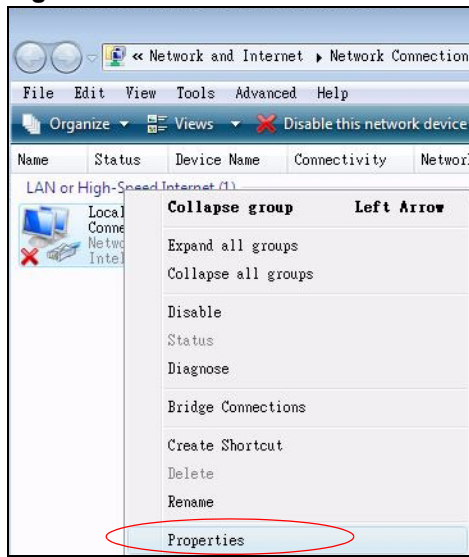


- 5 Right-click **Local Area Connection** and then click **Properties**.



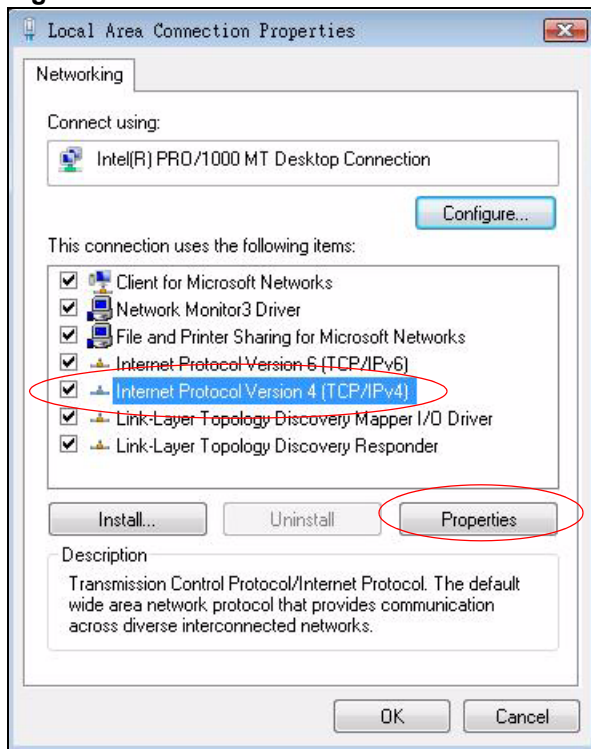
During this procedure, click **Continue** whenever Windows displays a screen saying that it needs your permission to continue.

Figure 67 Windows Vista: Network and Sharing Center



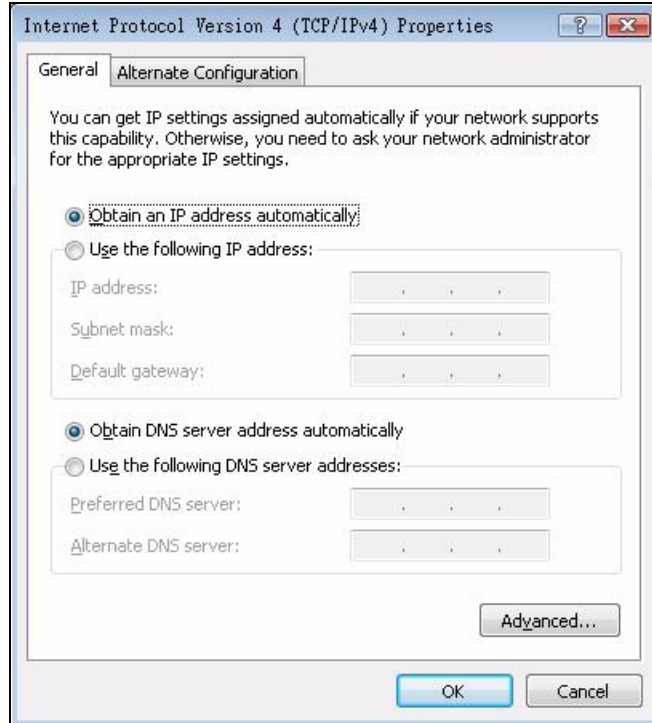
- 6 Select **Internet Protocol Version 4 (TCP/IPv4)** and click **Properties**.

Figure 68 Windows Vista: Local Area Connection Properties



- 7 The **Internet Protocol Version 4 (TCP/IPv4) Properties** window opens (the **General** tab).
- If you have a dynamic IP address click **Obtain an IP address automatically**.
 - If you have a static IP address click **Use the following IP address** and fill in the **IP address**, **Subnet mask**, and **Default gateway** fields.
 - Click **Advanced**.

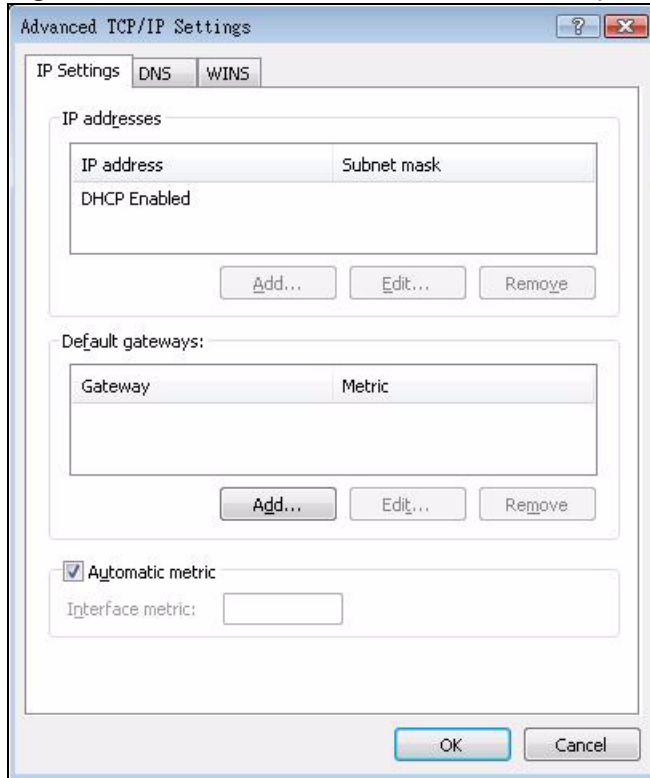
Figure 69 Windows Vista: Internet Protocol Version 4 (TCP/IPv4) Properties



- 8 If you do not know your gateway's IP address, remove any previously installed gateways in the **IP Settings** tab and click **OK**.

Do one or more of the following if you want to configure additional IP addresses:

- In the **IP Settings** tab, in IP addresses, click **Add**.
- In **TCP/IP Address**, type an IP address in **IP address** and a subnet mask in **Subnet mask**, and then click **Add**.
- Repeat the above two steps for each IP address you want to add.
- Configure additional default gateways in the **IP Settings** tab by clicking **Add** in **Default gateways**.
- In **TCP/IP Gateway Address**, type the IP address of the default gateway in **Gateway**. To manually configure a default metric (the number of transmission hops), clear the **Automatic metric** check box and type a metric in **Metric**.
- Click **Add**.
- Repeat the previous three steps for each default gateway you want to add.
- Click **OK** when finished.

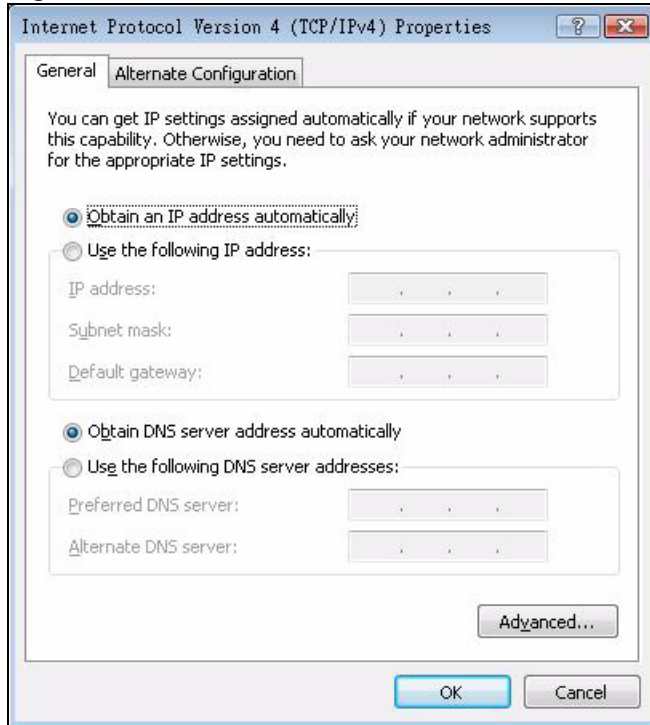
Figure 70 Windows Vista: Advanced TCP/IP Properties

9 In the **Internet Protocol Version 4 (TCP/IPv4) Properties** window, (the **General** tab):

- Click **Obtain DNS server address automatically** if you do not know your DNS server IP address(es).
- If you know your DNS server IP address(es), click **Use the following DNS server addresses**, and type them in the **Preferred DNS server** and **Alternate DNS server** fields.

If you have previously configured DNS servers, click **Advanced** and then the **DNS** tab to order them.

Figure 71 Windows Vista: Internet Protocol Version 4 (TCP/IPv4) Properties



- 10** Click **OK** to close the **Internet Protocol Version 4 (TCP/IPv4) Properties** window.
- 11** Click **Close** to close the **Local Area Connection Properties** window.
- 12** Close the **Network Connections** window.
- 13** Turn on your NWD310N and restart your computer (if prompted).

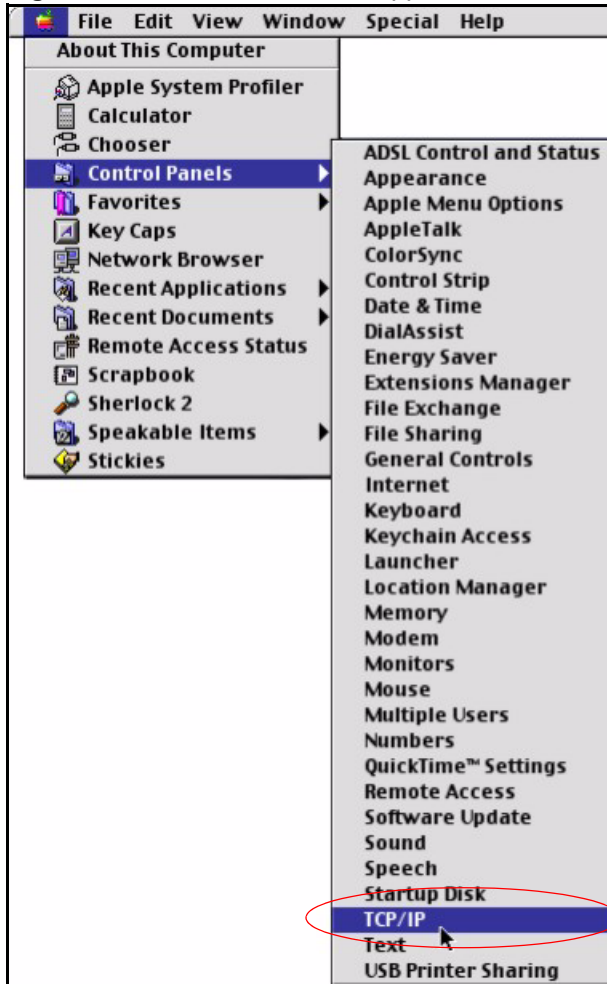
Verifying Settings

- 1** Click **Start**, **All Programs**, **Accessories** and then **Command Prompt**.
- 2** In the **Command Prompt** window, type "ipconfig" and then press [ENTER]. You can also open **Network Connections**, right-click a network connection, click **Status** and then click the **Support** tab.

Macintosh OS 8/9

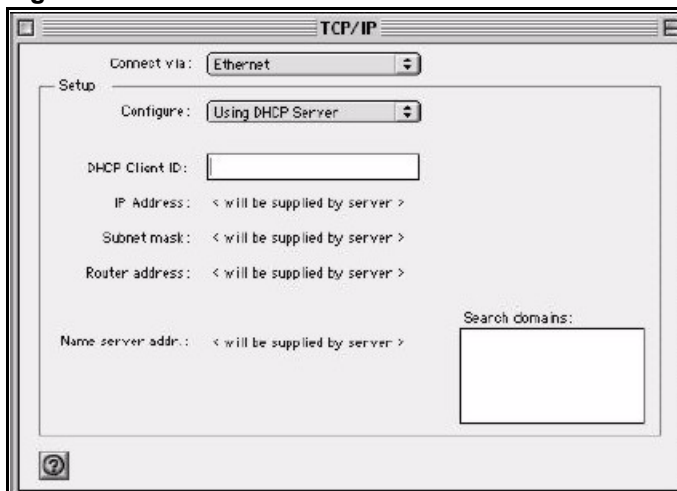
- 1** Click the **Apple** menu, **Control Panel** and double-click **TCP/IP** to open the **TCP/IP Control Panel**.

Figure 72 Macintosh OS 8/9: Apple Menu



2 Select **Ethernet built-in** from the **Connect via** list.

Figure 73 Macintosh OS 8/9: TCP/IP



3 For dynamically assigned settings, select **Using DHCP Server** from the **Configure:** list.

4 For statically assigned settings, do the following:

- From the **Configure** box, select **Manually**.

- Type your IP address in the **IP Address** box.
 - Type your subnet mask in the **Subnet mask** box.
 - Type the IP address of your NWD310N in the **Router address** box.
- 5** Close the **TCP/IP Control Panel**.
 - 6** Click **Save** if prompted, to save changes to your configuration.
 - 7** Turn on your NWD310N and restart your computer (if prompted).

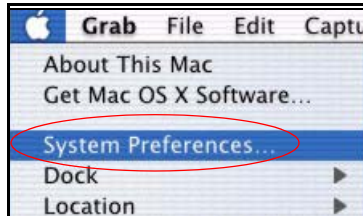
Verifying Settings

Check your TCP/IP properties in the **TCP/IP Control Panel** window.

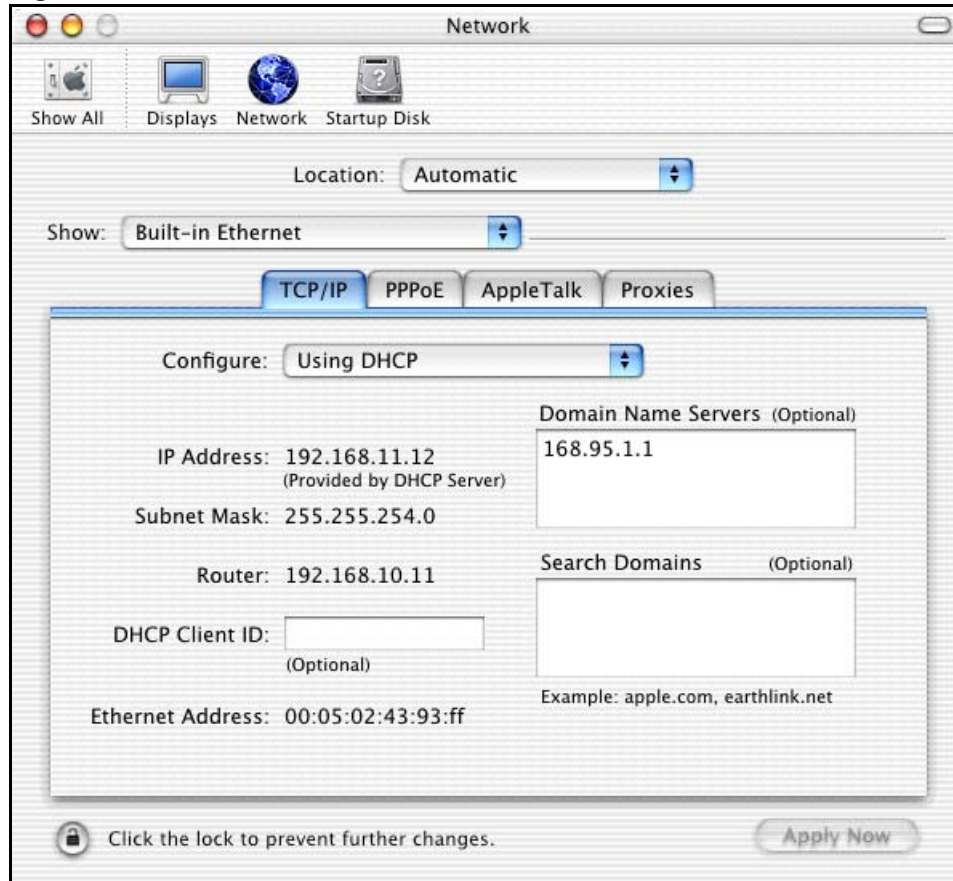
Macintosh OS X

- 1** Click the **Apple** menu, and click **System Preferences** to open the **System Preferences** window.

Figure 74 Macintosh OS X: Apple Menu



- 2** Click **Network** in the icon bar.
 - Select **Automatic** from the **Location** list.
 - Select **Built-in Ethernet** from the **Show** list.
 - Click the **TCP/IP** tab.
- 3** For dynamically assigned settings, select **Using DHCP** from the **Configure** list.

Figure 75 Macintosh OS X: Network

- 4 For statically assigned settings, do the following:
 - From the **Configure** box, select **Manually**.
 - Type your IP address in the **IP Address** box.
 - Type your subnet mask in the **Subnet mask** box.
 - Type the IP address of your NWD310N in the **Router address** box.
- 5 Click **Apply Now** and close the window.
- 6 Turn on your NWD310N and restart your computer (if prompted).

Verifying Settings

Check your TCP/IP properties in the **Network** window.

Linux

This section shows you how to configure your computer's TCP/IP settings in Red Hat Linux 9.0. Procedure, screens and file location may vary depending on your Linux distribution and release version.



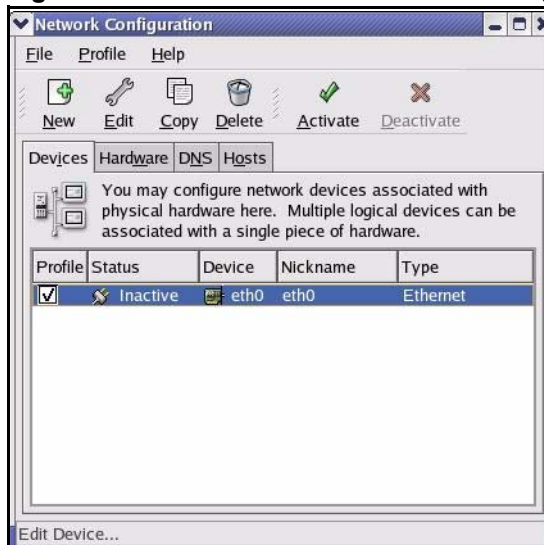
Make sure you are logged in as the root administrator.

Using the K Desktop Environment (KDE)

Follow the steps below to configure your computer IP address using the KDE.

- 1 Click the Red Hat button (located on the bottom left corner), select **System Setting** and click **Network**.

Figure 76 Red Hat 9.0: KDE: Network Configuration: Devices



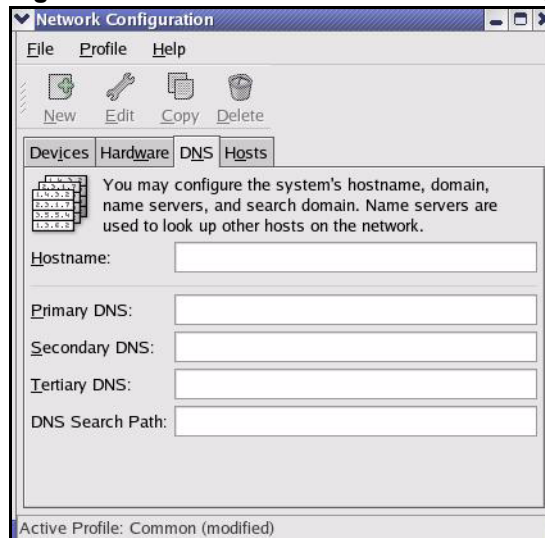
- 2 Double-click on the profile of the network card you wish to configure. The **Ethernet Device General** screen displays as shown.

Figure 77 Red Hat 9.0: KDE: Ethernet Device: General



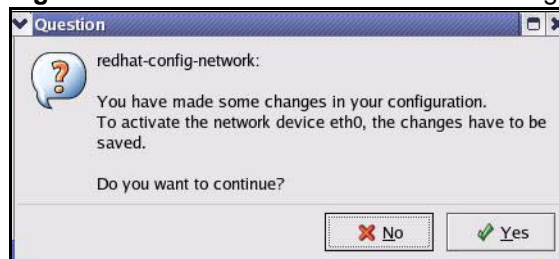
- If you have a dynamic IP address, click **Automatically obtain IP address settings with** and select **dhcp** from the drop down list.
 - If you have a static IP address, click **Statically set IP Addresses** and fill in the **Address**, **Subnet mask**, and **Default Gateway Address** fields.
- 3 Click **OK** to save the changes and close the **Ethernet Device General** screen.
 - 4 If you know your DNS server IP address(es), click the **DNS** tab in the **Network Configuration** screen. Enter the DNS server information in the fields provided.

Figure 78 Red Hat 9.0: KDE: Network Configuration: DNS



- 5 Click the **Devices** tab.
- 6 Click the **Activate** button to apply the changes. The following screen displays. Click **Yes** to save the changes in all screens.

Figure 79 Red Hat 9.0: KDE: Network Configuration: Activate



- 7 After the network card restart process is complete, make sure the **Status** is **Active** in the **Network Configuration** screen.

Using Configuration Files

Follow the steps below to edit the network configuration files and set your computer IP address.

- 1 Assuming that you have only one network card on the computer, locate the `ifconfig-eth0` configuration file (where `eth0` is the name of the Ethernet card). Open the configuration file with any plain text editor.
 - If you have a dynamic IP address, enter **dhcp** in the `BOOTPROTO=` field. The following figure shows an example.

Figure 80 Red Hat 9.0: Dynamic IP Address Setting in ifconfig-eth0

```
DEVICE=eth0
ONBOOT=yes
BOOTPROTO=dhcp
USERCTL=no
PEERDNS=yes
TYPE=Ethernet
```

- If you have a static IP address, enter **static** in the `BOOTPROTO=` field. Type `IPADDR=` followed by the IP address (in dotted decimal notation) and type `NETMASK=` followed by the subnet mask. The following example shows an example where the static IP address is 192.168.1.10 and the subnet mask is 255.255.255.0.

Figure 81 Red Hat 9.0: Static IP Address Setting in ifconfig-eth0

```
DEVICE=eth0
ONBOOT=yes
BOOTPROTO=static
IPADDR=192.168.1.10
NETMASK=255.255.255.0
USERCTL=no
PEERDNS=yes
TYPE=Ethernet
```

- 2 If you know your DNS server IP address(es), enter the DNS server information in the `resolv.conf` file in the `/etc` directory. The following figure shows an example where two DNS server IP addresses are specified.

Figure 82 Red Hat 9.0: DNS Settings in resolv.conf

```
nameserver 172.23.5.1
nameserver 172.23.5.2
```

- 3 After you edit and save the configuration files, you must restart the network card. Enter `./network restart` in the `/etc/rc.d/init.d` directory. The following figure shows an example.

Figure 83 Red Hat 9.0: Restart Ethernet Card

```
[root@localhost init.d]# network restart

Shutting down interface eth0:                [OK]
Shutting down loopback interface:            [OK]
Setting network parameters:                  [OK]
Bringing up loopback interface:              [OK]
Bringing up interface eth0:                  [OK]
```

Verifying Settings

Enter `ifconfig` in a terminal screen to check your TCP/IP properties.

Figure 84 Red Hat 9.0: Checking TCP/IP Properties

```
[root@localhost]# ifconfig
eth0      Link encap:Ethernet  HWaddr 00:50:BA:72:5B:44
          inet addr:172.23.19.129  Bcast:172.23.19.255  Mask:255.255.255.0
          UP BROADCAST RUNNING MULTICAST  MTU:1500  Metric:1
          RX packets:717 errors:0 dropped:0 overruns:0 frame:0
          TX packets:13 errors:0 dropped:0 overruns:0 carrier:0
          collisions:0 txqueuelen:100
          RX bytes:730412 (713.2 Kb)  TX bytes:1570 (1.5 Kb)
          Interrupt:10 Base address:0x1000
[root@localhost]#
```


Wireless LANs

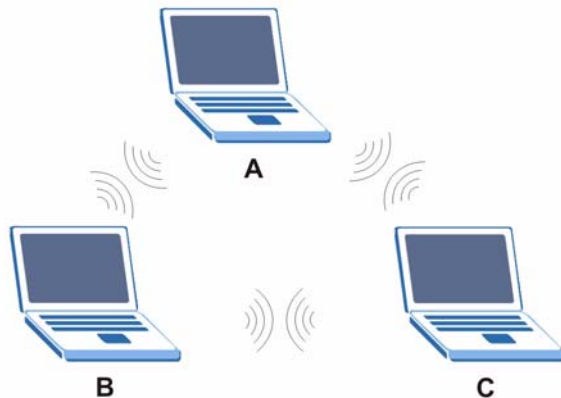
Wireless LAN Topologies

This section discusses ad-hoc and infrastructure wireless LAN topologies.

Ad-hoc Wireless LAN Configuration

The simplest WLAN configuration is an independent (Ad-hoc) WLAN that connects a set of computers with wireless adapters (A, B, C). Any time two or more wireless adapters are within range of each other, they can set up an independent network, which is commonly referred to as an ad-hoc network or Independent Basic Service Set (IBSS). The following diagram shows an example of notebook computers using wireless adapters to form an ad-hoc wireless LAN.

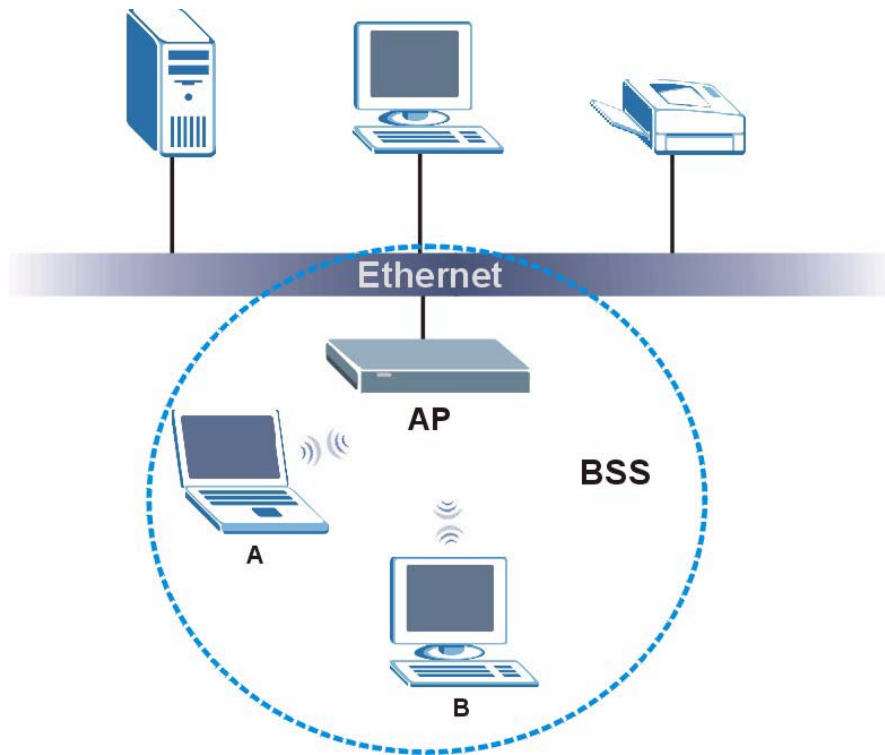
Figure 85 Peer-to-Peer Communication in an Ad-hoc Network



BSS

A Basic Service Set (BSS) exists when all communications between wireless clients or between a wireless client and a wired network client go through one access point (AP).

Intra-BSS traffic is traffic between wireless clients in the BSS. When Intra-BSS is enabled, wireless client **A** and **B** can access the wired network and communicate with each other. When Intra-BSS is disabled, wireless client **A** and **B** can still access the wired network but cannot communicate with each other.

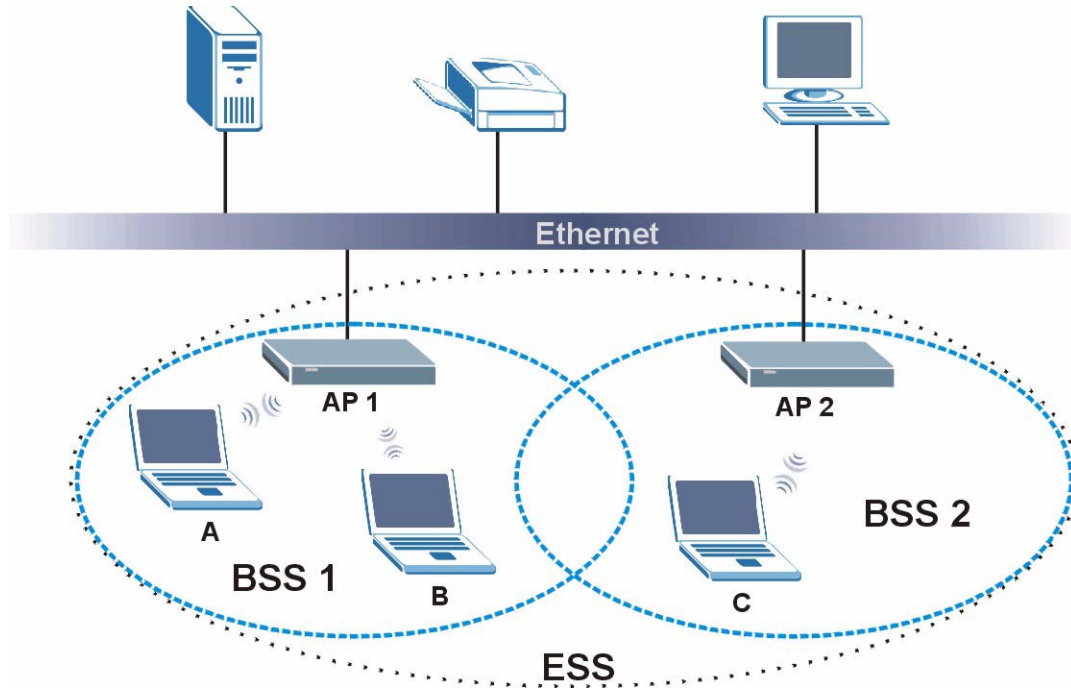
Figure 86 Basic Service Set

ESS

An Extended Service Set (ESS) consists of a series of overlapping BSSs, each containing an access point, with each access point connected together by a wired network. This wired connection between APs is called a Distribution System (DS).

This type of wireless LAN topology is called an Infrastructure WLAN. The Access Points not only provide communication with the wired network but also mediate wireless network traffic in the immediate neighborhood.

An ESSID (ESS IDentification) uniquely identifies each ESS. All access points and their associated wireless clients within the same ESS must have the same ESSID in order to communicate.

Figure 87 Infrastructure WLAN

Channel

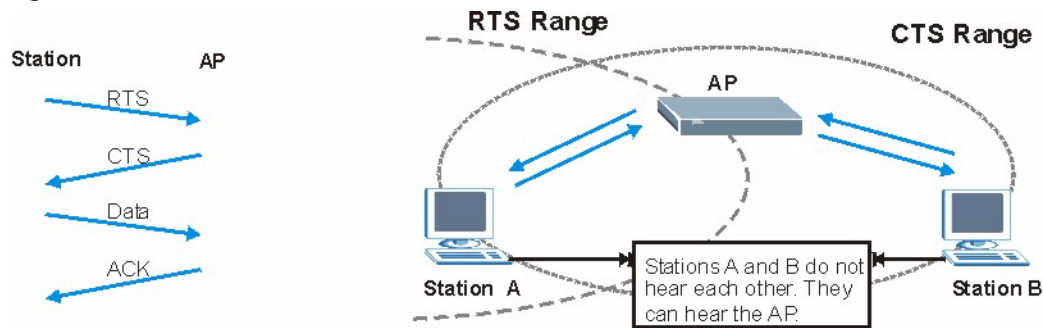
A channel is the radio frequency(ies) used by wireless devices to transmit and receive data. Channels available depend on your geographical area. You may have a choice of channels (for your region) so you should use a channel different from an adjacent AP (access point) to reduce interference. Interference occurs when radio signals from different access points overlap causing interference and degrading performance.

Adjacent channels partially overlap however. To avoid interference due to overlap, your AP should be on a channel at least five channels away from a channel that an adjacent AP is using. For example, if your region has 11 channels and an adjacent AP is using channel 1, then you need to select a channel between 6 or 11.

RTS/CTS

A hidden node occurs when two stations are within range of the same access point, but are not within range of each other. The following figure illustrates a hidden node. Both stations (STA) are within range of the access point (AP) or wireless gateway, but out-of-range of each other, so they cannot "hear" each other, that is they do not know if the channel is currently being used. Therefore, they are considered hidden from each other.

Figure 88 RTS/CTS



When station **A** sends data to the AP, it might not know that the station **B** is already using the channel. If these two stations send data at the same time, collisions may occur when both sets of data arrive at the AP at the same time, resulting in a loss of messages for both stations.

RTS/CTS is designed to prevent collisions due to hidden nodes. An **RTS/CTS** defines the biggest size data frame you can send before an RTS (Request To Send)/CTS (Clear to Send) handshake is invoked.

When a data frame exceeds the **RTS/CTS** value you set (between 0 to 2432 bytes), the station that wants to transmit this frame must first send an RTS (Request To Send) message to the AP for permission to send it. The AP then responds with a CTS (Clear to Send) message to all other stations within its range to notify them to defer their transmission. It also reserves and confirms with the requesting station the time frame for the requested transmission.

Stations can send frames smaller than the specified **RTS/CTS** directly to the AP without the RTS (Request To Send)/CTS (Clear to Send) handshake.

You should only configure **RTS/CTS** if the possibility of hidden nodes exists on your network and the "cost" of resending large frames is more than the extra network overhead involved in the RTS (Request To Send)/CTS (Clear to Send) handshake.

If the **RTS/CTS** value is greater than the **Fragmentation Threshold** value (see next), then the RTS (Request To Send)/CTS (Clear to Send) handshake will never occur as data frames will be fragmented before they reach **RTS/CTS** size.



Enabling the RTS Threshold causes redundant network overhead that could negatively affect the throughput performance instead of providing a remedy.

Fragmentation Threshold

A **Fragmentation Threshold** is the maximum data fragment size (between 256 and 2432 bytes) that can be sent in the wireless network before the AP will fragment the packet into smaller data frames.

A large **Fragmentation Threshold** is recommended for networks not prone to interference while you should set a smaller threshold for busy networks or networks that are prone to interference.

If the **Fragmentation Threshold** value is smaller than the **RTS/CTS** value (see previously) you set then the RTS (Request To Send)/CTS (Clear to Send) handshake will never occur as data frames will be fragmented before they reach **RTS/CTS** size.

Preamble Type

Preamble is used to signal that data is coming to the receiver. Short and long refer to the length of the synchronization field in a packet.

Short preamble increases performance as less time sending preamble means more time for sending data. All IEEE 802.11 compliant wireless adapters support long preamble, but not all support short preamble.

Use long preamble if you are unsure what preamble mode other wireless devices on the network support, and to provide more reliable communications in busy wireless networks.

Use short preamble if you are sure all wireless devices on the network support it, and to provide more efficient communications.

Use the dynamic setting to automatically use short preamble when all wireless devices on the network support it, otherwise the NWD310N uses long preamble.



The wireless devices **MUST** use the same preamble mode in order to communicate.

IEEE 802.11g Wireless LAN

IEEE 802.11g is fully compatible with the IEEE 802.11b standard. This means an IEEE 802.11b adapter can interface directly with an IEEE 802.11g access point (and vice versa) at 11 Mbps or lower depending on range. IEEE 802.11g has several intermediate rate steps between the maximum and minimum data rates. The IEEE 802.11g data rate and modulation are as follows:

Table 22 IEEE 802.11g

DATA RATE (MBPS)	MODULATION
1	DBPSK (Differential Binary Phase Shift Keyed)
2	DQPSK (Differential Quadrature Phase Shift Keying)
5.5 / 11	CCK (Complementary Code Keying)
6/9/12/18/24/36/48/54	OFDM (Orthogonal Frequency Division Multiplexing)

Wireless Security Overview

Wireless security is vital to your network to protect wireless communication between wireless clients, access points and the wired network.

Wireless security methods available on the NWD310N are data encryption, wireless client authentication, restricting access by device MAC address and hiding the NWD310N identity.

The following figure shows the relative effectiveness of these wireless security methods available on your NWD310N.

Table 23 Wireless Security Levels

SECURITY LEVEL	SECURITY TYPE
Least Secure	Unique SSID (Default)
	Unique SSID with Hide SSID Enabled
	MAC Address Filtering
	WEP Encryption
	IEEE802.1x EAP with RADIUS Server Authentication
	Wi-Fi Protected Access (WPA)
Most Secure	WPA2



You must enable the same wireless security settings on the NWD310N and on all wireless clients that you want to associate with it.

IEEE 802.1x

In June 2001, the IEEE 802.1x standard was designed to extend the features of IEEE 802.11 to support extended authentication as well as providing additional accounting and control features. It is supported by Windows XP and a number of network devices. Some advantages of IEEE 802.1x are:

- User based identification that allows for roaming.
- Support for RADIUS (Remote Authentication Dial In User Service, RFC 2138, 2139) for centralized user profile and accounting management on a network RADIUS server.
- Support for EAP (Extensible Authentication Protocol, RFC 2486) that allows additional authentication methods to be deployed with no changes to the access point or the wireless clients.

RADIUS

RADIUS is based on a client-server model that supports authentication, authorization and accounting. The access point is the client and the server is the RADIUS server. The RADIUS server handles the following tasks:

- Authentication
 - Determines the identity of the users.
- Authorization

Determines the network services available to authenticated users once they are connected to the network.

- Accounting
Keeps track of the client's network activity.

RADIUS is a simple package exchange in which your AP acts as a message relay between the wireless client and the network RADIUS server.

Types of RADIUS Messages

The following types of RADIUS messages are exchanged between the access point and the RADIUS server for user authentication:

- Access-Request
Sent by an access point requesting authentication.
- Access-Reject
Sent by a RADIUS server rejecting access.
- Access-Accept
Sent by a RADIUS server allowing access.
- Access-Challenge
Sent by a RADIUS server requesting more information in order to allow access. The access point sends a proper response from the user and then sends another Access-Request message.

The following types of RADIUS messages are exchanged between the access point and the RADIUS server for user accounting:

- Accounting-Request
Sent by the access point requesting accounting.
- Accounting-Response
Sent by the RADIUS server to indicate that it has started or stopped accounting.

In order to ensure network security, the access point and the RADIUS server use a shared secret key, which is a password, they both know. The key is not sent over the network. In addition to the shared key, password information exchanged is also encrypted to protect the network from unauthorized access.

Types of EAP Authentication

This section discusses some popular authentication types: EAP-MD5, EAP-TLS, EAP-TTLS, PEAP and LEAP. Your wireless LAN device may not support all authentication types.

EAP (Extensible Authentication Protocol) is an authentication protocol that runs on top of the IEEE 802.1x transport mechanism in order to support multiple types of user authentication. By using EAP to interact with an EAP-compatible RADIUS server, an access point helps a wireless station and a RADIUS server perform authentication.

The type of authentication you use depends on the RADIUS server and an intermediary AP(s) that supports IEEE 802.1x. .

For EAP-TLS authentication type, you must first have a wired connection to the network and obtain the certificate(s) from a certificate authority (CA). A certificate (also called digital IDs) can be used to authenticate users and a CA issues certificates and guarantees the identity of each certificate owner.

EAP-MD5 (Message-Digest Algorithm 5)

MD5 authentication is the simplest one-way authentication method. The authentication server sends a challenge to the wireless client. The wireless client ‘proves’ that it knows the password by encrypting the password with the challenge and sends back the information. Password is not sent in plain text.

However, MD5 authentication has some weaknesses. Since the authentication server needs to get the plaintext passwords, the passwords must be stored. Thus someone other than the authentication server may access the password file. In addition, it is possible to impersonate an authentication server as MD5 authentication method does not perform mutual authentication. Finally, MD5 authentication method does not support data encryption with dynamic session key. You must configure WEP encryption keys for data encryption.

EAP-TLS (Transport Layer Security)

With EAP-TLS, digital certifications are needed by both the server and the wireless clients for mutual authentication. The server presents a certificate to the client. After validating the identity of the server, the client sends a different certificate to the server. The exchange of certificates is done in the open before a secured tunnel is created. This makes user identity vulnerable to passive attacks. A digital certificate is an electronic ID card that authenticates the sender’s identity. However, to implement EAP-TLS, you need a Certificate Authority (CA) to handle certificates, which imposes a management overhead.

EAP-TTLS (Tunneled Transport Layer Service)

EAP-TTLS is an extension of the EAP-TLS authentication that uses certificates for only the server-side authentications to establish a secure connection. Client authentication is then done by sending username and password through the secure connection, thus client identity is protected. For client authentication, EAP-TTLS supports EAP methods and legacy authentication methods such as PAP, CHAP, MS-CHAP and MS-CHAP v2.

PEAP (Protected EAP)

Like EAP-TTLS, server-side certificate authentication is used to establish a secure connection, then use simple username and password methods through the secured connection to authenticate the clients, thus hiding client identity. However, PEAP only supports EAP methods, such as EAP-MD5, EAP-MSCHAPv2 and EAP-GTC (EAP-Generic Token Card), for client authentication. EAP-GTC is implemented only by Cisco.

LEAP

LEAP (Lightweight Extensible Authentication Protocol) is a Cisco implementation of IEEE 802.1x.

Dynamic WEP Key Exchange

The AP maps a unique key that is generated with the RADIUS server. This key expires when the wireless connection times out, disconnects or reauthentication times out. A new WEP key is generated each time reauthentication is performed.

If this feature is enabled, it is not necessary to configure a default encryption key in the wireless security configuration screen. You may still configure and store keys, but they will not be used while dynamic WEP is enabled.



EAP-MD5 cannot be used with Dynamic WEP Key Exchange

For added security, certificate-based authentications (EAP-TLS, EAP-TTLS and PEAP) use dynamic keys for data encryption. They are often deployed in corporate environments, but for public deployment, a simple user name and password pair is more practical. The following table is a comparison of the features of authentication types.

Table 24 Comparison of EAP Authentication Types

	EAP-MD5	EAP-TLS	EAP-TTLS	PEAP	LEAP
Mutual Authentication	No	Yes	Yes	Yes	Yes
Certificate – Client	No	Yes	Optional	Optional	No
Certificate – Server	No	Yes	Yes	Yes	No
Dynamic Key Exchange	No	Yes	Yes	Yes	Yes
Credential Integrity	None	Strong	Strong	Strong	Moderate
Deployment Difficulty	Easy	Hard	Moderate	Moderate	Moderate
Client Identity Protection	No	No	Yes	Yes	No

WPA and WPA2

Wi-Fi Protected Access (WPA) is a subset of the IEEE 802.11i standard. WPA2 (IEEE 802.11i) is a wireless security standard that defines stronger encryption, authentication and key management than WPA.

Key differences between WPA or WPA2 and WEP are improved data encryption and user authentication.

If both an AP and the wireless clients support WPA2 and you have an external RADIUS server, use WPA2 for stronger data encryption. If you don't have an external RADIUS server, you should use WPA2-PSK (WPA2-Pre-Shared Key) that only requires a single (identical) password entered into each access point, wireless gateway and wireless client. As long as the passwords match, a wireless client will be granted access to a WLAN.

If the AP or the wireless clients do not support WPA2, just use WPA or WPA-PSK depending on whether you have an external RADIUS server or not.

Select WEP only when the AP and/or wireless clients do not support WPA or WPA2. WEP is less secure than WPA or WPA2.

Encryption

Both WPA and WPA2 improve data encryption by using Temporal Key Integrity Protocol (TKIP), Message Integrity Check (MIC) and IEEE 802.1x. WPA and WPA2 use Advanced Encryption Standard (AES) in the Counter mode with Cipher block chaining Message authentication code Protocol (CCMP) to offer stronger encryption than TKIP.

TKIP uses 128-bit keys that are dynamically generated and distributed by the authentication server. AES (Advanced Encryption Standard) is a block cipher that uses a 256-bit mathematical algorithm called Rijndael. They both include a per-packet key mixing function, a Message Integrity Check (MIC) named Michael, an extended initialization vector (IV) with sequencing rules, and a re-keying mechanism.

WPA and WPA2 regularly change and rotate the encryption keys so that the same encryption key is never used twice.

The RADIUS server distributes a Pairwise Master Key (PMK) key to the AP that then sets up a key hierarchy and management system, using the PMK to dynamically generate unique data encryption keys to encrypt every data packet that is wirelessly communicated between the AP and the wireless clients. This all happens in the background automatically.

The Message Integrity Check (MIC) is designed to prevent an attacker from capturing data packets, altering them and resending them. The MIC provides a strong mathematical function in which the receiver and the transmitter each compute and then compare the MIC. If they do not match, it is assumed that the data has been tampered with and the packet is dropped.

By generating unique data encryption keys for every data packet and by creating an integrity checking mechanism (MIC), with TKIP and AES it is more difficult to decrypt data on a Wi-Fi network than WEP and difficult for an intruder to break into the network.

The encryption mechanisms used for WPA(2) and WPA(2)-PSK are the same. The only difference between the two is that WPA(2)-PSK uses a simple common password, instead of user-specific credentials. The common-password approach makes WPA(2)-PSK susceptible to brute-force password-guessing attacks but it's still an improvement over WEP as it employs a consistent, single, alphanumeric password to derive a PMK which is used to generate unique temporal encryption keys. This prevents all wireless devices sharing the same encryption keys. (a weakness of WEP)

User Authentication

WPA and WPA2 apply IEEE 802.1x and Extensible Authentication Protocol (EAP) to authenticate wireless clients using an external RADIUS database. WPA2 reduces the number of key exchange messages from six to four (CCMP 4-way handshake) and shortens the time required to connect to a network. Other WPA2 authentication features that are different from WPA include key caching and pre-authentication. These two features are optional and may not be supported in all wireless devices.

Key caching allows a wireless client to store the PMK it derived through a successful authentication with an AP. The wireless client uses the PMK when it tries to connect to the same AP and does not need to go with the authentication process again.

Pre-authentication enables fast roaming by allowing the wireless client (already connecting to an AP) to perform IEEE 802.1x authentication with another AP before connecting to it.

Wireless Client WPA Supplicants

A wireless client supplicant is the software that runs on an operating system instructing the wireless client how to use WPA. At the time of writing, the most widely available supplicant is the WPA patch for Windows XP, Funk Software's Odyssey client.

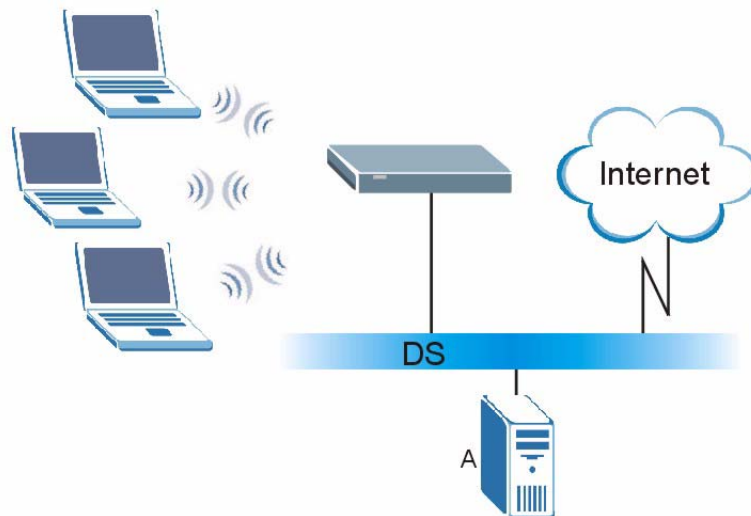
The Windows XP patch is a free download that adds WPA capability to Windows XP's built-in "Zero Configuration" wireless client. However, you must run Windows XP to use it.

WPA(2) with RADIUS Application Example

To set up WPA(2), you need the IP address of the RADIUS server, its port number (default is 1812), and the RADIUS shared secret. A WPA(2) application example with an external RADIUS server looks as follows. "A" is the RADIUS server. "DS" is the distribution system.

- 1 The AP passes the wireless client's authentication request to the RADIUS server.
- 2 The RADIUS server then checks the user's identification against its database and grants or denies network access accordingly.
- 3 A 256-bit Pairwise Master Key (PMK) is derived from the authentication process by the RADIUS server and the client.
- 4 The RADIUS server distributes the PMK to the AP. The AP then sets up a key hierarchy and management system, using the PMK to dynamically generate unique data encryption keys. The keys are used to encrypt every data packet that is wirelessly communicated between the AP and the wireless clients.

Figure 89 WPA(2) with RADIUS Application Example



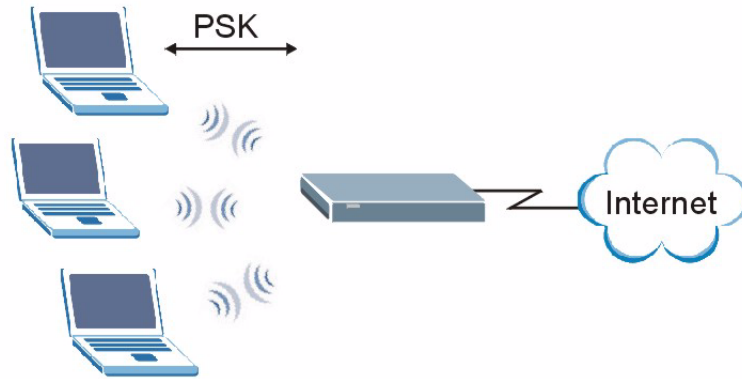
WPA(2)-PSK Application Example

A WPA(2)-PSK application looks as follows.

- 1 First enter identical passwords into the AP and all wireless clients. The Pre-Shared Key (PSK) must consist of between 8 and 63 ASCII characters or 64 hexadecimal characters (including spaces and symbols).
- 2 The AP checks each wireless client's password and allows it to join the network only if the password matches.

- 3 The AP and wireless clients generate a common PMK (Pairwise Master Key). The key itself is not sent over the network, but is derived from the PSK and the SSID.
- 4 The AP and wireless clients use the TKIP or AES encryption process, the PMK and information exchanged in a handshake to create temporal encryption keys. They use these keys to encrypt data exchanged between them.

Figure 90 WPA(2)-PSK Authentication



Security Parameters Summary

Refer to this table to see what other security parameters you should configure for each authentication method or key management protocol type. MAC address filters are not dependent on how you configure these security features.

Table 25 Wireless Security Relational Matrix

AUTHENTICATION METHOD/ KEY MANAGEMENT PROTOCOL	ENCRYPTION METHOD	ENTER MANUAL KEY	IEEE 802.1X
Open	None	No	Disable
			Enable without Dynamic WEP Key
Open	WEP	No	Enable with Dynamic WEP Key
		Yes	Enable without Dynamic WEP Key
		Yes	Disable
Shared	WEP	No	Enable with Dynamic WEP Key
		Yes	Enable without Dynamic WEP Key
		Yes	Disable
WPA	TKIP/AES	No	Enable
WPA-PSK	TKIP/AES	Yes	Disable
WPA2	TKIP/AES	No	Enable
WPA2-PSK	TKIP/AES	Yes	Disable

Antenna Overview

An antenna couples RF signals onto air. A transmitter within a wireless device sends an RF signal to the antenna, which propagates the signal through the air. The antenna also operates in reverse by capturing RF signals from the air.

Positioning the antennas properly increases the range and coverage area of a wireless LAN.

Antenna Characteristics

Frequency

An antenna in the frequency of 2.4GHz (IEEE 802.11b and IEEE 802.11g) or 5GHz (IEEE 802.11a) is needed to communicate efficiently in a wireless LAN

Radiation Pattern

A radiation pattern is a diagram that allows you to visualize the shape of the antenna's coverage area.

Antenna Gain

Antenna gain, measured in dB (decibel), is the increase in coverage within the RF beam width. Higher antenna gain improves the range of the signal for better communications.

For an indoor site, each 1 dB increase in antenna gain results in a range increase of approximately 2.5%. For an unobstructed outdoor site, each 1dB increase in gain results in a range increase of approximately 5%. Actual results may vary depending on the network environment.

Antenna gain is sometimes specified in dBi, which is how much the antenna increases the signal power compared to using an isotropic antenna. An isotropic antenna is a theoretical perfect antenna that sends out radio signals equally well in all directions. dBi represents the true gain that the antenna provides.

Types of Antennas for WLAN

There are two types of antennas used for wireless LAN applications.

- Omni-directional antennas send the RF signal out in all directions on a horizontal plane. The coverage area is torus-shaped (like a donut) which makes these antennas ideal for a room environment. With a wide coverage area, it is possible to make circular overlapping coverage areas with multiple access points.
- Directional antennas concentrate the RF signal in a beam, like a flashlight does with the light from its bulb. The angle of the beam determines the width of the coverage pattern. Angles typically range from 20 degrees (very directional) to 120 degrees (less directional). Directional antennas are ideal for hallways and outdoor point-to-point applications.

Positioning Antennas

In general, antennas should be mounted as high as practically possible and free of obstructions. In point-to-point application, position both antennas at the same height and in a direct line of sight to each other to attain the best performance.

For omni-directional antennas mounted on a table, desk, and so on, point the antenna up. For omni-directional antennas mounted on a wall or ceiling, point the antenna down. For a single AP application, place omni-directional antennas as close to the center of the coverage area as possible.

For directional antennas, point the antenna in the direction of the desired coverage area.

Windows Wireless Management

This appendix shows you how to manage your NWD310N using the Windows Vista and Windows XP wireless configuration tools.

Windows Vista

Take the following steps to connect to a wireless network using the Windows Vista wireless configuration tool (WLAN AutoConfig).

Connecting to a Wireless Network


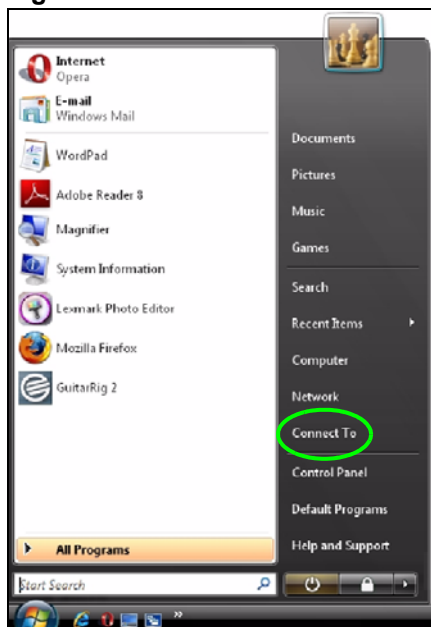
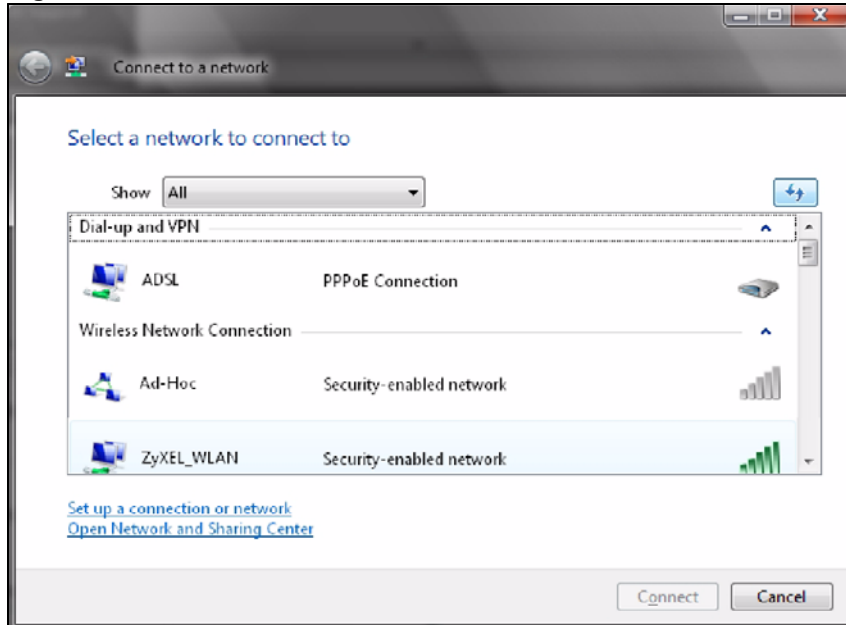
- 1 In the Windows Vista taskbar, click **Start** () > **Connect To**.

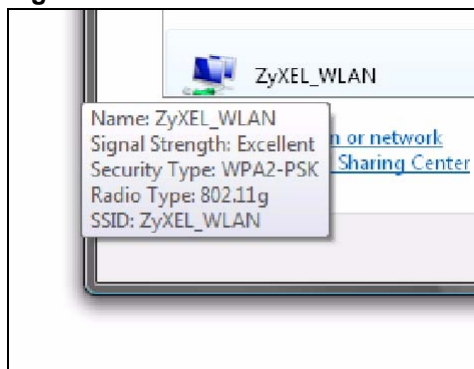
Figure 91 Vista: Start Menu



The **Connect To** window displays, showing all available networks.

Figure 92 Vista: The Connect To Window

The security status of each wireless network displays, as well as an indication of its signal strength. If you use the mouse pointer to hover over a network's entry, additional information about the network displays.

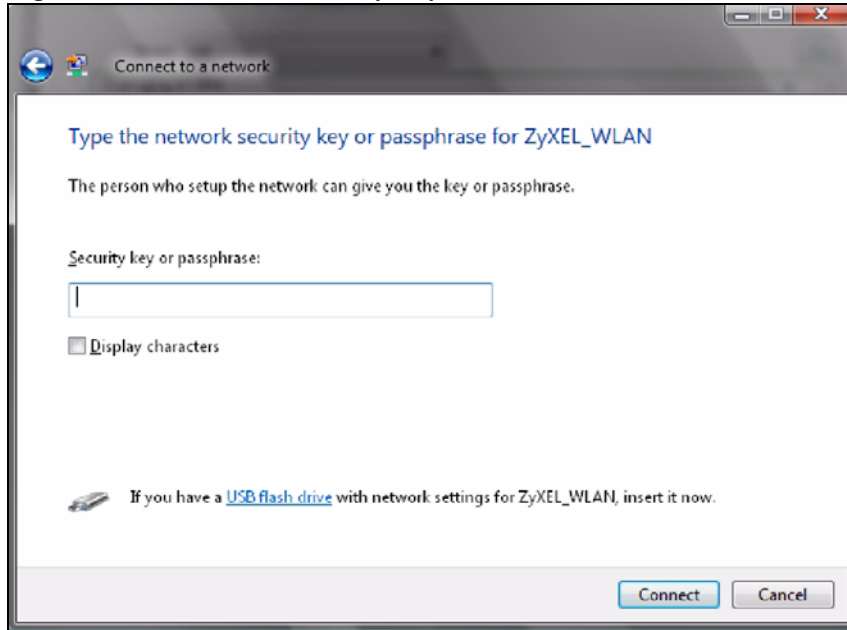
Figure 93 Vista: Additional Information

- 2 Double-click the network's name to join the network, or select a network and click **Connect**.

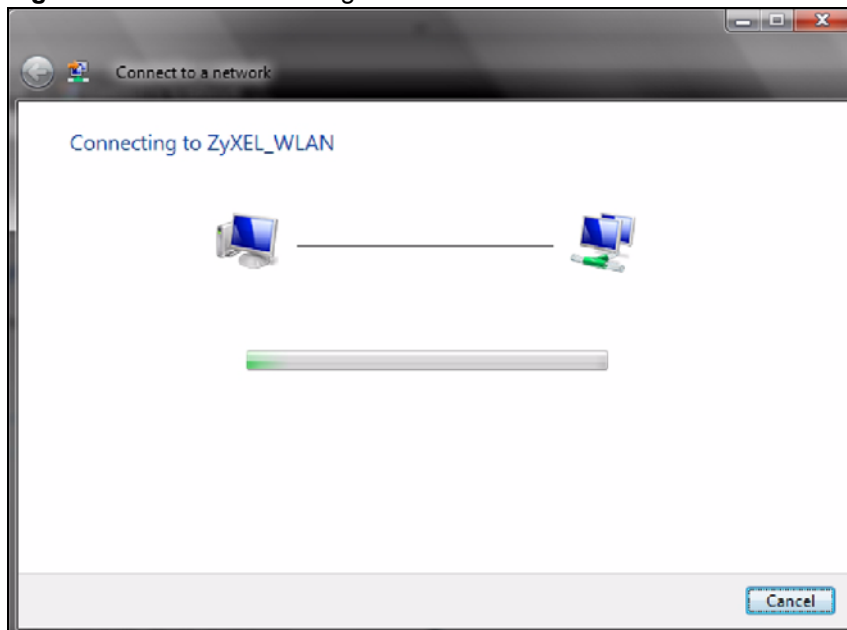


If the network to which you want to connect does not display, see the section on setting up a connection manually on page 120.

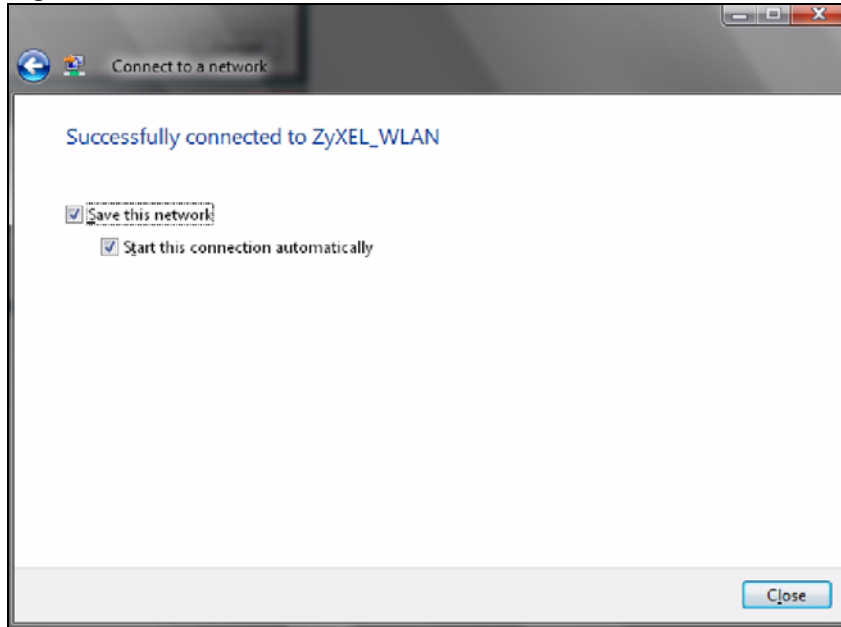
- 3 If security is enabled, you may be prompted to enter your security key.

Figure 94 Vista: Enter Security Key

Your computer tries to connect to the wireless network.

Figure 95 Vista: Connecting

If your computer has connected to the wireless network successfully, the following screen displays.

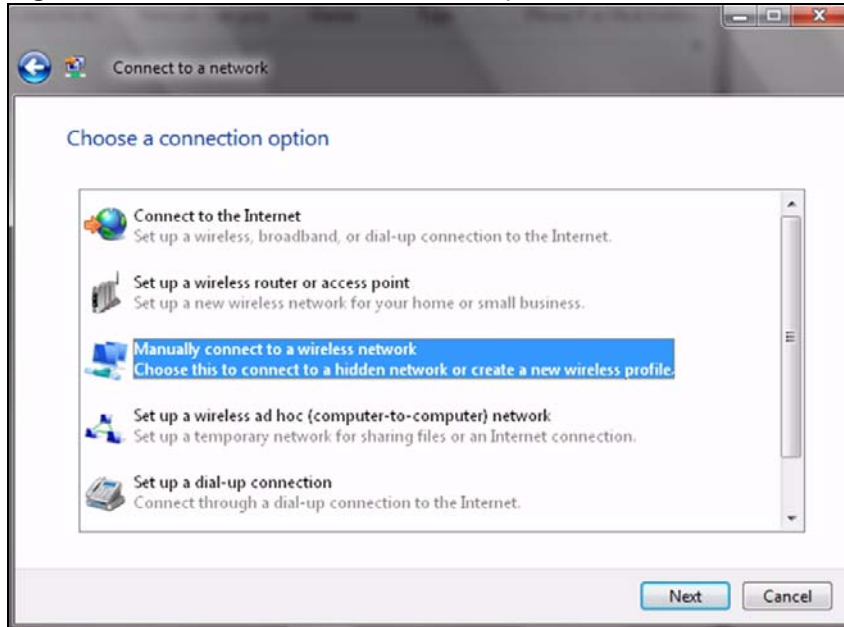
Figure 96 Vista: Successful Connection

- 4 If you will use this network again, ensure that **Save this network** is selected. If you save the network, you do not have to configure its settings again.
- 5 Select **Start this connection automatically** if you want Windows to always try to use this network when you start up your computer. If you do not select this (but select **Save this network**) you can connect manually each time by clicking **Start > Connect to** and selecting the network's name from the list.

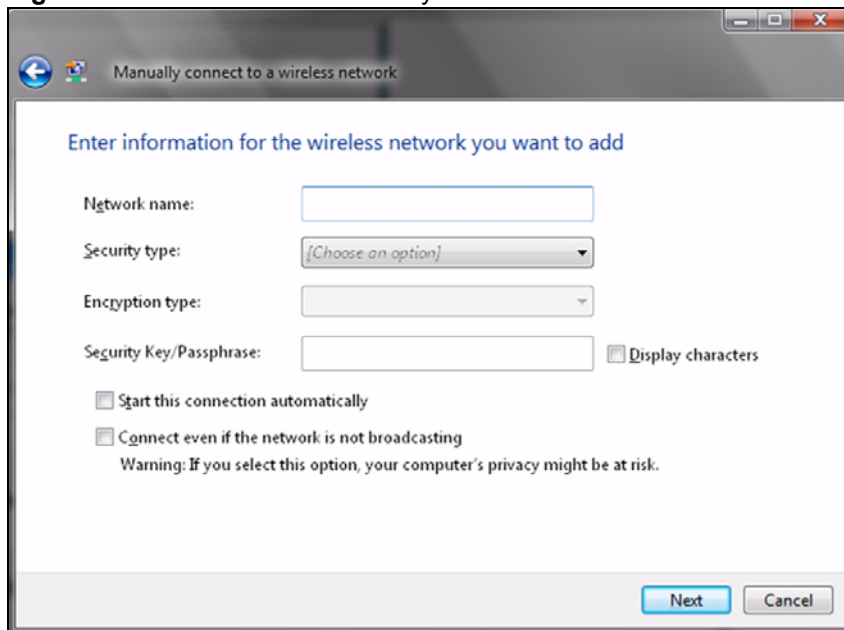
Connecting to a Network Manually

If the wireless network to which you want to connect does not appear in the **Connect to** window (if your network's SSID is hidden, for example), take the following steps to configure your network connection manually

- 1 Click **Set up a connection or network** at the bottom of the **Connect to** screen. The following screen displays.

Figure 97 Vista: Choose a Connection Option

2 Click **Manually connect to a wireless network**. The following screen displays.

Figure 98 Vista: Connect Manually

The following table describes the labels in this screen.

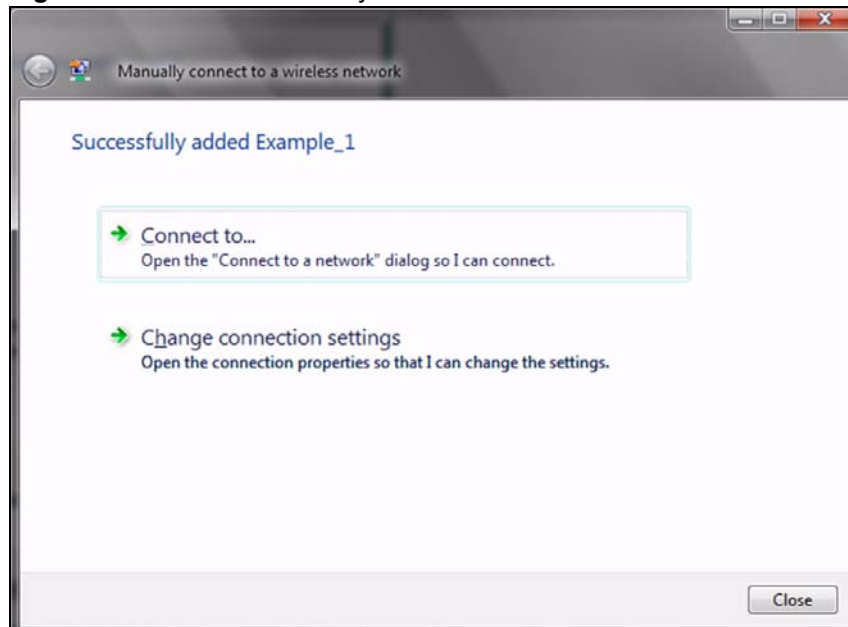
Table 26 Vista: Connect Manually

LABEL	DESCRIPTION
Network name	Enter your network's SSID (Service Set Identifier).
Security type	Select the type of security used by the network to which you want to connect. The types of available security shown depend on your computer's wireless client. In this field, WPA(2)-Personal is the same as WPA(2)-PSK , and WPA(2)-Enterprise is the same as WPA(2) .

Table 26 Vista: Connect Manually

LABEL	DESCRIPTION
Encryption type	Select the type of encryption used by the network. When you use WEP or 802.1x , WEP displays. When you use a WPA mode (WPA(2)-Personal or WPA(2)-Enterprise) you can choose AES or TKIP (if supported by your computer's wireless client).
Security Key / Passphrase	If your network uses WEP or WPA(2)-Personal security, enter the key here.
Display Characters	Select this if you do not want the security key characters to be hidden.
Start this connection automatically	Select this box if you always want to try to connect to this network at startup. If you leave this box unchecked, you will need to connect manually each time.
Connect even if the network is not broadcasting	Select this box if you always want to try to connect to this network at startup, even if the network is not broadcasting its SSID. The warning in this field refers to the fact that if you do this, your computer sends out probe request packets, which contain the network's SSID and could be used by an attacker to access the network.
Next	Click this to save your settings and move on to the next page.
Cancel	Click this to stop setting up your network.

3 When you have finished filling in the fields, click **Next**. the following screen displays.

Figure 99 Vista: Successfully Added Network

4 If you want to make any changes to the settings you just configured, click **Change connection settings**. Otherwise, click **Connect to...**. In the window that displays, double-click the new network's name to connect to the network.

Setting Up An Ad-Hoc Network

Take the following steps to set up a wireless connection between two computers in Windows Vista.


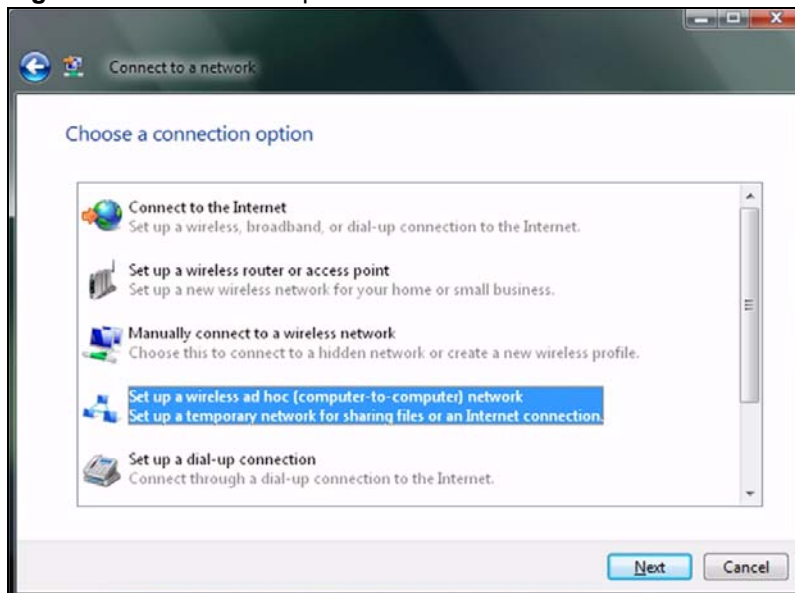
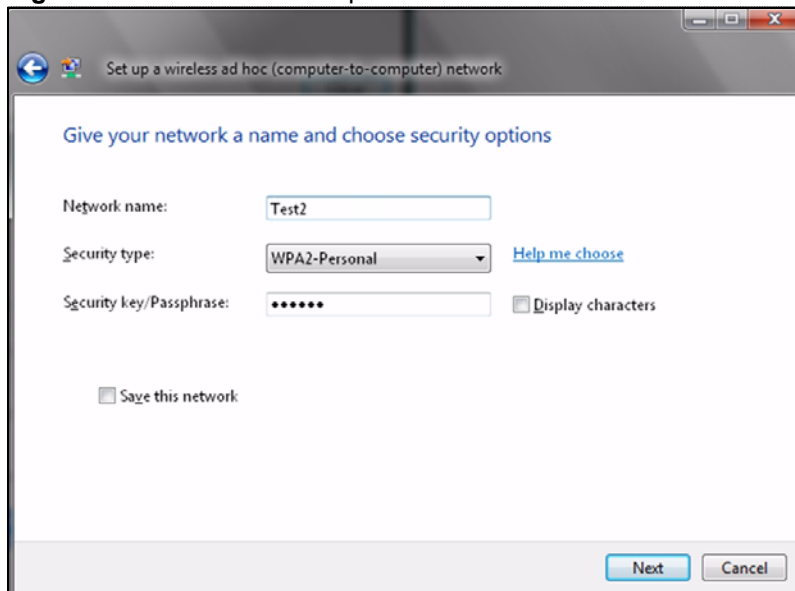
- 1 Click **Start** () > **Connect To**. In the **Connect to** screen, click **Set up a connection or network**. The following screen displays.

Figure 100 Vista: Set Up An Ad-hoc Network



- 2 Select **Set up a wireless ad hoc (computer-to-computer) network** and click **Next**. The following screen displays.

Figure 101 Vista: Ad-hoc Options



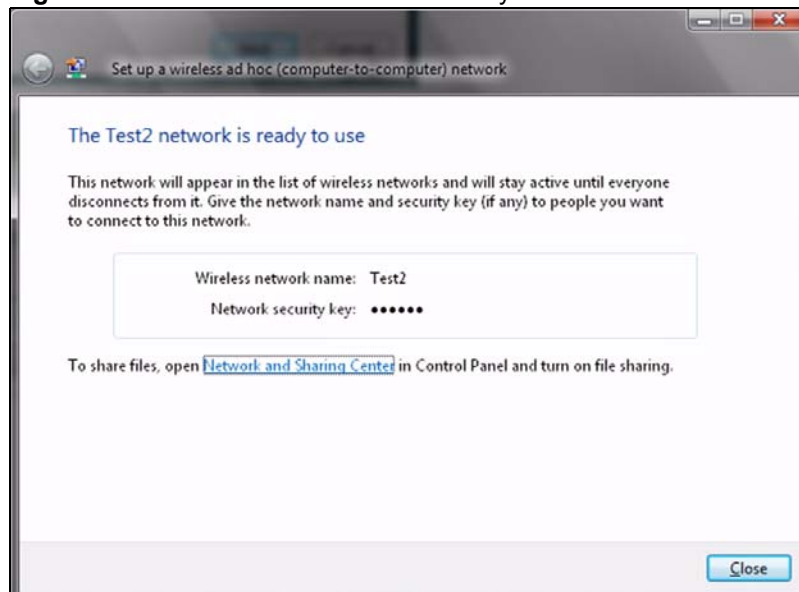
- 3 Enter the **Network name** (SSID) you want to use for your network. Select a **Security type**. If you are not sure what kind of security you want to use, click the **Help me choose** link.



Make sure all the wireless clients on your ad-hoc network can support the type of security you select.

- 4 Enter the **Security key/Passphrase**. Everybody on the network must enter this key in their computer's wireless client in order to access the network. If you want to see the characters you entered, select the **Display characters** box. Otherwise, leave it empty (dots display instead of the characters).
- 5 If you will use this ad-hoc network again, select the **Save this network** box. If you do this, the next time you click **Start > Connect to**, you can select the network from the list.
- 6 Click **Next**. The following screen displays.


Figure 102 Vista: Ad-hoc Network Ready



- 7 If you want to share files with other computers on the ad-hoc network, or let other computers use your Internet connection, click the **Network and Sharing Center** link. Otherwise, click **Close**.

Windows XP

Be sure you have the Windows XP service pack 2 installed on your computer. Otherwise, you should at least have the Windows XP service pack 1 already on your computer and download the support patch for WPA from the Microsoft web site.

Windows XP SP2 screen shots are shown unless otherwise specified. Click the help icon () in most screens, move the cursor to the item that you want the information about and click to view the help.

Activating Wireless Zero Configuration

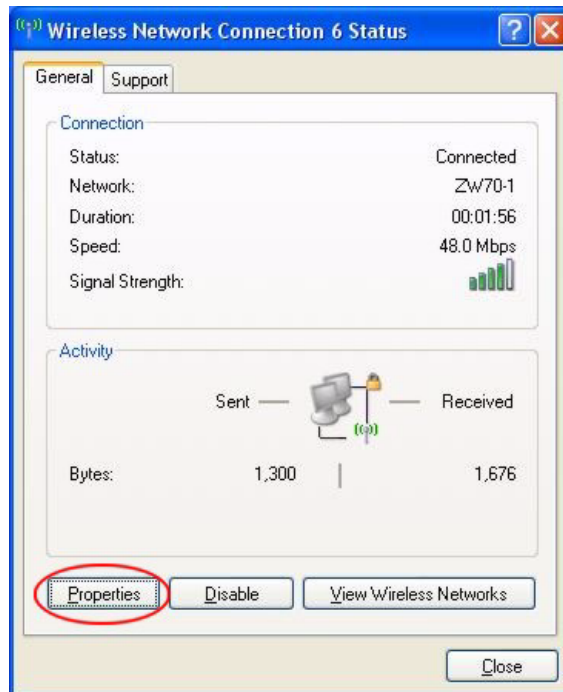
- 1 Click **Start, Control Panel** and double-click **Network Connections**.

- 2 Double-click on the icon for wireless network connection.
- 3 The status window displays as shown below. Click **Properties**.

Figure 103 Windows XP SP1: Wireless Network Connection Status

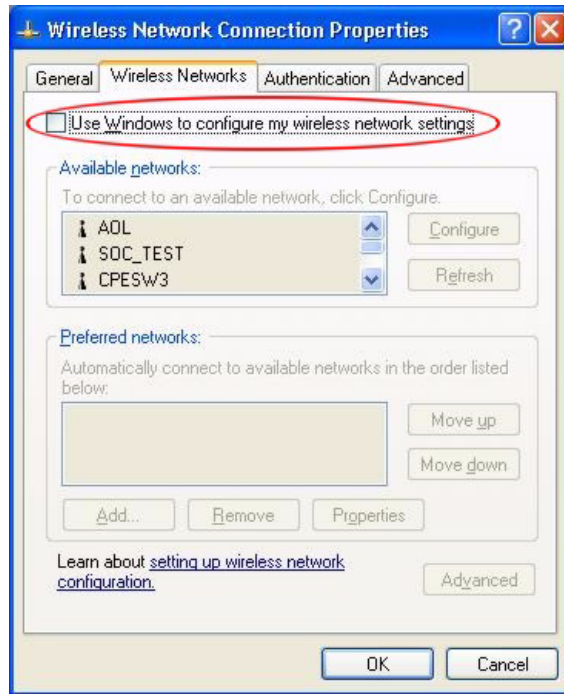
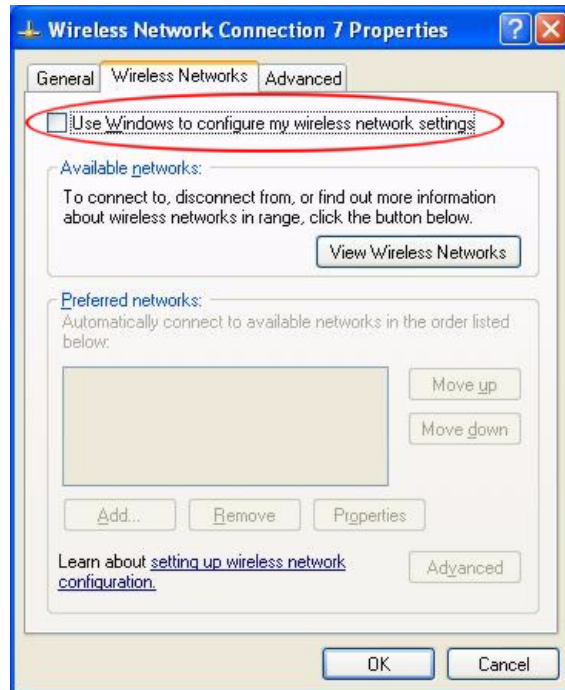


Figure 104 Windows XP SP2: Wireless Network Connection Status



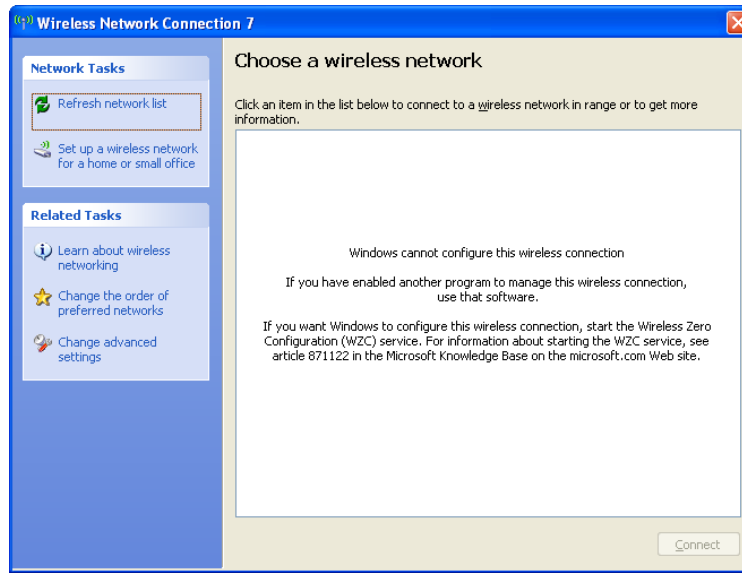
- 4 The **Wireless Network Connection Properties** screen displays. Click the **Wireless Networks** tab.

Make sure the **Use Windows to configure my wireless network settings** check box is selected.

Figure 105 Windows XP SP1: Wireless Network Connection Properties**Figure 106** Windows XP SP2: Wireless Network Connection Properties

If you see the following screen, refer to article 871122 on the Microsoft web site for information on starting WZC.

Figure 107 Windows XP SP2: WZC Not Available



Connecting to a Wireless Network





- 1 Double-click the network icon for wireless connections in the system tray to open the Wireless Network Connection Status screen.

Figure 108 Windows XP SP2: System Tray Icon

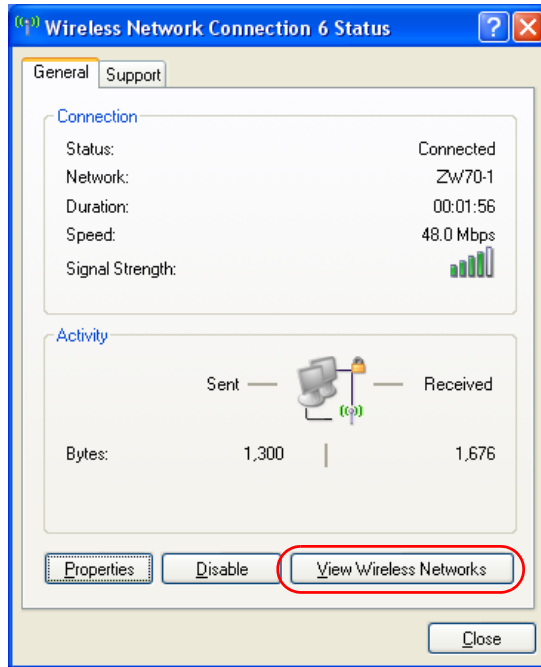


The type of the wireless network icon in Windows XP SP2 indicates the status of the NWD310N. Refer to the following table for details.

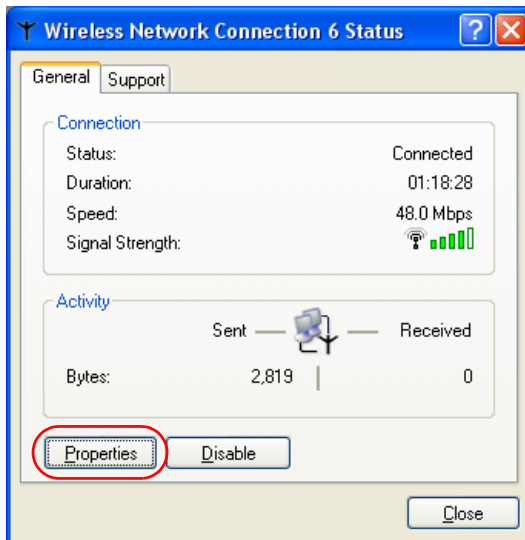
Table 27 Windows XP SP2: System Tray Icon

ICON	DESCRIPTION
	The NWD310N is connected to a wireless network.
	The NWD310N is in the process of connecting to a wireless network.
	The connection to a wireless network is limited because the network did not assign a network address to the computer.
	The NWD310N is not connected to a wireless network.

- 2 Windows XP SP2: In the **Wireless Network Connection Status** screen, click **View Wireless Networks** to open the **Wireless Network Connection** screen.

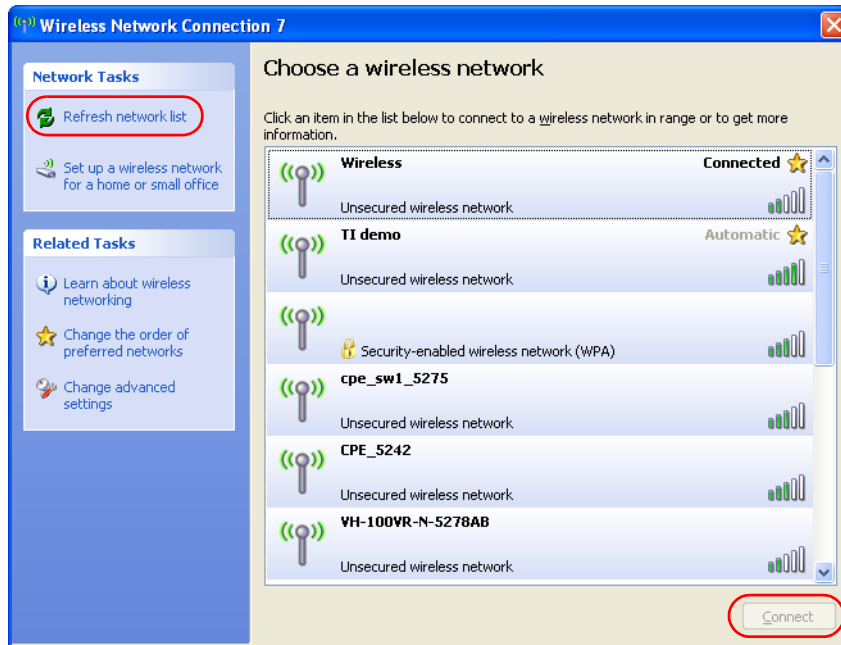
Figure 109 Windows XP SP2: Wireless Network Connection Status

Windows XP SP1: In the **Wireless Network Connection Status** screen, click **Properties** and the **Wireless Networks** tab to open the **Wireless Network Connection Properties** screen.

Figure 110 Windows XP SP1: Wireless Network Connection Status




- 3 Windows XP SP2: Click **Refresh network list** to reload and search for available wireless devices within transmission range. Select a wireless network in the list and click **Connect** to join the selected wireless network.

Figure 111 Windows XP SP2: Wireless Network Connection

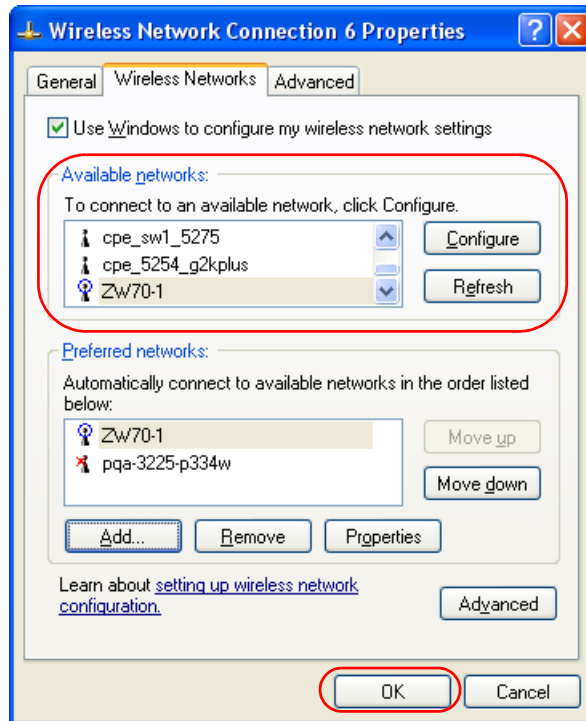


The following table describes the icons in the wireless network list.

Table 28 Windows XP SP2: Wireless Network Connection

ICON	DESCRIPTION
	This denotes that wireless security is activated for the wireless network.
	This denotes that this wireless network is your preferred network. Ordering your preferred networks is important because the NWD310N tries to associate to the preferred network first in the order that you specify. Refer to the section on ordering the preferred networks for detailed information.
	This denotes the signal strength of the wireless network. Move your cursor to the icon to see details on the signal strength.

Windows XP SP1: Click **Refresh** to reload and search for available wireless devices within transmission range. Select a wireless network in the **Available networks** list, click **Configure** and set the related fields to the same security settings as the associated AP to add the selected network into the **Preferred** networks table. Click **OK** to join the selected wireless network. Refer to the section on security settings (discussed later) for more information.

Figure 112 Windows XP SP1: Wireless Network Connection Properties

4. Windows XP SP2: If the wireless security is activated for the selected wireless network, the **Wireless Network Connection** screen displays. You must set the related fields in the **Wireless Network Connection** screen to the same security settings as the associated AP and click **Connect**. Refer to the section about security settings for more information. Otherwise click **Cancel** and connect to another wireless network without data encryption. If there is no security activated for the selected wireless network, a warning screen appears. Click **Connect Anyway** if wireless security is not your concern.

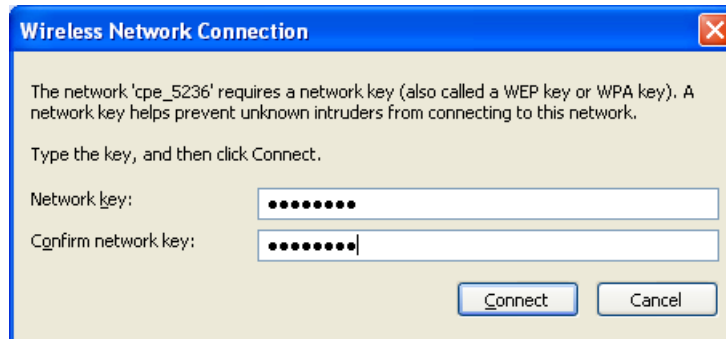
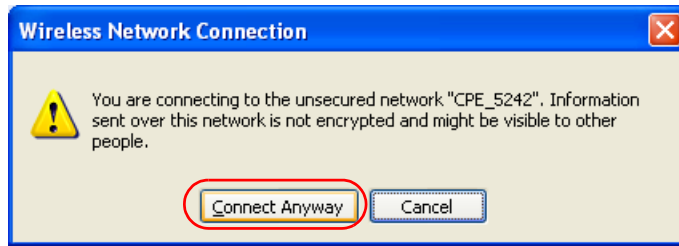



Figure 113 Windows XP SP2: Wireless Network Connection: WEP or WPA-PSK

Figure 114 Windows XP SP2: Wireless Network Connection: No Security

- 5 Verify that you have successfully connected to the selected network and check the connection status in the wireless network list or the connection icon in the **Preferred networks** or **Available networks** list.

The following table describes the connection icons.

Table 29 Windows XP: Wireless Networks

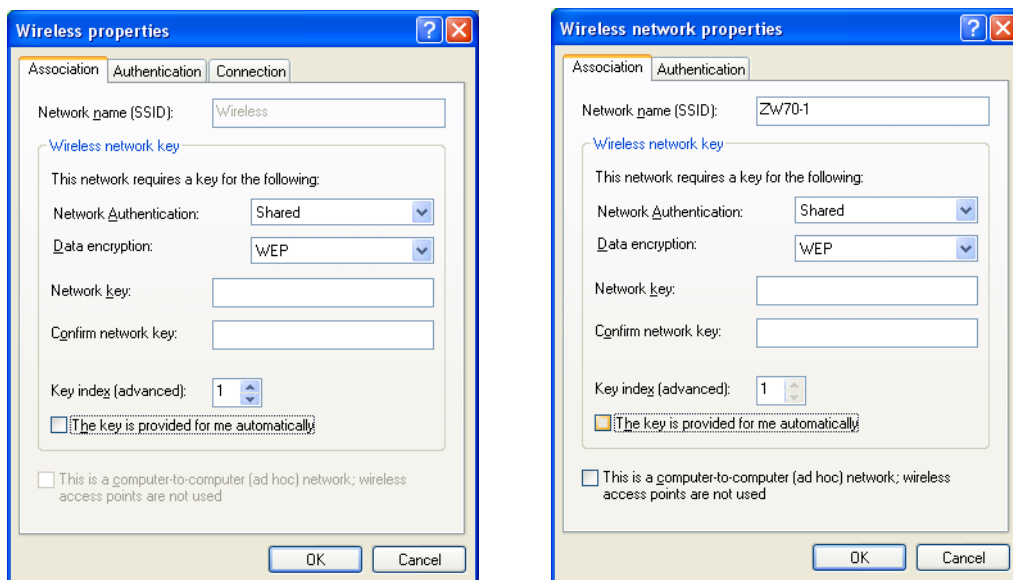
ICON	DESCRIPTION
	This denotes the wireless network is an available wireless network.
	This denotes the NWD310N is associated to the wireless network.
	This denotes the wireless network is not available.

Security Settings

When you configure the NWD310N to connect to a secure network but the security settings are not yet enabled on the NWD310N, you will see different screens according to the authentication and encryption methods used by the selected network.

Association

Select a network in the Preferred networks list and click Properties to view or configure security.

Figure 115 Windows XP: Wireless (network) properties: Association

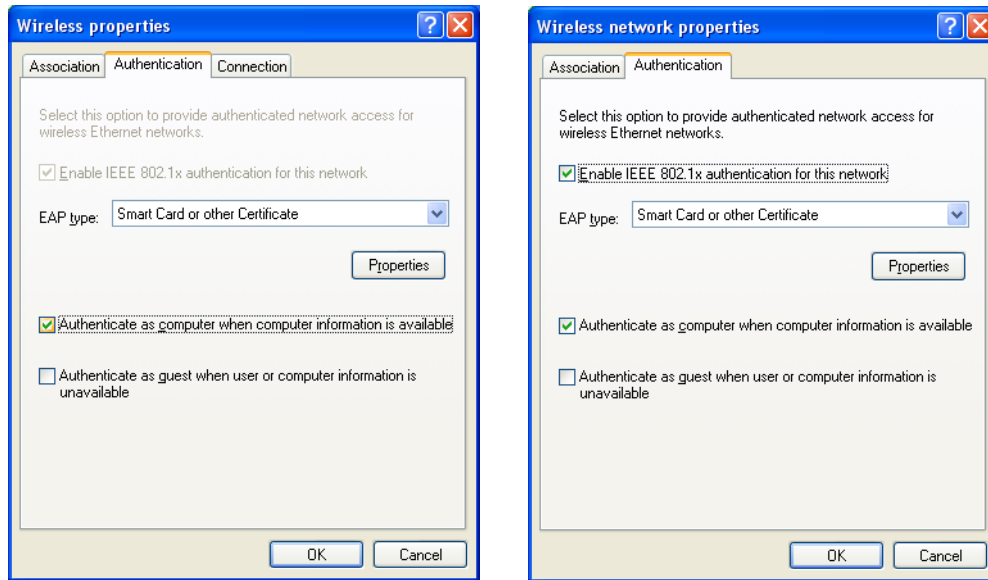
The following table describes the labels in this screen.

Table 30 Windows XP: Wireless (network) properties: Association

LABEL	DESCRIPTION
Network name (SSID)	This field displays the SSID (Service Set Identifier) of each wireless network.
Network Authentication	This field automatically shows the authentication method (Share , Open , WPA or WPA-PSK) used by the selected network.
Data Encryption	This field automatically shows the encryption type (TKIP , WEP or Disable) used by the selected network.
Network Key	Enter the pre-shared key or WEP key. The values for the keys must be set up exactly the same on all wireless devices in the same wireless LAN.
Confirm network key	Enter the key again for confirmation.
Key index (advanced)	Select a default WEP key to use for data encryption. This field is available only when the network use WEP encryption method and the The key is provided for me automatically check box is not selected.
The key is provided for me automatically	If this check box is selected, the wireless AP assigns the NWD310N a key.
This is a computer-to-computer (ad hoc) network; wireless access points are not used	If this check box is selected, you are connecting to another computer directly.
OK	Click OK to save your changes.
Cancel	Click Cancel to leave this screen without saving any changes you may have made.

Authentication

Click the **Authentication** tab in the **Wireless (network) properties** screen to display the screen shown next. The fields on this screen are grayed out when the network is in Ad-Hoc mode or data encryption is disabled.

Figure 116 Windows XP: Wireless (network) properties: Authentication

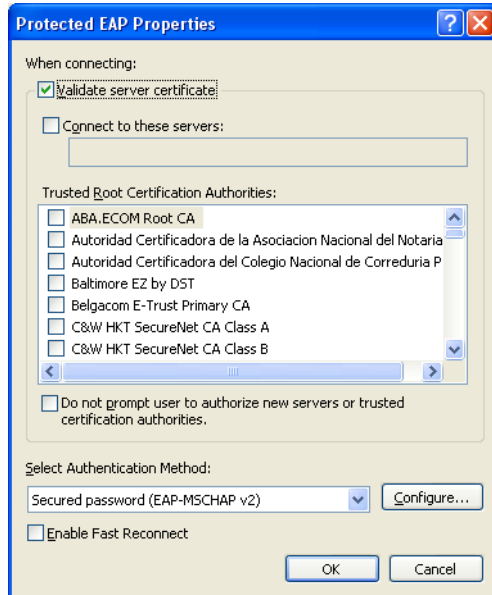
The following table describes the labels in this screen.

Table 31 Windows XP: Wireless (network) properties: Authentication

LABEL	DESCRIPTION
Enable IEEE 802.1x authentication for this network	This field displays whether the IEEE 802.1x authentication is active. If the network authentication is set to Open in the previous screen, you can choose to disable or enable this feature.
EAP Type	Select the type of EAP authentication. Options are Protected EAP (PEAP) and Smart Card or other Certificate .
Properties	Click this button to open the properties screen and configure certificates. The screen varies depending on what you select in the EAP type field.
Authenticate as computer when computer information is available	Select this check box to have the computer send its information to the network for authentication when a user is not logged on.
Authenticate as guest when user or computer information is unavailable	Select this check box to have the computer access to the network as a guest when a user is not logged on or computer information is not available.
OK	Click OK to save your changes.
Cancel	Click Cancel to leave this screen without saving any changes you may have made.

Authentication Properties

Select an EAP authentication type in the **Wireless (network) properties: Authentication** screen and click the **Properties** button to display the following screen.

Protected EAP Properties**Figure 117** Windows XP: Protected EAP Properties

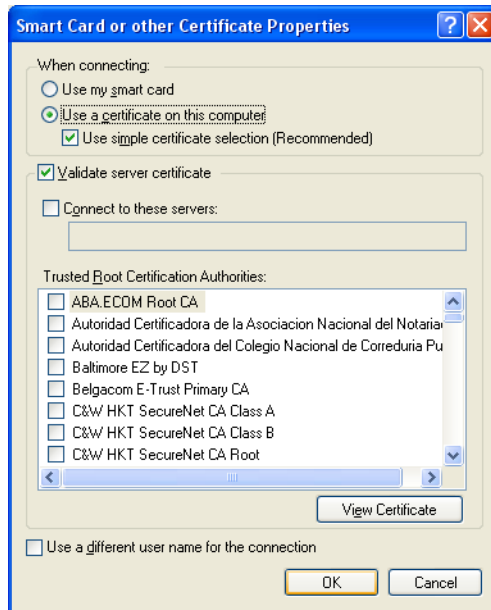
The following table describes the labels in this screen.

Table 32 Windows XP: Protected EAP Properties

LABEL	DESCRIPTION
Validate server certificate	Select the check box to verify the certificate of the authentication server.
Connect to these servers	Select the check box and specify a domain in the field below to have your computer connect to a server which resides only within this domain.
Trusted Root Certification Authorities:	Select a trusted certification authority from the list below. Note: You must first have a wired connection to a network and obtain the certificate(s) from a certificate authority (CA). Consult your network administrator for more information.
Do not prompt user to authorize new server or trusted certification authorities.	Select this check box to verify a new authentication server or trusted CA without prompting. This field is available only if you installed the Windows XP server pack 2.
Select Authentication Method:	Select an authentication method from the drop-down list box and click Configure to do settings.
Enable Fast Reconnect	Select the check box to automatically reconnect to the network (without re-authentication) if the wireless connection goes down.
OK	Click OK to save your changes.
Cancel	Click Cancel to leave this screen without saving any changes you may have made.

Smart Card or other Certificate Properties

Figure 118 Windows XP: Smart Card or other Certificate Properties



The following table describes the labels in this screen.

Table 33 Windows XP: Smart Card or other Certificate Properties

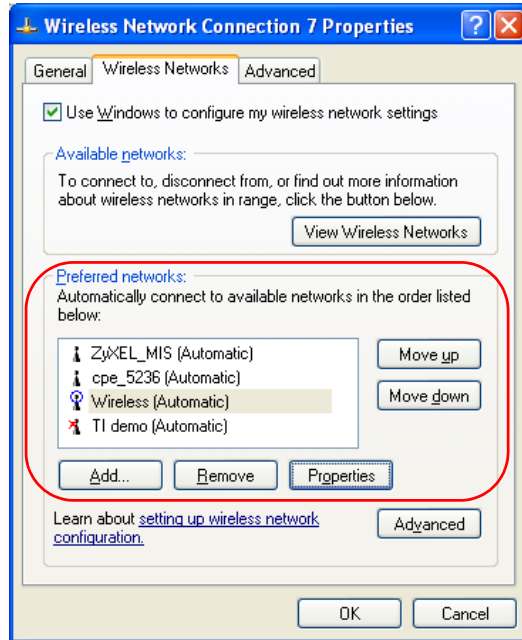
LABEL	DESCRIPTION
Use my smart card	Select this check box to use the smart card for authentication.
Use a certificate on this computer	Select this check box to use a certificate on your computer for authentication.
Validate server certificate	Select the check box to check the certificate of the authentication server.
Connect to these servers	Select the check box and specify a domain in the field below to have your computer connect to a server which resides only within this domain.
Trusted Root Certification Authorities:	Select a trusted certification authority from the list below. Note: You must first have a wired connection to a network and obtain the certificate(s) from a certificate authority (CA). Consult your network administrator for more information.
View Certificate	Click this button if you want to verify the selected certificate.
Use a different user name for the connection:	Select the check box to use a different user name when the user name in the smart card or certificate is not the same as the user name in the domain that you are logged on to.
OK	Click OK to save your changes.
Cancel	Click Cancel to leave this screen without saving any changes you may have made.

Ordering the Preferred Networks

Follow the steps below to manage your preferred networks.

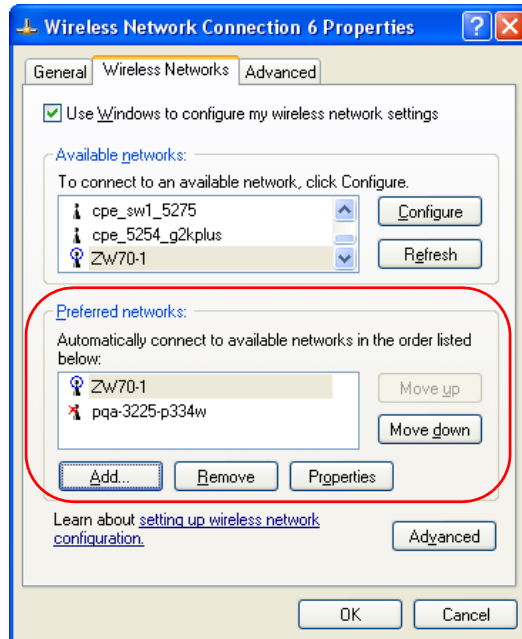
- 1 Windows XP SP2: Click **Change the order of preferred networks** in the **Wireless Network Connection** screen (see [Figure 111](#) on page 129). The screen displays as shown.

Figure 119 Windows XP SP2: Wireless Networks: Preferred Networks



Windows XP SP1: In the **Wireless Network Connection Status** screen, click **Properties** and the **Wireless Networks** tab to open the screen as shown.

Figure 120 Windows XP SP1: Wireless Networks: Preferred Networks



- 2 Whenever the NWD310N tries to connect to a new network, the new network is added in the **Preferred networks** table automatically. Select a network and click **Move up** or

Move down to change its order, click **Remove** to delete it or click **Properties** to view the security, authentication or connection information of the selected network. Click **Add** to add a preferred network into the list manually.

Legal Information

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Certifications

Federal Communications Commission (FCC) Interference Statement

The device complies with Part 15 of FCC rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operations.

This device has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this device does cause harmful interference to radio/television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1 Reorient or relocate the receiving antenna.
- 2 Increase the separation between the equipment and the receiver.
- 3 Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 4 Consult the dealer or an experienced radio/TV technician for help.



FCC Radiation Exposure Statement

- This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- IEEE 802.11b or 802.11g operation of this product in the U.S.A. is firmware-limited to channels 1 through 11.
- To comply with FCC RF exposure compliance requirements, a separation distance of at least 20 cm must be maintained between the antenna of this device and all persons.

注意 !

依據 低功率電波輻射性電機管理辦法

第十二條 經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

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在 5250MHz~5350MHz 頻帶內操作之無線資訊傳輸設備，限於室內使用。

本機限在不干擾合法電臺與不受被干擾保障條件下於室內使用。

Notices

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device has been designed for the WLAN 2.4 GHz network throughout the EC region and Switzerland, with restrictions in France.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Viewing Certifications

- 1 Go to <http://www.zyxel.com>.

- 2 Select your product on the ZyXEL home page to go to that product's page.
- 3 Select the certification you wish to view from this page.

ZyXEL Limited Warranty

ZyXEL warrants to the original end user (purchaser) that this product is free from any defects in materials or workmanship for a period of up to two years from the date of purchase. During the warranty period, and upon proof of purchase, should the product have indications of failure due to faulty workmanship and/or materials, ZyXEL will, at its discretion, repair or replace the defective products or components without charge for either parts or labor, and to whatever extent it shall deem necessary to restore the product or components to proper operating condition. Any replacement will consist of a new or re-manufactured functionally equivalent product of equal or higher value, and will be solely at the discretion of ZyXEL. This warranty shall not apply if the product has been modified, misused, tampered with, damaged by an act of God, or subjected to abnormal working conditions.

Note

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To obtain the services of this warranty, contact ZyXEL's Service Center for your Return Material Authorization number (RMA). Products must be returned Postage Prepaid. It is recommended that the unit be insured when shipped. Any returned products without proof of purchase or those with an out-dated warranty will be repaired or replaced (at the discretion of ZyXEL) and the customer will be billed for parts and labor. All repaired or replaced products will be shipped by ZyXEL to the corresponding return address, Postage Paid. This warranty gives you specific legal rights, and you may also have other rights that vary from country to country.

Registration

Register your product online to receive e-mail notices of firmware upgrades and information at www.zyxel.com.

Customer Support

Please have the following information ready when you contact customer support.

Required Information

- Product model and serial number.
- Warranty Information.
- Date that you received your device.
- Brief description of the problem and the steps you took to solve it.

“+” is the (prefix) number you dial to make an international telephone call.

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