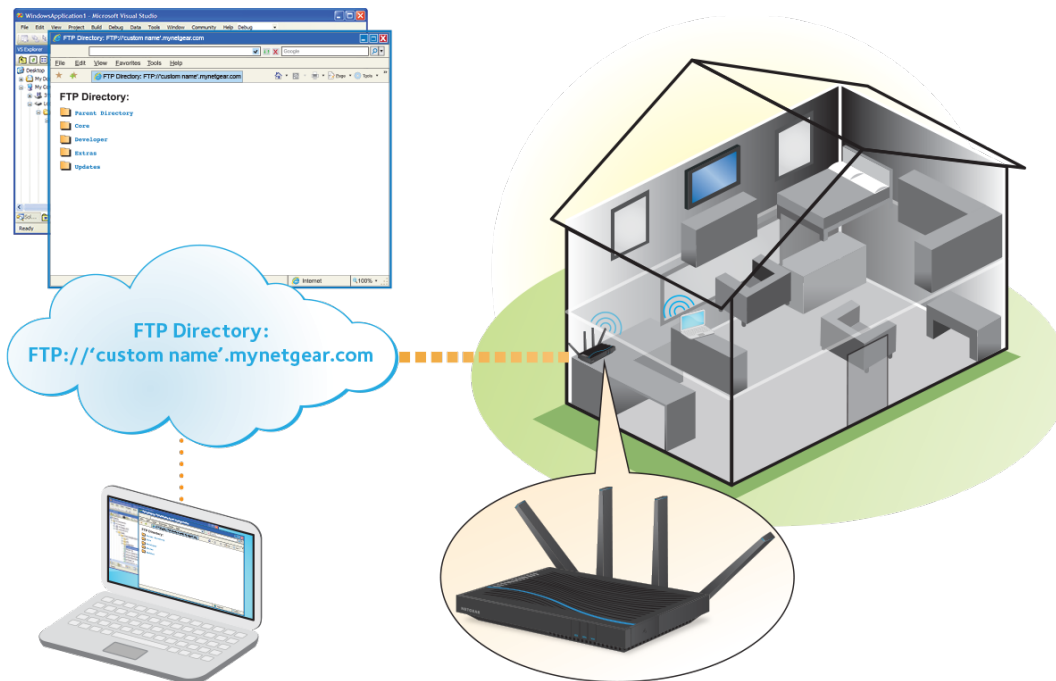


Figure 17. You can access your network through the Internet when you are not home

Note The modem router supports basic DDNS only, and the login and password might not be secure. You can use DDNS with a VPN tunnel for a secure connection.

Set Up a New Dynamic DNS Account

NETGEAR offers you the opportunity to set up and register for a free Dynamic DNS account.

► **To set up Dynamic DNS and register for a free NETGEAR account:**

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > Dynamic DNS**.

The screenshot shows the 'Dynamic DNS' configuration page. At the top right is the 'powered by no-ip' logo. A checkbox labeled 'Use a Dynamic DNS Service' is checked. Below it is a dropdown menu for 'Service Provider' with 'NETGEAR' selected. A question asks 'Do you have a NETGEAR DDNS or a No-IP DDNS account?' with 'No' selected. The form then asks for registration information: 'Host Name' (with a placeholder '.mynetgear.com'), 'Email', and 'Password (6-32 characters)'. A 'Register' button is located at the bottom left. To the right of the button is a disclaimer: 'By submitting this form I agree to the [terms of service](#) and that I will only create one free account.'

5. Select the **Use a Dynamic DNS Service** check box.
6. From the **Service Provider** menu, select **NETGEAR**.
7. Select the **No** radio button.
8. In the **Host Name** field, enter the name that you want to use for your URL.
The host name is sometimes called the domain name. Your free URL includes the host name that you specify and ends with mynetgear.com. For example, specify **MyName.mynetgear.com**.
9. In the **Email** field, enter the email address that you want to use for your account.
10. In the **Password (6~32 characters)** field, enter the password that you want to use for your account.
11. Click the **Register** button.
12. Follow the onscreen instructions to register for your NETGEAR Dynamic DNS service.

Specify a DNS Account That You Already Created

If you already created a Dynamic DNS account with NETGEAR, No-IP, or Dyn, you can set up the modem router to use your account.

► To set up Dynamic DNS if you already created an account:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Settings > Dynamic DNS**.

5. Select the **Use a Dynamic DNS Service** check box.
6. From the **Service Provider** menu, select your provider.
7. Select the **Yes** radio button.
The page adjusts.
8. In the **Host Name** field, enter the host name (sometimes called the domain name) for your account.
9. Depending on the type of account, specify your user name or email address:
 - For a No-IP or Dyn account, in the **User Name** field, enter the user name for your account.
 - For a NETGEAR account, in the **Email** field, enter the email address for your account.
10. In the **Password (6-32 characters)** field, enter the password for your DDNS account.
11. Click the **Apply** button.

Your settings are saved.

12. To verify that your Dynamic DNS service is enabled in the modem router, click the **Show Status** button. A message displays the Dynamic DNS status.

Access Storage Devices Through the Internet

If you connect a USB storage device to the modem router, you can access the USB device through the Internet when you are not home. After you gain access, you can use FTP to share files on the USB device.

Access Storage Devices From a Remote Computer

You can access storage devices that are attached to your modem router from a remote computer.

► To access devices from a remote computer:

1. Launch a web browser on a computer that is not on your home network.
2. Connect to your modem router, on your home network:
 - To connect with Dynamic DNS, type the DNS name.
To use a Dynamic DNS account, you must enter the account information on the Dynamic DNS page (see *Set Up and Manage Dynamic DNS* on page 144).
 - To connect without Dynamic DNS, type the modem router's Internet port IP address.
You can view the modem router's Internet IP address on the BASIC Home page.

Set Up FTP Access Through the Internet

► To set up FTP access:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > ReadySHARE > Advanced Settings**.
The ReadySHARE Advanced Settings page displays.
5. Select the **FTP (via Internet)** check box.
6. Click the **Apply** button.
Your settings are saved.
7. To limit access to the admin user, click the **Edit** button.
The Edit page displays.

8. In the **Read Access** list, select **admin**.
9. In the **Write Access** list, select **admin**.
10. Click the **Apply** button.
Your settings are saved.

Use FTP to Access Storage Devices Through the Internet

If you attached a storage device to the modem router, before you can access the storage device through the Internet with FTP, you must first set it up (see *Set Up FTP Access Through the Internet* on page 147).

▶ To access a USB device with FTP from a remote computer to download or upload a file:

1. Take one of the following actions:
 - To download a file from a storage device connected to the modem router, launch a web browser.
 - To upload a file to a storage device connected to the modem router, launch an FTP client such as Filezilla.
2. Type **ftp://** and the Internet port IP address in the address field of the browser.
For example, if your IP address is 10.1.65.4, type **ftp://10.1.65.4**.
If you are using Dynamic DNS, type the DNS name.
For example, type **ftp://MyName.mynetgear.com**.
3. When prompted, log in:
 - To log in as admin, in the **user name** field, enter **admin** and in the **password** field, enter the same password that you use to log in to the modem router.
 - To log in as guest, in the **user name** field, enter **guest**.The guest user name does not need a password.
The files and folders that your account can access on the USB device display. For example, you might see `share/partition1/directory1`.
4. Navigate to a location on the USB device.
5. Download or upload the file.

The router comes set up to work as a ReadyDLNA media server. You can set up the router to play music from iTunes Server and media from TiVo.

This chapter contains the following sections:

- *Specify ReadyDLNA Media Server Settings* on page 150
- *Play Music From a USB Storage Device With iTunes Server* on page 150
- *Play Media From a USB Device on TiVo* on page 154

Specify ReadyDLNA Media Server Settings

By default, the modem router functions as a ReadyDLNA media server, which lets you view movies and photos on DLNA/UPnP AV-compliant media players, such as Xbox360, Playstation, and NETGEAR media players.

► To specify media server settings:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > USB Functions > ReadySHARE Storage**.
The USB Storage (Advanced Settings) page displays.
5. Click the **Media Server** tab.
The Media Server (Settings) page displays.
6. Specify the settings:
 - **Enable DLNA Media Server**. Select this check box to enable this device to act as a media server.
 - **Enable TiVo support**. Select this check box if you want to play ReadyNAS media on your TiVo device. See *Play Media From a USB Device on TiVo* on page 154.
 - **Media Server Device Name**. Specify the name of the media server.
7. Click the **Apply** button.
Your settings are saved.

Play Music From a USB Storage Device With iTunes Server

iTunes Server lets you play music with your Windows or Mac iTunes app from a storage device that is connected to the router. You can also use the Apple Remote app from an iPhone or iPad to play music on any AirPlay devices, such as Apple TV or AirPlay-supported receivers.



Figure 18. Play music on a USB device with iTunes

Set Up the Modem Router's iTunes Server With iTunes

You can play music from a USB device that is connected to your modem router with iTunes on your Windows or Mac computer using Home Sharing. To set up Home Sharing, you need an Apple account and the latest version of iTunes installed on your computer.

► To set up the modem router's iTunes server to play music on iTunes:


1. Connect a USB storage device to a USB port on your modem router.
2. If your USB storage device uses a power supply, connect it.
You must use the power supply when you connect the USB storage device to the modem router.

When you connect the USB storage device to the modem router's USB port, it might take up to two minutes before it is ready for sharing. By default, the USB storage device is available to all computers on your local area network (LAN).
3. Launch a web browser from a computer or mobile device that is connected to the network.
4. Enter **http://www.routerlogin.net**.
A login window opens.
5. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

The BASIC Home page displays.

6. Select **ADVANCED > USB Functions > ReadySHARE Storage**.
The USB Storage (Advanced Settings) page displays.
7. Click the **Media Server** tab.
The Media Server (Settings) page displays.
8. Select the **Enable iTunes Media Server (Music Only)** check box and click the **Apply** button.
Your settings are saved.
9. On your Windows or Mac computer, launch iTunes.
10. Select **File > Home Sharing > Turn On Home Sharing**.
The Home Sharing page displays.
11. Enter your Apple ID email address and password and click the **Turn On Home Sharing** button.

When Home Sharing is enabled, a **Home Sharing** icon  displays in iTunes.

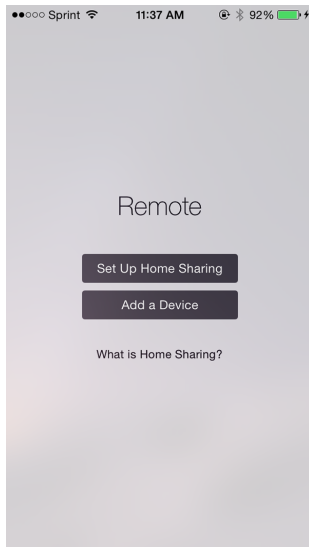
12. Click the **Home Sharing** icon  and from the menu, select the modem router.
The music that is on the USB device that is connected to the modem router displays in iTunes.

Set Up the Modem Router's iTunes Server With the Remote App

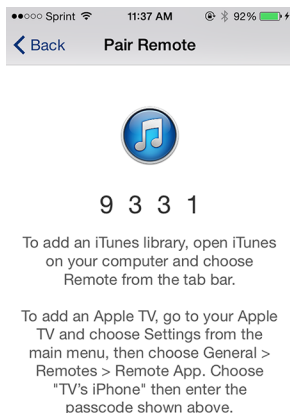
You can play music from a USB device that is connected to your modem router on your iPhone or iPad using the Apple Remote app.

► To set up the modem router's iTunes server to play music on your iPhone or iPad:

1. Connect a USB storage device to a USB port on your modem router.
2. If your USB storage device uses a power supply, connect it.
You must use the power supply when you connect the USB storage device to the modem router.
When you connect the USB storage device to the modem router's USB port, it might take up to two minutes before it is ready for sharing. By default, the USB storage device is available to all computers on your local area network (LAN).
3. Connect your iPhone or iPad to your modem router's WiFi network.
4. Download the Remote app from the Apple App Store.
5. Launch the Remote app  from your iPhone or iPad.



6. Click the **Add a Device** button.



7. Specify the passcode in the modem router to set up your iTunes server:

- a. Launch a web browser from a computer or mobile device that is connected to the network.
- b. Enter **http://www.routerlogin.net**.
A login window opens.
- c. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
- d. Select **ADVANCED > USB Functions > ReadySHARE Storage**.
The USB Storage (Advanced Settings) page displays.
- e. Click the **Media Server** tab.

The Media Server (Settings) page displays.

- f. Select the **Enable iTunes Media Server (Music Only)** check box and click the **Apply** button.
- g. Enter the passcode and click the **Allow Control** button.

Your settings are saved.

Your iPhone or iPad pairs with the modem router and the iTunes Server is ready. The modem router displays in the Remote app.

8. In the Remote app, tap the modem router that your iPhone or iPad is connected to.
The music that is on the USB device that is connected to the modem router displays in the app.

Play Media From a USB Device on TiVo

You can set up your TiVo to access media files stored on a USB device that is connected to your modem router. The TiVo must be on the same network as the modem router. This feature supports the following file formats:

- **Video.** See and play `mpeg1`, and `mpeg2` files.
- **Music.** See and play MP3 files.
- **Pictures.** View images in `.jpg` format.

You can use the TiVo (Series 2 and up) Home Media Option to play photos and music on your Windows or Mac computer in your TiVo user interface.

Set Up the Modem Router to Work With TiVo

► To set up the modem router to work with TiVo:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **`http://www.routerlogin.net`**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > USB Functions > ReadySHARE Storage**.
The USB Storage (Advanced) Settings page displays.
5. Click the **Media Server** tab.
The Media Server (Settings) page displays.
6. Make sure that the **Enable TiVo support** check box is selected.
7. If you changed the settings, click the **Apply** button.

Your settings are saved.

Play Videos on TiVo

▶ To play videos:

1. On the TiVo, select **TiVo Central > My Shows**.
The My Shows page displays.
2. Go to the bottom of the list and select the model number for your modem router.

Play Music or View Photos on TiVo

▶ To play music or view photos:

1. On the TiVo, select **TiVo Central > Music, Photos, & Showcases**.
The Music, Photos, & Showcases page displays.
2. Select an item to play or watch.

The ReadySHARE Printer utility lets you share a USB printer that is connected to the USB port on your modem router. You can share this USB printer among the Windows and Mac computers on your network.

For more information about the features available in the NETGEAR USB Control Center, see the *ReadySHARE Printer User Manual*, which is available at downloadcenter.netgear.com.

This chapter contains the following sections:

- *Install the Printer Driver and Cable the Printer* on page 157
- *Download the ReadySHARE Printer Utility* on page 157
- *Install the ReadySHARE Printer Utility* on page 158
- *Print Using the NETGEAR USB Control Center* on page 159
- *View or Change the Status of a Printer* on page 159
- *Use the Scan Feature of a Multifunction USB Printer* on page 160
- *Change NETGEAR USB Control Center Settings* on page 160

Install the Printer Driver and Cable the Printer

Some USB printer manufacturers (for example, HP and Lexmark) request that you do not connect the USB cable until the installation software prompts you to do so.

► To install the driver and cable the printer:

1. On each computer on your network that shares the USB printer, install the driver software for the USB printer.
If you cannot locate the printer driver, contact the printer manufacturer.
2. Use a USB printer cable to connect the USB printer to a modem router USB port.



Download the ReadySHARE Printer Utility

The utility works on Windows and Mac computers.

► To download the utility:

1. Visit NETGEAR.com/readysware.
2. Click the **PRINT - Learn how you can print wirelessly from many devices** link.
3. Click one of the following links to download the ReadySHARE Printer utility setup file:
 - **Download PC installer and get started.** This is the utility for Windows computers.
 - **Download Mac installer and get started.** This is the utility for MAC computers.
 - **Download the genie App and get started.** This is the utility for smartphones and tablets.
4. Follow the onscreen instructions to download the ReadySHARE Printer utility.

Install the ReadySHARE Printer Utility

You must install the ReadySHARE Printer utility on each computer that will share the printer. After you install it, the utility displays as NETGEAR USB Control Center on your computer.

► **To install the utility:**

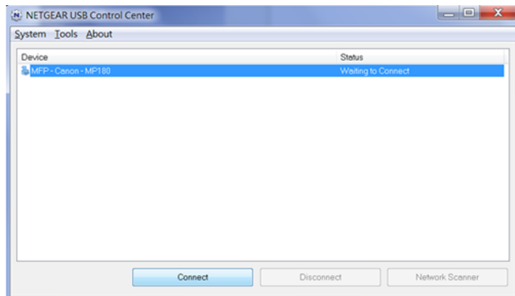
1. If necessary, unzip the ReadySHARE Printer utility setup file.
2. Double-click the ReadySHARE Printer utility setup file that you downloaded.



3. Follow the wizard instructions to install the NETGEAR USB Control Center.



4. Select a language from the menu and click the **OK** button.




The USB printer connected to the modem router displays in the NETGEAR USB Control Center window.

Some firewall software, such as Comodo, blocks the NETGEAR USB Control Center from accessing the USB printer. If you do not see the USB printer displayed on the page, you can disable the firewall temporarily to allow the utility to work.

Print Using the NETGEAR USB Control Center


For each computer, after you click the **Connect** and **Disconnect** buttons once, the utility automatically manages the printing queue and handling. By default, the utility starts automatically whenever you log on to Windows and runs in the background.

► To print a document using the NETGEAR USB Control Center:

1. Click the **NETGEAR USB Control Center** icon . The NETGEAR USB Control Center page displays.
2. Select a printer and click the **Connect** button. The printer status changes to *Manually connected by Mycomputer*. Now only the computer that you are using can use this printer.
3. Use the print feature in your application to print your document. The NETGEAR USB Control Center automatically connects your computer to the USB printer and prints the document. If another computer is already connected to the printer, your print job goes into a queue to wait to be printed.
4. If your document does not print, use the NETGEAR USB Control Center to check the printer status.
5. To release the printer so that all computers on the network can use it, click the **Disconnect** button. The status changes to *Available*. Now any computers on the network can use the printer.
6. To exit the utility, select **System > Exit**.

View or Change the Status of a Printer

► To view or change the status:


1. Click the **NETGEAR USB Control Center** icon . The NETGEAR USB Control Center page displays. The Status column shows the status for each device:
 - **Available.** No print jobs are in progress. You can use the USB printer from any computer in the network.
 - **Connected.** Your computer is connected to the printer and will be released when your print job is done.
 - **Manually Connected by.** Only the connected computer can use the printer.
 - **Waiting to Connect.** Your computer is not connected to the shared printer yet.
2. To print from your computer when the status shows *Manually connected by another computer*, do the following:

- a. Click the **Connect** button on your computer.
On the other user's computer, a message displays that another user wants to connect to the printer.
 - b. On the other user's computer, click the **Accept** button.
The printer is released from the connection and the status changes to Available.
3. To print from your computer when the status shows Waiting to Connect, do the following:
- a. Click the **Connect** button.
The printer status changes to Manually connected by *Mycomputer*. Now only your computer can use the printer.
 - b. To allow the printer to be shared, click the **Disconnect** button.
The printer is released from the connection and the status changes to Available.

Use the Scan Feature of a Multifunction USB Printer

If your USB printer supports scanning, you can also use the USB printer for scanning.

► To use the scan feature of a multifunction USB printer:

1. Click the **NETGEAR USB Control Center** icon .
The NETGEAR USB Control Center page displays.
2. Make sure that the printer status shows as Available.
3. Click the **Network Scanner** button.
4. If a Select a Device window opens, select the scanner and click the **OK** button.
The scanner window opens so that you can use the USB printer for scanning.

Change NETGEAR USB Control Center Settings

You can stop the NETGEAR USB Control Center from starting automatically when you log in to Windows. You can also change the language and specify the time-out to release the printer connection.

Turn Off Automatic Startup for NETGEAR USB Control Center

You can stop the NETGEAR USB Control Center from starting automatically when you log in to Windows.


► To turn off automatic NETGEAR USB Control Center startup:

1. Click the **NETGEAR USB Control Center** icon .
The NETGEAR USB Control Center page displays.
2. Select **Tools > Configuration**.
The Control Center - Configuration page displays.

3. Clear the **Automatically execute when logging on Windows** check box.
4. Click the **OK** button.
Your settings are saved.

Change the Language for the NETGEAR USB Control Center


► To change the language:

1. Click the **NETGEAR USB Control Center** icon .
The NETGEAR USB Control Center page displays.
2. Select **Tools > Configuration**.
The Control Center - Configuration page displays.
3. From the **Language** menu, select a language.
4. Click the **OK** button.
The next time NETGEAR USB Control Center starts, the language changes.

Specify the USB Control Center Time-Out

Specify the time-out to release the printer connection.

► To specify the time-out:

1. Click the **NETGEAR USB Control Center** icon .
The NETGEAR USB Control Center page displays.
2. Select **Tools > Configuration**.
The Control Center - Configuration page displays.
3. In the **Timeout** field, type the number of minutes.
The time-out is the number of minutes that a computer holds its connection to the printer when the connection isn't being used.
4. Click the **OK** button.
Your settings are saved.

Manage the WAN and LAN Network Settings

12

This chapter describes how you can manage the WAN and LAN network settings of the modem router.

The chapter includes the following sections:

- [Change the Physical WAN Connection Preference](#) on page 163
- [Manage Ethernet Port Aggregation](#) on page 163
- [Set Up a VLAN IPTV Bridge for a Port Group or VLAN Tag Group](#) on page 166
- [Manage the WAN Security Settings](#) on page 169
- [Set Up a Default DMZ Server](#) on page 170
- [Manage NAT Filtering](#) on page 171
- [Manage the SIP Application-Level Gateway](#) on page 171
- [Manage IGMP Proxying](#) on page 172
- [Manage the Modem Routers's LAN IP Address Settings](#) on page 172
- [Manage the Router Information Protocol Settings](#) on page 174
- [Manage Reserved LAN IP Addresses](#) on page 174
- [Manage the DHCP Server Address Pool](#) on page 176
- [Disable the Built-In DHCP Server](#) on page 178
- [Change the Modem Router's Device Name](#) on page 178
- [Set Up and Manage Custom Static Routes](#) on page 179

Change the Physical WAN Connection Preference

The modem router can autodetect the type of WAN connection. However, you can also set the WAN connection preference manually to either the DSL port or the Ethernet WAN port.

Note The modem router does not support load balancing over DSL and Ethernet WAN interfaces. Only *one* WAN interface (either the DLS port or the Ethernet WAN port) can be active at any time.

► To change the WAN connection preference:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Setup > WAN Setup**.
The WAN Setup page displays.
5. From the **WAN Preference** menu, select a connection option:
 - **Must use DSL WAN**. The modem router uses the DSL port for a DSL WAN connection. The Internet port is shut down.
 - **Must use Ethernet WAN**. The modem router uses the Internet port for an Ethernet WAN connection. The DSL port is shut down.
6. Click the **Apply** button.
Your settings are saved.

Manage Ethernet Port Aggregation

Ethernet aggregation lets you combine two Gigabit Ethernet ports into one logical link to improve the aggregated file transfer speed. Note that Ethernet port aggregation is also referred to as link aggregation, teaming port, and port trunking. If a device supports Ethernet aggregation, you can use Ethernet aggregate ports 1 and 2 on the modem router to cable the device that supports Ethernet port aggregation to the modem router.

Note When port aggregation is enabled for Ethernet aggregate ports 1 and 2, to get the fastest performance on other ports, for wired connections use Ethernet port 3 for the first computer, and use Ethernet port 4, 5, or 6 for the second computer, which allows for speeds up to 2 Gbps. When port aggregation is enabled for Ethernet aggregate ports 1 and 2, the maximum speed between port 4, 5, and 6 is limited to 1 Gbps.

NETGEAR ReadyNAS equipment with two Ethernet ports such as models RN100, RN200, RN300, RN500, and RN700 desktop series and the ReadyNAS RN2000, RN3000, and RN4000 rackmount series support Ethernet aggregation.



Figure 19. Ethernet port aggregation with a NETGEAR ReadyNAS product

Note Ethernet port aggregation and the VLAN/IPTV bridge feature are mutually exclusive. If you want to use Ethernet port aggregation, do not set up a VLAN/IPTV bridge. For more information, see [Set Up a VLAN IPTV Bridge for a Port Group or VLAN Tag Group](#) on page 166.

Set Up an Ethernet Port Aggregation Link

By default, the Ethernet port aggregation option on the modem router is enabled.

► To set up a Ethernet port aggregation link:

1. If you are connecting the modem router to a switch, make sure that the switch supports 802.3ad LACP. You must configure the switch before you connect the Ethernet cables to the modem router.



WARNING:

To avoid causing broadcast looping, which can shut down your network, do not connect an unmanaged switch to Ethernet aggregate port 1 and port 2 on the modem router.

2. Use Ethernet cables to connect a device that supports Ethernet port aggregation, such as a NAS or network switch, to Ethernet port 1 and port 2 on the modem router.
3. Set up Ethernet port aggregation on the device that is connected to Ethernet port 1 and port 2 on the modem router.

For information about how to set up Ethernet port aggregation on your device, see the documentation that came with your device.

For information about viewing the status of the Ethernet port aggregation, see [View the Status of or Disable Ethernet Port Aggregation](#) on page 165.

View the Status of or Disable Ethernet Port Aggregation

You can view the status of Ethernet port aggregation for a device that is connected to the designated Ethernet aggregation ports on the modem router. The device must support Ethernet aggregation.

By default, the Ethernet port aggregation option on the modem router is enabled. You can disable this option, for example, if you must set up a bridge. Ethernet port aggregation and the bridge feature (also referred to as the VLAN IPTV feature) are mutually exclusive.

► To view the status of the Ethernet port aggregation or disable the Ethernet port aggregation:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > Ethernet Port Aggregation**.

Ethernet Port Aggregation



The Ethernet Port Aggregation Status displays. (The previous figure shows the status as Inactive.)

5. To disable the Ethernet port aggregation option, select the **Disable** radio button.
6. Click the **Apply** button.
Your settings are saved.

Set Up a VLAN IPTV Bridge for a Port Group or VLAN Tag Group

Some devices, such as an IPTV, cannot function behind the modem router's network address translation (NAT) service or firewall. Based on what your Internet service provider (ISP) requires, for the device to connect to the ISP's network directly, you can enable a bridge between the device and the modem router's Internet port or add new VLAN tag groups to the bridge.

The VLAN IPTV bridge feature and Ethernet port aggregation are mutually exclusive. If you need to set up a VLAN IPTV bridge, disable Ethernet port aggregation (see [View the Status of or Disable Ethernet Port Aggregation](#) on page 165).

Note If your ISP provides directions on how to set up a VLAN IPTV bridge for IPTV and Internet service, follow those directions.

Set Up a VLAN IPTV Bridge for a Port Group

If the devices that are connected to the modem router's Ethernet LAN port or WiFi network include an IPTV device, your ISP might require you to set up a VLAN IPTV bridge for a port group for the modem router's Internet interface.

A VLAN IPTV bridge with a port group prevents packets that are sent between the IPTV device and the modem router's Internet port from being processed through the modem router's network address translation (NAT) service.

► To configure a port group and enable the VLAN IPTV bridge:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > VLAN/IPTV Setup**.
The VLAN/IPTV Setup page displays.
5. Select the **Enable VLAN/IPTV Setup** check box.
The page expands.

6. Select the **By bridge group** radio button.

VLAN/IPTV Setup

Enable VLAN/IPTV Setup

By bridge group

Wired Ports	Wireless
<input type="checkbox"/> Port1 <input type="checkbox"/> Port2 <input type="checkbox"/> Port3 <input type="checkbox"/> Port4 <input type="checkbox"/> Port5 <input type="checkbox"/> Port6	<input type="checkbox"/> WiFi-2.4G <input type="checkbox"/> WiFi-5G <input type="checkbox"/> WiFi-5G-2

By VLAN tag group

7. Select a Wired Ports check box or a Wireless check box.
 - If your device is connected to an Ethernet port on the modem router, select the Wired Ports check box that corresponds to the Ethernet port on the modem router to which the device is connected.
 - If your device is connected to your modem router's WiFi network, select the Wireless check box that corresponds to the modem router's WiFi band to which the device is connected.

Note You must select at least one Wired Ports or Wireless check box. You can select more than one check box.

8. Click the **Apply** button.
Your settings are saved.

Set Up a VLAN IPTV Bridge for a VLAN Tag Group

If the devices that are connected to the modem router's Ethernet LAN ports or WiFi network include an IPTV device, your ISP might require you to set up a VLAN IPTV bridge for a VLAN tag group for the modem router's Internet interface.

If you are subscribed to IPTV service, the modem router might require VLAN tags to distinguish between the Internet traffic and the IPTV traffic. A VLAN IPTV bridge with a VLAN tag group prevents packets that are sent between the IPTV device and the modem router's Internet port from being processed through the modem router's network address translation (NAT) service.

You can add VLAN tag groups to a bridge and assign VLAN IDs and priority values to each VLAN tag group.

► **To add a VLAN tag group and enable the VLAN IPTV bridge:**

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.

AC5300 WiFi VDSL/ADSL Modem Router Model D8500

The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

The BASIC Home page displays.

4. Select **ADVANCED > Advanced Setup > VLAN/IPTV Setup**.

The VLAN/IPTV Setup page displays.

5. Select the **Enable VLAN/IPTV Setup** check box.

6. Select the **By VLAN tag group** radio button.

VLAN/IPTV Setup

Enable VLAN/IPTV Setup

By bridge group

 By VLAN tag group

	Enable	Name	VLAN ID	Priority	Wired Ports	Wireless
<input type="radio"/>	<input checked="" type="checkbox"/>	Internet	10	0	All	All

By default, a VLAN tag group with the name Internet and VLAN ID 10 exists. All wired and WiFi ports are members of this group and no priority is given to any member.

7. Click the **Add** button.

Add Vlan Rule

Name

VLAN ID (1~4094)

Priority 0 (0~7)

Port1
 Port2
 Port3
 Port4
 Port5
 Port6
 WIFI-2.4G
 WIFI-5G
 WIFI-5G-2

8. Specify the settings as described in the following table.

Field	Description
Name	Enter a name for the VLAN tag group. The name can be up to 10 characters.
VLAN ID	Enter a value from 1 to 4094.

(Continued)

Field	Description
Priority	Enter a value from 0 to 7.
<p>Select the check box for a wired Ethernet port or WiFi port.</p> <p>If your device is connected to an Ethernet port on the modem router, select the port check box that corresponds to the Ethernet port on the modem router to which the device is connected. If your device is connected to your modem router's WiFi network, select the check box that corresponds to the modem router's WiFi band to which the device is connected.</p> <p>You must select at least one Ethernet port or WiFi port. You can select more than one port.</p>	

9. Click the **Add** button.
The VLAN tag group is added.
10. In the Enable column of the table, make sure that the check box for the new VLAN tag group is selected.
11. Click the **Apply** button.
Your settings are saved.

Manage the WAN Security Settings

The WAN security settings include port scan protection and denial of service (DoS) protection, which can protect your LAN against attacks such as Syn flood, Smurf Attack, Ping of Death, and many others. By default, DoS protection is enabled and a port scan is rejected.

You can also enable the modem router to respond to a ping to its WAN (Internet) port. This feature allows your modem router to be discovered. Enable this feature only as a diagnostic tool or if a specific reason exists.

► To change the default WAN security settings:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Setup > WAN Setup**.
The WAN Setup page displays.
5. To enable a port scan and disable DoS protection, clear the **Disable Port Scan and DoS Protection** check box.

6. To enable the modem router to respond to a ping, select the **Respond to Ping on Internet Port** check box.
7. Click the **Apply** button.
Your settings are saved.

Set Up a Default DMZ Server

The default DMZ server feature is helpful when you are using some online games and videoconferencing applications that are incompatible with Network Address Translation (NAT). The modem router is programmed to recognize some of these applications and to work correctly with them, but other applications might not function well. In some cases, one local computer can run the application correctly if the IP address for that computer is entered as the default DMZ server.



WARNING:

DMZ servers pose a security risk. A computer designated as the default DMZ server loses much of the protection of the firewall and is exposed to exploits from the Internet. If compromised, the DMZ server computer can be used to attack other computers on your network.

The modem router usually detects and discards incoming traffic from the Internet that is not a response to one of your local computers or a service or application for which you set up a port forwarding or port triggering rule. Instead of discarding this traffic, you can direct the modem router to forward the traffic to one computer on your network. This computer is called the default DMZ server.

▶ **To set up a default DMZ server:**

1. Launch a web browser from a computer or mobile device device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Setup > WAN Setup**.
The WAN Setup page displays.
5. Select the **Default DMZ Server** check box.
6. Enter the IP address of the server.
7. Click the **Apply** button.
Your settings are saved.

Manage NAT Filtering

Network Address Translation (NAT) determines how the modem router processes inbound traffic. Secured NAT protects computers on the LAN from attacks from the Internet but might prevent some Internet games, point-to-point applications, or multimedia applications from working. Open NAT provides a much less secured firewall but allows almost all Internet applications to work. Secured NAT is the default setting.

► To change the default NAT filtering settings:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Setup > WAN Setup**.
The WAN Setup page displays.
5. Select a NAT Filtering radio button:
 - **Secured**. Provides a secured firewall to protect the computers on the LAN from attacks from the Internet but might prevent some Internet games, point-to-point applications, or multimedia applications from functioning. By default, the **Secured** radio button is selected.
 - **Open**. Provides a much less secured firewall but allows almost all Internet applications to function.
6. Click the **Apply** button.
Your settings are saved.

Manage the SIP Application-Level Gateway

The application-level gateway (ALG) for the Session Initiation Protocol (SIP) is enabled by default for enhanced address and port translation. However, some types of VoIP and video traffic might not work well when the SIP ALG is enabled. For this reason, the modem router provides the option to disable the SIP ALG.

► To change the default SIP ALG setting:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.

4. Select **ADVANCED > Setup > WAN Setup**.
The WAN Setup page displays.
5. To disable the SIP ALG, select the **Disable SIP ALG** check box.
The SIP ALG is enabled by default.
6. Click the **Apply** button.
Your settings are saved.

Manage IGMP Proxying

IGMP proxying allows a computer on the local area network (LAN) to receive the multicast traffic it is interested in from the Internet. If you do not need this feature, leave it disabled, which is the default setting.

► To enable or disable IGMP proxying:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Setup > WAN Setup**.
The WAN Setup page displays.
5. Clear or select the **Disable IGMP Proxying** check box.
By default, the **Disable IGMP Proxying** check box is selected and IGMP proxying is disabled.
6. To enable proxying for British Telecom only, clear the **Disable IGMP Proxying** check box and select the **Support British Telecom (BT)IGMP Proxying** check box.
7. Click the **Apply** button.
Your settings are saved.

Manage the Modem Routers' LAN IP Address Settings

The modem router is preconfigured to use private IP addresses on the LAN side and to act as a DHCP server. The modem router's default LAN IP configuration is as follows:

- **LAN IP address.** 192.168.0.1 (This is the same as www.routerlogin.net and www.routerlogin.com.)
- **Subnet mask.** 255.255.255.0

These addresses are part of the designated private address range for use in private networks and are suitable for most applications. The IP address and subnet mask identify which addresses are local to a

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specific device and which must be reached through a gateway or modem router. You might want to change these settings if you need a specific IP subnet that one or more devices on the network use, or if competing subnets use the same IP scheme.

► To change the LAN IP address settings:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Setup > LAN Setup**.

The screenshot shows the 'LAN Setup' configuration page. At the top, there are 'Apply' and 'Cancel' buttons. Below that is a 'Device Name' field with the value 'D8500'. The 'LAN TCP/IP Setup' section includes fields for 'IP Address' (192.168.0.1), 'IP Subnet Mask' (255.255.255.0), 'RIP Direction' (Both), and 'RIP Version' (Disabled). There is a checked box for 'Use Router as DHCP Server'. Below this are 'Starting IP Address' (192.168.0.2) and 'Ending IP Address' (192.168.0.254) fields. At the bottom, there is an 'Address Reservation' table with columns for '#', 'IP Address', 'Device Name', and 'MAC Address', and buttons for '+ Add', 'Edit', and 'Delete'.

#	IP Address	Device Name	MAC Address
---	------------	-------------	-------------

5. In the **IP Address** fields, enter the LAN IP address for the modem router.
6. In the **IP Subnet Mask** fields, enter the LAN subnet mask for the modem router.
7. Click the **Apply** button.
Your settings are saved.

If you changed the LAN IP address of the modem router, you are disconnected when the changes take effect.

To reconnect, close your browser, relaunch it, and log in to the modem router at its new LAN IP address.

Manage the Router Information Protocol Settings

Router Information Protocol (RIP) lets the modem router exchange routing information with other routers. By default, RIP is enabled in both directions (in and out) without a particular RIP version.

► To manage the RIP settings:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Setup > LAN Setup**.
The LAN Setup page displays.
5. From the **RIP Direction** menu, select the RIP direction:
 - **Both**. The modem router broadcasts its routing table periodically and incorporates information that it receives. This is the default setting.
 - **Out Only**. The modem router broadcasts its routing table periodically but does not incorporate the RIP information that it receives.
 - **In Only**. The modem router incorporates the RIP information that it receives but does not broadcast its routing table.
6. From the **RIP Version** menu, select the RIP version:
 - **Disabled**. The RIP version is disabled. This is the default setting.
 - **RIP-1**. This format is universally supported. It is adequate for most networks, unless you are using an unusual network setup.
 - **RIP-2**. This format carries more information. Both RIP-2B and RIP-2M send the routing data in RIP-2 format. RIP-2B uses subnet broadcasting. RIP-2M uses multicasting.
7. Click the **Apply** button.
Your settings are saved.

Manage Reserved LAN IP Addresses

When you specify a reserved IP address for a computer on the LAN, that computer always receives the same IP address each time it accesses the modem router's DHCP server.

Reserve a LAN IP Address

You can assign a reserved IP address to a computer or server that requires permanent IP settings.

▶ To reserve an IP address:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Setup > LAN Setup**.
The LAN Setup page displays.
5. In the Address Reservation section, click the **Add** button.
The Address Reservation page displays.
6. Either select a device from the Address Reservation Table by selecting the corresponding radio button or specify the reserved IP address information:
 - In the **IP Address** field, enter the IP address to assign to the computer or device.
 - In the **MAC Address** field, enter the MAC address of the computer or device.
 - In the **Device Name** field, enter the name of the computer or device.
7. Click the **Add** button.
The reserved address is entered into the table on the LAN Setup page.

The reserved address is not assigned until the next time the computer or device contacts the modem router's DHCP server. Reboot the computer or device, or access its IP configuration and force a DHCP release and renew.

Change a Reserved IP Address

You can change a reserved IP address entry.

▶ To change a reserved IP address entry:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.

4. Select **ADVANCED > Setup > LAN Setup**.
The LAN Setup page displays.
5. In the Address Reservation section, select the radio button for the reserved address.
6. Click the **Edit** button.
The Address Reservation page displays.
7. Change the settings.
8. Click the **Apply** button.
Your settings are saved.

Remove a Reserved IP Address Entry

You can remove a reserved IP address entry.

► To remove a reserved IP address entry:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Setup > LAN Setup**.
The LAN Setup page displays.
5. In the Address Reservation section, select the radio button for the reserved address.
6. Click the **Delete** button.
The address entry is removed.

Manage the DHCP Server Address Pool

By default, the modem router acts as a Dynamic Host Configuration Protocol (DHCP) server. The modem router assigns IP, DNS server, and default gateway addresses to all computers that are connected to its LAN and WiFi networks. The assigned default gateway address is the LAN address of the modem router.

These addresses must be part of the same IP address subnet as the modem router's LAN IP address. The default DHCP address pool is 192.168.0.2–192.168.0.254.

The modem router delivers the following parameters to any LAN device that requests DHCP:

- An IP address from the range that you define
- Subnet mask

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- Gateway IP address (the modem router's LAN IP address)
- DNS server IP address (the modem router's LAN IP address)

► To specify the pool of IP addresses that the modem router assigns:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Setup > LAN Setup**.

The screenshot shows the 'LAN Setup' configuration page. At the top, there are 'Apply' and 'Cancel' buttons. Below that is a 'Device Name' field containing 'D8500'. The 'LAN TCP/IP Setup' section includes fields for 'IP Address' (192.168.0.1), 'IP Subnet Mask' (255.255.255.0), 'RIP Direction' (Both), and 'RIP Version' (Disabled). There is a checked checkbox for 'Use Router as DHCP Server'. Below this are 'Starting IP Address' (192.168.0.2) and 'Ending IP Address' (192.168.0.254) fields. At the bottom, there is an 'Address Reservation' table with columns for '#', 'IP Address', 'Device Name', and 'MAC Address', and buttons for '+Add', 'Edit', and 'Delete'.

5. Make sure that the **Use Router as DHCP Server** check box is selected.
This check box is selected by default.
6. Specify the range of IP addresses that the modem router assigns:
 - In the **Starting IP Address** field, enter the lowest number in the range.
This IP address must be in the same subnet as the modem router. By default, the starting IP address is 192.168.0.2.
 - In the **Ending IP Address** field, enter the number at the end of the range of IP addresses.
This IP address must be in the same subnet as the modem router. By default, the ending IP address is 192.168.0.254.
7. Click the **Apply** button.
Your settings are saved.

Disable the Built-In DHCP Server

By default, the modem router functions as a DHCP server. The modem router assigns IP, DNS server, and default gateway addresses to all devices connected to the LAN. The assigned default gateway address is the LAN address of the modem router.

You can use another device on your network as the DHCP server or specify the network settings of all your computers.

Note If you disable the DHCP server and no other DHCP server is available on your network, you must set your computer IP addresses manually so that they can access the modem router.

► To disable the built-in DHCP server:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Setup > LAN Setup**.
The LAN Setup page displays.
5. Clear the **Use Router as DHCP Server** check box.
6. Click the **Apply** button.
Your settings are saved.

Change the Modem Router's Device Name

The modem router's device name is D8500.

This device name displays in a file manager when you browse your network.

► To change the modem router's device name:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.

4. Select **ADVANCED > Setup > LAN Setup**.
The LAN Setup page displays.
5. In the **Device Name** field, enter a new name.
6. Click the **Apply** button.
Your settings are saved.

Set Up and Manage Custom Static Routes

Static routes provide detailed routing information to your modem router. Typically, you do not need to add static routes. You must configure static routes only for unusual cases such as when you use multiple routers or multiple IP subnets on your network.

As an example of when a static route is needed, consider the following case:

- Your primary Internet access is through an ADSL modem to an ISP.
- You use an ISDN router on your home network for connecting to the company where you are employed. This router's address on your LAN is 192.168.0.100.
- Your company's network address is 134.177.0.0.

When you first configured your modem router, two implicit static routes were created. A default route was created with your ISP as the gateway and a second static route was created to your local network for all 192.168.0.x addresses. With this configuration, if you attempt to access a device on the 134.177.0.0 network, your modem router forwards your request to the ISP. The ISP forwards your request to the company where you are employed, and the request is likely to be denied by the company's firewall.

In this case, you must define a static route, instructing your modem router that 134.177.0.0 is accessed through the ISDN modem router at 192.168.0.100. Here is an example:

- Through the destination IP address and IP subnet mask, specify that this static route applies to all 134.177.x.x addresses.
- Through the gateway IP address, specify that all traffic for these addresses is forwarded to the ISDN modem router at 192.168.0.100.
- A metric value of 1 works fine because the ISDN modem router is on the LAN.

Set Up a Static Route

You can add a static route to a destination IP address and specify the subnet mask, gateway IP address, and metric.

► To set up a static route:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.

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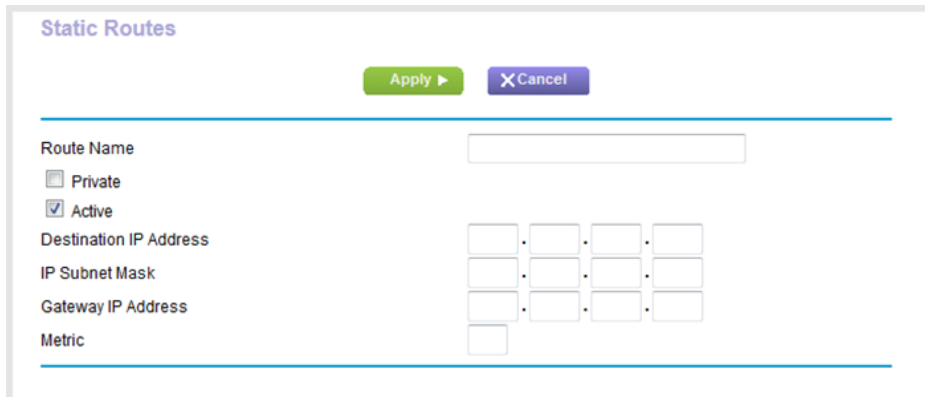
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

The BASIC Home page displays.

4. Select **ADVANCED > Advanced Setup > Static Routes**.

The Static Routes page displays.

5. Click the **Add** button.



6. To make the route private, select the **Private** check box.
A private static route is not reported in RIP.
7. To prevent the route from becoming active after you click the **Apply** button, clear the **Active** check box.
In some situations, you might want to set up a static route but keep it disabled until a later time. By default, the **Active** check box is selected and a route becomes active after you click the **Apply** button.
8. Enter the settings as described in the following table.

Field	Description
Destination IP Address	Enter the IP address for the final destination of the route.
IP Subnet Mask	Enter the IP subnet mask for the final destination of the route. If the destination is a single host, enter 255.255.255.255 .
Gateway IP Address	Enter the IP address of the gateway. The IP address of the gateway must be on the same LAN segment as the modem router.
Metric	Enter a number from 1 through 15. This value represents the number of routers between your network and the destination. Usually, a setting of 2 or 3 works, but if this is a direct connection, set it to 1.

9. Click the **Apply** button.

Your settings are saved. The static route is added to the table on the Static Routes page.

Change a Static Route

You can change an existing static route.

► To change a static route:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > Static Routes**.
The Static Routes page displays.
5. In the Static Routes table, select the radio button for the route.
6. Click the **Edit** button.
The page adjusts.
7. Change the settings for the route.
For more information about the settings, see *Set Up a Static Route* on page 179.
8. Click the **Apply** button.
The route is updated in the table on the Static Routes page.

Remove a Static Route

You can remove an existing static route that you no longer need.

► To remove a static route:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > Static Routes**.
The Static Routes page displays.
5. In the Static Routes table, select the radio button for the route.
6. Click the **Delete** button.

The route is removed from the table on the Static Routes page.

Manage the Modem Router and Monitor the Traffic **13**

This chapter describes how you can manage the settings for administering and maintaining your modem router and monitor the network.

The chapter includes the following sections:

- *Update the Firmware of the Modem Router* on page 184
- *Manage the Configuration File of the Modem Router* on page 186
- *Change the admin Password* on page 187
- *Set Up Password Recovery* on page 188
- *Recover the admin Password* on page 189
- *Return the Modem Router to Its Factory Default Settings* on page 189
- *Disable LED Blinking or Turn Off LEDs* on page 191
- *View the Status and Statistics of the Modem Router* on page 192
- *View Devices Currently on the Network* on page 201
- *Manage the Activity Log* on page 203
- *Monitor and Meter Internet Traffic* on page 205
- *Manage the Modem Router Remotely* on page 211

Update the Firmware of the Modem Router

The modem router firmware is stored in flash memory.

You can check to see if new firmware is available and update the modem router to the new firmware. You can also visit the NETGEAR support website, download the firmware manually, and update the modem router to the new firmware.

Check for New Firmware and Update the Modem Router

For you to check for new firmware, the modem router must be connected to the Internet.

► To check for new firmware and update your modem router:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Administration > Router Update**.
The Router Update page displays.
5. Click the **Check** button.
The modem router detects new firmware if any is available and displays a message asking if you want to download and install it.
6. To download and install the new firmware, click the **Yes** button.
The modem router locates the firmware, downloads it, and begins the update.



WARNING:

To avoid the risk of corrupting the firmware, do not interrupt the update. For example, do not close the browser, click a link, or load a new page. Do not turn off the modem router. Wait until the modem router finishes restarting and the Power LED turns solid white.

A progress bar shows the progress of the firmware upload process. The firmware upload process takes several minutes. When the upload is complete, your modem router restarts.

7. Verify that the modem router runs the new firmware version:
 - a. Launch a web browser from a computer or mobile device that is connected to the network.
 - b. Enter **http://www.routerlogin.net**.
A login window opens.
 - c. Enter the modem router user name and password.

The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

The BASIC Home page displays. The firmware version is stated in the top right, under the **Logout** button.

8. Read the new firmware release notes to determine whether you must reconfigure the modem router after updating.

Manually Upload New Firmware and Update the Modem Router

Downloading firmware and updating the modem router are two separate tasks that are combined in the following procedure.

► To download new firmware manually and update your modem router:

1. Visit downloadcenter.netgear.com, locate the support page for your product, and download the new firmware.
2. Read the new firmware release notes to determine whether you must reconfigure the modem router after updating.
3. Launch a web browser from a computer or mobile device that is connected to the network.
4. Enter **http://www.routerlogin.net**.
A login window opens.
5. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
6. Select **ADVANCED > Administration > Router Update**.
The Router Update page displays.
7. Locate and select the firmware file on your computer:
 - a. Click the **Browse** button.
 - b. Navigate to the firmware file.
The file ends in `.chk`. An example of a firmware file name is `D8500-v1.0.3.25_1.0.1.chk`.
 - c. Select the firmware file.
8. Click the **Upload** button.



WARNING:

To avoid the risk of corrupting the firmware, do not interrupt the upload. For example, do not close the browser, click a link, or load a new page. Do not turn off the modem router. Wait until the modem router finishes restarting and the Power LED turns solid white.

A progress bar shows the progress of the firmware upload process. The firmware upload process takes several minutes. When the upload is complete, your modem router restarts.

9. Verify that the modem router runs the new firmware version:
 - a. Launch a web browser from a computer or mobile device that is connected to the network.
 - b. Enter **http://www.routerlogin.net**.
A login window opens.
 - c. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays. The version firmware is stated in the top right, under the **Logout** button.

Manage the Configuration File of the Modem Router

The configuration settings of the modem router are stored within the modem router in a configuration file. You can back up (save) this file to your computer or restore it.

Back Up the Settings

You can save a copy of the current configuration settings.

► To back up the modem router's configuration settings:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Administration > Backup Settings**.
The Backup Settings page displays.
5. Click the **Back Up** button.
6. Choose a location to store the file on your computer.
The name of the backup file is `NETGEAR_D8500.cfg`.
7. Follow the directions of your browser to save the file.

Restore the Settings

If you backed up the configuration file, you can restore the configuration from this file.

▶ To restore configuration settings that you backed up:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Administration > Backup Settings**.
The Backup Settings page displays.
5. Click the **Browse** button and navigate to and select the saved configuration file.
The name of the backup file from which you can restore the configuration is `NETGEAR_D8500.cfg`.
6. Click the **Restore** button.
The configuration is uploaded to the modem router. When the restoration is complete, the modem router reboots. This process takes about two minutes.



WARNING:

To avoid the risk of corrupting the firmware, do not interrupt the restoration. For example, do not close the browser, click a link, or load a new page. Do not turn off the modem router. Wait until the modem router finishes restarting and the Power LED turns solid white.

Change the admin Password

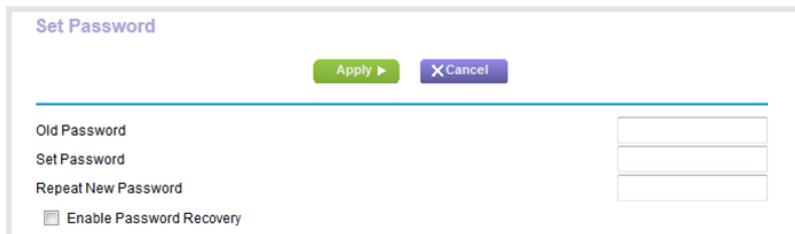
If you used the NETGEAR installation assistant to set up the modem, you were required to change the default password that you use to log in to the modem router to a more secure password. This is the password that you use to log in to the modem router with the user name admin. If you did not use the NETGEAR installation assistant, we recommend that you do change the default password. If you already changed the password, you change it again.

The ideal password contains no dictionary words from any language and contains uppercase and lowercase letters, numbers, and symbols. It can be up to 30 characters.

Note This admin password is not the password that you use for WiFi access. The modem router label shows your unique WiFi network name (SSID) and password for WiFi access.

► To change the password for the user name admin:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Administration > Set Password**.



The screenshot shows the 'Set Password' web interface. At the top, there are two buttons: a green 'Apply' button with a right-pointing arrow and a purple 'Cancel' button with an 'X' icon. Below these buttons is a horizontal line. Under the line, there are three input fields: 'Old Password', 'Set Password', and 'Repeat New Password'. To the left of the 'Repeat New Password' field is a checkbox labeled 'Enable Password Recovery'.

5. Enter the old password.
6. Enter the new password twice.
7. Click the **Apply** button.
Your settings are saved.

Set Up Password Recovery

We recommend that you enable password recovery if you change the password for the modem router user name admin. Then you can recover the password if it is forgotten. This recovery process is supported in Internet Explorer, Firefox, and Chrome browsers, but not in the Safari browser.

► To set up password recovery:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Administration > Set Password**.
The Set Password page displays.
5. Select the **Enable Password Recovery** check box.

6. Select two security questions and provide answers to them.
7. Click the **Apply** button.
Your settings are saved.

Recover the admin Password

We recommend that you enable password recovery if you change the password for the modem router user name admin. Then you can recover the password if it is forgotten. This recovery process is supported in Internet Explorer, Firefox, and Chrome browsers, but not in the Safari browser. For information about setting up password recovery, see [Set Up Password Recovery](#) on page 188.

The following procedure works only if you did set up password recovery.

► To recover your password:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **www.routerlogin.net**.
A login window opens.
3. Click the **Cancel** button.
If password recovery is enabled, you are prompted to enter the serial number of the modem router. The serial number is on the modem router label.
4. Enter the serial number of the modem router.
5. Click the **Continue** button.
A page displays requesting the answers to your security questions.
6. Enter the saved answers to your security questions.
7. Click the **Continue** button.
A page displays your recovered password.
8. Click the **Login again** button.
A login window opens.
9. With your recovered password, log in to the modem router.

Return the Modem Router to Its Factory Default Settings

Under some circumstances (for example, if you lost track of the changes that you made to the modem router settings or you move the modem router to a different network), you might want to erase the configuration and reset the modem router to factory default settings.

If you do not know the current IP address of the modem router, first try to use an IP scanner application to detect the IP address before you reset the modem router to factory default settings.

To reset the modem router to factory default settings, you can use either the **Reset** button on the back of the modem router or the Erase function. However, if you cannot find the IP address or lost the password to access the modem router, you must use the **Reset** button.

After you reset the modem router to factory default settings, the user name is admin, the password is password, the LAN IP address is 192.168.0.1 (which is the same as www.routerlogin.net), and the DHCP server is enabled. For a list of factory default settings, see [Factory Settings](#) on page 260.

Use the Reset Button



CAUTION:

This process erases all settings that you configured in the modem router.

► To reset the modem router to factory default settings:

1. On the back of the modem router, locate the recessed **Reset** button.
2. Using a straightened paper clip, press and hold the **Reset** button for at least five seconds.
3. Release the **Reset** button.

The Power LED starts blinking amber and the configuration is reset to factory default settings. When the reset is complete, the modem router reboots. This process takes about two minutes.



WARNING:

To avoid the risk of corrupting the firmware, do not interrupt the reset. For example, if you are connected to the modem router's web page, do not close the browser, click a link, or load a new page. Do not turn off the modem router. Wait until the modem router finishes restarting and the Power LED turns solid white.

Erase the Settings



CAUTION:

This process erases all settings that you configured in the modem router.

► To erase the settings:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **<http://www.routerlogin.net>**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Administration > Backup Settings**.

The Backup Settings page displays.

5. Click the **Erase** button.

The configuration is reset to factory default settings. When the reset is complete, the modem router reboots. This process takes about two minutes.



WARNING:

To avoid the risk of corrupting the firmware, do not interrupt the reset. For example, do not close the browser, click a link, or load a new page. Do not turn off the modem router. Wait until the modem router finishes restarting and the Power LED turns solid white.

Disable LED Blinking or Turn Off LEDs

The LEDs on the top panel of the modem router indicate activities and behavior. You can disable LED blinking for network communications, or turn off all LEDs except the Power LED.

► **To disable LED blinking or turn off the LEDs:**

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > LED Control Settings**.

By default, the second radio button is selected, which allows standard LED behavior without blinking when data traffic is detected.

For more information about LEDs, see [Top and Front Panels With LEDs and Buttons](#) on page 10.

5. To enable blinking when traffic is detected, select the **Enable blinking on Internet LED, LAN LED, Wireless LED and USB LED when data traffic is detected** radio button.
6. To turn off all LEDs except the Power LED, select the **Turn off all LEDs except Power LED** radio button.
7. Click the **Apply** button.

Your settings are saved.

View the Status and Statistics of the Modem Router

You can view information about the modem router and its ports and the status of the Internet connection and WiFi network. In addition, you can view traffic statistics for the various ports.

View Information About the Modem Router and the Internet and WiFi Settings

You can view modem router information, the Internet port status, and WiFi settings.

► **To view information about the modem router and the Internet and WiFi settings:**

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

AC5300 WiFi VDSL/ADSL Modem Router Model D8500

The BASIC Home page displays.

4. Select **ADVANCED**.

The screenshot displays the ADVANCED Home page with six configuration panes arranged in a 3x2 grid. Each pane has a status icon in the top-left corner: a green checkmark for 'Router Information', 'Wireless Settings (2.4 GHz)', 'Wireless Settings (5 GHz)', and 'Wireless Settings (5 GHz) Second Radio'; and a red X for 'Internet Port', 'Guest Network (2.4 GHz)', 'Guest Network (5 GHz)', and 'Guest Network (5 GHz) Second Radio'.




Router Information	Internet Port
Hardware Version: D8500	MAC Address: 10:DA:43:88:94:2F
Firmware Version: V1.0.3.25_1.0.1	DHCP: On
GUI Language Version: V1.0.3.16_2.1.46.1	IP Address: 192.168.100.128
LAN Port	IPTV IP Address: 0.0.0.0
MAC Address: 10:DA:43:88:94:2E	Internet Connection: DHCP
IP Address: 192.168.0.1	IPTV Connection: Disabled
DHCP: On	IP Subnet Mask: 255.255.255.0
Reboot	Domain Name Server: 192.168.100.1
	Show Statistics Connection Status

Wireless Settings (2.4 GHz)	Guest Network (2.4 GHz)
Name (SSID): NETGEAR32	Name (SSID): NETGEAR-Guest
Region: North America	Wireless AP: Off
Channel: Auto (9)	Broadcast Name: On
Mode: Up to 1000 Mbps	Allow guests to see each other and access my local network: Off
Wireless AP: On	
Broadcast Name: On	
Wi-Fi Protected Setup: Configured	

Wireless Settings (5 GHz)	Guest Network (5 GHz)
Name (SSID): NETGEAR32-5G	Name (SSID): NETGEAR-5G-Guest
Region: North America	Wireless AP: Off
Channel: 36(P) + 40 + 44 + 48	Broadcast Name: On
Mode: Up to 2165 Mbps	Allow guests to see each other and access my local network: Off
Wireless AP: On	
Broadcast Name: On	
Wi-Fi Protected Setup: Configured	

Wireless Settings (5 GHz) Second Radio	Guest Network (5 GHz) Second Radio
Name (SSID): NETGEAR32-5G-2	Name (SSID): NETGEAR-5G-2-Guest
Region: North America	Wireless AP: Off
Channel: 153	Broadcast Name: On
Mode: Up to 433 Mbps	Allow guests to see each other and access my local network: Off
Wireless AP: On	
Broadcast Name: On	
Wi-Fi Protected Setup: Configured	

The information onscreen uses the following color coding:

- A green flag  indicates that the Internet connection is fine and no problems exist. For a WiFi network, the network is enabled and secured.
- A red X  indicates that configuration problems exist for the Internet connection or the connection is down. For a WiFi network, the network is disabled or down.
- An amber exclamation mark  indicates that the Internet port is configured but cannot get an Internet connection (for example, because a cable is disconnected), that a WiFi network is enabled but unprotected, or that another situation that requires your attention occurred.

The following table describes the fields of the six panes on the ADVANCED Home page.

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Field	Description
Router Information	
Hardware Version	The modem router model.
Firmware Version	The version of the modem router firmware. If you upgrade the firmware on the modem router, the version changes.
GUI Language Version	The version of the modem router language for its web pages. If you upgrade the firmware on modem router, the language version might change too.
LAN Port	
The settings of the LAN port. For information about how to configure the LAN settings, see Manage the Modem Routers's LAN IP Address Settings on page 172 and Disable the Built-In DHCP Server on page 178.	
MAC Address	The Media Access Control (MAC) address. This address is the unique physical address that is assigned to the Ethernet LAN port.
IP Address	The IP address that the Ethernet LAN port uses. The default IP address is 192.168.0.1.
DHCP	Displays whether the DHCP server of the modem router is enabled for devices that are attached to the LAN.
Internet Port	
The settings of Internet port. The Internet connection can run through the DSL port with ADSL or VDSL service or through the WAN Ethernet port with cable service. For information about how to configure the Internet settings, see one of the following sections:	
<ul style="list-style-type: none"> • Set Up Your Modem Router for DSL Service on page 21 • Set Up the Modem Router for Cable Service on page 26 • Manually Set Up an ADSL Internet Connection on page 36 • Manually Set Up a VDSL Internet Connection on page 44 • Manually Set Up a Cable Internet Connection on page 51 	
MAC Address	The Media Access Control (MAC) address. This address is the unique physical address that is assigned to the Internet port.
DHCP	Displays whether the DHCP client of the modem router is enabled.
Internet IP Address IPTV IP Address	The IP addresses that the Internet virtual interface and IPTV virtual interface use. If a field does not display an address or displays 0.0.0.0 as the address, the modem router did not obtain a connection for the interface.
Internet Connection IPTV Connection	The type of connections that the Internet virtual interface and IPTV virtual interface use. A connection can be a PPPoE, PPPoA, or DHCP connection or a fixed IP address connection. Each interface can be connected over a different type of connection.
IP Subnet Mask	The IP subnet mask that the Internet port uses.
Domain Name Server	The IP address of the Domain Name System (DNS) server that the Internet uses.

Manage the Modem Router and Monitor the Traffic

(Continued)

Field	Description
<p>Wireless Settings (2.4 GHz)</p> <p>The settings of the WiFi port for the 2.4 GHz band of the main network. For information about how to configure the settings of the main network, see the following sections:</p> <ul style="list-style-type: none"> • Manage the Basic WiFi Settings and WiFi Security of the Main Network on page 86 • Manage Advanced WiFi Settings on page 216 	
Name (SSID)	The WiFi network name for the 2.4 GHz band of the main network.
Region	The location (country).
Channel	The channel that the 2.4 GHz band of the main network uses.
Mode	The WiFi Mbps settings that the 2.4 GHz band uses for both the main network and guest network.
Wireless AP	Displays whether the 2.4 GHz band of the main network is enabled.
Broadcast Name	Displays whether the 2.4 GHz band of the main network broadcasts its SSID.
Wi-Fi Protected Setup	<p>Displays whether the modem router keeps its existing WiFi settings when you use WPS to connect a device to the 2.4 GHz band of the main network:</p> <ul style="list-style-type: none"> • Configured. The modem router keeps its existing WiFi settings. This is the default setting. • Not configured. The modem router generates a random SSID and passphrase and changes the security mode to WPA and WPA2-PSK mixed mode. For more information, see Manage the WPS Settings on page 215.
<p>Wireless Settings (5.0 GHz)</p> <p>Wireless Settings (5.0 GHz) Second Radio</p> <p>The settings of the WiFi port for the 5 GHz band of the main network. This information is provided separately for the first and the second radio in the 5 GHz band. For information about how to configure the settings of the main network, see the following sections:</p> <ul style="list-style-type: none"> • Manage the Basic WiFi Settings and WiFi Security of the Main Network on page 86 • Manage Advanced WiFi Settings on page 216 	
Name (SSID)	The WiFi network name for the 5 GHz band of the main network.
Region	The location (country).
Channel	The channel that the 5 GHz band of the main network uses.
Mode	The WiFi Mbps settings that the 5 GHz band uses for both the main network and guest network.
Wireless AP	Displays whether the 5 GHz band of the main network is enabled.

AC5300 WiFi VDSL/ADSL Modem Router Model D8500

(Continued)

Field	Description
Broadcast Name	Displays whether the 5 GHz band of the main network broadcasts its SSID.
Wi-Fi Protected Setup	<p>Displays whether the modem router keeps its existing WiFi settings when you use WPS to connect a device to the 5 GHz band of the main network:</p> <ul style="list-style-type: none"> • Configured. The modem router keeps its existing WiFi settings. This is the default setting. • Not configured. The modem router generates a random SSID and passphrase and changes the security mode to WPA and WPA2-PSK mixed mode. For more information, see Manage the WPS Settings on page 215.
Guest Network (2.4 GHz)	
The settings of the WiFi port for the 2.4 GHz band of the guest network. For information about how to configure the settings of the guest network, see Manage the Basic WiFi Settings and WiFi Security of the Guest Network on page 98.	
Name (SSID)	The WiFi network name for the 2.4 GHz band of the guest network.
Wireless AP	<p>Displays whether the 2.4 GHz band of the guest network is enabled.</p> <p>The associated WiFi LED on the modem router is not affected by the status of the guest network.</p>
Broadcast Name	Displays whether the 2.4 GHz band of the guest network broadcasts its SSID.
Allow guest to see each other and access my local network	Displays whether users of the 2.4 GHz band of the guest network are allowed to access the main network.
Guest Network (5.0 GHz)	
Guest Network (5.0 GHz) Second Radio	
The settings of the WiFi port for the 5 GHz band of the guest network. This information is provided separately for the first and the second radio in the 5 GHz band. For information about how to configure the settings of the guest network, see Manage the Basic WiFi Settings and WiFi Security of the Guest Network on page 98.	
Name (SSID)	The WiFi network name for the 5 GHz band of the guest network.
Wireless AP	<p>Displays whether the 5 GHz band of the guest network is enabled.</p> <p>The associated WiFi LED on the modem router is not affected by the status of the guest network.</p>
Broadcast Name	Displays whether the 5 GHz band of the guest network broadcasts its SSID.
Allow guest to see each other and access my local network	Displays whether users of the 5 GHz band of the guest network are allowed to access the main network.

View the Traffic Statistics

You can view the traffic statistics for the ports of the modem router.

Manage the Modem Router and Monitor the Traffic

► **To view the traffic statistics for the ports of the modem router:**

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED**.
The ADVANCED Home page displays.
5. In the Internet Port pane, click the **Show Statistics** button.
The Show Statistics pop-up window opens.
The following table describes the fields and columns of the Show Statistics pop-up window.

Field or Column	Description
System Up Time	The time elapsed since the modem router was last restarted.
Port	The statistics for the WAN (Internet over Ethernet) port, LAN (Ethernet) ports, WLAN b/g/n port, and WLAN a/n/ac port. For each port, the page displays the information that is described in this table.
Status	The link status of the port.
TxPkts	The number of packets that were transmitted on this port since reset or manual clear.
RxPkts	The number of packets that were received on this port since reset or manual clear.
Collisions	The number of packets that collided on this port since reset or manual clear.
Tx B/s	The number of bytes per second that were transmitted on this port since reset or manual clear.
Rx B/s	The number of bytes per second that were received on this port since reset or manual clear.
Up Time	The time elapsed since this port acquired the link.
ADSL Link	
The page displays the ADSL link information that is described in this table.	
Connection Speed	The downstream and upstream connection speed rates in Mbps.
Line Attenuation	The downstream and upstream line attenuation (LATN) in dB. The LATN expresses the signal quality.

(Continued)

Field or Column	Description
Noise Margin	The downstream and upstream signal-to-noise ratio margin (SNRM) in dB. The SNRM expresses the signal quality in relation to interference.
Poll Interval	The interval at which the statistics are updated on this page.

Change the Traffic Statistics Polling Frequency

You can change the polling frequency or stop traffic polling.

► To change the traffic statistics polling frequency or stop polling:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED**.
The ADVANCED Home page displays.
5. In the Internet Port pane, click the **Show Statistics** button.
A pop-up window displays.
6. Change the polling frequency or stop polling:
 - To change the polling frequency, do the following:
 - a. In the **Poll Interval** field, enter a time in seconds.
 - b. Click the **Set Interval** button.
 - To stop polling, click the **Stop** button.

View, Renew, or Release the TCP/IP Internet Connection

You can view information about a TCP/IP Internet connection of the modem router and renew or release such a connection. This information displays only if the modem router connects to the ISP network over a TCP/IP connection. Such a connection usually functions over an Ethernet WAN connection.

► **To view the status of the TCP/IP Internet connection or renew or release the TCP/IP Internet connection:**

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED**.
The ADVANCED Home page displays.
5. In the Internet Port pane, click the **Connection Status** button.
The Connection Status pop-up window opens. The fields that display depend on the type of Internet connection.

The following table describes the fields for a TCP/IP connection with DHCP.

Field	Description
IP Address	The IP address that is assigned by the ISP to the modem router.
Subnet Mask	The subnet mask that is assigned by the ISP to the modem router.
Default Gateway	The IP address of the default gateway of the ISP that the modem router communicates with.
DHCP Server	The IP address of the DHCP server of the ISP that issues the IP address to the modem router.
DNS Server	The IP address of the Domain Name System (DNS) server of the ISP that provides translation of network names to IP addresses.
Lease Obtained	The time at which the modem router obtained the DHCP lease. (The type of DHCP connection determines whether this field displays onscreen.)
Lease Expires	The time at which the DHCP lease expires. (The type of DHCP connection determines whether this field displays onscreen.)

6. To renew the Internet connection when the connection is active, click the **Renew** button.
7. To terminate the Internet connection when the connection is active, click the **Release** button.
8. Click the **Close Window** button.
The pop-up window closes.

View, Establish, or Terminate the PPPoE or PPPoA Internet Connection

You can view information about a PPPoE or PPPoA Internet connection of the modem router and establish or terminate such a connection. This information displays only if the modem router connects to the ISP network over a PPPoE or PPPoA connection. A PPPoE connection can function over an ADSL, VDSL, or cable connection. A PPPoA connection can function only over a VDSL connection.

► To view the status of the PPPoE or PPPoA Internet connection or establish or terminate the PPPoE or PPPoA Internet connection:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED**.
The ADVANCED Home page displays.
5. In the Internet Port pane, click the **Connection Status** button.
The Connection Status pop-up window opens. The fields that display depend on the type of Internet connection.
The following table describes the fields for a PPPoE connection.

Field	Description
Connection Time	The time elapsed since the connection was established.
Connection Status	The status can be Connected or Disconnected.
Negotiation	The negotiation can be a series of dashes, which indicates that the connection is not established, or successful (Success).
Authentication	The authentication can be a series of dashes, which indicates that the connection is not established, or successful (Success).
IP Address	The IP address that is assigned by the ISP to the modem router.
Subnet Mask	The subnet mask that is assigned by the ISP to the modem router.

6. To establish the Internet connection when the connection is down, click the **Connect** button.
7. To terminate the Internet connection when the connection is active, click the **Disconnect** button.
8. Click the **Close Window** button.
The pop-up window closes.

View, Establish, or Terminate the PPTP or L2TP Internet Connection

You can view information about a PPTP or L2TP Internet connection of the modem router and establish or terminate such a connection. This information displays only if the modem router connects to the ISP network over a PPTP or L2TP connection. A PPTP or L2TP connection can function only over an Ethernet WAN connection.

► To view the status of the PPTP or L2TP Internet connection or establish or terminate the PPTP or L2TP Internet connection:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED**.
The ADVANCED Home page displays.
5. In the Internet Port pane, click the **Connection Status** button.
The Connection Status pop-up window opens. The fields that display depend on the type of Internet connection.

Field	Description
IP Address	The IP address that is assigned by the ISP to the modem router.
Subnet Mask	The subnet mask that is assigned by the ISP to the modem router.

6. To establish the Internet connection when the connection is down, click the **Connect** button.
7. To terminate the Internet connection when the connection is active, click the **Disconnect** button.
8. Click the **Close Window** button.
The pop-up window closes.

View Devices Currently on the Network

You can view the active wired and WiFi devices in both the network to which the modem router is connected and the modem router network. If you do not recognize a WiFi device, it might be an intruder.

► To display the wired and WiFi devices:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.

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A login window opens.

3. Enter the modem router user name and password.

The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.



The BASIC Home page displays.

4. Select **Attached Devices**.

Attached Devices

Go to [Access Control](#) to allow or block devices.

Access Control: Turned Off [Refresh](#)

Edit				
	Connection Type	Device Name	IP Address	MAC Address
<input type="checkbox"/>	2.4G Wireless	 PAVILION 192.168.0.2	192.168.0.2	D0:DF:9A:DF:DF:DF
<input type="checkbox"/>	5G Wireless	 android 192.168.0.3	192.168.0.3	C0:BD:DF:DF:F0:DF

VPN Client Devices

Device Name	Remote IP Address	Local IP Address	Connection Time

Wired devices are connected to the modem router with Ethernet cables. WiFi devices are connected to the modem router through the WiFi network, in either the 2.4 GHz band or one of the 5 GHz bands. Devices that are connected over a VPN connection are listed separately.

The following table describes the fields that can be displayed.

Field	Description
Wired and WiFi devices	
Status	The status of the device in the network (Allowed or Blocked). This field is displayed only when access control is enabled.
Connection Type	The type of connection for the device.
Device Name	The device name, if detected.
IP Address	The IP address that the modem router assigned to the device when it joined the network. This address can change when a device is disconnected and rejoins the network.
MAC Address	The unique MAC address. The MAC address does not change and is usually shown on the product label.
VPN Client Devices	
Device Name	The device name, if detected.
Remote IP Address	The IP address at the remote end of the VPN tunnel.

(Continued)

Field	Description
Local IP Address	The IP address at the local of the VPN tunnel, that is, the IP address on the modem router.
Connection Time	The period since the connection was established.

5. To edit selected information that is displayed for an attached device, do the following:
 - a. Select the check box for the device in the table.
 - b. Click the **Edit** button.
The Edit Device page displays.
 - c. Change the settings as needed.
 - d. Click the **Apply** button.
Your settings are saved and the Edit Device page closes.

6. To refresh the information onscreen, click the **Refresh** button.
The information onscreen is updated.

Manage the Activity Log

The log is a detailed record of the websites that users on your network accessed or attempted to access and many other router actions. Up to 256 entries are stored in the log. You can manage which activities are logged.

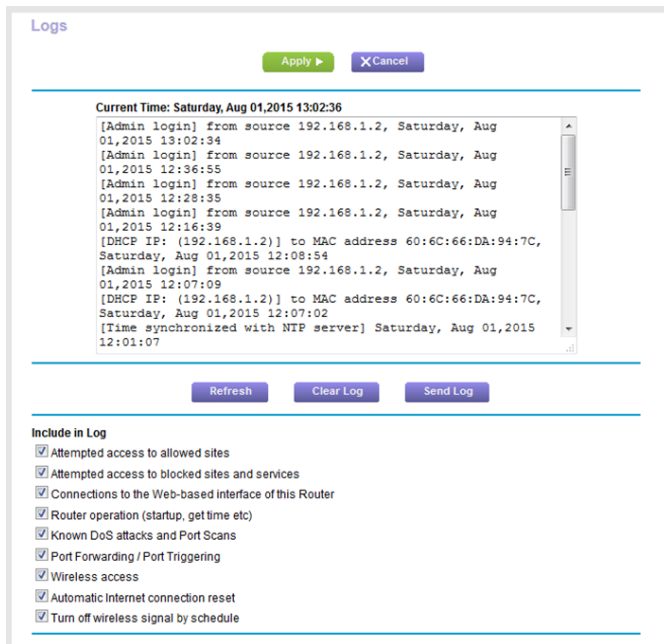
View, Email, or Clear the Logs

In addition to viewing the logs, you can email them and clear them.

► To view, email, or clear the logs:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.

4. Select **ADVANCED > Administration > Logs**.



The Logs page shows the following information:

- **Action.** The action that occurred, such as whether Internet access was blocked or allowed.
- **Source.** The name, IP address, or MAC address of the target device, application, or website for this log entry.
- **Target.** The name, IP address, or MAC address of the target device, application, or website for this log entry.
- **Date and Time.** The date and time at which the action occurred.

5. To refresh the log entries onscreen, click the **Refresh** button.

6. To clear the log entries, click the **Clear Log** button.

7. To email the log immediately, click the **Send Log** button.

The modem router emails the logs to the address that you specified (see [Set Up Security Event Email Notifications](#) on page 122).

Specify Which Activities Are Logged

You can specify which activities are logged. These activities display in the log and are forwarded to the syslog server if you enabled the syslog server function.

► To manage which activities are logged:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.

3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Administration > Logs**.
The Logs page displays.
5. Select the check boxes that correspond to the activities that you want to be logged.
By default, all check boxes are selected.
6. Clear the check boxes that correspond to the activities that you do not want to be logged.
7. Click the **Apply** button.
Your settings are saved.

Monitor and Meter Internet Traffic

Traffic metering allows you to monitor the volume of Internet traffic that passes through the modem router Internet port. With the traffic meter utility, you can set limits for traffic volume, set a monthly limit, and get a live update of traffic usage.

Start the Traffic Meter Without Traffic Volume Restrictions

You can monitor the traffic volume without setting a limit.

► To start or restart the traffic meter without configuring traffic volume restrictions:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.

4. Select **ADVANCED > Advanced Setup > Traffic Meter**.

5. Select the **Enable Traffic Meter** check box.
By default, no traffic limit is specified and the traffic volume is not controlled.
6. In the Traffic Counter section, set the traffic counter to begin at a specific time and date.
7. To start the traffic counter immediately, click the **Restart Counter Now** button.
8. Click the **Apply** button.

Your settings are saved and the modem router restarts.

The Internet Traffic Statistics section helps you to monitor the data traffic. For more information, see [View the Internet Traffic Volume and Statistics](#) on page 206.

View the Internet Traffic Volume and Statistics

If you enabled the traffic meter (see [Start the Traffic Meter Without Traffic Volume Restrictions](#) on page 205), you can view the Internet traffic volume and statistics.

► To view the Internet traffic volume and statistics shown by the traffic meter:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

The BASIC Home page displays.

4. Select **ADVANCED > Advanced Setup > Traffic Meter**.

The Traffic Meter page displays.

5. Scroll down to the Internet Traffic Statistics section.

The Internet Traffic Statistics section displays when the traffic counter was started and what the traffic balance is. The table displays information about the connection time and traffic volume in MB.

6. To refresh the information onscreen, click the **Refresh** button.

The information is updated.

7. To display more information about the data traffic and to change the polling interval, click the **Traffic Status** button.

The Traffic Status pop-up window displays.

Restrict Internet Traffic by Volume

You can record and restrict the traffic by volume in MB. This is useful when your ISP measures your traffic in volume.

► To record and restrict the Internet traffic by volume:

1. Launch a web browser from a computer or mobile device that is connected to the network.

2. Enter **http://www.routerlogin.net**.

A login window opens.

3. Enter the modem router user name and password.

The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

The BASIC Home page displays.

4. Select **ADVANCED > Advanced Setup > Traffic Meter**.

5. Select the **Enable Traffic Meter** check box.
6. Select the **Traffic volume control by** radio button.
7. From the corresponding menu, select an option:
 - **Download only.** The restriction is applied to incoming traffic only.
 - **Both Directions.** The restriction is applied to both incoming and outgoing traffic.
8. In the **Monthly Limit** field, enter how many MBytes (MB) per month are allowed.
9. If your ISP charges you for extra data volume when you make a new connection, enter the extra data volume in MB in the **Round up data volume for each connection by** field.
10. In the Traffic Counter section, set the traffic counter to begin at a specific time and date.
11. In the Traffic Control section, enter a value in minutes to specify when the modem router issues a warning message before the monthly limit in hours is reached.

This setting is optional. The modem router issues a warning when the balance falls below the number of minutes that you enter. By default, the value is 0 and no warning message is issued.
12. Select one or more of the following actions to occur when the limit is reached:
 - **Turn the Internet LED to flashing white/amber.** This setting is optional. When the traffic limit is reached, the Internet LED blinks alternating white and amber.
 - **Disconnect and disable the Internet connection.** This setting is optional. When the traffic limit is reached, the Internet connection is disconnected and disabled.
13. Click the **Apply** button.

Your settings are saved and the modem router restarts.

The Internet Traffic Statistics section helps you to monitor the data traffic. For more information, see [View the Internet Traffic Volume and Statistics](#) on page 206.

Restrict Internet Traffic by Connection Time

You can record and restrict the traffic by connection time. This is useful when your ISP measures your connection time.

► To record and restrict the Internet traffic by time:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > Traffic Meter**.

Traffic Meter

Apply Cancel

Internet Traffic Meter

Enable Traffic Meter

Traffic volume control by No limit

Monthly limit (Mbytes)

Round up data volume for each connection by (Mbytes)

Connection time control

Monthly limit (hours)

Traffic Counter

Restart traffic counter at : am On the day of each month

Restart Counter Now

Traffic Control

Pop up a warning message

Mbytes/Minutes before the monthly limit is reached

When the monthly limit is reached

Turn the Internet LED to flashing white/amber

Disconnect and disable the Internet connection

Internet Traffic Statistics

5. Select the **Enable Traffic Meter** check box.
6. Select the **Connection time control** radio button.

Note The modem router must be connected to the Internet for you to be able to select the **Connection time control** radio button.

7. In the **Monthly Limit** field, enter how many hours per month are allowed.

Note The modem router must be connected to the Internet for you to be able to enter information in the **Monthly Limit** field.

8. In the Traffic Counter section, set the traffic counter to begin at a specific time and date.
9. In the Traffic Control section, enter a value in minutes to specify when the modem router issues a warning message before the monthly limit in hours is reached.

This setting is optional. The modem router issues a warning when the balance falls under the number of minutes that you enter. By default, the value is 0 and no warning message is issued.

10. Select one or more of the following actions to occur when the limit is reached:
 - **Turn the Internet LED to flashing white/amber.** This setting is optional. When the traffic limit is reached, the Internet LED alternates blinking white and amber.
 - **Disconnect and disable the Internet connection.** This setting is optional. When the traffic limit is reached, the Internet connection is disconnected and disabled.

11. Click the **Apply** button.

Your settings are saved and the modem router restarts.

The Internet Traffic Statistics section helps you to monitor the data traffic. For more information, see [View the Internet Traffic Volume and Statistics](#) on page 206.

Unlock the Traffic Meter After the Traffic Limit Is Reached

If you configured the traffic meter to disconnect and disable the Internet connection after the traffic limit is reached, you cannot access the Internet until you unblock the traffic meter.



CAUTION:

If your ISP set a traffic limit, your ISP might charge you for the overage traffic.

► To unblock the traffic meter:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > Traffic Meter**.
The Traffic Meter page displays.

5. In the Traffic Control section, clear the **Disconnect and disable the Internet connection** check box.
6. Click the **Apply** button.
Your settings are saved and the modem router restarts.

Manage the Modem Router Remotely

The remote management feature lets you access your modem router securely over the Internet to view or change its settings. You must know the modem router's WAN IP address to use this feature.

For information about a different type of remote access, that is, remote access using Dynamic DNS, see *Access Storage Devices Through the Internet* on page 147.

Note Be sure to change the password for the user name admin to a secure password. The ideal password contains no dictionary words from any language and contains uppercase and lowercase letters, numbers, and symbols. It can be up to 30 characters. See *Change the admin Password* on page 187.

► To set up remote management:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > Remote Management**.

5. Select the **Turn Remote Management On** check box.

6. In the Allow Remote Access By section, specify the external IP addresses to be allowed to access the modem router's remote management.

Note For enhanced security, restrict access to as few external IP addresses as practical.

Select one of the following radio buttons and configure the options accordingly:

- To allow access from a single IP address on the Internet, select the **Only This Computer** radio button. Enter the IP address to be allowed access.
 - To allow access from a range of IP addresses on the Internet, select the **IP Address Range** radio button. Enter a beginning and ending IP address to define the allowed range.
 - To allow access from any IP address on the Internet, select the **Everyone** radio button. This radio button is selected by default.
7. Specify the port number for accessing the modem router's web pages.
The default is 8443, which is a common alternate for HTTPS. For greater security, enter a custom port number for accessing the modem router's web pages remotely. Choose a number from 1024 to 65535, but do not use the number of any common service port.
 8. Click the **Apply** button.
Your settings are saved.

This chapter describes how you can manage the advanced WiFi features of the modem router. For information about the basic WiFi settings, see *Manage the Basic WiFi Network Settings* on page 85.

The chapter includes the following sections:

- *Set Up a WiFi Schedule* on page 214
- *Manage the WPS Settings* on page 215
- *Manage Advanced WiFi Settings* on page 216
- *Manage Implicit Beamforming* on page 218
- *Manage Airtime Fairness* on page 218
- *Manage MU-MIMO* on page 219
- *Set Up a WiFi Bridge Between the Modem Router and a WiFi Router or Access Point* on page 219
- *Use the Modem Router as a WiFi Access Point Only* on page 222

For information about setting up an access control list (ACL) and managing WiFi access for enhanced security, see *Manage Network Access Control Lists* on page 108.

Set Up a WiFi Schedule

You can use this feature to turn off the WiFi signal from your modem router at times when you do not need a WiFi connection. For example, you might turn it off for the weekend if you leave town. You can set up a separate WiFi schedule for each WiFi band.

Note You can set up a WiFi schedule only if the modem router is connected to the Internet and synchronizes its internal clock with a time server on the Internet. For more information about whether the modem router synchronizes its clock, see [Set Up a Schedule for Keyword Blocking and Outbound Firewall Rules](#) on page 120.

► To set up the WiFi schedule for a WiFi band:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > Wireless Settings**.
5. In the Wireless Settings section for the 2.4 GHz band or one of the 5 GHz bands, click the **Add a new period** button.

Turn off wireless signal by schedule

Apply Cancel

When to turn off wireless signal

Start: 12:00midnight

End: 12:00noon

Recurrence Pattern

Daily

Select Days

Sunday Monday Tuesday Wednesday

Thursday Friday Saturday

6. Use the menus, radio buttons, and check boxes to set up a period during which you want to turn off the WiFi signal and specify whether the schedule is recurrent.
7. Click the **Apply** button.
The Advanced Wireless Settings page displays.

8. Select the **Turn off wireless signal by schedule** check box to activate the schedule.
9. Click the **Apply** button.
Your settings are saved.

Manage the WPS Settings

Wi-Fi Protected Setup (WPS) lets you join the WiFi network without typing the WiFi password. You can change the WPS default settings.

► To manage WPS settings:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > Wireless Settings**.
The Wireless Settings page displays.
5. Scroll down to the bottom of the page.

WPS Settings

Router's PIN: **72272176**

Enable Router's PIN

To prevent PIN compromise, auto disable the PIN after failed PIN connections, until router reboots.
In auto disabled mode, router's WPS LED will keep blinking slowly

Keep Existing Wireless Settings (2.4GHz b/g/n)

Keep Existing Wireless Settings (5GHz a/n/ac)

Keep Existing Wireless Settings (Second 5GHz a/n/ac)

The Router's PIN field displays the fixed PIN that you use to configure the modem router's WiFi settings from another platform through WPS.

6. To disable the PIN, clear the **Enable Router's PIN** check box.
By default, the **Enable Router's PIN** check box is selected and the modem router's PIN is enabled. For enhanced security, you can disable the modem router's PIN by clearing the **Enable Router's PIN** check box. However, when you disable the modem router's PIN, WPS is not disabled because you can still use the physical **WPS** button.

Note The PIN function might temporarily be disabled automatically if the modem router detects suspicious attempts to break into the modem router's WiFi settings by using the router's PIN through WPS. You can configure the number of times a failed PIN connection is allowed before the PIN function is disabled.

7. To allow the WiFi settings to be changed automatically when you use WPS, clear one or more of the **Keep Existing Wireless Settings** check boxes.

By default, all three **Keep Existing Wireless Settings** check boxes are selected. We recommend that you leave these check boxes selected. If you clear a check box, the next time a new WiFi client uses WPS to connect to the modem router, the modem router's associated WiFi settings change to an automatically generated random SSID and passphrase. For information about viewing this SSID and passphrase, see *View or Change the Basic WiFi Settings* on page 86.

Clear a **Keep Existing Wireless Settings** check box only if you want to allow the WPS process to change the associated SSID and passphrase for WiFi access.



WARNING:

If you clear a **Keep Existing Wireless Settings** check box and use WPS to add a computer or mobile device to the modem router's WiFi network, the associated SSID and passphrase are automatically generated and other WiFi devices that are already connected to the modem router's WiFi network might be disconnected.

8. Click the **Apply** button.
Your settings are saved.

Manage Advanced WiFi Settings

For most WiFi networks, the advanced WiFi settings work fine and you do not need to change the settings.

Tip If you want to change the WiFi settings of the modem router's main network, use a wired connection to avoid being disconnected when the new WiFi settings take effect.

► To manage the advanced WiFi settings:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.

4. Select **ADVANCED > Advanced Setup > Wireless Settings**.

Wireless Settings

Apply Cancel

Wireless Advanced Settings (2.4GHz b/g/n)

Enable Wireless Router Radio

Enable 20/40 MHz Coexistence

Fragmentation Length (256-2346):

CTS/RTS Threshold (1-2347):

Preamble Mode:

Turn off wireless signal by schedule

The wireless signal is scheduled to turn off during the following time period:

Period	Start	End	Recurrence Pattern
<input type="button" value="+ Add a new period"/> <input type="button" value="Edit"/> <input type="button" value="Delete"/>			

Wireless Advanced Settings (5GHz-1 a/n/ac)

Enable Wireless Router Radio

Fragmentation Length (256-2346):

CTS/RTS Threshold (1-2347):

Preamble Mode:

Turn off wireless signal by schedule

The wireless signal is scheduled to turn off during the following time period:

Period	Start	End	Recurrence Pattern
<input type="button" value="+ Add a new period"/> <input type="button" value="Edit"/> <input type="button" value="Delete"/>			

Wireless Advanced Settings (5GHz-2 a/n/ac)

Enable Wireless Router Radio 2

Fragmentation Length (256-2346):

CTS/RTS Threshold (1-2347):

Preamble Mode:

Turn off wireless signal by schedule

The wireless signal is scheduled to turn off during the following time period:

Period	Start	End	Recurrence Pattern
<input type="button" value="+ Add a new period"/> <input type="button" value="Edit"/> <input type="button" value="Delete"/>			

5. Enter the settings as described in the following table.

Except where indicated, the descriptions in the table apply to both the Advanced Wireless Settings (2.4GHz b/g/n) section, Advanced Wireless Settings (5GHz-1 a/n/ac) section, and Advanced Wireless Settings (5GHz-2 a/n/ac) section.

Field	Description
Enable 20/40 MHz Coexistence	By default, 20/40 MHz coexistence is enabled to prevent interference between WiFi networks in your environment at the expense of the WiFi speed. If no other WiFi networks are present in your environment, you can clear the Enable 20/40 MHz Coexistence check box to increase the WiFi speed to the maximum supported speed. 20/40 MHz coexistence applies to the 2.4 GHz band only.
Fragmentation Length (256-2346)	The fragmentation length (the default is 2346), the CTS/RTS threshold (the default is 2347), and the preamble mode (the default is Long Preamble) are reserved for WiFi testing and advanced configuration only. Do not change these settings unless directed by NETGEAR support or unless you are sure what the consequences are. Incorrect settings might disable the WiFi function of the modem router unexpectedly.
CTS/RTS Threshold (1-2347)	
Preamble Mode	

6. Click the **Apply** button.
Your settings are saved.

Manage Implicit Beamforming

Implicit beamforming contrasts with explicit beamforming, which means the modem router actively tracks clients and directs power to the modem router antenna closest to the client. Explicit beamforming works whether or not the client supports beamforming. Implicit beamforming means that the modem router can use information from client devices that support beamforming to improve the WiFi speed, reliability, and range. This feature is enabled by default, but you can disable it.

► To disable implicit beamforming:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > Wireless Settings**.
The Wireless Settings page displays.
5. Scroll to the bottom of the page and clear the **Enable Implicit BEAMFORMING** check box.
6. Click the **Apply** button.
Your settings are saved.
If you connected over WiFi to the network, you are disconnected from the network and must reconnect.

Manage Airtime Fairness

Airtime fairness ensures that all clients receive equal time on the network. Network resources are divided by time, so if five clients are connected, they each get one-fifth of the network time. The advantage of this feature is that your slowest clients do not control network responsiveness. This feature is enabled by default, but you can disable it.

► To disable airtime fairness:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > Wireless Settings**.
The Wireless Settings page displays.

5. Scroll to the bottom of the page and clear the **Enable AIRTIME FAIRNESS** check box.
6. Click the **Apply** button.
Your settings are saved.

If you connected over WiFi to the network, you are disconnected from the network and must reconnect.

Manage MU-MIMO

Multi-user multiple-input and multiple-output (MU-MIMO) improves performance when multiple MU-MIMO-capable WiFi clients transfer data at the same time. WiFi clients must support MU-MIMO, and they must be connected to a 5 GHz WiFi band. This feature is enabled by default, but you can disable it.

► To disable MU-MIMO:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > Wireless Settings**.
The Wireless Settings page displays.
5. Scroll to the bottom of the page and clear the **Enable MU-MIMO** check box.
6. Click the **Apply** button.
Your settings are saved.

If you connected over WiFi to the network, you are disconnected from the network and must reconnect.

Set Up a WiFi Bridge Between the Modem Router and a WiFi Router or Access Point

You can use the modem router as a WiFi bridge and connect multiple devices with WiFi, for example, at the faster 802.11ac speed. To do this, you need a WiFi router or access point (AP) in addition to the modem router: One device is connected to the Internet over a DSL or cable modem and the other one functions as a WiFi bridge. You can connect the modem router to the Internet modem and use the router or AP as a WiFi bridge (assuming that the router or AP is capable of functioning as a WiFi bridge), or the other way around—connect the router or AP to the Internet modem, and use the modem router as a WiFi bridge. Of course, you can also use two D8500 modem routers for such a setup.

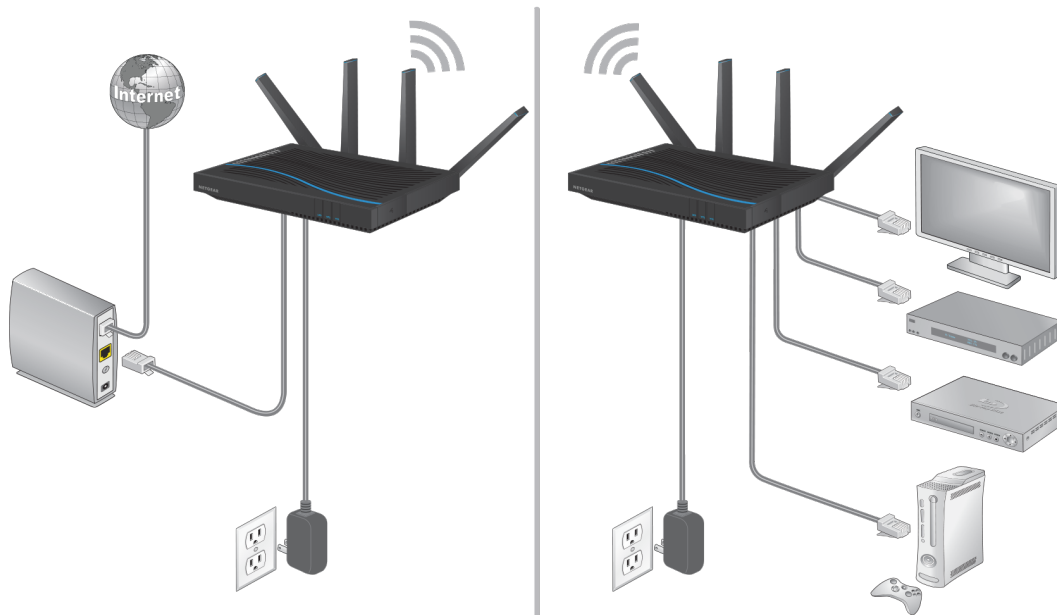


Figure 20. WiFi Bridge mode setup with two D8500 modem routers

Setting up a WiFi bridge with two modem routers offers the following benefits:

- You can take advantage of gigabit WiFi speeds on current devices.
- Use gigabit WiFi for applications such as video and gaming.
- Connect multiple devices such as a NAS, Smart TV, NeoTV, Blu-ray player, and game consoles at gigabit WiFi speeds using a WiFi link.
- Avoid the need for separate WiFi adapters for each device.

For example, you could install the first modem router in a room such as a home office where your Internet connection is located.

Then set up the second modem router as a WiFi bridge and place it in a different room such as the room where your home entertainment center is located. Cable the modem router that functions as a WiFi bridge to your Smart TV, DVR, game console, or Blu-ray player, and use its 802.11ac WiFi connection to the first modem router.

The modem router that is connected to the Internet modem does not require any special setup because the modem router that functions as a WiFi bridge connects to an existing SSID as a WiFi client, just like any other WiFi clients.

► To set up a modem router as a WiFi bridge:

1. Make a note of the WiFi settings of the other modem router that is connected to the Internet modem. You must know the SSID, WiFi security mode, WiFi password, and operating frequency (either 2.4 GHz or 5 GHz).
2. Launch a web browser from a computer or mobile device that is connected to the network of the modem router that you are setting up as a WiFi bridge.
3. Enter **<http://www.routerlogin.net>**.
A login window opens.

AC5300 WiFi VDSL/ADSL Modem Router Model D8500

- Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
- Select **ADVANCED > Advanced Setup > Wireless Settings**.
The Wireless Settings page displays.
- Scroll to the very bottom and select the **use other operation mode** check box.
- Select the **Enable Bridge mode** radio button.

use other operation mode
 Enable Bridge mode
[▶ setup bridge mode wireless settings](#)

Device Name:

Get IP Address Dynamically
IP Address:
IP Subnet Mask:
Gateway IP Address:

Get DNS Server Address Dynamically
Primary DNS:
Secondary DNS:

- Click the **setup bridge mode wireless settings** button.

Wireless Settings

[Apply ▶](#) [X Cancel](#)

Choose a Wireless Networks:

Name (SSID):

Security Options

None
 WEP
 WPA2-PSK [AES]
 WPA-PSK [TKIP] + WPA2-PSK [AES]

Password (Network Key): (8-63 characters or 64 hex digits)

- To change the name of the modem router, enter a new name in the **Device Name** field.
By default, the device name is D8500. If you set up the modem router as a WiFi bridge and you want to distinguish it from the name of the modem router that is connected to the Internet modem, you could, for example, change the name to D8500 bridge.
- Enter the WiFi settings of the modem router that is connected to the Internet modem (that is, the *other* modem router):

AC5300 WiFi VDSL/ADSL Modem Router Model D8500

- a. From the **Choose a Wireless Network** menu, select the WiFi band that the other modem router is using.
For 802.11ac mode, both modem routers must use the same 5 GHz band.
 - b. In the **Name (SSID)** field, enter the WiFi network name (SSID) that the other modem router is using.
In the previous figure, the SSID name NETGEAR32 is just an example.
 - c. In the Security Options section, select the radio button for the WiFi security that the other modem router is using.
 - d. If prompted, type the passphrase (the WiFi password that you must use to connect with WiFi to the other modem router).
11. Click the **Apply** button.
Your settings are saved.
12. To let the modem router that functions as the WiFi bridge get an IP address dynamically from the modem router that is connected to the Internet modem, leave the **Get dynamically from existing router** radio button selected.
We recommend that you leave the **Get dynamically from existing router** radio button selected. However, if you are sure that you must use a static IP address, you can specify a static IP address from your other modem router LAN IP address pool. To specify static IP address for the modem router that functions as the WiFi bridge, do the following:
- a. Select the **Use fixed IP Address (not recommended)** radio button.
A pop-up window opens.
 - b. Enter all static IP addresses.
13. Click the **Apply** button.
Your settings are saved. The modem router restarts with a new IP address.
14. To reconnect, close your browser, relaunch it, and log in to the modem router by entering **http://www.routerlogin.net**.
When the modem router functions as a WiFi bridge, you cannot change its WiFi settings, that is, the settings on the Wireless Settings page (**BASIC > Wireless**) are masked out. However, if you want to reverse the configuration, you can disable the WiFi bridge option on the advanced Wireless Settings page (**ADVANCED > Advanced Setup > Wireless Settings**).

Use the Modem Router as a WiFi Access Point Only

By default, the modem router functions as both a router and a WiFi access point (AP). You can set up the modem router to function in AP mode and let it operate in the same local network as another router. When the modem router functions in AP mode, many router-related features are disabled.

Tip If you want to change the modem router's function, use a wired connection to avoid being disconnected when the new function takes effect.

► To change the modem router to AP mode:

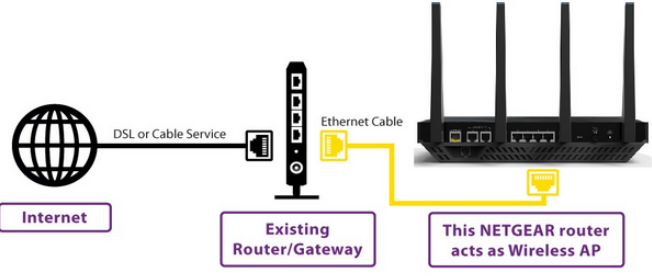
1. Use an Ethernet cable to connect the yellow Internet port on the rear panel of the modem router to a LAN port on the other router.
2. Launch a web browser from a computer or mobile device that is connected to the network.
3. Enter **http://www.routerlogin.net**.
A login window opens.
4. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
5. Select **ADVANCED > Advanced Setup > Wireless AP**.
The Wireless Access Point page displays.
6. Select the **Enable AP Mode** check box.

Wireless AP

Apply ► X Cancel

Wireless AP mode allows this device to work as a stand-alone wireless access point on your existing network.

Enable AP Mode



This would be this device's wireless settings as an access point:

Wireless Name (SSID):	NETGEAR32	NETGEAR32-5G	NETGEAR32-5G-2
Wireless Password (Key):	silentcomet650	silentcomet650	silentcomet650

If you want to change, go to Setup->Wireless Setup to change it, your computer needs to reconnect using new setting, then come back to this page.

NETGEAR recommends you to use different wireless settings from your existing wireless network to avoid interference, or you should disable or turn off wireless signal on your existing router.

To add this router to your network in Access Point Mode:

Connect one end of an Ethernet cable to the Internet port of this router, and the other end to a LAN port in the existed router.

Choose IP Address settings on this access point

Get dynamically from existing router

Enable fixed IP settings on this device (not recommended)

Note: After you click Apply, this device will change to a new IP assigned by your existing router, therefore this web page might not be available. Please close and restart the web browser to <http://www.routerlogin.net/> again.

7. Scroll down and select the radio button for the IP address setting that you want to use:

Manage the Advanced WiFi Features

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- **Get dynamically from existing router.** The other router on the network assigns an IP address to the modem router while the modem router functions in access point mode. This is the default setting.
- **Enable fixed IP settings on this device (not recommended).** Use this setting if you want to manually assign a specific IP address to the modem router while it functions in access point mode. Using this option effectively requires advanced network experience.

Note To avoid interference with other routers or gateways on your network, we recommend that you use different WiFi settings on each router. You can also turn off the WiFi radio on the other router or gateway and use the modem router only for WiFi client access.

8. Click the **Apply** button.
The IP address of the modem router changes, and you are disconnected.
9. To reconnect, close and restart your web browser and enter **<http://www.routerlogin.net>**.

You can use OpenVPN software to remotely access your modem router using virtual private networking (VPN). This chapter explains how to set up and use VPN access.

The chapter includes the following sections:

- *Set Up a VPN Connection* on page 226
- *Use a VPN Tunnel on a Windows Computer* on page 230
- *Use VPN to Access the Modem Router's USB Device and Media From a Windows Computer* on page 232
- *Use VPN to Access Your Internet Service at Home* on page 232

Set Up a VPN Connection

A virtual private network (VPN) lets you use the Internet to securely access your network when you aren't home.

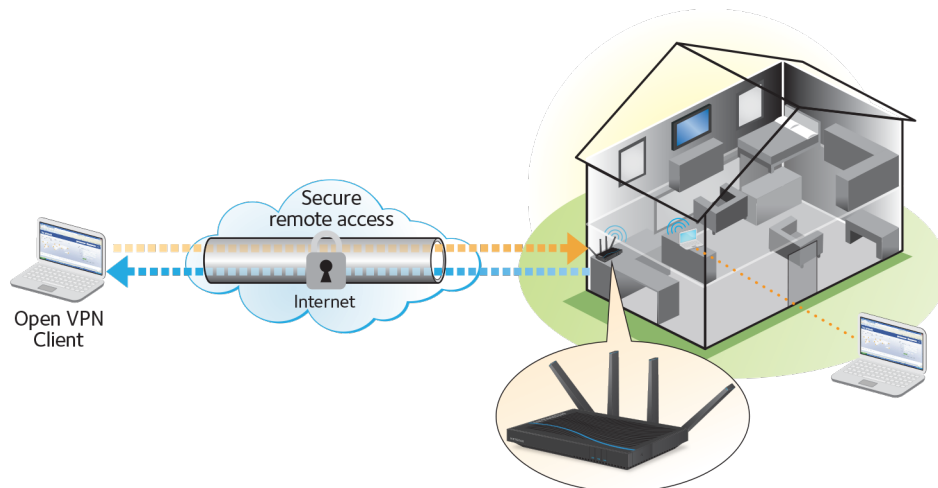


Figure 21. VPN provides a secure tunnel between your home network and a remote computer

This type of VPN access is called a client-to-gateway tunnel. The computer is the client, and the modem router is the gateway. To use the VPN feature, you must log in to the modem router and enable VPN, and you must install and run VPN client software on the computer.

Note The modem router currently does not support iOS or Android VPN client software.

VPN uses DDNS or a static IP address to connect with your modem router.

To use a DDNS service, register for an account with a host name (sometimes called a domain name). You use the host name to access your network. The modem router supports these accounts: NETGEAR, No-IP, and Dyn.

If your Internet service provider (ISP) assigned a static WAN IP address (such as 50.196.x.x or 10.x.x.x) that never changes to your Internet account, the VPN can use that IP address to connect to your home network.

Specify VPN Service in the Modem Router

You must specify the VPN service settings in the modem router before you can use a VPN connection.

► To specify the VPN service:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.

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The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

The BASIC Home page displays.

4. Select **ADVANCED > Advanced Setup > VPN Service**.
The VPN Service page displays.
5. Select the **Enable VPN Service** check box.
By default, the VPN uses the UDP service type and uses port 12974. If you want to customize the service type and port, we recommend that you change these settings before you install the OpenVPN software.
6. To change the service type, scroll down and select the **TCP** radio button.
7. To change the port, scroll down to the **Service Port** field, and type the port number that you want to use.

Note For information about configuring the type of access, see [Use VPN to Access Your Internet Service at Home](#) on page 232.

8. Click the **Apply** button.
Your settings are saved. VPN is enabled in the modem router, but you must install and set up OpenVPN software on your computer before you can use a VPN connection (see [Install OpenVPN Software on a Windows Computer](#) on page 227 and [Install OpenVPN Software on a Mac Computer](#) on page 229).

Install OpenVPN Software on a Windows Computer

You must install OpenVPN software on each computer that you plan to use for VPN connections to your modem router.

► To install VPN client software on a Windows computer:

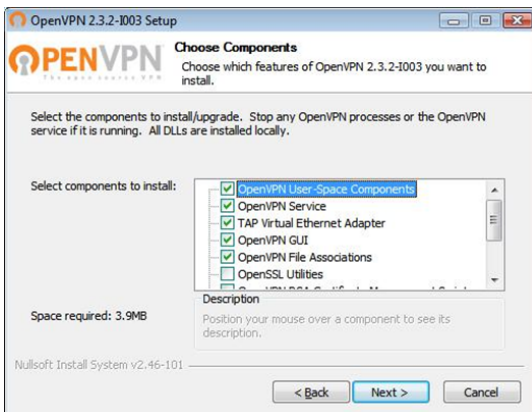
1. Launch a web browser from a computer or mobile device device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > VPN Service**.
The VPN Service page displays.
5. Make sure that the **Enable VPN Service** check box is selected.
For more information, see [Specify VPN Service in the Modem Router](#) on page 226.
6. Click the **For Windows** button to download the OpenVPN configuration files.
Step 17 provides information about what to do with the downloaded OpenVPN configuration files.

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- To download the OpenVPN client utility, visit openvpn.net/index.php/download/community-downloads.html.
- In the Windows Installer section of the page, double-click the **openVPN-install-xxx.exe** link.
- Download the file.
- To install the OpenVPN client utility on your computer, click the **openVPN-install-xxx.exe** file.



- Click the **Next** button.
- Read the License Agreement and click the **I Agree** button.

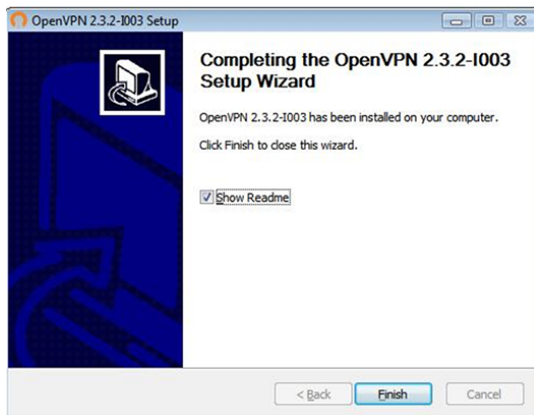


- Leave the check boxes selected as shown in the previous figure, and click the **Next** button.
- To specify the destination folder, click the **Browse** button, select a destination folder, and click the **Next** button.



- Click the **Install** button.

The window displays the progress of the installation and then displays the final installation window.



16. Click the **Finish** button.
17. Unzip the configuration files that you downloaded in Step 6 and copy them to the folder in which the OpenVPN client utility is installed on your computer.
If your device is a Windows 64-bit system, the OpenVPN client utility is installed by default in the `C:\Program files\OpenVPN\config\` folder.
18. Modify the VPN interface name to **NETGEAR-VPN**:
 - a. In Windows, select **Start > Control Panel > Network and Internet > Network Connections** (or **Network and Sharing Center**).
The network information displays.
 - b. In the local area connection list, find the local area connection with the device name **TAP-Windows Adapter**.
 - c. Select the local area connection and change its name (not its device name) to **NETGEAR-VPN**.

If you do not change the VPN interface name, the VPN tunnel connection will fail.

For more information about using OpenVPN on a Windows computer, visit openvpn.net/index.php/open-source/documentation/howto.html#quick.

Install OpenVPN Software on a Mac Computer

You must install Open VPN software on each computer that you plan to use for VPN connections to your modem router.

► To install VPN client software on a Mac computer:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.

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The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

The BASIC Home page displays.

4. Select **ADVANCED > Advanced Setup > VPN Service**.

The VPN Service page displays.

5. Make sure that the **Enable VPN Service** check box is selected.

For more information, see *Specify VPN Service in the Modem Router* on page 226.

6. Click the **For non-Windows** button to download the OpenVPN configuration files.

Step 9 provides information about what to do with the downloaded OpenVPN configuration files.

7. To download the OpenVPN client utility for Mac OS X, visit <https://tunnelblick.net/>.

8. Download and install the file.

9. Unzip the configuration files that you downloaded in Step 6 and copy them to the folder in which the OpenVPN client utility is installed on your computer.

The client utility must be installed by a user with administrative privileges.

For more information about using OpenVPN on a Mac computer, visit

openvpn.net/index.php/access-server/docs/admin-guides/183-how-to-connect-to-access-server-from-a-mac.html.

Use a VPN Tunnel on a Windows Computer

After you set up the modem router to use VPN and install the OpenVPN application on your computer, you can open a VPN tunnel from your computer to your modem router over the Internet.

For the VPN tunnel to work, the local LAN IP address of the remote router must use a different LAN IP scheme from that of the local LAN where your VPN client computer is connected. If both networks use the same LAN IP scheme, when the VPN tunnel is established, you cannot access your home router or your home network with the OpenVPN software.

The default LAN IP address scheme for the modem router is 192.x.x.x. The most common IP schemes are 192.x.x.x, 172.x.x.x, and 10.x.x.x. If you experience a conflict, change the IP scheme either for your home network or for the network with the client VPN computer. For information about changing these settings, see *Manage the Modem Routers's LAN IP Address Settings* on page 172.

► To open a VPN tunnel:

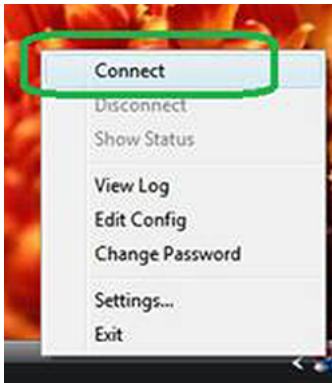
1. Launch the OpenVPN application with administrator privileges.



The **OpenVPN** icon displays in the Windows taskbar.

Tip You can create a shortcut to the VPN program, then use the shortcut to access the settings and select the **run as administrator** check box. Then every time you use this shortcut, OpenVPN automatically runs with administrator privileges.

2. Right-click the **OpenVPN** icon.



3. Select **Connect**.

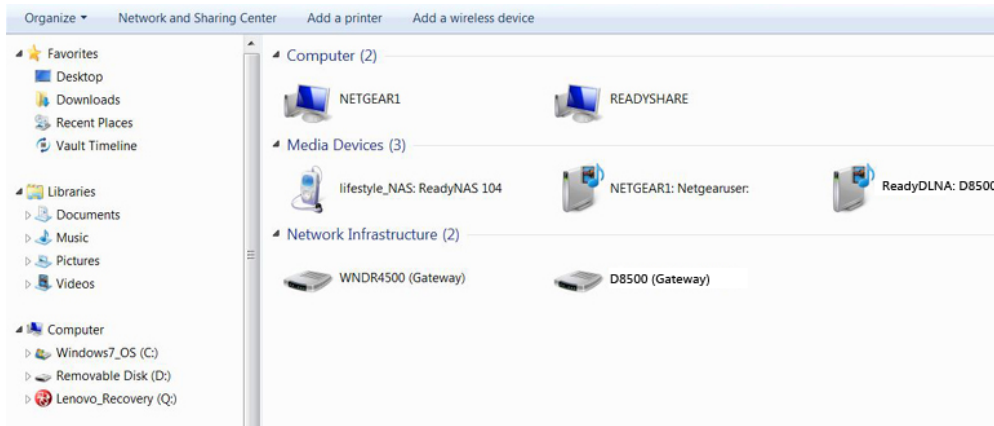
The VPN connection is established. You can do the following:

- Launch a web browser and log in to your modem router.
- Use Windows file manager to access the modem router's USB device and download files.

Use VPN to Access the Modem Router's USB Device and Media From a Windows Computer

► To access a USB device and download files:

1. In Windows file manager, select the **Network** folder.



The network resources display. The **ReadySHARE** icon is in the Computer section and the remote **ReadyDLNA: D8500** icon is in the Media Devices section (if DLNA is enabled in the modem router).

2. If the icons do not display, click the **Refresh** button to update the page.
If the local LAN and the remote LAN are using the same IP scheme, the remote icon does not display in the Media Devices section and the **D8500 (Gateway)** icon does not display in the Network Infrastructure section.
3. To access the USB device, click the **ReadySHARE** icon.
4. To access media on the modem router's network, click the **ReadyDLNA: D8500** icon.

Use VPN to Access Your Internet Service at Home

When you are away from home and you access the Internet, you usually use a local Internet service provider. For example, at a coffee shop you might be given a code that lets you use the coffee shop's Internet service account to surf the web.

The modem router lets you use a VPN connection to access your own Internet service when you are away from home. You might want to do this if you travel to a geographic location that does not support all the Internet services that you use at home. For example, your Netflix account might work at home but not in a different country.

Set Up VPN Client Internet Access in the Modem Router

By default, the modem router is set up to allow VPN connections only to your home network, but you can change the settings to allow Internet access. Accessing the Internet remotely through a VPN might be slower than accessing the Internet directly.

► To allow VPN clients to use your home Internet service:

1. Launch a web browser from a computer or mobile device device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > VPN Service**.
The VPN page displays.
5. Select the **Enable VPN Service** radio button.
6. Scroll down to the Clients will use this VPN connection to access section, and select the **All sites on the Internet & Home Network** radio button.
When you access the Internet with the VPN connection, instead of using a local Internet service, you use the Internet service from your home network.

Note By default, the **Auto** radio button is selected, which lets the modem router use an automatic detection system that enables VPN access only for necessary services and sites and might not include full Internet access.

7. Click the **Apply** button.
Your settings are saved.
8. Click the **For Windows** or **For non-Windows** button and download the configuration files for your VPN clients.
9. Unzip the configuration files and copy them to the folder where the VPN client is installed on your device.
For a client device with Windows 64-bit system, the VPN client is installed at `C:\Program files\OpenVPN\config\` by default.

Block VPN Client Internet Access in the Modem Router

By default, the modem router is set up to allow VPN connections only to your home network, not to the Internet service for your home network. If you changed this setting to allow Internet access, you can change it back.

► To allow VPN clients to access only your home network:

1. Launch a web browser from a computer or mobile device device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.

The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.

The BASIC Home page displays.

4. Select **ADVANCED > Advanced Setup > VPN Service**.
The VNP page displays.
5. Select the **Enable VPN Service** radio button.
6. Scroll down to the Clients will use this VPN connection to access section, and select the **Home Network only** radio button.
7. Click the **Apply** button.
Your settings are saved.

Use a VPN Tunnel to Access Your Internet Service at Home

► To access your Internet service:

1. Set up the modem router to allow VPN access to your Internet service.
See *Set Up VPN Client Internet Access in the Modem Router* on page 232.
2. On your computer, launch the OpenVPN application.
The **OpenVPN** icon displays in the Windows taskbar.
3. Right-click the icon and select **Connect**.
4. When the VPN connection is established, launch your web browser.

Manage Port Forwarding and Port Triggering

16

You can use port forwarding and port triggering to set up rules for Internet traffic for services and applications. You need networking knowledge to set up these features.

This chapter includes the following sections:

- *Manage Port Forwarding to a Local Server for Services and Applications* on page 236
- *Manage Port Triggering for Services and Applications* on page 241

Manage Port Forwarding to a Local Server for Services and Applications

If a server is part of your network, you can allow certain types of incoming traffic to reach the server. For example, you might want to make a local web server, FTP server, or game server visible and available to the Internet.

The modem router can forward incoming traffic with specific protocols to computers on your local network. You can specify the servers for applications and you can also specify a default DMZ server to which the modem router forwards all other incoming protocols (see *Set Up a Default DMZ Server* on page 170).

Forward Incoming Traffic for a Default Service or Application

You can forward traffic for a default service or application to a computer on your network.

► To forward incoming traffic for a default service or application:

1. Decide which type of service, application, or game you want to provide.
2. Find the local IP address of the computer on your network that will provide the service.
The server computer must always receive the same IP address. To specify this setting, use the reserved IP address feature. See *Manage Reserved LAN IP Addresses* on page 174.
3. Launch a web browser from a computer or mobile device that is connected to the network.
4. Enter **http://www.routerlogin.net**.
A login window opens.
5. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
6. Select **ADVANCED > Advanced Setup > Port Forwarding / Port Triggering**.

Port Forwarding / Port Triggering

Please select the service type.

Port Forwarding
 Port Triggering

Service Name: FTP Server IP Address: 192.168.0. [Add]

#	Service Name	External Start Port	External End Port	Internal Start Port	Internal End Port	Internal IP address
---	--------------	---------------------	-------------------	---------------------	-------------------	---------------------

[Edit Service] [Delete Service] [+ Add Custom Service]

7. Make sure that the **Port Forwarding** radio button is selected.

8. From the **Service Name** menu, select the service or application.
If the service or application that you want to add is not in the list, create a port forwarding rule with a custom service or application (see *Add a Port Forwarding Rule With a Custom Service or Application* on page 237).
9. In the **Server IP Address** field, enter the IP address of the computer that must provide the service or that runs the application.
10. Click the **Add** button.
Your settings are saved and the rule is added to the table.

Add a Port Forwarding Rule With a Custom Service or Application

The modem router lists default services and applications that you can use in port forwarding rules. If the service or application is not predefined, you can add a port forwarding rule with a custom service or application.

► To add a port forwarding rule with a custom service or application:

1. Find out which port number or range of numbers the service or application uses.
You can usually find this information by contacting the publisher of the service or application or through user groups or news groups.
2. Launch a web browser from a computer or mobile device device that is connected to the network.
3. Enter **http://www.routerlogin.net**.
A login window opens.
4. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
5. Select **ADVANCED > Advanced Setup > Port Forwarding / Port Triggering**.
The Port Forwarding / Port Triggering page displays.
6. Make sure that the **Port Forwarding** radio button is selected.

7. Click the **Add Custom Service** button.

8. Specify a new port forwarding rule with a custom service or application as described in the following table.

Field	Description
Service Name	Enter the name of the custom service or application.
Service Type	Select the protocol (TCP or UDP) that is associated with the service or application. If you are unsure, select TCP/UDP .
External Starting Port	Enter the starting port number for the service or application.
External Ending Port	If the service or application uses a single port, enter the same port number in the External Ending Port field. If the service or application uses a range of ports, enter the ending port number of the range in the External Ending Port field.
Internal Starting Port	Specify the internal ports by one of these methods: <ul style="list-style-type: none"> If the external and internal ports are the same, leave the Use the same port range for Internal port check box selected. If the external and internal ports are different, in the Internal Starting Port field, enter the starting port number for the service or application. The Internal Ending Port field is populated automatically.
Internal Ending Port	
Internal IP address	Either enter an IP address in the Internal IP address field or select the radio button for an attached device that is listed in the table. The modem router applies the new rule to the device that you select.

9. Click the **Apply** button.

Your settings are saved. The rule is added to the table on the Port Forwarding / Port Triggering page.

Change a Port Forwarding Rule

You can change an existing port forwarding rule.

► To change a port forwarding rule:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > Port Forwarding / Port Triggering**.

Port Forwarding / Port Triggering

Please select the service type.

Port Forwarding
 Port Triggering

Service Name: FTP
 Server IP Address: 192.168.0

#	Service Name	External Start Port	External End Port	Internal Start Port	Internal End Port	Internal IP address
1	CDDDB	8880	8880	8880	8880	192.168.0.224
2	LWAPP	12222	12223	12222	12223	192.168.0.65

The previous figure shows two custom port forwarding rules.

5. Make sure that the **Port Forwarding** radio button is selected.
6. In the table, select the radio button for the service or application name.
7. Click the **Edit Service** button.
The Ports - Custom Services page displays.
8. Change the settings.
For information about the settings, see [Add a Port Forwarding Rule With a Custom Service or Application](#) on page 237.
9. Click the **Apply** button.
Your settings are saved. The changed rule displays in the table on the Port Forwarding / Port Triggering page.

Remove a Port Forwarding Rule

You can remove a port forwarding rule that you no longer need.

► To remove a port forwarding rule:

1. Launch a web browser from a computer or mobile that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > Port Forwarding / Port Triggering**.

Port Forwarding / Port Triggering

Please select the service type.

Port Forwarding
 Port Triggering

Service Name: FTP
Server IP Address: 192.168.0. [] + Add

#	Service Name	External Start Port	External End Port	Internal Start Port	Internal End Port	Internal IP address
1	CDDDB	8880	8880	8880	8880	192.168.0.224
2	LWAPP	12222	12223	12222	12223	192.168.0.65

Edit Service Delete Service + Add Custom Service

The previous figure shows two custom port forwarding rules.

5. Make sure that the **Port Forwarding** radio button is selected.
6. In the table, select the radio button for the service or application name.
7. Click the **Delete Service** button.
The rule is removed from the table.

Application Example: Make a Local Web Server Public

If you host a web server on your local network, you can use port forwarding to allow web requests from anyone on the Internet to reach your web server.

► To make a local web server public:

1. Assign your web server either a fixed IP address or a dynamic IP address using DHCP address reservation.
In this example, your modem router always gives your web server an IP address of 192.168.0.33.
2. On the Port Forwarding / Port Triggering page, configure the modem router to forward the HTTP service to the local address of your web server at **192.168.0.33**.
HTTP (port 80) is the standard protocol for web servers.
3. (Optional) Register a host name with a Dynamic DNS service, and specify that name on the Dynamic DNS page of the modem router.
Dynamic DNS makes it much easier to access a server from the Internet because you can enter the name in the web browser. Otherwise, you must know the IP address that the ISP assigned, which typically changes.

How the Modem Router Implements the Port Forwarding Rule

The following sequence shows the effects of a port forwarding rule:

1. When you enter the URL `www.example.com` in your browser, the browser sends a web page request message with the following destination information:
 - **Destination address.** The IP address of `www.example.com`, which is the address of your modem router.
 - **Destination port number.** 80, which is the standard port number for a web server process.
2. The modem router receives the message and finds your port forwarding rule for incoming port 80 traffic.
3. The modem router changes the destination IP address in the message to 192.168.0.123 and sends the message to that computer.
4. Your web server at IP address 192.168.0.123 receives the request and sends a reply message to your modem router.
5. Your modem router performs Network Address Translation (NAT) on the source IP address and sends the reply through the Internet to the computer or mobile device that sent the web page request.

Manage Port Triggering for Services and Applications

Port triggering is a dynamic extension of port forwarding that is useful in these cases:

- An application must use port forwarding to more than one local computer (but not simultaneously).
- An application must open incoming ports that are different from the outgoing port.

With port triggering, the modem router monitors traffic to the Internet from an outbound “trigger” port that you specify. For outbound traffic from that port, the modem router saves the IP address of the computer that sent the traffic. The modem router temporarily opens the incoming port or ports that you specify in your rule and forwards that incoming traffic to that destination.

Port forwarding creates a static mapping of a port number or range of ports to a single local computer. Port triggering can dynamically open ports to any computer when needed and close the ports when they are no longer needed.

Note If you use applications such as multiplayer gaming, peer-to-peer connections, real-time communications such as instant messaging, or remote assistance, enable Universal Plug-N-Play (UPnP). See *Improve Network Connections With Universal Plug-N-Play* on page 128.

Add a Port Triggering Rule

The modem router does not provide default services and applications for port triggering rules. You must define a custom service or application for each port triggering rule.

► To add a port triggering rule:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > Port Forwarding / Port Triggering**.
The Port Forwarding / Port Triggering page displays.
5. Select the **Port Triggering** radio button.

Port Forwarding / Port Triggering

Apply Cancel

Please select the service type.

Port Forwarding

Port Triggering

Disable Port Triggering

Port Triggering Time-out(in minutes) 20

Port Triggering Portmap Table

#	Enable	Service Name	Service Type	Inbound Connection	Service User
---	--------	--------------	--------------	--------------------	--------------

+ Add Service Edit Service Delete Service

- Click the **Add Service** button.

- Specify a new port triggering rule with a custom service or application as described in the following table.

Field	Description
Service	
Service Name	Enter the name of the custom service or application.
Service User	From the Service User menu, select Any , or select Single address and enter the IP address of one computer: <ul style="list-style-type: none"> Any. This is the default setting and allows any computer on the Internet to use this service. Single address. Restricts the service to a particular computer.
Service Type	Select the protocol (TCP or UDP) that is associated with the service or application.
Triggering Port	Enter the number of the outbound traffic port that must open the inbound ports.
Inbound Connection	
Connection Type	Select the protocol (TCP or UDP) that is associated with the inbound connection. If you are unsure, select TCP/UDP .
Starting Port	Enter the start port number for the inbound connection.
Ending Port	Enter the end port number for the inbound connection.

- Click the **Apply** button.
Your settings are saved and the rule is added to the Port Triggering Portmap Table on the Port Forwarding / Port Triggering page.

Change a Port Triggering Rule

You can change an existing port triggering rule.

► To change a port triggering rule:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > Port Forwarding / Port Triggering**.
The Port Forwarding / Port Triggering page displays.
5. Select the **Port Triggering** radio button.

Port Forwarding / Port Triggering

Apply Cancel

Please select the service type.

Port Forwarding

Port Triggering

Disable Port Triggering

Port Triggering Time-out (in minutes)

Port Triggering Portmap Table

	#	Enable	Service Name	Service Type	Inbound Connection	Service User
<input type="radio"/>	1	<input checked="" type="checkbox"/>	FTPS	TCP:990	TCP:989..990	192.168.0.110
<input type="radio"/>	2	<input checked="" type="checkbox"/>	IRC SSL	TCP:6697	TCP:6697	Any

+ Add Service Edit Service Delete Service

The previous figure shows two port triggering rules.

6. In the Port Triggering Portmap Table, select the radio button for the service or application name.
7. Click the **Edit Service** button.
The Port Triggering - Services page displays.
8. Change the settings.
For information about the settings, see [Add a Port Triggering Rule](#) on page 242.
9. Click the **Apply** button.
Your settings are saved. The changed rule displays in the Port Triggering Portmap Table on the Port Forwarding / Port Triggering page.

Remove a Port Triggering Rule

You can remove a port triggering rule that you no longer need.

► To remove a port triggering rule:

1. Launch a web browser from a computer or mobile that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > Port Forwarding / Port Triggering**.
The Port Forwarding / Port Triggering page displays.
5. Select the **Port Triggering** radio button.

Port Forwarding / Port Triggering

Apply Cancel

Please select the service type.

Port Forwarding
 Port Triggering

Disable Port Triggering

Port Triggering Time-out(in minutes) 20

Port Triggering Portmap Table

#	Enable	Service Name	Service Type	Inbound Connection	Service User
1	<input checked="" type="checkbox"/>	FTPS	TCP:990	TCP:989..990	192.168.0.110
2	<input checked="" type="checkbox"/>	IRC SSL	TCP:6697	TCP:6697	Any

+Add Service Edit Service Delete Service

The previous figure shows two port triggering rules.

6. In the Port Triggering Portmap Table, select the radio button for the service or application name.
7. Click the **Delete Service** button.
The rule is removed from the Port Triggering Portmap Table.

Specify the Time-Out for Port Triggering

The time-out period for port triggering controls how long the inbound ports stay open when the modem router detects no activity. A time-out period is required because the modem router cannot detect when the service or application terminates.

► To specify the time-out for port triggering:

1. Launch a web browser from a computer or mobile device device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > Port Forwarding / Port Triggering**.
The Port Forwarding / Port Triggering page displays.
5. Select the **Port Triggering** radio button.
The port triggering settings display.
6. In the **Port Triggering Time-out** field, enter a value up to 9999 minutes.
The default setting is 20 minutes.
7. Click the **Apply** button.
Your settings are saved.

Disable Port Triggering

By default, port triggering is enabled. You can disable port triggering temporarily without removing any port triggering rules.

► To disable port triggering:

1. Launch a web browser from a computer or mobile device device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED > Advanced Setup > Port Forwarding / Port Triggering**.
The Port Forwarding / Port Triggering page displays.
5. Select the **Port Triggering** radio button.
The port triggering settings display.
6. Select the **Disable Port Triggering** check box.

If this check box is selected, the modem router does not apply port triggering rules even if you specified them.

7. Click the **Apply** button.
Your settings are saved.

Application Example: Port Triggering for Internet Relay Chat

Some application servers, such as FTP and IRC servers, send replies to multiple port numbers. Using port triggering, you can tell the modem router to open more incoming ports when a particular outgoing port starts a session.

An example is Internet Relay Chat (IRC). Your computer connects to an IRC server at destination port 6667. The IRC server not only responds to your originating source port but also sends an “identify” message to your computer on port 113. Using port triggering, you can tell the modem router, “When you initiate a session with destination port 6667, you must also allow incoming traffic on port 113 to reach the originating computer.”

The following sequence shows the effects of this port triggering rule:

1. You open an IRC client program to start a chat session on your computer.
2. Your IRC client composes a request message to an IRC server using a destination port number of 6667, the standard port number for an IRC server process. Your computer then sends this request message to your modem router.
3. Your modem router creates an entry in its internal session table describing this communication session between your computer and the IRC server. Your modem router stores the original information, performs Network Address Translation (NAT) on the source address and port, and sends this request message through the Internet to the IRC server.
4. Noting your port triggering rule and observing the destination port number of 6667, your modem router creates another session entry to send any incoming port 113 traffic to your computer.
5. The IRC server sends a return message to your modem router using the NAT-assigned source port (for example, port 33333) as the destination port and also sends an “identify” message to your modem router with destination port 113.
6. When your modem router receives the incoming message to destination port 33333, it checks its session table to see if a session is active for port number 33333. Finding an active session, the modem router restores the original address information replaced by NAT and sends this reply message to your computer.
7. When your modem router receives the incoming message to destination port 113, it checks its session table and finds an active session for port 113 associated with your computer. The modem router replaces the message’s destination IP address with your computer’s IP address and forwards the message to your computer.
8. When you finish your chat session, your modem router eventually senses a period of inactivity in the communications. The modem router then removes the session information from its session table, and incoming traffic is no longer accepted on port numbers 33333 or 113.

This chapter provides information to help you diagnose and solve problems you might experience with your modem router. If you do not find the solution here, check the NETGEAR support site at netgear.com/support for product and contact information.

The chapter contains the following sections:

- *Reboot the Modem Router From Its Web Page* on page 249
- *Quick Tips for Troubleshooting* on page 249
- *Troubleshoot With the LEDs* on page 250
- *You Cannot Log In to the Modem Router* on page 252
- *Troubleshoot the Internet Connection* on page 253
- *Changes Are Not Saved* on page 256
- *Troubleshoot the WiFi Connectivity* on page 256
- *Troubleshoot Your Network Using the Ping Utility* on page 257

Reboot the Modem Router From Its Web Page

You or NETGEAR technical support can reboot the modem router from its web page, either locally or remotely, for example, when the modem router seems to be unstable or is not operating normally.

► To reboot the modem router from its web page:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Click the **ADVANCED** tab.
The ADVANCED Home page displays.
5. In the Router Information pane, click the **Reboot** button.
A confirmation pop-up window displays.
6. Click the **OK** button.
The modem router reboots.

Quick Tips for Troubleshooting

If your network is unresponsive or does not function normally, try the following:

Restart your network:

1. If you use a cable modem, turn off and unplug the cable modem.
2. Turn off the modem router.
3. If you use a cable modem, plug in the cable modem, turn it on, and wait two minutes.
4. Turn on the modem router and wait two minutes.
If network problems still occur, make sure that your ISP does not require you to use the MAC address of the computer that was used to initially register the ISP account. If your ISP does require that you do this, you must change the modem router MAC address that the modem router uses. For more information, see one of the following sections:
 - [Manually Set Up an ADSL Internet Connection](#) on page 36
 - [Manually Set Up a VDSL Internet Connection](#) on page 44
 - [Manually Set Up a Cable Internet Connection](#) on page 51

If you cannot connect over an Ethernet cable to the modem router, try the following:

AC5300 WiFi VDSL/ADSL Modem Router Model D8500














- Make sure that the Ethernet cables are securely plugged in.
- Make sure that your computer or device does not use a static IP address but is configured to receive an IP address automatically with DHCP. (For most devices, DHCP is the default setting.)

If you cannot connect over WiFi to the modem router, try the following:

- Make sure that the WiFi settings in your WiFi device and modem router match exactly. For a device that is connected over WiFi, the WiFi network name (SSID) and WiFi security settings of the modem router and WiFi computer must match exactly. The default SSID and password are on the modem router label (see *Product Label* on page 14).
- Make sure that your WiFi device supports the security that you are using for your WiFi network (WEP, WPA, or WPA2). For information about WiFi security settings, see *Manage the Basic WiFi Settings and WiFi Security of the Main Network* on page 86.
- Make sure that the modem router is not too far from your WiFi device or too close. Move your WiFi device near the modem router but at least 6 feet (1.8 meters) away and see if the signal strength improves.
- Make sure that the WiFi signal is not blocked by objects between the modem router and your WiFi device.
- Make sure that the WiFi LED on the modem router is not off. If this LED is off, both WiFi radios might be disabled. For more information about the WiFi radios, see *Control the WiFi Radios* on page 102.
- Make sure that the modem router's SSID broadcast is not disabled. If the modem router's SSID broadcast is disabled, the WiFi network name is hidden and does not display in your WiFi device's scanning list. To connect to a hidden network, you must enter the network name and the WiFi password. For more information about the SSID broadcast, see *Manage the Basic WiFi Settings and WiFi Security of the Main Network* on page 86.
- Make sure that your WiFi device does not use a static IP address but is configured to receive an IP address automatically with DHCP. (For most devices, DHCP is the default setting.)

Troubleshoot With the LEDs

When you turn on the power, the LEDs light as described here:


1. The Power LED  lights solid amber for about two minutes and then turns solid white, indicating that the startup procedure is complete and the modem router is ready.
2. When the Power LED lights solid white, verify the following:
 - The DSL/Internet LED  is solid white.
 - All WiFi LEDs    are solid white (unless the WiFi radios are turned off).
 - A USB port LED   is solid white for a connected USB device.
 - An Ethernet port LED       is solid white or solid amber for a connected Ethernet device.

- The LED on the **WIFI** button is solid blue (unless the WiFi radios are turned off).
- The LED on the **WPS** button is solid blue (unless the WiFi radios are turned off).

You can use the LEDs for troubleshooting. For more information, see the following sections:

- *Power LED Is Off* on page 251
- *Power LED Remains Solid Amber or Blinks White* on page 251
- *2.4 GHz, 5 GHz 1, and 5 GHz 2 WiFi LEDs Are Off* on page 251
- *Troubleshoot the DSL/Internet Link* on page 253


Power LED Is Off

The Power LED  could remain off for a number of reasons. Check the following:

- Make sure that the **Power On/Off** button on the back is in the on position, that is, it is pushed in.
- Make sure that the power adapter is securely connected to your modem router and securely connected to a working power outlet.
- Make sure that you are using the power adapter that NETGEAR supplied for this product.

If the error persists, a hardware problem might exist. For help with a hardware problem, contact technical support at netgear.com/support.

Power LED Remains Solid Amber or Blinks White

The Power LED  lights solid amber for about two minutes and then turns solid white, indicating that the startup procedure is complete and the modem router is ready. If the Power LED remains solid amber and does not turn solid white, a failure occurred or the modem router is malfunctioning.

If the Power LED blinks white slowly and continuously, the modem router firmware is corrupted. This can happen if a firmware upgrade is interrupted, or if the modem router detects a problem with the firmware.

If the Power LED does not turn solid white, do the following:

1. Turn the power off and back on and wait several minutes to see if the modem router recovers.
2. If the modem router does not recover, press and hold the **Reset** button to return the modem router to its factory settings.

If the error persists, a hardware problem might exist. For recovery instructions or help with a hardware problem, contact technical support at netgear.com/support.

2.4 GHz, 5 GHz 1, and 5 GHz 2 WiFi LEDs Are Off

By default, the WiFi radios are enabled and the WiFi LEDs light solid white. If these LEDs stay off, check to see if someone pressed the **WIFI** button on the front of the modem router. This button turns the WiFi radios in the modem router on and off. These LEDs are lit when the WiFi radios are turned on.

For more information, see *Control the WiFi Radios* on page 102 and *Set Up a WiFi Schedule* on page 214.

An Ethernet Port LED Is Off

If an Ethernet port LED does not light when an Ethernet connection is made, check the following:

- Make sure that the Ethernet cable connections are secure at the modem router and at the modem or computer.
- Make sure that power is turned on to the connected modem or computer.
- Be sure that you are using the correct cable.

When connecting the modem router's VDSL port to a DSL modem or the Internet port to a cable modem, use the cable that was supplied with the DSL or cable modem.

You Cannot Log In to the Modem Router

If you are unable to log in to the modem router from a computer on your local network and use the modem router web pages, check the following:

- If you are using an Ethernet-connected computer, check the Ethernet connection between the computer and the modem router.
- Make sure that the IP address of your computer is on the same subnet as the modem router. If you are using the recommended addressing scheme, your computer's address is in the range of 192.168.0.2 to 192.168.0.254.
- Make sure that your computer can reach the modem router's DHCP server. Recent versions of Windows and Mac OS generate and assign an IP address if the computer cannot reach a DHCP server. These autogenerated addresses are in the range of 169.254.x.x. If your IP address is in this range, check the connection from the computer to the modem router and reboot your computer.
- If your modem router's IP address was changed and you do not know the current IP address, use an IP scanner application to detect the IP address. If you still cannot find the IP address, clear the modem router's configuration to factory defaults. This sets the modem router's IP address to 192.168.0.1. For more information, see [Return the Modem Router to Its Factory Default Settings](#) on page 189 and [Factory Settings](#) on page 260.
- Make sure that Java, JavaScript, or ActiveX is enabled in your browser. If you are using Internet Explorer, click the **Refresh** button to be sure that the Java applet is loaded.
- Try quitting the browser and launching it again.
- Make sure that you are using the correct login information. The user name is **admin**, and the default password is **password**. Make sure that Caps Lock is off when you enter this information.
- If you are attempting to set up your modem router behind an existing router in your network, set up the modem router as a WiFi access point (see [Use the Modem Router as a WiFi Access Point Only](#) on page 222).


Troubleshoot the Internet Connection

If your modem router cannot access the Internet, check the DSL connection, then the WAN TCP/IP connection.


Troubleshoot the DSL/Internet Link

If your modem router is unable to access the Internet, first determine if the DSL or cable link with the service provider is working. The DSL/Internet LED indicates the state of this connection.

DSL/Internet LED Is Solid White


If the DSL/Internet LED  lights solid white, the DSL or cable connection is good. You can be confident that the service provider connected your line correctly and that your wiring is correct.

DSL/Internet LED Is Solid Amber

For a DSL connection, if the DSL/Internet LED  is solid amber and does not turn solid white, disconnect all telephones on the line. If this solves the problem, reconnect the telephones one at a time, being sure to use a microfilter on each telephone. If the microfilters are connected correctly, you can connect all your telephones.

If disconnecting telephones does not result in a solid white DSL/Internet LED, a problem with your wiring might exist. If the telephone company tested the DSL signal at your network interface device (NID), then wiring in your house might be of poor quality.

DSL/Internet LED Is Off

If the DSL/Internet LED  is off, the modem router cannot connect to the Internet or to your Internet service provider (ISP). To resolve the problem, you can try the following steps.


► To reenble the modem router to connect to the Internet or your ISP:

1. If you are using a DSL connection to your ISP, do the following:
 - a. Disconnect all telephones on the line. If this solves the problem, reconnect the telephones one at a time, being sure to use a microfilter on each telephone. If the microfilters are connected correctly, you can connect all your telephones.
 - b. Check to see that the telephone company made the connection to your line and tested it.
 - c. Verify that you are connected to the correct telephone line. If more than one phone line is installed, be sure that you are connected to the line with the DSL service. It might be necessary to use a swapper if your DSL signal is on pins 1 and 4 or the RJ-11 jack. The modem router uses pins 2 and 3.
2. If you are using a cable connection to your ISP, check to see if all cable connections between the modem router and the cable modem are good. All cables should be fully inserted in the ports.
3. Check to see that your login credentials are correct or that the information you entered for the ISP connection is correct.

For more information, see one of the following sections:

- [Manually Set Up an ADSL Internet Connection](#) on page 36
 - [Manually Set Up a VDSL Internet Connection](#) on page 44
 - [Manually Set Up a Cable Internet Connection](#) on page 51
4. Check to see if your ISP is experiencing a problem—it might not be that the modem router cannot connect to the Internet, but rather that your ISP cannot provide an Internet connection.

Obtain an Internet IP Address

If the modem router cannot access the Internet but the DSL/Internet LED  lights solid white, see if the modem router can obtain an Internet IP address from the ISP. Unless the modem router is assigned a static IP address, the modem router requests an IP address from the ISP. You can determine whether the request was successful using the modem router web pages.

► To check the Internet IP address:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED**.
The ADVANCED Home page displays.
5. In the Internet Port pane, check to see that the IP Address field shows a valid IP address.
If the field shows 0.0.0.0, your modem router did not obtain an IP address from your ISP.

If your modem router cannot obtain an IP address from the ISP, the problem might be one of the following:

- Your Internet service provider (ISP) might require a login program. Ask your ISP whether they require PPP over Ethernet (PPPoE) or some other type of login.
- If you selected a login program, the service name, user name, or password could be incorrectly set. Before you make any changes, verify that the modem router can get a PPPoE, PPPoA, PPTP, or L2TP connection (see [Verify the PPPoE, PPPoA, PPTP, or L2TP Connection](#) on page 255).
- Your ISP might check for your computer's host name. Assign the computer host name of your ISP account as the account name. For more information, see one of the following sections:
 - [Manually Set Up an ADSL Internet Connection](#) on page 36
 - [Manually Set Up a VDSL Internet Connection](#) on page 44
 - [Manually Set Up a Cable Internet Connection](#) on page 51

- If your ISP allows only one Ethernet MAC address to connect to Internet and checks for your computer's MAC address, inform your ISP that you bought a new network device and ask them to use the modem router's MAC address.
- Configure your modem router to clone your computer's MAC address. For more information, see one of the following sections:
 - *Manually Set Up an ADSL Internet Connection* on page 36
 - *Manually Set Up a VDSL Internet Connection* on page 44
 - *Manually Set Up a Cable Internet Connection* on page 51

Verify the PPPoE, PPPoA, PPTP, or L2TP Connection

If you use a PPPoE, PPPoA, PPTP, or L2TP connection to your ISP, make sure that the connection works.

► To verify that your PPPoE, PPPoA, PPTP, or L2TP connection is working:

1. Launch a web browser from a computer or mobile device that is connected to the network.
2. Enter **http://www.routerlogin.net**.
A login window opens.
3. Enter the modem router user name and password.
The user name is **admin**. The default password is **password**. The user name and password are case-sensitive.
The BASIC Home page displays.
4. Select **ADVANCED**.
The ADVANCED Home page displays.
5. In the Internet Port pane, check to see that the IP Address field shows a valid IP address and that the Connection field shows the protocol that your connection is using (PPPoE, PPPoA, PPTP, or L2TP).
6. In the Internet Port pane, click the **Connection Status** button.
The Connection Status page displays.
7. Check the following:
 - The Connection Status field shows Connected.
 - The Connection Time field does *not* show 00:00:00.
8. If the Connection Status field does not show Connected, try to reconnect by clicking the **Connect** button.

If the PPPoE, PPPoA, PPTP, or L2TP connection is not working, make sure that your service name, user name, and password are set correctly. Or your ISP might not be able to provide an Internet connection. For more information, see one of the following sections:

- *Specify an ADSL Connection With a Login and PPPoA or PPPoE Service* on page 39
- *Specify a VDSL Connection With a Login and PPPoE Service* on page 47

- [Specify a Cable Connection With a Login and PPPoE Service](#) on page 55
- [Specify a Cable Connection With a Login and PPTP or L2TP Service](#) on page 59

Troubleshoot Internet Browsing

If your modem router can obtain an IP address but your computer is unable to load any web pages from the Internet, it might be for one of the following reasons:

- The traffic meter is enabled, and the limit was reached.
By configuring the traffic meter not to block Internet access when the traffic limit is reached, you can resume Internet access (see [Unblock the Traffic Meter After the Traffic Limit Is Reached](#) on page 210). If your ISP sets a usage limit, they might charge you for the overage.
- Your computer might not recognize any DNS server addresses.
A DNS server is a host on the Internet that translates Internet names (such as www addresses) to numeric IP addresses. Typically your ISP provides the addresses of one or two DNS servers for your use. If you entered a DNS address when you set up the modem router, reboot your computer and verify the DNS address. Alternatively, you can configure your computer manually with DNS addresses, as explained in your operating system documentation.
- The modem router might not be configured as the TCP/IP router on your computer.
For information about TCP/IP problems, see [Troubleshoot Your Network Using the Ping Utility](#) on page 257.
If your computer obtains its information from the modem router by DHCP, reboot the computer and verify the modem router address.

Changes Are Not Saved

If the modem router does not save the changes that you make on a modem router web page, do the following:

- When entering configuration settings, always click the **Apply** button before moving to another page or tab or your changes are lost.
- Click the **Refresh** or **Reload** button in the web browser. It is possible that the changes occurred but that the old settings remain in the web browser's cache.

Troubleshoot the WiFi Connectivity

If you are experiencing trouble connecting over WiFi to the modem router, try to isolate the problem:

- Make sure that the WiFi settings in your WiFi device and modem router match exactly.
For a device that is connected over WiFi, the WiFi network name (SSID) and WiFi security settings of the modem router and WiFi computer must match exactly. The default SSID and password are on the modem router label (see [Product Label](#) on page 14).
- Does the WiFi device that you are using find your WiFi network?
If not, check the WiFi LEDs on the top of the modem router. If these LEDs are off, the WiFi radios might be disabled. For more information about the WiFi radios, see [Control the WiFi Radios](#) on page 102 and [Set Up a WiFi Schedule](#) on page 214.

- If you disabled the modem router's SSID broadcast, your WiFi network is hidden and does not display in your WiFi client's scanning list. (By default, SSID broadcast is enabled.) For more information, see [Manage the Basic WiFi Settings and WiFi Security of the Main Network](#) on page 86.
- Does your WiFi device support the security that you are using for your WiFi network (WEP, WPA, or WPA2)? For information about changing the WiFi security, see [Manage the Basic WiFi Settings and WiFi Security of the Main Network](#) on page 86.

Tip If you want to change the WiFi settings of the modem router's main network, use a wired connection to avoid being disconnected when the new WiFi settings take effect.

If your WiFi device finds your network but the signal strength is weak, check these conditions:

- Is your modem router too far from your WiFi device or too close? Place your WiFi device near the modem router but at least 6 feet (1.8 meters) away and see whether the signal strength improves.
- Are objects between the modem router and your WiFi device blocking the WiFi signal?

Troubleshoot Your Network Using the Ping Utility

Most network devices and routers contain a ping utility that sends an echo request packet to the designated device. The device then responds with an echo reply. You can easily troubleshoot a network using the ping utility in your computer or workstation.

Test the LAN Path to Your Modem Router

You can ping the modem router from your computer to verify that the LAN path to your modem router is set up correctly.

► To ping the modem router from a Windows computer:

1. From the Windows taskbar, click the **Start** button and select **Run**.
2. In the field provided, enter **ping** followed by the IP address of the modem router, as in this example:
ping 192.168.0.1
3. Click the **OK** button.

A message such as the following one displays:

```
Pinging <IP address> with 32 bytes of data
```

If the path is working, you see this message:

```
Reply from < IP address >: bytes=32 time=NN ms TTL=xxx
```

If the path is not working, you see this message:

```
Request timed out
```

If the path is not functioning correctly, one of the following problems might be occurring:

- Wrong physical connections

For a wired connection, make sure that the numbered LAN LED is lit for the port to which you are connected.

Check that the appropriate LEDs are on for your network devices. If your modem router and computer are connected to a separate Ethernet switch, make sure that the link LEDs are lit for the switch ports that are connected to your computer and modem router.

- Wrong network configuration
Verify that the Ethernet card driver software and TCP/IP software are both installed and configured on your computer.
Verify that the IP address for your modem router and your computer are correct and that the addresses are on the same subnet.

Test the Path From Your Computer to a Remote Device

After you verify that the LAN path works correctly, test the path from your computer to a remote device.

► To test the path from your computer to a remote device:

1. From the Windows toolbar, click the **Start** button and select **Run**.
2. In the field provided, enter **ping -n 10 IP address**.
IP address is the IP address of a remote device such as your ISP's DNS server.

If the path is functioning correctly, replies as described in [Test the LAN Path to Your Modem Router](#) on page 257 display. If you do not receive replies, do the following:

- Check to see that the IP address of your modem router is listed as the default router in your computer. If the IP configuration of your computer is assigned by DHCP, this information is not visible in your computer's Network Control Panel. Verify that the IP address of the modem router is listed as the default router.
- Check to see that the network address of your computer (the portion of the IP address specified by the netmask) is different from the network address of the remote device.
- If your ISP assigned a host name to your computer, enter that host name as the account name. For more information, see one of the following sections:
 - [Manually Set Up an ADSL Internet Connection](#) on page 36
 - [Manually Set Up a VDSL Internet Connection](#) on page 44
 - [Manually Set Up a Cable Internet Connection](#) on page 51
- Your ISP might be rejecting the Ethernet MAC addresses of all but one of your computers. Many broadband ISPs restrict access by allowing traffic only from the MAC address of your modem, but some additionally restrict access to the MAC address of a single computer connected to that modem. In this case, configure your modem router to clone or spoof the MAC address from the authorized computer. For more information, see one of the following sections:
 - [Manually Set Up an ADSL Internet Connection](#) on page 36
 - [Manually Set Up a VDSL Internet Connection](#) on page 44
 - [Manually Set Up a Cable Internet Connection](#) on page 51

This appendix covers the following topics:

- *Factory Settings* on page 260
- *Technical Specifications* on page 262

Factory Settings

You can reset the modem router to the factory default settings that are shown in the following table.

For more information about resetting the modem router to its factory settings, see [Return the Modem Router to Its Factory Default Settings](#) on page 189.

Table 4. D8500 modem router factory default settings

Feature	Default Setting
Router login	
User login URL	www.routerlogin.net (or www.routerlogin.com or 192.168.0.1)
User name (case-sensitive)	admin
Login password (case-sensitive)	password
Internet connection	
WAN MAC address	Use default hardware address
WAN MTU size	Determined by the protocol that is used for the Internet connection (see MTU Concepts on page 77)
Port speed	Autosensing
Local network (LAN)	
LAN IP address	192.168.0.1
Subnet mask	255.255.255.0
DHCP server	Enabled
DHCP range	192.168.0.2 to 192.168.0.254
DHCP starting IP address	192.168.0.2
DHCP ending IP address	192.168.0.254
DMZ	Disabled
Time zone	North America: Pacific Standard Time Europe: GMT Other continents: Varies by region
Time adjusted for daylight saving time	Disabled
Firewall	
Inbound (communications coming in from the Internet)	Disabled (except traffic on port 80, the HTTP port)

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Table 4. D8500 modem router factory default settings (Continued)

Feature	Default Setting
Outbound (communications going out to the Internet)	Enabled (all)
Source MAC filtering	Disabled
Main WiFi networks	
WiFi communication	Enabled
SSID name	See modem router label
Security	WPA2-PSK (AES)
WiFi passphrase	See modem router label
Country/region	North America: United States Europe: Europe Other continents: Varies by region
RF channel	Auto. The available channels depend on the region.
Transmission speed	Auto Note that the throughput can vary. Network conditions and environmental factors, including volume of network traffic, building materials and construction, and network overhead, affect the data throughput rate.
Operating mode	Up to 1000 Mbps at 2.4 GHz Up to 2165 Mbps at 5 GHz (both 5 GHz bands)
Transmit power	100%
Guest WiFi networks	
WiFi communication	Disabled
SSID name	2.4 GHz band: NETGEAR-Guest First 5 GHz band: NETGEAR-5G-Guest Second 5 GHz band: NETGEAR-5G-2-Guest
Security	None (open network)
Allow guests to access main network	Disabled
General WiFi settings	
Radio transmission power	100%
20/40 MHz coexistence	Enabled

Table 4. D8500 modem router factory default settings (Continued)

Feature	Default Setting
Fragmentation length	2346
CTS/RTS threshold	2347
Preamble mode	Automatic
WPS	
WPS capability	Enabled
Modem router's PIN	Enabled; see the modem router web pages (select ADVANCED > Advanced Setup > Wireless Settings)
Keep Existing Wireless Settings	Enabled

Technical Specifications

Table 5. D8500 modem router specifications

Feature	Description
Data and routing protocols	TCP/IP, RIP-1, RIP-2, DHCP, PPPoE, PPPoA, PPTP, L2TP, Dynamic DNS, UPnP, and SMB
Power adapter	North America: 100V, 50/60 Hz, input UK, Australia: 220V, 50/60 Hz, input Europe: 100–240V, 50/60 Hz, input All regions: 19V @ 3.16 ADC output
Dimensions	Dimensions: 316 x 264 x 62 mm (12.44 x 10.39 x 2.44 in.)
Weight	Weight: 2.27 kg (5.0 lb)
Operating temperature	0° to 40°C (32° to 104°F)
Operating humidity	90% maximum relative humidity, noncondensing
Electromagnetic emissions	EN 55 022 (CISPR 22), Class B C-Tick N10947
DSL	One RJ-11 asynchronous DSL (ADSL/VDSL) port
WAN	One RJ-45 port supporting 10BASE-T, 100BASE-TX, and 1000BASE-T
LAN	Six RJ-45 ports supporting 10BASE-T, 100BASE-TX, and 1000BASE-T
USB	One UDB 3.0 port and one USB 2.0 port

Supplemental Information

Table 5. D8500 modem router specifications (Continued)

Feature	Description
WiFi	<p>Maximum WiFi signal rate complies with the IEEE 802.11 standard.</p> <p>Note that the throughput can vary. Network conditions and environmental factors, including volume of network traffic, building materials and construction, and network overhead, affect the data throughput rate.</p>
Radio data rates	Auto-rate sensing
Data encoding standards	<p>IEEE® 802.11 b/g/n 2.4 GHz 1024 QAM support</p> <p>IEEE® 802.11 a/n/ac 5.0 GHz 1024 QAM support</p>
Maximum computers per WiFi network	Limited by the amount of WiFi network traffic generated by each node (typically 50–70 nodes)
Operating frequency range	<p>2.4 GHz band:</p> <ul style="list-style-type: none"> • US: 2.412–2.462 GHz • Europe: 2.412–2.472 GHz • Australia: 2.412–2.472 GHz • Japan: 2.412–2.472 GHz <p>5 GHz band:</p> <ul style="list-style-type: none"> • US: 5.18–5.24 + 5.745–5.825 GHz and DFS (5.25–5.35 + 5.50–5.70) • Europe: 5.18–5.24 GHz and DFS (5.25–5.35 + 5.50–5.70) • Australia: 5.18–5.24 + 5.745–5.825 GHz and DFS (5.25–5.35 + 5.50–5.70) • Japan: 5.18–5.24 GHz and DFS (5.25–5.35 + 5.50–5.70)

Table 5. D8500 modem router specifications (Continued)

Feature	Description
802.11 security	WPA2-PSK, WPA-PSK, WPA/WPA2 (mixed mode), WPA/WPA2 Enterprise, and WEP
xDSL data rate	<p>VDSL2, VDSL, ADSL2+, ADSL2, and ADSL multimode</p> <p>Up to 100 Mbps, both upstream and downstream</p> <p>Supports Annex A, L, and M</p> <p>Supports all VDSL2 profiles: 8a, 8b, 8c, 8d, 12a, 12b, and 17a</p> <p>VDSL2 interface compliance with ITU-T993.2</p> <p>G.992.1 (G.dmt), Annex A compliant</p> <p>G.992.2 (G.lite), Annex A compliant</p> <p>ANSI T1.413 compliant</p> <p>G.992.3 (ADSL2) compliant, Annex A, L, and M</p> <p>G.992.5 (ADSL2+) compliant, supporting Annex A and M</p> <p>G.993.2 compliant, Annex A</p> <p>G.993.5 (Vectoring)</p> <p>ATM and PTM (dual-priority)</p>

Note For more information, see the data sheet for the D8500 modem router, which is available at downloadcenter.netgear.com.
