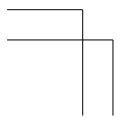
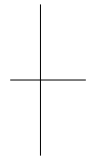
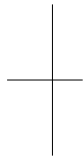


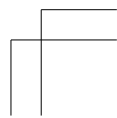
Nokia

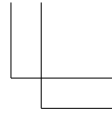
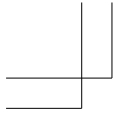


Issue 1 EN-US



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Safety

Read these simple guidelines. Not following them may be dangerous or illegal. For further info, read the complete user guide.



SWITCH OFF IN RESTRICTED AREAS

Switch the device off when cell phone use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas.



ROAD SAFETY COMES FIRST

Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.



INTERFERENCE

All wireless devices may be susceptible to interference, which could affect performance.



QUALIFIED SERVICE

Only qualified personnel may install or repair this product.



BATTERIES, CHARGERS, AND OTHER ACCESSORIES

Use only batteries, chargers, and other accessories approved by Nokia for use with this device. Third-party chargers that comply with the IEC/EN 62684 standard, and that can connect to your device micro USB connector, may be compatible. Do not connect incompatible products.



KEEP YOUR DEVICE DRY

Your device is not water-resistant. Keep it dry.



GLASS PARTS

The device screen is made of glass. This glass can break if the device is dropped on a hard surface or receives a substantial impact. If the glass breaks, do not touch the glass parts of the device or attempt to remove the broken glass from the device. Stop using the device until the glass is replaced by qualified service personnel.



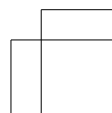
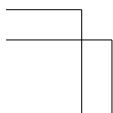
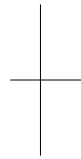
PROTECT YOUR HEARING

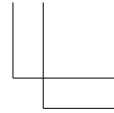
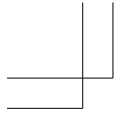
To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the speakerphone is in use.



SAR SAR

This device meets RF exposure guidelines when used either in the normal use position against the ear or when positioned at least 1.5 centimeters (5/8 inch) away from the body. The specific



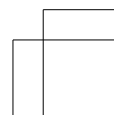
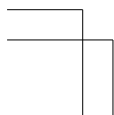


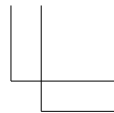
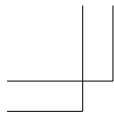
maximum SAR values can be found in the Certification Information (SAR) section of this user guide. For more info, go to www.sar-tick.com.

When a carry case, belt clip or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above-stated separation distance from the body. Note that mobile devices may be transmitting even if you are not making a voice call.



3



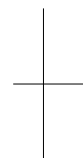
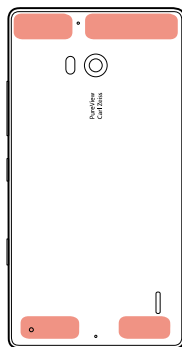
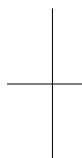


Antenna locations

Learn where the antennas are located on your phone to get the best possible performance.

Avoid touching the antenna area while the antenna is in use. Contact with antennas affects the communication quality and may reduce battery life due to higher power level during operation.

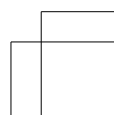
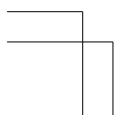
The antenna areas are highlighted.

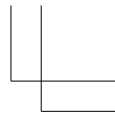


Troubleshooting and support

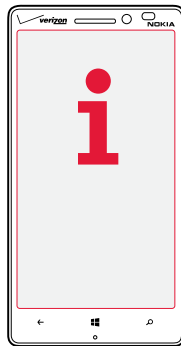
When you want to learn more about your phone, or if you're unsure how your phone should work,

4





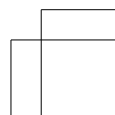
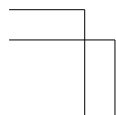
there are several support channels for you to check.



- Full-length user guides
- Troubleshooting info
- Discussions
- News on apps and downloads
- Software update info
- Further details about features and technologies, and the compatibility of devices and accessories

Troubleshooting and discussions may not be available in all languages.


For support videos, go to www.youtube.com/NokiaSupportVideos.





If your phone freezes


Try the following:

- Press and hold the power key for over 8 seconds. The phone restarts.
- Update your phone software.
- Reset your phone. This restores the factory settings, and erases all your personal content, including apps you've purchased and downloaded. On the start screen, swipe left, and tap  **Settings** > **about** > **reset your phone**.

If your issue remains unsolved, contact your network service provider or Nokia for repair options. Before sending your phone for repair, always back up your data, as all personal data in your phone may be deleted.

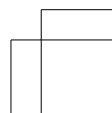
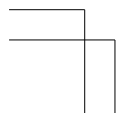
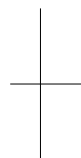
★ **Tip:** If you need to identify your phone, to view the unique IMEI number of the phone, dial ***#06#**.

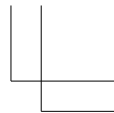
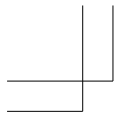
Find your model number and serial number (IMEI)

If you need to contact Nokia Care or your service provider, you may need info, such as the model number and the serial number (IMEI). To see the info, tap  **Settings** > **about**.

You can also find the info on your phone label, which is located under the SIM holder. For information on how to open the SIM holder, see your phone's user guide.

For additional product support information, see the Quick Reference Guide included with your phone.





Feature-specific information

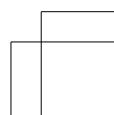
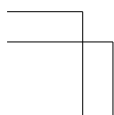
Using services or downloading content may cause the transfer of large amounts of data, which may result in data costs.

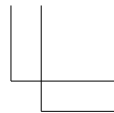
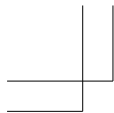
You can send text messages that are longer than the character limit for a single message. Longer messages are sent as two or more messages. Your service provider may charge accordingly. Characters with accents, other marks, or some language options, take more space, and limit the number of characters that can be sent in a single message.

Note: Using Wi-Fi may be restricted in some countries. For example, in the EU, you are only allowed to use 5150–5350 MHz Wi-Fi indoors, and in the USA and Canada, you are only allowed to use 5.15–5.25 GHz Wi-Fi indoors. For more info, contact your local authorities.

The software in this device includes software licensed by Nokia from Microsoft Corporation or its affiliates. To access the Windows Phone software license terms, select **Settings > about**. Please read the terms. Please note that by using the software, you accept the terms. If you do not accept the terms, do not use the device or software. Instead contact Nokia or the party from which you purchased the device to determine its return policy.

Use only Qi certified chargers for wireless charging.





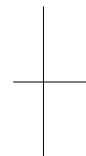
Product and safety information

Network services and costs

You can only use your device on the CDMA 800, CDMA1900, LTE 700, 1700/2100; WCDMA 850, 900, 1900, 2100; and GSM 850, 900, 1800, 1900 MHz networks. Support for LTE networks may have been disabled on your device depending on your country or service provider. You need a subscription with a service provider.

Using some features and downloading content require a network connection and may result in data costs. You may also need to subscribe to some features.

! **Important:** 4G/LTE might not be supported by your network service provider or by the service provider you are using when traveling. In these cases, you may not be able to make or receive calls, send or receive messages or use mobile data connections. To make sure your phone works seamlessly when full 4G/LTE service is not available, it is recommended that you change the highest connection speed from 4G to 3G. To do this, swipe left on the start screen, and tap **Settings** > **cellular**. Switch Highest connection speed to 3G. For more info, contact your network service provider.



Make an emergency call

1. Make sure the phone is switched on.
2. Check for adequate signal strength.

You may also need to do the following:

- Put a SIM card in the device, if supported by your device.
- Switch off the restrictions in your phone, such as call restriction, fixed dialing, or closed user group.
- Make sure **airplane mode** is not switched on.
- If the phone screen and keys are locked, unlock them.

3. Press **[Home]**.

4. Select **[Emergency]**.

5. Select **[Call]**.

6. Enter the official emergency number for your present location. Emergency call numbers vary by location.

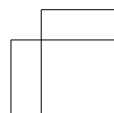
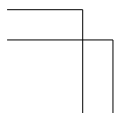
7. Select **call**.

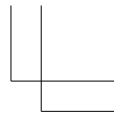
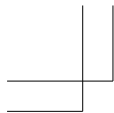
8. Give the necessary info as accurately as possible. Do not end the call until given permission to do so.

When you switch your phone on for the first time, you are asked to create your Microsoft account and set up your phone. To make an emergency call during the account and phone setup, tap **emergency call**.

! **Important:** Activate both cellular and internet calls, if your phone supports internet calls. The phone may attempt to

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make emergency calls both through cellular networks and through your internet call service provider. Connections in all conditions cannot be guaranteed. Never rely solely on any wireless phone for essential communications like medical emergencies.

Take care of your device

See the in-device user guide for important instructions on how to take care of your device.

About Digital Rights Management

When using this device, obey all laws and respect local customs, privacy and legitimate rights of others, including copyrights. Copyright protection may prevent you from copying, modifying, or transferring photos music, and other content.

Battery and charger info

Your device has an internal, non-removable, rechargeable battery. Do not attempt to remove the battery, as you may damage the device. To replace the battery, take the device to the nearest authorized service facility.

Charge your device with AC-60U charger. Charger plug type may vary.

Third-party chargers that comply with the IEC/EN 62684 standard, and that can connect to your device micro USB connector, may also be compatible.

Nokia may make additional battery or charger models available for this device.

Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725.

The phone shall only be connected to CTIA certified adapters, products that bear the USB-IF logo, or products that have completed the USB-IF compliance program.

Battery and charger safety

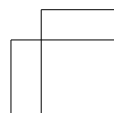
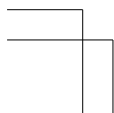
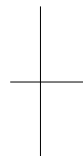
To unplug a charger or an accessory, hold and pull the plug, not the cord.

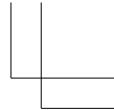
When your charger is not in use, unplug it. If left unused, a fully charged battery will lose its charge over time.

Always keep the battery between 59°F and 77°F (15°C and 25°C).

Extreme temperatures reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily. Do not dispose of batteries in a fire as they may explode. Obey local regulations. Recycle when possible. Do not dispose as household garbage.

Do not dismantle, cut, crush, bend, puncture, or otherwise damage the battery in any way. If a battery leaks, do not let liquid touch skin





or eyes. If this happens, immediately flush the affected areas with water, or seek medical help. Do not modify, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged.

Use the battery and charger for their intended purposes only. Improper use, or use of unapproved or incompatible batteries or chargers may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service center before continuing to use it. Never use a damaged battery or charger. Only use the charger indoors.

Additional safety information

Small children

Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

Medical devices

Operation of radio transmitting equipment, including wireless phones, may interfere with inadequately shielded medical devices' function. Consult a physician or the medical device's manufacturer to determine if it is adequately shielded from external radio energy.

Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 6 inches (15.3 centimeters) between a wireless device and the medical device.

Persons who have such devices should:

- Always keep the wireless device more than 6 inches (15.3 centimeters) from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.
- Turn the wireless device off if there is any reason to suspect that interference is taking place.
- Follow the manufacturer directions for the implanted medical device.

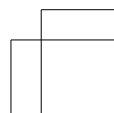
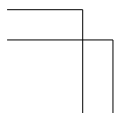
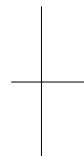
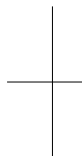
If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

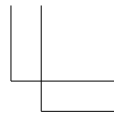
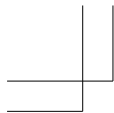
Accessibility solutions

Nokia is committed to making mobile phones easy to use for all individuals, including those with disabilities. For more information, visit the Nokia website at www.nokiaaccessibility.com.

Hearing

Warning: When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset where it can endanger your safety.





Some wireless devices may interfere with some hearing aids. Your device complies with FCC rules on hearing aid compatibility. These rules require an M3 rating or higher. The M value of your device is marked on the device sales package. To determine the M-rating of your hearing aid and compatibility with this device, consult your hearing health professional. For more info about accessibility, go to www.nokiaaccessibility.com.

To use a telecoil-equipped hearing aid with this device, activate the hearing aid (T switch) and the device telecoil. The sound quality depends on the type of your hearing aid.

Nickel

The surface of this device is nickel-free.

Information on health

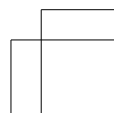
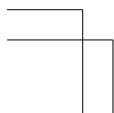
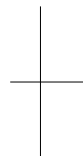
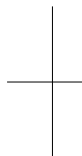
The U.S. Food and Drug Administration (FDA) and the U.S. Federal Communications Commission (FCC) published statements and questions and answers concerning mobile telephones and health. Nokia encourages you to visit these websites for updated information. You can access the FDA website at www.fda.gov/Radiation-EmittingProducts/HomeBusinessandEntertainment/CellPhones/default.htm and the FCC website at transition.fcc.gov/oet/rfsafety/rf-faqs.html. Additional health-related information is available from the World Health Organization (WHO) at www.who.int/mediacentre/factsheets/fs193/en/ and The National Cancer Institute ("NCI") www.cancer.gov/ncicancerbulletin/NCI_Cancer_Bulletin_092308/page7. In the event that you are concerned about possible health effects, the FDA suggests that you limit your own or your children's radio frequency (RF) exposure by limiting the length of calls or by using handsfree devices.

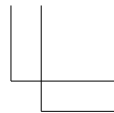
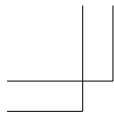
Vehicles

Radio signals may affect improperly installed or inadequately shielded electronic systems in vehicles. For more info, check with the manufacturer of your vehicle or its equipment. Only qualified personnel should install the device in a vehicle. Faulty installation may be dangerous and invalidate your warranty. Check regularly that all wireless device equipment in your vehicle is mounted and operating properly. Do not store or carry flammable or explosive materials in the same compartment as the device, its parts, or accessories. Do not place your device or accessories in the air bag deployment area.

Safety and texting while driving

Safety should be every driver's first priority. Drivers must obey all local laws that may include restrictions on the use of mobile telephones or accessories while driving. If use is legal, always keep





your hands free to operate the vehicle while driving and use a handsfree device whenever possible. Suspend calls in heavy traffic or hazardous weather. Get to know your mobile phone and its features and make any necessary information inputs prior to driving. Do not input data or engage in text messaging while driving. Mobile telephones should not be used when use may be a distraction to the driver.

The Cellular Telecommunications & Internet Association (CTIA) has published further info and tips on safe use of cellular telephones at www.ctia.org/consumer_info/safety, which we encourage you to review.

Potentially explosive environments

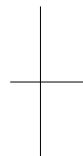
Switch your device off in potentially explosive environments, such as near gas station pumps. Sparks may cause an explosion or fire resulting in injury or death. Note restrictions in areas with fuel; chemical plants; or where blasting operations are in progress. Areas with a potentially explosive environment may not be clearly marked. These usually are areas where you are advised to switch your engine off, below deck on boats, chemical transfer or storage facilities, and where the air contains chemicals or particles. Check with the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) if this device can be safely used in their vicinity.



Certification information (SAR)

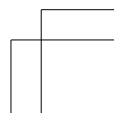
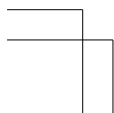
This mobile device meets international guidelines for exposure to radio waves.

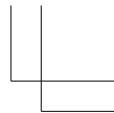
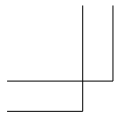
Your cellular phone is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields), recommended by international guidelines from the independent scientific organization ICNIRP. These guidelines incorporate substantial safety margins assure the protection of all persons regardless of age and health. The exposure guidelines are based on the Specific Absorption Rate (SAR), which is an expression of the amount of radio frequency (RF) power deposited in the head or body when the device is transmitting. The ICNIRP SAR limit for mobile devices is 2.0 W/kg averaged over 10 grams of tissue.



SAR tests are carried out with the device in standard operating positions, transmitting at its highest certified power level, in all its frequency bands. The maximum recorded SAR values for this device are:

Maximum SAR value	Frequency bands used when Maximum SAR value was recorded
.....	





When held against the head	0.70 W/kg over 10g	LTE1700/2100, CDMA1900, WLAN2450
When operated at a separation distance of 1.5 centimeters (5/8 inch) from the body	0.93 W/kg over 10g	LTE1700/2100, CDMA1900, WLAN2450

Your mobile device is also designed to meet the United States Federal Communications Commission (FCC) and Industry Canada SAR (IC) guidelines. FCC and IC SAR ratings for your device and more information on SAR can be found at <http://transition.fcc.gov/oet/rfsafety/sar.html>. Information on IC SAR can be found at <http://www.ic.gc.ca>.

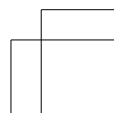
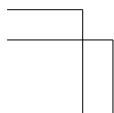
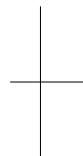
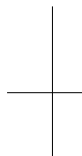
This device meets RF exposure guidelines when used against the head or when positioned at least 1.5 centimeters (5/8 inch) away from the body. When a carry case, belt clip or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above stated separation distance from the body.

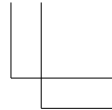
To send data or messages, a good connection to the network is needed. Sending may be delayed until such a connection is available. Follow the separation distance instructions until the sending is finished.

During general use, the SAR values are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile is automatically decreased when full power is not needed for the call. The lower the power output, the lower the SAR value.

Device models may have different versions and more than one value. Component and design changes may occur over time and some changes could affect SAR values. The latest available SAR information for this and other Nokia device models can be found at www.nokia.com/sar.

The World Health Organization (WHO) has stated that current scientific information does not indicate the need for any special precautions when using mobile devices. If you are interested in reducing your exposure, they recommend you limit your usage or use a hands-free kit to keep the device away from your head and body. For more information and explanations and discussions on RF exposure, go to the WHO website at www.who.int/peh-emf/en.





changes could affect SAR values. The latest available SAR information for this and other Nokia device models can be found at www.nokia.com.

The World Health Organization (WHO) has stated that current scientific information does not indicate the need for any special precautions when using mobile devices. If you are interested in reducing your exposure, they recommend you limit your usage or use a hands-free kit to keep the device away from your head and body. For more information and explanations and discussions on RF exposure, go to the WHO website at www.who.int/peh-emf/en.

Nokia support messages

To help you take maximum advantage of your phone and services, you may receive messages from Nokia. The messages may contain tips and tricks and support. To provide the service described above, your mobile phone number, the serial number of your phone, and some identifiers of the mobile subscription may be sent to Nokia when you use the phone for the first time. This information may be used as specified in the privacy policy, available at www.nokia.com.



Nokia Care

For questions regarding your plans, billing or network please contact your operator. For questions regarding your Nokia product and warranty, please visit the support pages for your country at www.nokia.com/support.



Copyrights and other notices

DECLARATION OF CONFORMITY

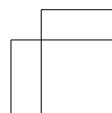
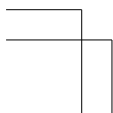
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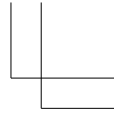
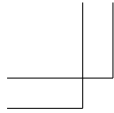
Hereby, NOKIA CORPORATION declares that this RM-927 product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. A copy of the Declaration of Conformity can be found at www.nokia.com/global/declaration/declaration-of-conformity.

The availability of products, features, apps and services may vary by region. For more info, contact your Nokia dealer or your service provider. This device may contain commodities, technology or software subject to export laws and regulations from the US and other countries. Diversion contrary to law is prohibited.

The contents of this document are provided "as is." Except as required by applicable law, no warranties of any kind, either express or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose, are made in relation to the accuracy, reliability or contents of this document.

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Downloading of maps, games, music and videos and uploading of images and videos may involve transferring large amounts of data. Your service provider may charge for the data transmission. The availability of particular products, services and features may vary by region. Please check with your local Nokia dealer for further details and availability of language options.

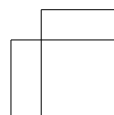
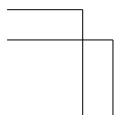
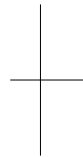
FCC/Industry Canada/MEXICO NOTICE

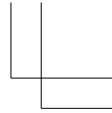
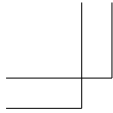
This device complies with part 15 of the FCC rules and Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by Nokia could void the user's authority to operate this equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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NOKIA MANUFACTURER'S LIMITED WARRANTY FOR NOKIA WITH WINDOWS PHONE

! **Note:** This Manufacturer's Limited Warranty ("Warranty") is applicable only for authentic Nokia products with Windows Phone sold through Nokia authorized channels in the United States of America and Canada.



1. GENERAL

This Warranty for the Nokia product(s) included in the original sales package ("Product") is provided by Nokia Inc. for Products purchased in the United States of America and by Nokia Products Limited for Products purchased in Canada. As applicable, "Nokia" as used throughout, means either Nokia Inc. or Nokia Products Limited. Your Product is a sophisticated electronic device. Nokia strongly encourages you to read and follow its user guide. Please also note that your Product may contain parts, which can be damaged if not handled very carefully.

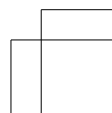
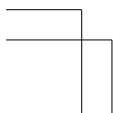
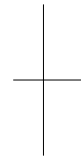
During the Warranty period, Nokia or a Nokia authorized service center will remedy defects in materials and workmanship that result in Product failure during normal usage free of charge and in a commercially reasonable time by either repairing or replacing your Product at its option. If Nokia replaces the Product, the replacement Product will be subject to your rights set forth in this Warranty for the remaining warranty period of the original product.

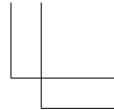
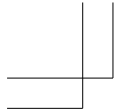
2. WARRANTY PERIOD

The warranty period starts when the Product is sold to an end-user for the first time. This can be evidenced either by (i) the proof of purchase issued by the first retailer or (ii) the date Your Product has first been registered by Nokia.

Nokia warrants the items in the sales pack as follows:

- 1 Twelve (12) months for the main device;
- 2 Twelve (12) months for the main device battery and accessories (i.e. chargers and headsets);





3 If your device came packaged with a removable memory card, the warranty on that memory card is twenty-four (24) months; and
4 Three (3) months for the CD-ROM and carrying cases.
No repair or replacement will renew or extend the Warranty periods. However, original or replacement parts or replacement Products provided under this Warranty will be covered by this Warranty for the remainder of the original Warranty period or for ninety (90) days from the date of repair or replacement, whichever is longer.

3. HOW TO OBTAIN YOUR WARRANTY SERVICE

For questions regarding your plans, billing, or network, please contact your operator. For questions regarding your Nokia product and warranty, please visit the support pages for your country at www.nokia.com/support.

If you reside in the United States of America and want more information on how to obtain your warranty service, please visit www.nokia.com/us-en/.

If you reside in Canada and want more information on how to obtain your warranty service, please visit www.nokia.com/ca-en/.

When contacting Nokia for a warranty service, please have the following information readily available:

- Your name, address, telephone number, Nokia user account details, and other contact information;
- Your Product type, name, model number, product code, and serial number, which are available from the sales package of your Product;
- Date and place of purchase, as well as the name of the retailer from whom your Product was first purchased; and
- A short description of the issue affecting your Product.

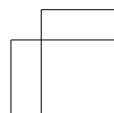
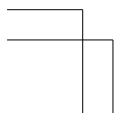
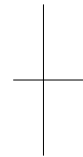
If you visit a Nokia authorized service center for assistance under this Warranty, please remember to bring along a copy of the original proof of purchase.

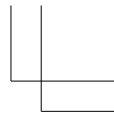
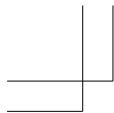
You must inform Nokia or a Nokia authorized service center of the issue affecting your Product within a reasonable time from noticing it and always before the applicable warranty period expires (see section 2 above).

4. WHAT THIS WARRANTY DOES NOT COVER

Nokia does not provide a warranty for the following:

- 1 User guides;
- 2 Any third party software, settings, content, data, or links installed or downloaded onto your Product at any time;
- 3 Nokia and third party services or enabling clients (please read the terms and conditions that may accompany the services to review your applicable rights and obligations);
- 4 Normal wear and tear;
- 5 Reduced charging capacity of the battery, which is a result of the natural end of life process of batteries;





6 Defects or damage caused by: (a) misuse, (b) exposure to abnormal conditions, improper storage, exposure to moisture or dampness, (b) not using your Product in accordance with the user guide, (c) using your Product with, or connecting it to, any product, accessory, software, or service not manufactured or supplied by Nokia, (d) any products combined with your Product by a third party, or (e) other acts beyond Nokia's reasonable control;

7 Damage caused by hacking, cracking, viruses, or other malware, or by unauthorized access to services, accounts, computer systems or networks;

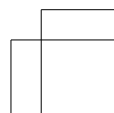
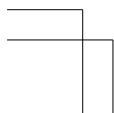
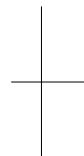
8 Pixel defects in your Product's display that are within the scope of industry standards.

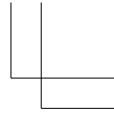
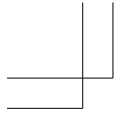
9 Loss or corruption of, or damage to, data or the recreation or transfer thereof even if such loss was a result of a defect in the Product

10 Nokia software. For the purposes of this Warranty, all software (including updates and upgrades) that Nokia has preinstalled on the Product and which is necessary for its normal operation is considered Nokia software. Nokia does not warrant that any Nokia software (including updates and upgrades) provided with, in, or for your Product will meet your requirements, work in combination with any hardware or software not provided by Nokia, that the operation of Nokia software will be uninterrupted or error free or that any defects in the software are correctable or will be corrected. Software (including updates and upgrades to software) is provided "as is" and "as available" without any express or implied warranties or representations of any kind, and Nokia disclaims any such warranties and representations to the fullest extent permitted by applicable law. Without limiting the generality of the foregoing, NOKIA EXPRESSLY DISCLAIMS ANY WARRANTIES OR REPRESENTATIONS OF NON-INFRINGEMENT, FITNESS FOR A PARTICULAR PURPOSE OF THE SOFTWARE (INCLUDING UPDATES AND UPGRADES TO SOFTWARE), OR THAT THE SOFTWARE (INCLUDING UPDATES AND UPGRADES TO SOFTWARE) IS ERROR FREE OR ITS USE UNINTERRUPTED. For Nokia software related defects, Nokia or a Nokia authorized service center will make available the latest version of the Nokia software for re-installation on your Product. Some Nokia software may be subject to separate license terms. Please refer to www.nokia.com or the license terms, which apply to the Nokia software, for information on support that may be available for it.

This Warranty is not valid if:

1 Your Product has been (a) opened, modified, or repaired without Nokia's authorization, or (b) repaired with unauthorized spare parts. Unauthorized repair or replacement of any parts in the Product will, to the fullest extent permitted under applicable law, void this Warranty and any of your rights set forth herein.





2 Your Product's serial number, the mobile accessory date code, or the IMEI number has been removed, erased, defaced, altered or if these are illegible in any way.

3 Your Product has been exposed to moisture, to dampness or to extreme thermal or environmental conditions or to rapid changes in such conditions, to corrosion, to oxidation, to spillage of food or liquid or to influence from chemical products.

4 The software your product runs on has been modified.

5. OTHER IMPORTANT NOTICES

An independent operator provides the SIM card and the cellular or other network or system on which your Product operates. Therefore, Nokia does not assume any responsibility for the operation, availability, coverage, services, or range of the cellular or other networks or systems. Before Nokia or a Nokia authorized service center can repair or replace your Product, the operator may need to unlock the SIM-lock or other lock that may lock your Product to a specific network or operator. In these situations, please first contact your operator and request it to unlock your Product.

All parts of your Product that Nokia has replaced become Nokia's property. When repairing or replacing your Product, Nokia may use new or re-conditioned parts or products.

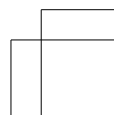
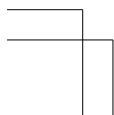
If this Warranty does not cover your Product or the issue based on which it requires service, Nokia and its authorized service centers reserve the right to charge for the repair or replacement of your Product, as well as a handling fee.

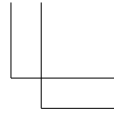
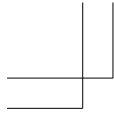
Your Product may contain country specific elements, including software. The warranty services available in a particular country may be limited to the Products and country specific elements available in that country. Also, if your Product has been re-exported from its original destination to another country, your Product may contain country specific elements that are not considered a defect under this Warranty even if they would not be operational.

6. LIMITATION OF NOKIA'S LIABILITY

This Warranty is your sole and exclusive remedy against Nokia and Nokia's sole and exclusive liability with respect to defect and damage in your Product. This Warranty replaces all other Nokia warranties and liabilities, whether oral, written, (non-mandatory) statutory, contractual, in tort, or otherwise, including, without limitation, and where permitted by applicable law, any implied conditions, warranties, or other terms as to satisfactory quality or fitness for a particular purpose. However, this Warranty shall neither exclude nor limit i) any of your legal (statutory) rights under the applicable laws or ii) any of your rights against the seller of the Product.

TO THE EXTENT PERMITTED BY APPLICABLE LAW(S), NOKIA SHALL NOT UNDER ANY CIRCUMSTANCES BE LIABLE, EITHER EXPRESSLY OR IMPLICITLY, FOR ANY DAMAGES OR LOSSES OF ANY KIND





WHATSOEVER RESULTING FROM LOSS OF, DAMAGE TO, OR CORRUPTION OF, CONTENT OR DATA OR THE RECREATION OR TRANSFER THEREOF EVEN IF SUCH LOSS, DAMAGE, OR CORRUPTION WAS A RESULT OF A DEFECT IN YOUR PRODUCT AND FOR ANY LOSS OF PROFIT, PRODUCTS OR FUNCTIONALITY, BUSINESS, CONTRACTS, REVENUES OR ANTICIPATED SAVINGS, INCREASED COSTS OR EXPENSES, OR FOR ANY INDIRECT, CONSEQUENTIAL OR SPECIAL LOSS OR DAMAGE. NOKIA'S LIABILITY SHALL BE LIMITED TO THE PURCHASE VALUE OF YOUR PRODUCT. The limitations in this clause 6 shall not apply in case of Nokia's gross negligence or intentional misconduct or in case of death or personal injury resulting from Nokia's proven negligence.
Please note that you should always back up all data and content (including, without limitation, any license numbers and activation codes) stored on your Product before taking your Product in for service since service activities will erase all data from your Product.
United States: Nokia Inc., 200 South Mathilda, Sunnyvale, California 94086

